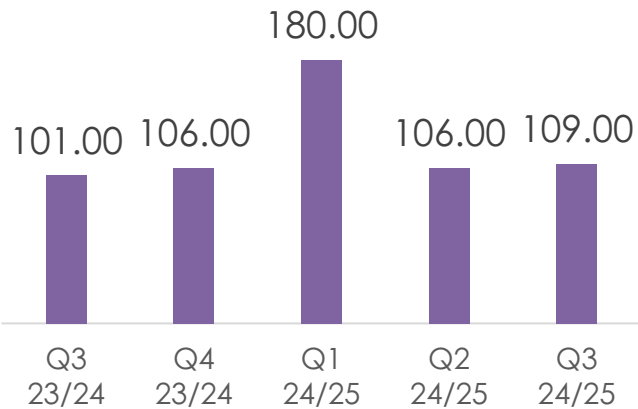


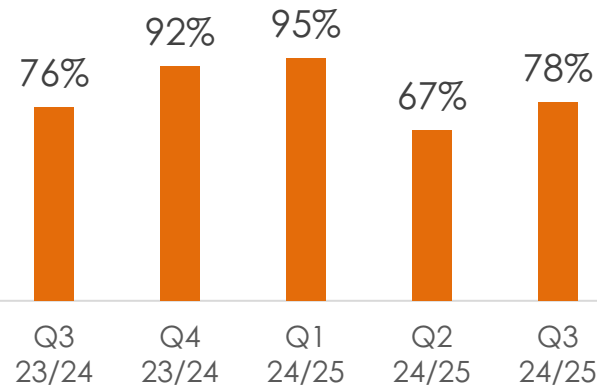
Protective Services - Police and Fire Board Quarter 3 report

Licensing

Number of Liquor Licence app



Percentage of Civic Governm

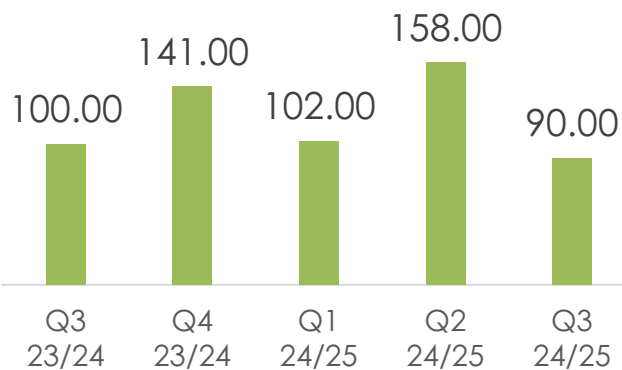


100% of liquor licence applications were determined this quarter.

Other civic licences applied for during Q3:

- Late Hours Catering Licence - 1 granted
- Public Charitable Collections - 3 granted
- Public Processions - 13 granted
- Second Hand Car Dealer Licences - 3 granted
- Street Trader (Roving) - 1 granted
- Street Trader (Static) - 4 granted
- Tattoo - 1 granted
- Window Cleaner - 1 granted
- Public Entertainment - 1 granted
- Temporary Public Entertainment - 1 granted
- Taxi - 8 granted
- Taxi Driver - 8 granted
- Private Hire Car - 38 granted
- Private Hire Car Driver - 30 granted
- Liquor Licences - 109 granted

