

Automatic Public Conveniences

Report by John Blair, Director Resources

1 Purpose of Report

The purpose of this report is to consider further the options of installing automatic public conveniences across a range of sites in Midlothian following a consultation with Midlothian Residents as agreed by Council at its meeting on 26 September 2017.

2 Background

At the meeting on 26 September 2017 the Council considered a report entitled Midlothian Public Conveniences by the Director Resources.

Following consideration of the report the Council agreed to

- a) *Note the options as set out in report.*
- b) *Option 2 as set out in the report, i.e. to keep the five public conveniences open with reduced staffing levels.*
- c) *Receive further reports in relation to the option of automated facilities.*
- d) *Seek the view of the Midlothian Residents.*

In the intervening period the Director Resources has taken steps to implement Option 2 as agreed by the Council which keeps all 5 public conveniences open, reducing the staffing levels from 2 full time equivalents to 1.07 full time equivalents.

As previously advised there are five public conveniences located in Midlothian situated at:-

	Average Daily Usage	Average Daily Usage	Annual Usage
Location	Mon-Fri	Sat-Sun	
Penicuik, Bank Street, EH26 9BG	140	49	41,496
Loanhead, Station Road, EH20 9RQ	76	14	21,216
Bonnyrigg, Woods Court, EH19 3JR	146	92	47,528
Gorebridge, Hunterfield Road, EH23 4TS	15	14	5,356
Dalkeith, Eskdail Court, EH22 1AG	280	185	92,040
Total	657	354	207,636

The Director, Resources has also continued to explore the option of automated facilities.

The previous report to Council proposed to close all five existing public conveniences and to market the resultant vacant land where possible. Furthermore the report proposed to install new automatic self-cleaning, opening and closing public conveniences in the 3 town centres of Bonnyrigg, Dalkeith, and Penicuik.

In Loanhead the Paradykes Hub would be available for the public to use allowing the closure of the Loanhead facility. In Gorebridge the Gorebridge Hub would be available for the public to use allowing the closure of the Gorebridge facility. In the short term the Leisure Centre would be available as an interim alternative.

The operation of the Automated Facilities at Dalkeith, Bonnyrigg and Penicuik are self-cleaning, opening and closing was presented to Council previously.

3.0 Public Consultation

Public consultations were held on 27,28 and 29 March 2018 in Penicuik, Dalkeith and Bonnyrigg. Along with these open sessions there was an online survey allowing residents the opportunity to express their opinion on the option of installing Automatic Public Conveniences. Details of the Public consultations and the online survey can be found in the appendices to this report.

There was also a site visit arranged on 16 April 2018 allowing the Elected Members the opportunity to see the automatic units in operation.

The public consultation outcomes can be summarised as follows:

- Of the 291 responses received 249 (87.57%) indicated that they used Midlothian Public Toilets.
- The vast majority of respondents 234 (79.72%) used the toilets rarely ie less than once per week.
- Satisfaction with the current Facilities was broadly evenly split.
- 149 responding (21.74%) indicated that they would prefer the existing facilities to remain.
- 179 responding (61.94%) indicated that they would not pay for automated facilities.
- Of the limited numbers who responded to the question of how much they would be willing to pay 20p was the majority with 100 respondents (70.42%) selecting this option.

A range of comments both online and collated at the drop in sessions are appended to this report.

4.0 Resource

4.1 Automated Public Conveniences

Council on 26 September 2017 approved reducing the Public Toilet service as set out in section 2 of this report.

The option of the complete closure of all existing facilities and to install new automatic self-cleaning, opening and closing public conveniences in the 3 town centres of Bonnyrigg, Dalkeith, and Penicuik would result in a additional full year revenue saving of £46,700 however an initial £289,000 one off investment would require to be made in order to purchase the 3 new automatic public toilets.

Note the additional allocation of £289,000 of capital costs in the General Services Capital Plan will increase the overall level of debt outstanding (which is already significantly above the cap set by the Council) and will have a corresponding increase in loan charges as shown in the table below.

	Baseline Budget	Required Full Year Budget
Employee Costs	£27,000	£0
Premises Costs	£53,000	£30,000
Transport Costs	£2,700	£0
Supplies and Services	£1,000	£1,000
Loan Charges	£0	£24,000
Income	£0	£(18,000)
Total	£83,700	£37,000
Saving		£(46,700)

4.2 Semi Automated Public Conveniences

Further development of the units has occurred in the period since the last report to Council and there is now an option of a Semi-Automatic Public Convenience. The Semi-Automatic Public Convenience is similar as the fully Automatic Public Convenience but it does not have the floor cleaning option, so staffing would be required to check and clean the units on a daily basis.

The option of complete closure of all existing facilities and to install new semi-automatic public conveniences, self-opening and closing public conveniences in the 3 town centres of Bonnyrigg, Dalkeith, and Penicuik would result in an additional full year revenue saving of £36,000 however an initial £193,500 one off investment would be required to purchase the 3 new semi-automatic public toilets.

The financial details are set out in the table below:

	Baseline Budget	Required Full Year Budget
Employee Costs	£27,000	£16,000
Premises Costs	£53,000	£30,000
Transport Costs	£2,700	£2,700
Supplies and Services	£1,000	£1,000
Loan Charges	£0	£16,000
Income	£0	(£18,000)
Total	£83,700	£47,700
Saving		(£36,000)

4.3 Retail Unit Addition

There is also an option of having an additional small unit bolted on to the side of the toilets and this could be rented out as a small retail unit providing the Council the opportunity to generate additional income in the region of £6,000 and £8,000 per annum, however this would be dependent on the site and the appointment of a willing operator.

It is envisaged that this proposal would not be in place until 2018/19 due to the requirement to consult on locations to obtain planning permission, installation of services and the delivery of the units.

4.4 Indicative Timescales

The table below sets out the projected timescales for the planning and installation of the new automated units, assuming approval at the Council meeting.

