

Minute of Meeting

Performance Review and Scrutiny Committee
Tuesday 5 June 2018
Item No: 4.1



Performance, Review and Scrutiny Committee

Date	Time	Venue
24 April 2018	11.00am	Council Chambers, Midlothian House, Buccleuch Street, Dalkeith

Present:

Councillor Johnstone	Chair
Councillor Alexander	
Councillor Cassidy	
Councillor Hardie	
Councillor Lay-Douglas	
Councillor McCall	
Councillor Munro	
Councillor Russell	
Councillor Smail	
Councillor Winchester	
Councillor Wallace	

Also in Attendance:

Kenneth Lawrie	Chief Executive
Kevin Anderson	Head of Customer and Housing Services
Mike Broadway	Democratic Services Officer

1 Apologies

- 1.1 Apologies were received from Councillor Parry.
- 1.2 In the absence of the Chair, Councillor Johnstone was appointed by the Committee and took the Chair.

2 Order of Business

The order of Business was as set out on the Agenda

3 Declarations of Interest

No declarations of interest were intimated.

4 Minutes of Previous Meetings

- 4.1 The minutes of the meeting of 13 March 2018 were submitted and approved as a correct record.

5 Public Reports

Agenda No	Title	Submitted by:								
5.1	Inspection of Newbyres Village Care Home	Head of Adult Services								
Outline and summary of item										
<p>There was submitted a report by the Head of Adult Services which outlined the outcome of the inspection of Newbyres Village Care Home as carried out by the Care Inspectorate on 19 January 2018. The report had been distributed to all Elected Members and Church Representatives on the Cabinet for their information.</p> <p>The evaluations noted below were highlighted to the Committee and it was reported that this was the first time since opening that Newbyres had achieved grade 5's.</p> <table><tr><td>Quality of Care and Support</td><td>5 – Very Good</td></tr><tr><td>Quality of Staffing</td><td>5 – Very Good</td></tr><tr><td>Quality of Management and Leadership</td><td>5 – Very Good</td></tr><tr><td>Quality of Environment</td><td>5 – Very Good</td></tr></table> <p>Also highlighted was the particular strengths as indicated by the Inspection Team and there were no areas for improvement identified.</p> <p>Thereafter, having heard from the Head of Customer and Housing Services who responded to Members questions and comments, the Committee discussed the inspection report and in particular how the provision of additional resources was only part of reason behind the improvements that had taken place at Newbyres. It being acknowledged that the change in culture was very much part of the process of changes that were going on as part of the integration of health and social care. Whilst it was accepted that the benchmarking of such services was challenging efforts to try and do so were well received.</p>			Quality of Care and Support	5 – Very Good	Quality of Staffing	5 – Very Good	Quality of Management and Leadership	5 – Very Good	Quality of Environment	5 – Very Good
Quality of Care and Support	5 – Very Good									
Quality of Staffing	5 – Very Good									
Quality of Management and Leadership	5 – Very Good									
Quality of Environment	5 – Very Good									

Decision
<p>The Performance Review and Scrutiny Committee:</p> <ul style="list-style-type: none"> Noted the content of the inspection report; and Congratulated the carers and staff connected with Newbyres Village Care Home on the key strengths highlighted in the report and noted the significant improvement journey that had been made.
Action
Head of Adult Services

Agenda No	Title	Submitted by:						
5.2	Inspection of Shared Lives Midlothian	Head of Adult Services						
Outline and summary of item								
<p>There was submitted a report by the Head of Adult Services which outlined the outcome of the inspection of Shared Lives (Midlothian) as carried out by the Care Inspectorate on 29 November 2017. Shared Lives (Midlothian) provides Adult Placement services to a number of adults with mild to moderate learning disabilities within Midlothian. The report had been distributed to all Elected Members and Church Representatives on the Cabinet for their information.</p> <p>The evaluations for Shared Lives noted below were highlighted to the Committee:</p> <table><tr><td>Quality of Care and Support</td><td>5 – Very Good</td></tr><tr><td>Quality of Staffing</td><td>Not assessed</td></tr><tr><td>Quality of Management and Leadership</td><td>5 – Very Good</td></tr></table> <p>Also highlighted was the particular strengths indicated by the inspection team and the areas for improvement agreed between Shared Lives and the Care Inspectorate as detailed in the report.</p> <p>Thereafter the Committee, having heard from the Head of Customer and Housing Services who responded to Members’ questions and comments, discussed the inspection report and in particular the potential to expand the service into other areas, such as chaotic young people or offenders, to compliment the work which was already being done with these groups.</p>			Quality of Care and Support	5 – Very Good	Quality of Staffing	Not assessed	Quality of Management and Leadership	5 – Very Good
Quality of Care and Support	5 – Very Good							
Quality of Staffing	Not assessed							
Quality of Management and Leadership	5 – Very Good							
Decision								
<p>The Performance Review and Scrutiny Committee:</p> <ul style="list-style-type: none">Noted the content of the inspection report; andCongratulated the carers and staff connected with Shared Lives Midlothian on the key strengths and areas for improvement highlighted in the report.								
Action								
Head of Adult Services								

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Councillor Alexander joined the meeting during discussion of the forgoing item of business at 11.12 am.

Agenda No	Title	Submitted by:						
5.3	Inspection of Housing Support Services in Polton Centre and Pentland House HMO	Head of Customer and Housing Services						
Outline and summary of item								
<p>There was a report presented by the Head of Customer and Housing Services which outlined the outcome of the inspection carried out by the Care Inspectorate at the Council's temporary accommodation for homeless Households on 13 November 2017. The Polton Centre opened early in 2017 to re-use the former Midfield Young Peoples accommodation as this re-provisioning provided a direct alternative to Bed & Breakfast accommodation for homeless households. Pentland House was opened in Penicuik in the Summer, 2017 to also re-use of that building as an alternative to Bed & Breakfast accommodation, which significantly reduced the need for Midlothian Council to use B&Bs and these facilities also provide localised services for homeless households and support into education, training or employment. The report had been distributed to all Elected Members and Church Representatives on the Cabinet for their information.</p> <p>The evaluations for Polton Centre and Pentland House HMO noted below were highlighted to the Committee:</p> <table><tr><td>Quality of Care and Support</td><td>4 – Good</td></tr><tr><td>Quality of Staffing</td><td>4 – Good</td></tr><tr><td>Quality of Management and Leadership</td><td>4 – Good</td></tr></table> <p>A recommendation from the Care Inspectorate was that the service should continue to review the staffing levels at both locations as the service becomes more established, to ensure people's needs are met.</p> <p>Thereafter the Head of Customer and Housing Services in responding to the questions and comments raised by the members of the Committee, highlighted the successful track record that the Council had in moving people on from such accommodation, and clarified the current position in respect of welfare reform.</p>			Quality of Care and Support	4 – Good	Quality of Staffing	4 – Good	Quality of Management and Leadership	4 – Good
Quality of Care and Support	4 – Good							
Quality of Staffing	4 – Good							
Quality of Management and Leadership	4 – Good							
Decision								
To note the report.								
Action								
Head of Customer and Housing Services								

The meeting terminated at 11.17am