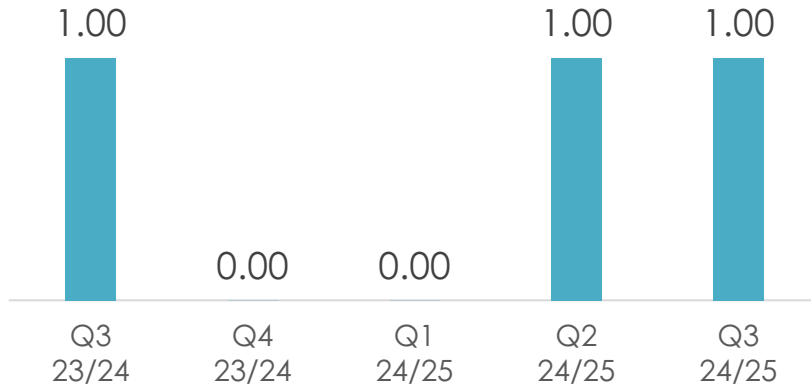
Number of Civic Governme



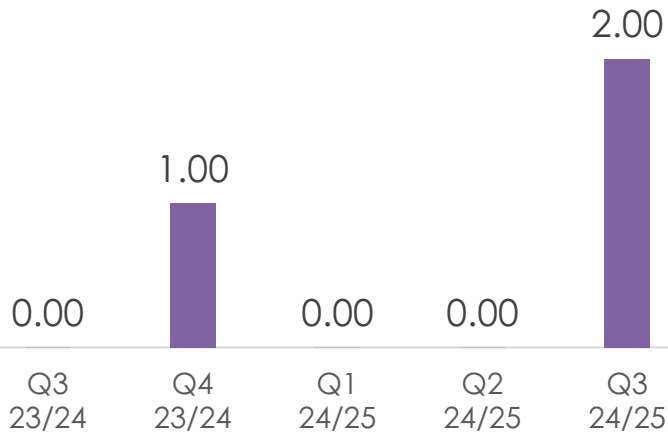
There were no Civic Government Act applications referred to the General Purposes Committee in Q3

Workplace Health and Safety

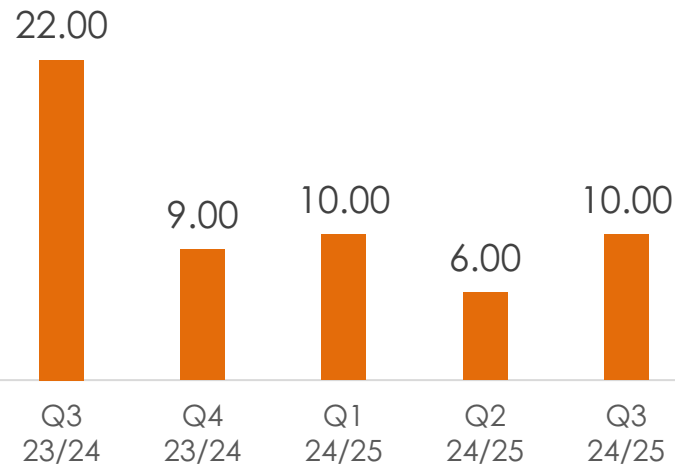
Number of Business Workplace Health and Safety Incidents