Procedure	Week Commencing																				
	May				June				July				Aug				Sep				
	7	14	21	28	4	11	18	25	2	9	16	23	30	5	12	19	26	3	10	17	24
Identify Sites																					
Report to Council																					
Procure Units																					
Planning Permission																					
Ground Works																					
Install Services																					
Unit Delivery and Install Dalkeith																					
Unit Delivery and Install Bonnyrigg																					
Unit Delivery and Install Penicuik																					
Go Live																					

5 Risk

A risk assessment of the cleaning standards associated with the automated units has been undertaken.

Income may be less than projected depending on public usage and the charge levied by the Council. It is proposed to set the charge at 20p per visit.

Overall any changes to the public toilet position may lead to criticism of the Council, however the consultation will in part negate this possibility.

6.0 Single Midlothian Plan and Business Transformation

Themes addressed in this report:

- ☐ Community safety
- ☐ Adult health, care and housing
- ☐ Getting it right for every Midlothian child
- ☐ Improving opportunities in Midlothian
- ☐ Sustainable growth
- ☐ Business transformation and Best Value
- ☐ None of the above

6.1 Impact on Performance and Outcomes

The review of public conveniences will alter the way in which the services are provided and if approved public access to facilities be reduced.

6.2 Adopting a Preventative Approach

Provision of facilities in town centres adds to the range of services offered and may influence public choice in where to visit.

6.3 Involving Communities and Other Stakeholders

Consultation has been undertaken as set out in this report.

6.4 Ensuring Equalities

An equalities input assessment has been carried out.

6.5 Supporting Sustainable Development

Changes to the way in which public conveniences are operated will contribute to the overall financial viability of the Council.

6.6 IT Issues

There are no IT issues arising from this report.

7 Recommendations

The Council are recommended to:

- a) consider the feedback from the public consultation
- b) consider the options of automated toilets or semi-automated toilets as set out in this report
- c) instruct the Director Resources to progress the installation of the automated or semi-automated public conveniences located in Dalkeith, Bonnyrigg and Penicuik
- d) to close Loanhead and Gorebridge facilities with a view to marketing the sites for future development and if this proves unsuccessful then the buildings would be demolished.

17 April 2018

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Background Papers:

Appendix 1: Findings of Public Consultations and online survey.

Communications Team Project Evaluation

Campaign: Public Toilet Consultation (13 March – 9 April 2018)

Objective: Raise awareness of consultation about the future of Midlothian's Public Toilets

Campaign Period: March/April 2018



Social media posts promoting three drop in consultation events and an online survey were published.

- 6x Facebook posts received a total of **60 Likes, Comments or Shares** with **163** clicks through to either news item or consultation page
- 6x Twitter posts received a total of **438 Engagements** with **124** clicks through to either news item or consultation page
- Total clicks on related content direct from social media activity: **287**

Online promotion

- Midlothian Council website news item
- Midlothian Council website consultation page
- Online survey built and published on Survey Monkey

Evaluation

- The online survey received **291** responses
- The drop in consultation events were attended by **10** people
- Promotion on social media proved most effective in leading to responses of online survey



Appendix 01

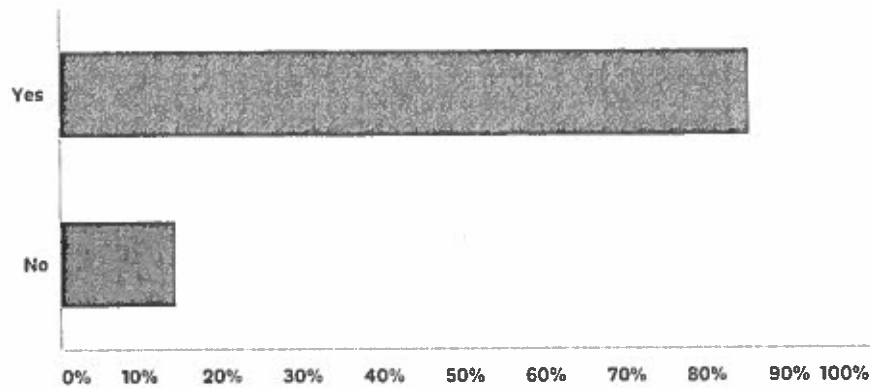
Media coverage

- Press release issued to local media contacts
- Article on page 5 of **Midlothian Advertiser** (22/02/18) and online www.midlothianadvertiser.co.uk/news/midlothian-public-toilets-consultation-begins-1-4709251
- Article on **Midlothian View** (14/03/18) www.midlothianview.com/news/public-toilet-consultation
- Both outlets also published story on their social media platforms

Midlothian Public Toilet Consultation

Q1 Do you ever use the public toilets in Midlothian?

Answered: 291 Skipped: 0



ANSWER CHOICES

Yes

No

Total Respondents: 291

RESPONSES

85.57%

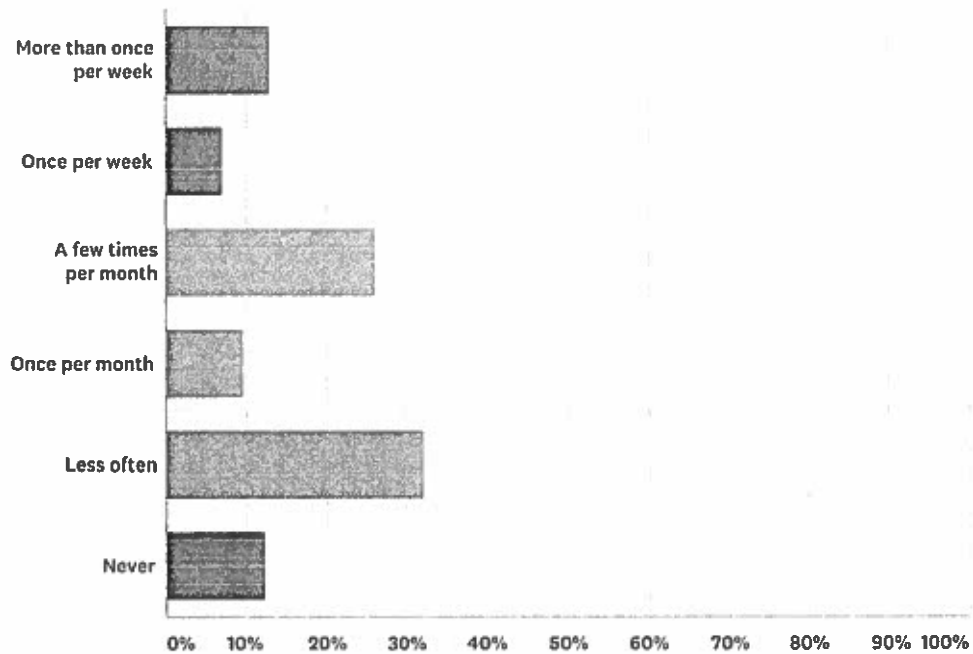
14.43%

249

42

Q2 How often do you use the public toilets in Midlothian?

