

TRANSPORT FOR PEOPLE WHO USE COMMUNITY CARE SERVICES IN MIDLOTHIAN

DRAFT FOR DISCUSSION

The Policy says how Midlothian Health and Social Care will support people to get to their community care service.

The Policy says who can get help with transport to their Community Care Service.

It says what this help will be.



PRINCIPLES

We will make sure that people who need it the most get help with transport.

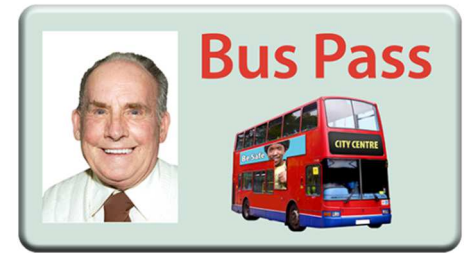


We will support people to travel independently if they can.



We will support people to use ordinary public transport if they can.

If you get benefits to help with travel or have a bus pass we will encourage you to use these.



We will make sure that any transport we provide is safe and good value for money.

We will support transport that is efficient and good for the environment.



THIS IS HOW WE DECIDE WHO CAN GET HELP WITH TRANSPORT

There will be an assessment of your transport needs.

The assessment will help to decide if we can support you with transport.



THERE ARE FOUR STAGES TO THIS ASSESSMENT

1/ It will look at what transport you have at the minute. This could be a Mobility Car or a Bus Pass or money from Disability Living Allowance to cover transport costs.



2/It will look at your ability to travel independently and assess

- Your mobility
- Your safety
- Your communication
- The risk to you or other people of you travelling independently
- Psychological factors or conditions including mental health issues, loss of confidence
- The risk of harassment
- The availability of family or carers to support you
- The distance of your journey and the Public Transport available to you



This assessment will decide:

- If you can travel on your own
- If you can travel on your own with some training, support, or help

- If you are not able to travel on your own

Transport will be provided for people who would not be able to get to their Community Care Service any other way.



3/ Deciding on the right transport

You and the person doing the assessment will decide what transport you are eligible for and what is right for you.

The options are:

- Help using public transport
- Training to help you to travel independently
- A taxi on your own or sharing with other people
- Transport in a Council car or bus



There will be a review of your transport at the same time as your Care Plan review.



4/ Working out the cost of transport to you

There will be a financial assessment to work out the cost of your transport.

What you pay will depend on the financial assessment and this is worked out using the Midlothian Charging Policy.

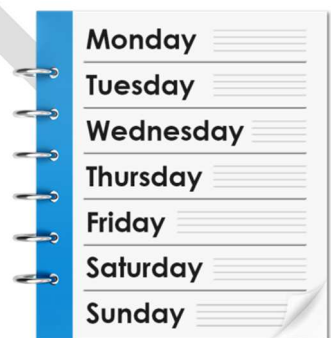
The full cost of transport to your Community Care Service is £xxxx per journey/ per day?



WHAT HAPPENS NEXT?

If you qualify for support with transport we will arrange this for you within -- weeks.

If you do not qualify for support with transport we will tell you the reasons for our decision.



If you do not agree with the decision about transport you can appeal by contacting

0131 270 XXXX

transport@midlothian.gov.uk

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