Number of Business Workplace Health and Safety Proactive Inspections



Number of workplace safety RIDDOR related visits

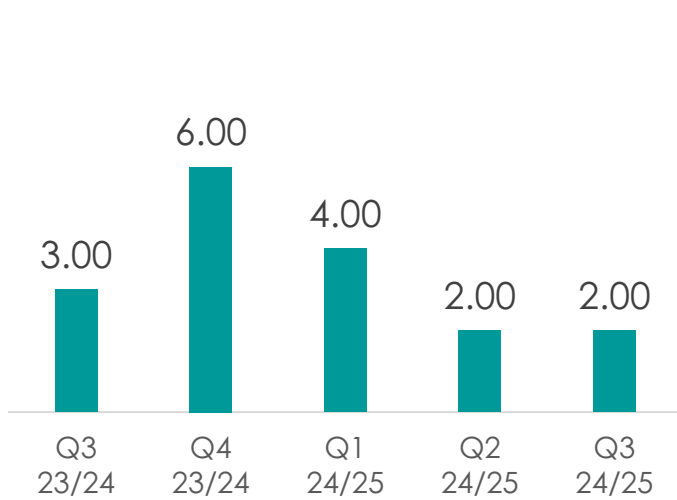


1 RIDDOR related visit took place to investigate business workplace health and safety incidents this quarter.

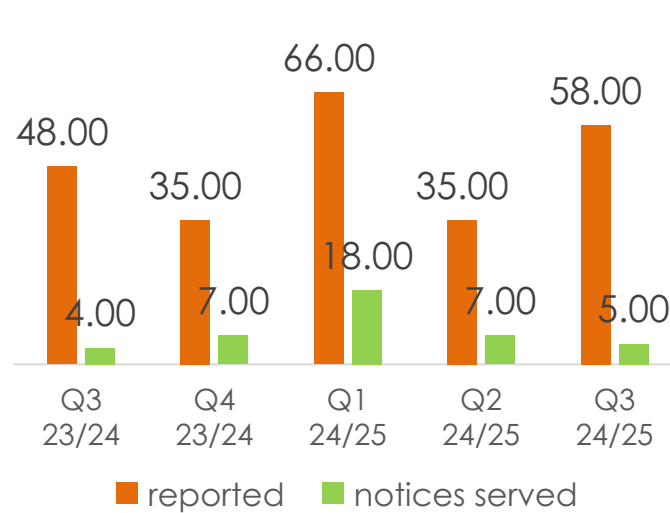
There were no business workplace health and safety proactive inspections this quarter.

Public Health

Number of Abandoned Vehicles



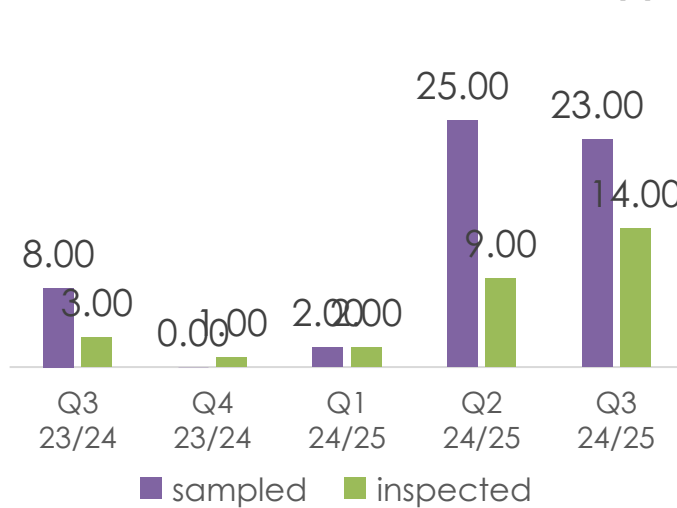
Number of Abandoned Vehicle



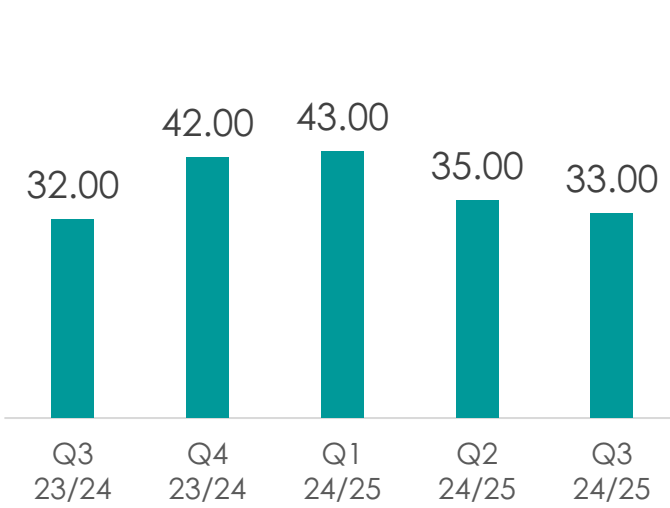
313 Public Health Service requests were received from Midlothian residents and businesses this quarter.

98% of Public Health complaints received a first response within timescales this quarter.

Number of Private water supplies



Number of Planning Application



83 Public Health Service requests were received from internal sources this quarter.

5 Environmental Protection Abatement 1990 Notice was served this quarter.

6 short term let Applications received this

7 short term let Licences issued this quarter.