Answered: 291 Skipped: 0



ANSWER CHOICES

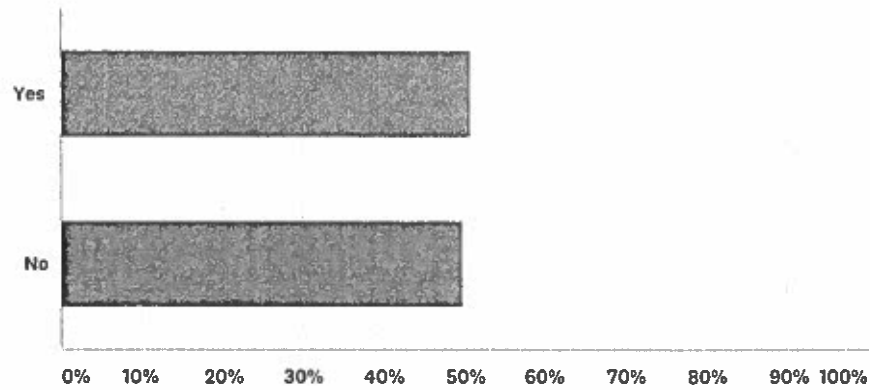
RESPONSES

More than once per week	13.06%	38
Once per week	7.22%	21
A few times per month	26.12%	76
Once per month	9.62%	28
Less often	32.30%	94
Never	12.37%	36

Total Respondents: 291

Q3 Are you satisfied with the current facilities?

Answered: 289 Skipped: 2



ANSWER CHOICES

Yes

RESPONSES

50.87%

147

No

49.83%

144

Total Respondents: 289

Midlothian Public Toilet Consultation

Q4 If yes, do you have any comments?

Answered: 131 Skipped: 160

#	RESPONSES	DATE
1	Nothing special but are available	4/5/2018 4:25 PM
2	Toilets clean and accessible.	4/5/2018 9:20 AM
3	The facilities are essential during the gala week when the community gathers together.	4/5/2018 7:33 AM
4	Paint the road markings in Midlothian	4/4/2018 10:28 PM
5	They are a bit past it but handy If you know we're they are. Not enough public toilets as it is.	4/4/2018 6:15 PM
6	Very necessary when on business or shopping away from home	4/4/2018 4:09 PM
7	Facilities in Penicuik could do with refurbishment but I'm grateful they are there	4/4/2018 1:04 PM
8	Not that clean due to some users	4/4/2018 12:40 PM
9	No	4/4/2018 12:20 PM
10	Toilets just need to refurbished and brought up too date.	4/4/2018 11:58 AM
11	Dirty, smelly	4/4/2018 11:54 AM
12	they are fine, good opening hours	4/2/2018 9:32 PM
13	Very clean and accessible	3/31/2018 2:43 PM
14	Grateful to have public toilets.	3/30/2018 3:26 PM
15	Very handy and convenient especially if you have a medical condition	3/30/2018 9:58 AM
16	It's so handy to have public looks especially since I'm toilet training my toddler	3/29/2018 8:36 PM
17	So handy when your out and about with the kids!!	3/29/2018 4:59 PM
18	Loanhead always been clean	3/29/2018 3:42 PM
19	N/a	3/29/2018 2:59 PM
20	Smells bad and looks dirty in public toilet in Dalkeith	3/29/2018 2:49 PM
21	It is very important to have public toilets available as I have a hidden disability which means I sometimes have short notice when I need to visit the facilities.	3/29/2018 1:14 PM
22	Few changing place toilets	3/29/2018 12:38 PM
23	More fully functional changing places toilets required	3/29/2018 10:41 AM
24	would be a major loss	3/28/2018 8:54 PM
25	The public toilets in Loanhead are the only available toilets aside from the lesuire centre. If we lose these toilets, it will have a very negative impact on our local shops and on our gala day.	3/28/2018 2:03 PM
26	Absolutely necessary for both young and old. They are not called public convenience for no reason. The elderly especially may have difficulty with automatic toilets.	3/28/2018 1:21 PM
27	Extremely well kept	3/28/2018 12:54 PM
28	I use the ones in Loanhead after I drop my child at nursery on my way to work. and during busy gala day times these toilets are well used.	3/28/2018 9:56 AM
29	Loanhead Toilets are always clean and well looked after.	3/28/2018 7:09 AM
30	Always clean and handy as I need to take my children home from school on bus when my car isn't available	3/27/2018 10:38 PM
31	public toilets are such an important and vital facility, especially when there are events ie gala days etc, they are so well used and it is absolutely vital that midlothian council keep these facilities open to the public, autmatic toilets are not the answer keep our toilets	3/27/2018 8:31 PM
32	When you need to go you will go away just to get releaved	3/27/2018 5:48 PM
33	As long as it's clean, it's fine. We don't need fancy or spending excess dollars.	3/27/2018 12:52 PM
34	self employed people/tradesmen need toilet facilities	3/27/2018 7:50 AM

