

# Midlothian Integration Joint Board



**Thursday 23<sup>rd</sup> August 2018, 2.00pm**

## **Annual Performance Report**

**Item number: 5.1**

### **Executive summary**

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IJBs are required to prepare and publish an Annual Performance Report.

The attached Midlothian Performance Report provides information on the health and wellbeing of the people of Midlothian. It also describes the progress made in redesigning local health and care services; the financial performance of the Partnership; and the quality of health and care services delivered during 2017-18.

**Board members are asked to:**

- Approve the content of the attached Annual Report

## Annual Performance Report

### 1 Purpose

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- 1.1 This report introduces the 2017-18 Annual Report and seeks the IJB's approval for its content.

### 2 Recommendations

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- 2.1 Approve the content of the Annual Performance Report

### 3 Background and main report

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#### 3.1 Legislation

The Public Bodies (Joint Working) (Scotland) Act 2014 requires Integration Authorities to prepare a performance report for the reporting year setting out an assessment of its performance. It further requires the Integration Authority to publish its performance report within 4 months of the end of the reporting period.

#### 3.2 Content of the Performance Report

Scottish Government issued regulations prescribing the content of performance reports (Scottish Statutory Instrument 2014 No. 326). The main areas to be covered are performance in relation to the national health and wellbeing outcomes; integration principles; strategic planning; financial performance, inspection of services; and localities.

#### 3.3 Progress during 2017-18

The second year of the IJB assuming its responsibilities for health and care in Midlothian has maintained a strong focus upon organisational and governance arrangements. However, there has also been clear progress made in developing new ways of delivering services locally and a continued commitment to prevention and reducing health inequalities. Some highlights from our second year include:

- Investing in what works well e.g. Wellbeing Service, Access Point
- Supporting primary care - new practice at Newtongrange, new premises in Loanhead
- Investing in innovation - new roles such as physiotherapists and pharmacists in GP practices
- Our continuing commitment to prevention, partnership working and involving our communities
- Having honest conversations with our staff, partners and communities about what is difficult, e.g. Care at Home and how we collectively agree on solutions - Realistic Care and Realistic Medicine agendas

- Using data well so that we understand our population's health and care needs as well as sharing information safely to improve how we deliver care

### 3.4 Challenges

The financial pressures on public services remain and inevitably have had a very substantial impact on the work of the IJB during 2017-18. This will become more difficult in future years as budgets reduce further without the back-up of NHS Lothian and Midlothian Council to address any resultant overspend.

Key areas include the continuing difficulties to ensure people are supported to leave hospital as soon as they are medically ready to do so, the ability to provide care at home services promptly and efficiently as well as the ongoing pressure in managing demand in primary care. We have also seen a reduction in the number of Care Home places available in Midlothian due to challenges within the wider care home sector.

The relationship between these issues is worth noting. It is clear that we are able to support more people in the community, but this also means that people who do remain in hospital often have complex needs.

Workforce pressures remain. However, proactive approaches have been taken to tackle recruitment and retention issues in fields such as Care at Home and Primary Care.

In addition, there is a need to ensure that buildings are fit for purpose and provide opportunities for joint working as well as being able to meet the needs of Midlothian's growing population.

Public engagement is central to all of this and transforming health and care services will only succeed if the people who live and work in Midlothian understand the changes being considered; are able to influence these; and are prepared to support them

## 4 Policy Implications

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- 4.1 The response to the Christie Report, the Commission on the Delivery of Public Services 2011 laid very strong emphasis upon the need to improve openness and accountability. A comprehensive yet accessible annual performance report provides the public with information to understand and challenge the IJB. Public engagement is central to all of this and transforming health and care services will only succeed if the people who live and work in Midlothian understand the changes being considered; are able to influence these; and are prepared to support them.

## 5 Equalities Implications

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- 5.1 The main issue in relation to equalities is ensuring that the report is accessible. The format has been simplified since the 2016-17 Report.

## 6 Resource Implications

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- 6.1 There are no resource implications arising from this report.

## 7 Risk

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- 7.1 The production of an annual performance report is a legislative requirement. If the report is not comprehensive or is difficult to understand it will be more difficult for the public to raise concerns, challenges or indeed register their support. There is therefore a risk of the annual performance report not being sufficiently open and transparent. It is hoped that new format makes the content more readable and accessible.

## 8 Involving people

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- 8.1 This report is concerned with what has taken place during 2017-18. The engagement activities with the public are summarised in the main report. A process has also been established to collate the views of all staff in Midlothian Health and Social Care Partnership through the national *iMatters* tool, which was not available to the Partnership during 2016-17.

## 9 Background Papers

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- 9.1 Midlothian IJB Annual Performance Report

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