Civil Contingencies and events

Note: The service review for the Health, Safety and Resilience Team Service, which includes Contingency Planning, has not yet concluded. This means ongoing challenges continue, preventing notable progress.

Plans and Procedures:

Plans and Procedures updated this quarter:

- Midlothian Council Severe Weather Plan
- Emergency Contacts Directory (reflecting staff changes)
- Support to the Executive PA Place with the Festive Period Service Arrangements document.

Plan updates/procedures in progress:

- Midlothian Council Emergency Plan (generic). This document outlines internal emergency management arrangements and multi-agency partnership relationships.
- Operation UNICORN (and associated arrangements). Scottish Government have advised that national planning arrangements are underway and where relevant to Midlothian, will be incorporated in the Midlothian Council guidance document.
- Corporate Business Continuity (BC) Plan. A draft has been completed and feedback has been requested. (rt of the Prevent SPOC.)

Multi-agency Exercises, Training, Presentations and Work streams:

- Participated in a Cyber Security training exercise organised by Digital Services in liaison with an external partner. This is a further example of collaborative working with Digital Services in order to improve Business Continuity Planning across the organisation.
- Supporting School Business Managers in the development of their School Incident Plans, in collaboration with Police Scotland colleagues.

Team Members undertook/facilitated:

- Ongoing monitoring and circulation of information and liaison with services regarding the Public Switched Telephone Network switch-off (in conjunction with Digital Services).
- Ongoing monitoring and circulation of information on Martyn's Law (Terrorism (Protection of Premises) Bill).
- Collaborated with Business Services (Operational Support) to have updated Prevent and Action Counters Terrorism (ACT) modules available on our e-learning platform. These are both national products. Next steps will be discussed at the forthcoming Midlothian CONTEST meeting in January 2025.
- Liaised with contacts at Torness Nuclear Power Station and colleagues in Protective Services to submit nominations for a visit to the facility.
- Liaised with Scottish Government to secure places for five colleagues on Crisis Management courses. Unfortunately, one course was cancelled and four colleagues had to withdraw from the last scheduled course for 2024 due to budget discussions.

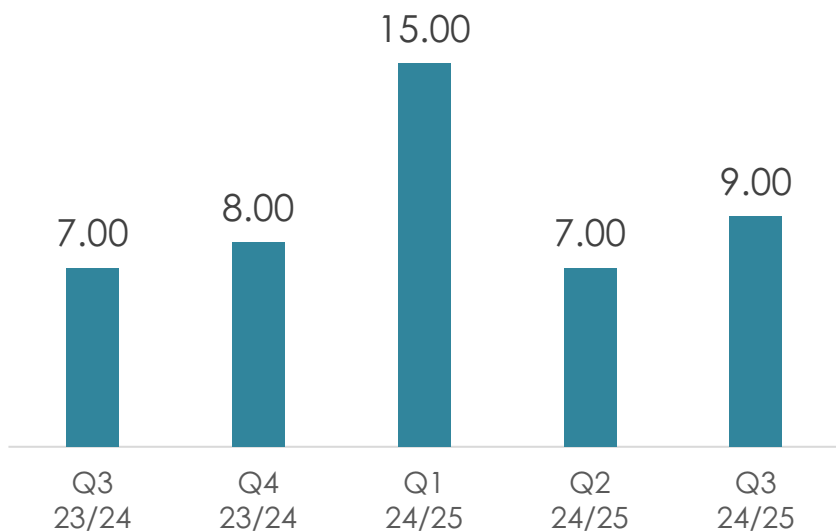
Ongoing, routine representation at/participation in:

- Local Resilience Partnership meetings
- Lothian and Borders CONTEST group meetings representing the Midlothian CONTEST and Prevent SPOC.
- Internal meetings requiring a Contingency Planning input, including Care for People, Estates Safety and Management Groups, internal CONTEST Group (and providing on-going support to the Midlothian SPOC), support to services for Business Continuity activities as required
- Torness Emergency Planning Consultative Group meetings
- Local Authority Resilience Group Scotland (LARGS) - networking meetings of resilience practitioners
- General resilience support to colleagues as required.