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35	Unfortunately they are closed from time to time due to vandalism.However they are essential in local towns.	3/26/2018 8:22 PM
36	I think that it is ridiculous that a place like loanhead have no public toilets. As old and infirm people rely on them being open if down the shops or waiting on buses and caught short. Also when the annual gala day is on with the number of people it brings there is never enough loos	3/26/2018 6:58 PM
37	No	3/26/2018 6:31 PM
38	Keep the Loanhead toilets open. They are much needed facilities.	3/26/2018 4:39 PM
39	Yes very valuable when shopping with young kids & when attending events such as Gala Day and Tree light ceremony ,etc..	3/26/2018 1:41 PM
40	Very happy with them	3/26/2018 1:40 PM
41	These are always available and always clean and tidy when i access them.	3/26/2018 1:26 PM
42	Me and my 2 children use these toilets all the time :) always clean and warm with toilet roll :D	3/26/2018 12:54 PM
43	The existing public toilets must remain. They are essential, especially during major town events such as annual gala days. If they were to close I would struggle to find somewhere to take my small children who often need the toilet urgently.	3/26/2018 12:40 PM
44	Longer opening times would be beneficial, the loanhead ones are right next to a walk/cycle track I often take kids to, if we're out on a weekend evening often they are closed, meaning a rush home with young children.	3/26/2018 11:47 AM
45	Loanhead toilets are always kept very clean. My children use them frequently.	3/26/2018 11:30 AM
46	I know where they are in local towns and that they are available should me or my children require them.	3/26/2018 11:17 AM
47	the public toilets are a god send to the people of midlothian especially when there is events on ie galadays public shows	3/26/2018 11:11 AM
48	I think public facilities are necessary as there are not many shops/cafes who will allow you to use there toilets unless you are a customer so you do need public facilities.	3/26/2018 10:27 AM
49	No	3/26/2018 10:13 AM
50	Usually well kept. Always in use.	3/26/2018 9:54 AM
51	Loanhead toilets are needed as I would not like to use a cubicle and they are convenient and used a lot during our gala and folk events.	3/26/2018 9:41 AM
52	No	3/26/2018 8:43 AM
53	When I have used them I have found them to be hygienic	3/26/2018 8:39 AM
54	The public toilets in Loanhead are very useful when shopping in the town centre, especially with children.	3/26/2018 8:32 AM
55	Clean and accessible	3/26/2018 8:31 AM
56	Always clean	3/26/2018 8:21 AM
57	I prefer open toilets. When out running I don't want to have to carry money just to use the facilities.	3/26/2018 8:20 AM
58	They could be a little more up to date and cleaner but they are fit for purpose.	3/26/2018 8:14 AM
59	Don't think they are signposted very well and know they are used well at lunchtime by shoppers.also believe an automated toilet would not best serve a town like loanhead	3/26/2018 8:12 AM
60	Always clean, and used by a lot of people!	3/26/2018 8:12 AM
61	The facilities at Loanhead are well maintained and pleasant to use.	3/25/2018 10:02 PM
62	Put pay to enter machines on doors like Scottish borders reduces vandalism pays a bit towards up keep	3/25/2018 11:23 AM
63	No	3/24/2018 11:22 PM
64	I now choose to use the toilets at Morrison's rather than use the public toilets, there is not a problem with the facilities but they smell and are treated disresepctfully by a lot of users	3/24/2018 11:21 PM
65	They seem mostly clean, but could do with up dating. They are a vital necessity for the elderly and disabled, and those who have health conditions that may require them to find a toilet immediately.	3/24/2018 9:00 PM

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66	Didn't know they existed. I thought they had went the way of the Edinburgh Council and closed them all off.	3/24/2018 1:44 PM
67	Fine	3/24/2018 12:37 AM
68	Could be a bit cleaner but as there is not money to be spent on them it's hardly unlikely but they should be kept.	3/23/2018 11:24 PM
69	Always clean & tidy & a lifesaver for people like myself at times.	3/23/2018 10:56 PM
70	Facilities there	3/23/2018 9:41 PM
71	They are good	3/23/2018 6:35 PM
72	No	3/23/2018 5:18 PM
73	The existing public toilets here in Gorebridge are used frequently and particularly by bus drivers. I personally wouldn't like to use the new type currently proposed. I believe the cost of purchasing and installing the type proposed would far exceed the cost of the facilities here in Gorebridge.	3/23/2018 3:35 PM
74	Not very clean .need updated	3/22/2018 7:25 PM
75	No	3/22/2018 12:18 AM
76	However vandalism often affects the state of the toilets and in the past has been an issue with damaged baby change facilities.	3/21/2018 11:37 PM
77	No	3/21/2018 11:31 PM
78	Not satisfied	3/21/2018 6:01 PM
79	NO	3/21/2018 5:47 PM
80	Fairly dated structures and noting in Newtongrange	3/21/2018 5:47 PM
81	Most are smelly, have graffiti which is rarely removed and unmanned. Toilets in other council areas are better e.g. North Berwick, Dunbar.	3/21/2018 2:47 PM
82	They are ok and adequate, because of certain people new toilets would only look like the old ones in no time	3/20/2018 9:01 PM
83	no	3/20/2018 10:23 AM
84	Loanhead - always clean and warm. Well stocked	3/20/2018 8:12 AM
85	They could be updated and cleaner ?	3/19/2018 11:53 PM
86	Filthy	3/19/2018 11:29 PM
87	We need humans working at the toilets. Having attendant makes a difference. These new things waste of time.	3/19/2018 9:00 PM
88	My answer was no	3/19/2018 6:49 PM
89	The toilets in dalkeith were closed	3/19/2018 6:49 PM
90	No	3/19/2018 6:09 PM
91	no	3/19/2018 5:56 PM
92	No	3/19/2018 5:49 PM
93	Smell Junkies	3/19/2018 5:42 PM
94	Dalkeith toilets are always dirt or damaged or junkies use them	3/19/2018 5:23 PM
95	Dalkeith public toilets always closed! Probably why it's used less than often	3/19/2018 5:06 PM
96	Please keep a decent number of free to use facilities	3/19/2018 5:05 PM
97	Very cold and unclean looking	3/19/2018 4:56 PM
98	I like the facilities - they're centrally based and generally there isn't a queue as there are 3 stalls and the disabled facilities.	3/19/2018 4:54 PM
99	They could do with a refurb	3/19/2018 4:53 PM
100	They are a bit grimy and not very pleasant but ok for when you really need to go.	3/19/2018 4:48 PM
101	N/A	3/19/2018 4:36 PM
102	No	3/19/2018 4:33 PM

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103	Nope	3/19/2018 4:27 PM
104	They need update and someone to look after them older people need to know that there is a toilet when they are out and about	3/19/2018 1:36 PM
105	They're clean and supply everything required	3/19/2018 12:03 PM
106	Always feel dirty	3/19/2018 9:47 AM
107	The public toilets in Penicuik are a basic need for everyone, older people and parents with young children especially. The Penicuik ones are in need of upgrading but are clean and safe.	3/19/2018 9:37 AM
108	Clean	3/19/2018 9:25 AM
109	Free toilets are a basic human requirement especially once you reach the age of enlarged prostrate condition.	3/19/2018 9:02 AM
110	No	3/18/2018 1:46 AM
111	Clean	3/17/2018 10:49 AM
112	No	3/16/2018 1:19 PM
113	No	3/15/2018 11:56 PM
114	Please do not take current facilities away. I depend on these toilets being open as I require them at short notice due to having severe bouts of colitis. It's peace of mind knowing when I'm out and about that I can use these toilets. Unfortunately I have found a lot if shops etc will not let you use their facilities if not purchasing something.	3/15/2018 11:40 PM
115	Always found Penicuik to be clean, looked after and there when needed!	3/15/2018 11:20 PM
116	Re Penicuik....not pretty (!)but usually does have toilet paper and soap	3/15/2018 10:59 PM
117	.	3/15/2018 8:06 PM
118	the local toilet in loanhead is fine and functional	3/15/2018 8:03 PM
119	Modernisation would be good but my main priorities are space, cleanliness and temperature	3/15/2018 5:04 PM
120	Dalkeith facilities have been closed for months	3/15/2018 4:31 PM
121	They are resonably clean	3/15/2018 4:29 PM
122	No	3/15/2018 3:57 PM
123	Na	3/15/2018 3:39 PM
124	A bit dated	3/15/2018 3:26 PM
125	Always reasonably clean when I have visited.	3/15/2018 3:25 PM
126	free public toilets are an absolute necessity	3/14/2018 9:46 PM
127	Visited the one in Bonnyrigg today and the heating was turned up full blast. Surely thsi is not necessary and a saviung could be made by turning down or off the heating.	3/14/2018 12:37 PM
128	As a sufferer of urinary problems the immediate accessibility of the Dalkeith facility is of immeasurable benefit.	3/14/2018 10:52 AM
129	Usually very clean and in working order	3/13/2018 7:11 PM
130	Toilets should be functional and clean - they are not places to spend any more time than is necessary! Good to know the staff are there if needed. However, if it is a question of no toilets at all or automatic unstaffed toilets, then I would go with the latter.	3/13/2018 6:49 PM
131	Always found them to be clean and tidy.	3/13/2018 6:01 PM

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Q5 If no, do you have any comments?

Answered: 126 Skipped: 165

#	RESPONSES	DATE
1	They smell really bad	4/4/2018 11:09 PM
2	You are an idiot	4/4/2018 10:28 PM
3	All in need of upgrading	4/4/2018 9:05 PM
4	Dalkeith toilets are in a poor state of repair and overall an unpleasant experience.	4/4/2018 8:50 PM
5	Not enough of them	4/4/2018 7:20 PM
6	Yes - keep the old -style facilities, but clean them up. They are cold damp and miserable.	4/4/2018 4:44 PM
7	no	4/4/2018 4:09 PM
8	Very dark and unpleasant facilities.	4/4/2018 2:47 PM
9	Yes they are a disgrace sometimes.	4/4/2018 1:23 PM
10	Where are they?	4/4/2018 1:14 PM
11	Needs modernised	4/4/2018 1:07 PM
12	Rather dirty due to some users	4/4/2018 12:40 PM
13	No	4/4/2018 12:20 PM
14	A bit grim, and you never know who might be lurking in them. And the hand dryers are cold.	4/4/2018 12:15 PM
15	The standard is poor and vandalised often, the removal of toilet attendants was a bad & costly decision. It is nice to visit other parts of the Lothians, with nice & clean looked after free Toilets. Toilets are a basic human need.	4/4/2018 11:33 AM
16	Very dated facilities and not very clean.	3/30/2018 12:56 PM
17	Run down, need to be upgraded	3/30/2018 10:31 AM
18	Often closed, no idea where alternative might be, not well maintained	3/29/2018 11:33 PM
19	They are disgusting, not fit for purpose and used inappropriately	3/29/2018 6:47 PM
20	Disgusting	3/29/2018 6:22 PM
21	Amenities dated and very cold. Not good if you have little ones. Baby changing facilities?	3/29/2018 4:22 PM
22	.	3/29/2018 3:42 PM
23	Public toilets are often misused and unattended	3/29/2018 3:36 PM
24	The facilities are not welcoming and appear unhygienic and badly sign posted	3/29/2018 2:59 PM
25	Not enough public toilets, if automated toilets mean more, go for it!	3/29/2018 2:54 PM
26	I would come to this area more often if there were changing place toilets for people with disabilities	3/29/2018 12:38 PM
27	Would prefer staff to be there more often.	3/28/2018 9:21 PM
28	Not enough Changing PLaces toilets	3/28/2018 2:56 PM
29	None	3/28/2018 12:54 PM
30	.no	3/28/2018 9:56 AM
31	The facilities compared to east Lothian toilets are very low	3/28/2018 8:56 AM
32	They are never very clean also never have toilet paper or soap to wash your hands	3/27/2018 7:07 PM
33	No	3/26/2018 6:31 PM
34	None	3/26/2018 1:40 PM
35	They need modernising	3/26/2018 10:13 AM
36	No	3/26/2018 8:43 AM