To note: Following attendance at meetings, seminars, presentations, training sessions, a summary of all pertinent information is forwarded to senior manager(s) and other colleagues as appropriate. Invitations are also forwarded where the subject might be of direct interest to other services/partners.

Public events

Number of organisations engaged with the

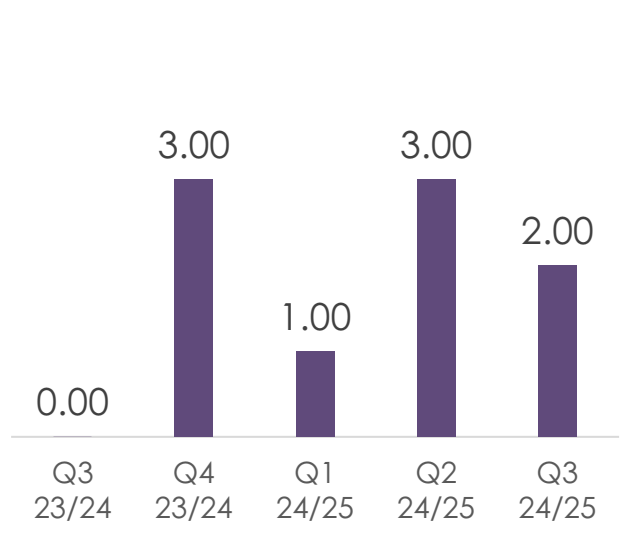


9 event organisers attended SAG meetings during Q3. Those related to 4 Remembrance events with an altered route, 4 larger Christmas Lights Switch-On events, and a new Festive Charity “Tractor Run”.

Work has commenced to engage the 2025 event organisers, with a view to establishing a review of Licences and set the calendar of SAG attendance for spring and early summer.