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37	No	3/25/2018 11:23 AM
38	Dirty, mouldy and full of needles/used nappies/ sanitary towels lying everywhere.	3/24/2018 11:39 PM
39	No	3/24/2018 11:22 PM
40	There are far too few public toilets especially in Roslin!	3/24/2018 2:41 PM
41	No.	3/24/2018 1:44 PM
42	The toilets at present are always dirty there's never toilet paper, wet floor either toilets leaking or pee, never any hand soap the toilets are always lacks cleanliness	3/24/2018 11:05 AM
43	I feel the cleaning and standard of the facilities have dropped over the years	3/24/2018 10:06 AM
44	Toilets at times not cared for unhygienic they are not open long enough	3/23/2018 9:06 PM
45	No	3/23/2018 5:18 PM
46	Always very dirty and extremely outdated.	3/22/2018 11:04 PM
47	No	3/22/2018 12:18 AM
48	They smell and seem to be dirty, some toilet locks don't even work	3/21/2018 11:58 PM
49	No	3/21/2018 11:31 PM
50	Often dirty and smelly. Sometimes no toilet paper	3/21/2018 7:47 PM
51	Not open a lot of the time and toilets are dirty and toilet seats missing etc, no soap and toilet roll and paper all over the place a lot of the time	3/21/2018 6:32 PM
52	Old, dirty looking	3/21/2018 6:25 PM
53	They stink REALLY bad seem dirty and disgusting.. locks and toilet seats regularly broken	3/21/2018 6:01 PM
54	No	3/21/2018 5:47 PM
55	Think you should charge people to use toilets, that way junkies would stop doing their dealings in there.	3/21/2018 3:46 PM
56	They should be cleaned more often	3/21/2018 3:19 PM
57	Very dated facilities	3/21/2018 2:31 PM
58	Like the old ones revamped and managed properly	3/21/2018 12:50 AM
59	N/A	3/20/2018 9:01 PM
60	Very dirty and not looked after, dangerous slippery floors in wet weather	3/20/2018 6:23 PM
61	no	3/20/2018 10:23 AM
62	Could do with being updated and a good clean	3/20/2018 8:33 AM
63	No hot water Not always clean	3/20/2018 7:52 AM
64	N/A	3/19/2018 11:53 PM
65	Born well kept, would be better off being shut down	3/19/2018 11:48 PM
66	Closed at the moment since staffing shortages hygiene very poor	3/19/2018 11:25 PM
67	No	3/19/2018 10:40 PM
68	Toilets are vandalised some doors can't be locked penicuik	3/19/2018 9:12 PM
69	Need attendants or small change entry system keep the people out that use and abuse with no respect	3/19/2018 7:52 PM
70	The public facilities provided by Midlothian Council have been badly run and maintained for years. No country that calls itself civilised should be without toilets for public use.	3/19/2018 7:36 PM
71	They are old and cold and just seem to be not very clean	3/19/2018 7:11 PM
72	Yes. It's a shame there aren't more, they aren't cleaner and easily accessible	3/19/2018 6:49 PM
73	They are in need of updating/refurbishment	3/19/2018 6:34 PM
74	- poor condition at Dalkeith - cost of manning these at times of extreme cutbacks - strange spread of facilities - why Gorebridge but not Newlongrange - comfort partner scheme	3/19/2018 6:31 PM
75	No	3/19/2018 6:09 PM
76	Upkeep of Penicuik toilets is very poor.	3/19/2018 5:56 PM

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77	No	3/19/2018 5:49 PM
78	No	3/19/2018 5:42 PM
79	Try not to use public toilets, never sure if they are clean and hygienic	3/19/2018 5:27 PM
80	Too old	3/19/2018 5:25 PM
81	N/a	3/19/2018 5:05 PM
82	the toilets are always disgusting wouldn't use unless a really have to	3/19/2018 5:02 PM
83	I've used the facilities at Vogrie and sometimes are not as clean as I'd like.	3/19/2018 5:00 PM
84	n/a	3/19/2018 4:54 PM
85	They are dirty and smell bad and found druggies needles in them	3/19/2018 4:48 PM
86	They're always dirty looking. In need of upgrade. Be lucky to find a toilet where the door locks, the seat isn't cracked, there's loo roll and the toilet flushes after	3/19/2018 4:48 PM
87	Run down	3/19/2018 4:46 PM
88	The public toilets are disgusting, dirty and smelly and very run down	3/19/2018 4:45 PM
89	Not very nice -	3/19/2018 4:44 PM
90	Don't use because of the state of the Dalkeith ones it's junkie central	3/19/2018 4:44 PM
91	Opening/closing times not always convenient,	3/19/2018 4:41 PM
92	Nothing available in Bonnyrigg.	3/19/2018 4:37 PM
93	Public toilets in Dalkeith are a disgrace. Dirty & run down.	3/19/2018 4:37 PM
94	They are a bit outdated and always seem like a place for dodgy deals. I feel a bit uncomfortable using the facilities.	3/19/2018 4:36 PM
95	No	3/19/2018 4:33 PM
96	Not clean smell	3/19/2018 4:29 PM
97	No	3/19/2018 4:27 PM
98	Not very clean as not enough staff to clean them	3/19/2018 9:28 AM
99	I don't see them. Used to use Dalkeith years ago but they were unclean	3/19/2018 9:10 AM
100	Some of them stink and are just unpleasant to use	3/19/2018 8:31 AM
101	The toilets in Loanhead are dark and unhygienic. They don't smell very nice, unwelcoming.	3/18/2018 11:03 PM
102	Always dirty, Needs updated	3/18/2018 8:58 PM
103	I live in Loanhead and am not aware of any!	3/18/2018 2:54 PM
104	They are really rank	3/18/2018 1:46 AM
105	I only use the toilets if desperate. I find them to be less clean than they used to be, and frequently used by youths to gather as meeting place.	3/16/2018 2:03 PM
106	No	3/16/2018 1:19 PM
107	No	3/15/2018 11:56 PM
108	The toilets are becoming more and more run down. I use the one in Dalkeith and it used to be particularly well kept and clean but now it is cold and spartan.	3/15/2018 8:06 PM
109	.	3/15/2018 8:06 PM
110	Toilets out of order or dirty	3/15/2018 7:17 PM
111	No they require to be renovated & modernisation.	3/15/2018 6:53 PM
112	Cold and not kept in good order. Really gone downhill over the last 6 or 7 years	3/15/2018 6:32 PM
113	Not available 24 hours	3/15/2018 6:21 PM
114	At present, toilets in Bonnyrigg are cold, smelly, graffiti on walls etc and never any toilet paper in cubicles.	3/15/2018 5:25 PM
115	Never use them as they are horrible dirty and smelly	3/15/2018 5:11 PM
116	Gorebridge ones have been closed for ages.	3/15/2018 5:08 PM
117	No	3/15/2018 5:04 PM

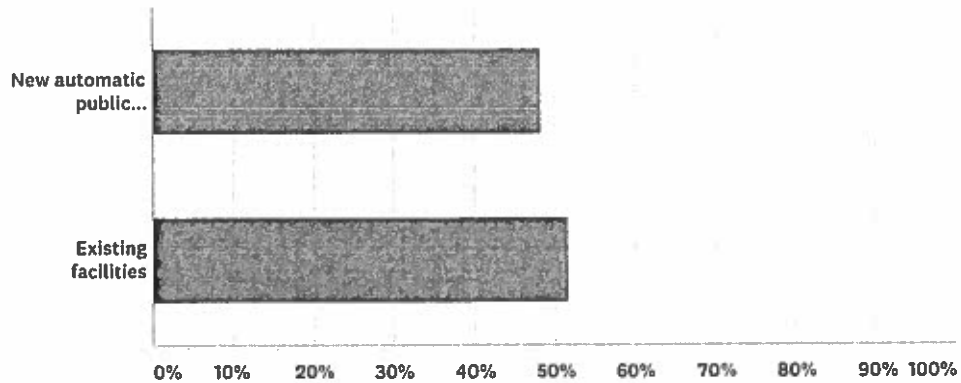
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118	They are dark, dingy, never feel particularly clean and old fashioned.	3/15/2018 4:42 PM
119	Generally a poor standard of maintenance and cleanliness, Not helped by some of the clientele who also make use of the facilities. I have a chronic bowel complaint and sometimes access to toilet facilities is urgently needed, cleaner toilets are needed.	3/15/2018 4:36 PM
120	Dalkeith toilets are disgusting and in disrepair, opening hours needs to be reviewed also, as a runner I have to rely on public amenities and when not open early/late it can cause issues	3/15/2018 4:07 PM
121	No	3/15/2018 3:57 PM
122	Unclean and old.	3/15/2018 3:43 PM
123	Often not clean to a high standard.	3/15/2018 3:39 PM
124	Would use them if they were cleaner. Dirty & smelling. Dirty needles outside one in Penicuik. Outside is used at weekends to urinate down the side of the outside walls	3/15/2018 3:28 PM
125	N/a	3/15/2018 3:25 PM
126	Automatic toilets are a good idea	3/14/2018 5:17 PM

Midlothian Public Toilet Consultation

Q6 Would you like to have new automatic public conveniences or would you prefer the existing facilities remain?

Answered: 288 Skipped: 3



ANSWER CHOICES

RESPONSES

New automatic public conveniences

48.26%

139

Existing facilities

51.74%

149

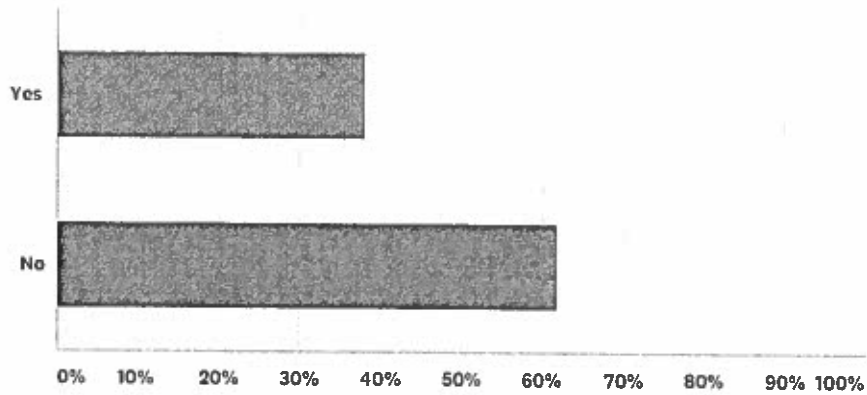
TOTAL

288

Midlothian Public Toilet Consultation

Q7 If automatic public conveniences were installed would you be prepared to pay for these?

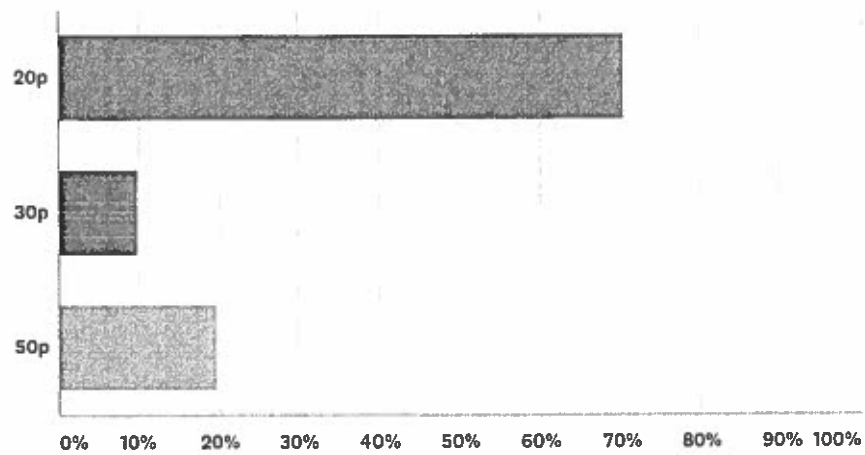
Answered: 289 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	38.06%	110
No	61.94%	179
TOTAL		289

Q8 If yes, how much would you be willing to pay?