Food Hygiene and Standards

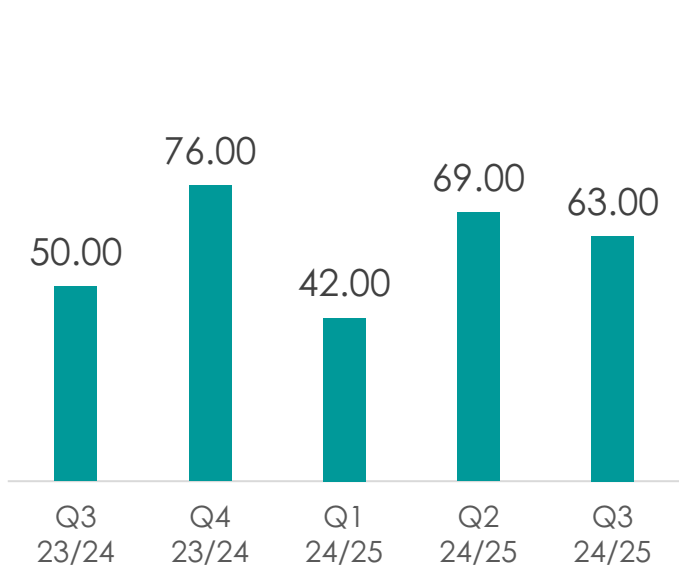
Number of Food Law Remediations



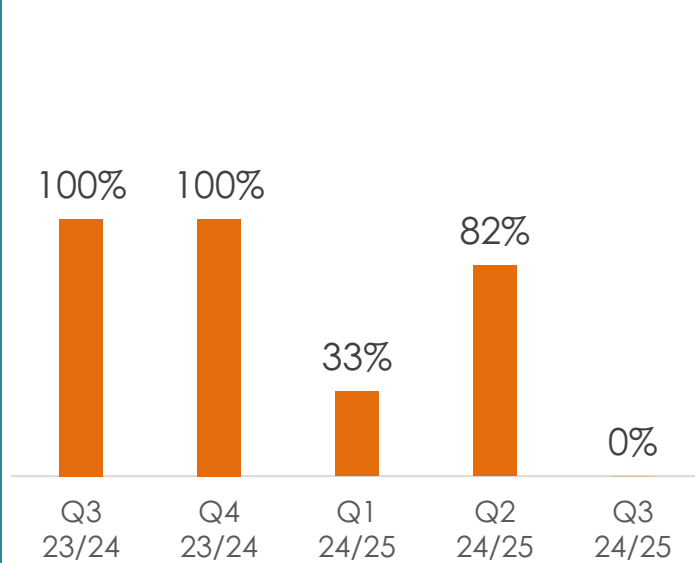
35 Food law service requests were received from Midlothian residents and businesses this quarter. (Includes food safety and food standards).

94% of food related service requests from Midlothian residents and businesses were responded to within the target response time of 10 working days this quarter (Includes food safety and food standards).

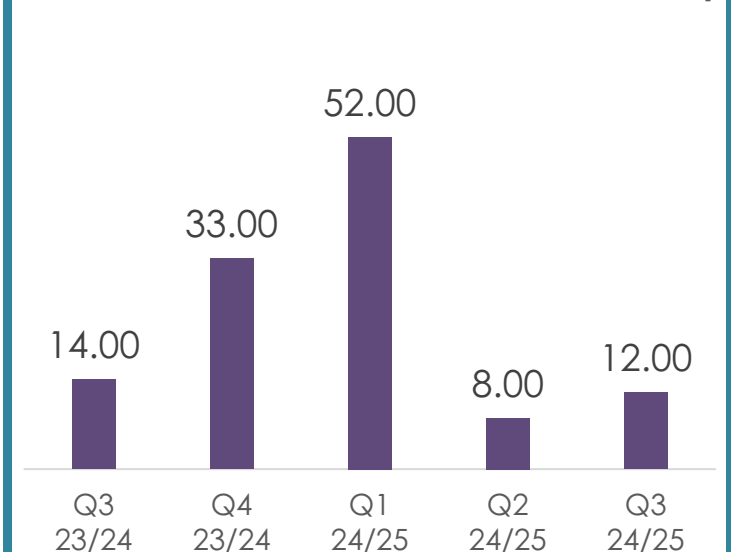
Number of Food Law interventions



Percentage of priority 1 and 2 premises

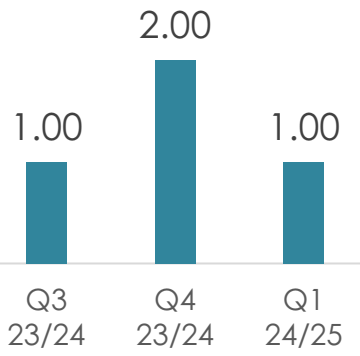


Number of Food/non-food samples

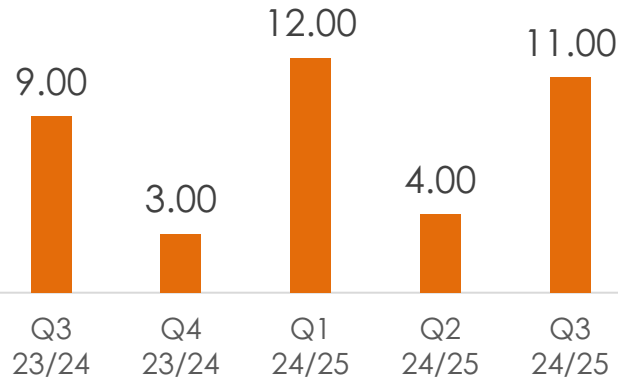


Trading Standards

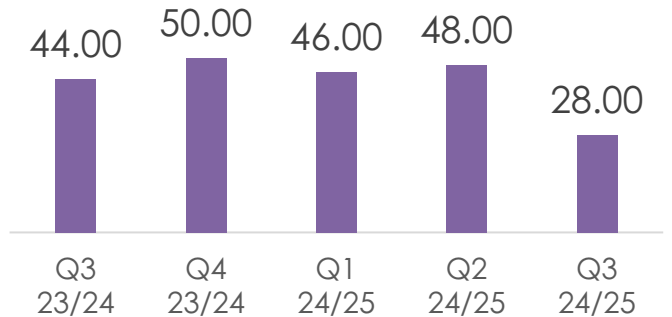
Number of case



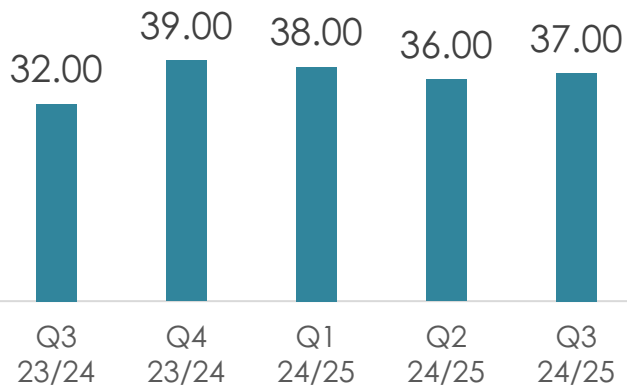
Number of business advice req



Number of consumer complain



Number of intelligence logs inp



100% of Business advice requests were responded to within 5 working days this quarter.

89% of Business advice requests were completed within 14 days this quarter.

100% of Consumer complaints were responded to within 5 working days this quarter.

96% of Consumer complaints were completed within 14 days this quarter.

Develop and implement a Trusted Trader Scheme:

The scheme has been approved.

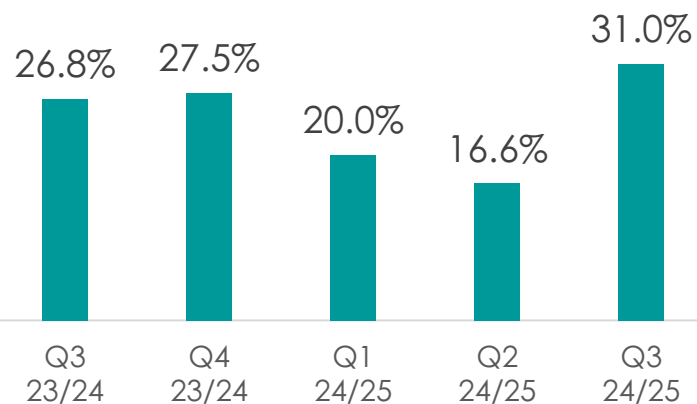
There is no resource within the team at present to implement the scheme within year 24/25.

Trading Standards Campaigns/Joint working/Initiative details:

On 1st October, Trading Standards joined Police Scotland to conduct an Integrity Testing exercise. An adult volunteer under the age of 25, provided by a charity, Community Alcohol Partnerships, was sent into small shops alone to check if they were asked to provide proof of age when buying vapes and/or alcohol. 33 shops were visited and 20 sold either or both products without asking for proof of age. On 6 November, 9 visits were made to supermarkets this time without Police Scotland and using a member of staff; 2 sold vapes. Return visits were made to each of the 22 traders reminding them of their responsibility to verify age if customers appear under 25.

Trading Standards

Percentage of planned inspection

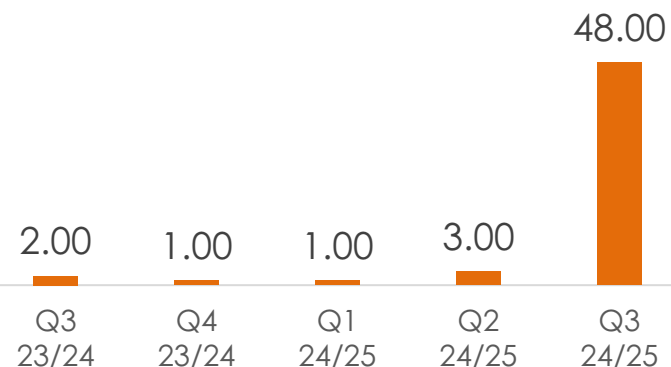


51 Trading Standards Primary Inspections were carried out this quarter.

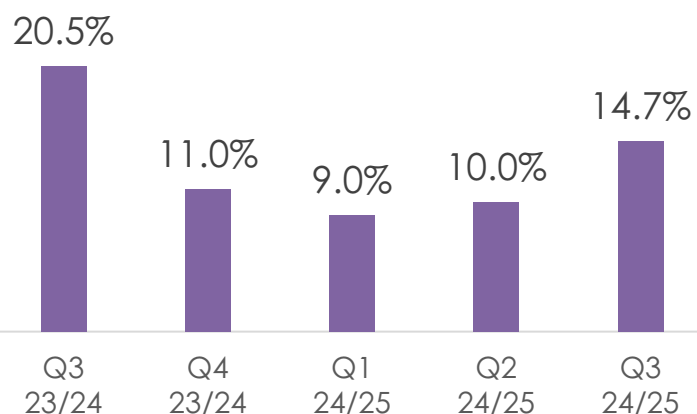
Of the 145 premises to inspect this year, which includes 8 farms, 8 have ceased trading leaving 137 to inspect.

98 of these have been inspected.

Number of interventions carried out



Percentage of businesses registered



A total of **136** premises are believed to be registered and selling tobacco and/or vapes at 01/04/24.

20 were visited this quarter.

Parking – Fixed Penalty Notices (FPN) served

Parking – Fixed Penalty Notices (FPN) served	Q3 23/24	Q4 23/24	Q1 24/25	Q2 24/25	Q3 24/25
01 - Parked in a restricted street during the prescribed hours	236	193	165	162	121
01CO - Parked in a restricted street during the prescribed hours	31	32	23	30	24
02 - Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	131	117	105	103	101
02o - Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	0	0	0	1	0
02q - Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	0	0	0	24	0
07 - Parked with payment made to extend the stay beyond initial time	2	3	2	0	0
100 - Section 50 Parked on a pavement	0	0	238	286	143
101 - Section 56 Parked adjacent to a dropped kerb at a known crossing point	0	0	17	59	51
102 - Section 54 Parked where no part of the vehicle is within 50 centimetres of the carriageway edge	0	0	2	3	3
11 - Parked without payment of the parking charge	0	0	0	1	0
14 - Parked in an electric vehicles charging place during restricted hours without charging	3	24	23	31	24
23 - Parked in a parking place not designated for that class of vehicle	12	1	0	7	2
23f - Parked in a parking place not designated for that class of vehicle	0	0	0	1	0
24 - Not parked correctly within the markings of the parking bay or place	46	50	56	48	45
24p - Not parked correctly within the markings of the parking bay or place	0	0	0	0	0
25 - Parked in a loading place during restricted hours without loading	109	96	87	85	76
25CO - Parked in a loading place during restricted hours without loading	3	4	6	8	6
30 - Parked for longer than permitted	248	253	209	212	170
40 - Parked in a designated disabled person's parking place without displaying a valid disabled person's badge	125	196	147	193	138
45 - Parked on a taxi rank	5	8	4	6	3
46 - Stopped where prohibited (on a red route or clearway)	2	0	0	0	0
47 - Stopped on a restricted bus stop or stand	38	47	38	53	39
48 - Parked in a restricted area outside a School	0	0	0	0	0
71 - Parked in an electric vehicle charging place during restricted hours without charging	0	36	46	8	29
81 - Parked in a restricted area in a car park					1
82 - Parked after the expiry of paid for time	78	99	95	80	48
83 - Parked in a car park without clearly displaying a valid pay and display ticket or voucher or parking clock	319	225	251	176	173
86 - Not parked correctly within the markings of the parking bay or place	27	20	25	17	15
87 - Parked in a designated disabled person's parking place without displaying a valid disabled person's badge	0	1	10	0	19