Answered: 142 Skipped: 149



ANSWER CHOICES	RESPONSES	
20p	70.42%	100
30p	9.86%	14
50p	19.72%	28
TOTAL		142

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Q9 If you would like to provide any other feedback please provide this in the comment box below

Answered: 134 Skipped: 157

#	RESPONSES	DATE
1	Prefer to retain existing facilities. If the issue is funding then introduce slot machines in existing toilets. I have experience of automated toilets in other areas and do not recommend them. They break down frequently. The automated door doesn't always lock so privacy violated. Elderly people would struggle with the automation. Please do not introduce these toilets. Thank you	4/5/2018 9:20 AM
2	The gala is already under threat due to lack of financial support. Local people are working hard to ensure this unique community event continues. If the public conveniences were to be demolished and replaced by a single unit then the town would not be in a position to meet the health and safety requirements and could not afford to pay for temporary conveniences.	4/5/2018 7:33 AM
3	Your a bunch of greedy Tories	4/4/2018 10:28 PM
4	These facilities need to be kept open for our local workers. E.g care at home workers	4/4/2018 5:00 PM
5	Automatic toilets will be a nightmare for families with children. Would there be space to take in a baby in a pram? How many kids would get in with a parent or would they have to leave vulnerable children outside? How big are the cubicles?	4/4/2018 4:44 PM
6	Proper conveniences are an essential function of local government.	4/4/2018 4:09 PM
7	We shouldn't have to pay for these facilities	4/4/2018 1:07 PM
8	In an increasingly cashless society having the correct change for automatic toilets is very unlikely. To get change you need cash. To get cash you have to go to the cash machine. Quicker to go to a cafe with toilets.	4/4/2018 1:04 PM
9	As I am getting older the need for public toilets are more prevalent	4/4/2018 12:40 PM
10	Improve the existing facilities.	4/4/2018 12:24 PM
11	No	4/4/2018 12:20 PM
12	Have a look at East Lothians toilets.	4/4/2018 12:15 PM
13	Just invest in the public toilets you have we don't need automatic public convenience	4/4/2018 11:58 AM
14	We already pay for public services like Toilets.	4/4/2018 11:33 AM
15	Apart from disliking automated toilets, a charge is a barrier to some people. The existing free toilets are fine and should be maintained going forward	4/2/2018 9:32 PM
16	In my opinion it would be unacceptable to have no free of charge toilet facilities and these are vital to Dalkeith Town Centre. Where are those who do not have money expected to go? It is all very well saying it would be a small charge for new facilities but it would be an expense some in our community could not afford.	3/30/2018 3:26 PM
17	Current facilities just need freshened up with paint and more modern driers and urinals/toilets installed.	3/30/2018 12:56 PM
18	Automatic ones are smelly and dirty and if break down take weeks to get fixed	3/30/2018 9:58 AM
19	Money would be better spent modernising the existing public toilets. I would think with automatic toilets there would be more cost maintaining/fixing these long term. I often use public toilets when out & caught short with little ones. Doubt automatic toilets would have space for buggies/prams. What about disabled people?	3/29/2018 4:22 PM
20	Question 8 did not let me skip even though I answered not prepared to pay in q7. I feel the plastic public auto toilets not necessary. Cause confusion to young or older people on how to use. Experience in other countries of them is not present, wet after cleaning, cause queuing as only 1. Not good when event on in the towns. Will not be adequate number of toilets. Technology not the answer for everything. Current facilities more suitable for all ages.	3/29/2018 3:42 PM
21	Need to consider disabled, babies, pushchairs etc	3/29/2018 2:54 PM
22	As someone who has a bladder issue it worries me greatly that public toilets are under threat, the existing facilities are not up to standard but I'm not sure automatic ones would be either from experience they're generally not in good condition and very unpleasant to use	3/29/2018 2:49 PM

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23	Your survey doesn't lend itself to getting real answers- I have pointed out the lack of changing facilities. Some Other vulnerable people will struggle to use automated facilities	3/29/2018 10:41 AM
24	This is, once again, an attempt by Midlothian Council to replace something that works with an inferior service.	3/28/2018 1:21 PM
25	I've used the automatic toilets when in France and don't like them at all. I only used them when I could station my husband outside the door in case the door 'automatically' flew open! I understand the financial pressures you're under but these toilets are particularly useful during civic events.	3/28/2018 10:26 AM
26	I don't think automatic toilets will benefit as a lot of our older generation will struggle to use them	3/28/2018 9:56 AM
27	Automated toilets would require CCTV to be more operational as kids will destroy them at any opportunity	3/28/2018 8:56 AM
28	Public toilets are very necessary for a town like Loanhead. Elderly and young children would find portaloos very difficult to use.	3/28/2018 7:09 AM
29	I would be concerned as to how many toilets would be available. I personally couldn't afford nor have change for 4 of us to use public toilets. I also worry as I attend many public events that I would have to travel elsewhere to use a toilet, but I would rather buy a can of juice somewhere and be able to use the toilet than pay the same amount to use a toilet.	3/27/2018 10:38 PM
30	I know the public toilets in Loanhead are very well used and they are kept very clean	3/27/2018 8:31 PM
31	Just to improve public conveniences in any way possible as are terrible at moment dirty and unhygienic	3/27/2018 7:07 PM
32	The only problem would be with drivers would they have change	3/27/2018 5:48 PM
33	School toilets too! It would be so much better!!	3/27/2018 5:06 PM
34	I wouldn't pay. I would walk to the nearest leisure centre, etc. Also, my children are terrified of these automatic toilets. Honestly, I've had children in tears over this issue in other villages. (and my children aren't autistic, or have other disabilities) It really is a nightmare for a family to dig up enough change for facilities. We think it should be something a community can offer to its citizens and guests. Pay toilets also invite people just to use the grass outside.	3/27/2018 12:52 PM
35	surely the decommission costs for existing facilities and installation costs for new ones would keep what we have going for a considerable time?	3/27/2018 7:50 AM
36	Unfortunately the New conveniences would more than likely be vandalised too. Perhaps installing hidden cameras would identify the vandals and lead to a serious prosecution.	3/26/2018 8:22 PM
37	Taking away another convenience does not help if trying to keep loanhead clean	3/26/2018 6:58 PM
38	As a member of loanhead community the removal of the public toilets would cause a nightmare. I have a small grandson and on the lead up and on gala day these would be a miss as you can't take kids into pubs-of-they-need-the-toilet	3/26/2018 6:31 PM
39	I would not object to payments to use the existing facilities if this helped in their retention.	3/26/2018 6:28 PM
40	Please leave the toilets as they are. There is no need to change these. Function fine. No need to spend money.	3/26/2018 1:40 PM
41	As a Midlothian care worker I use the facilities constantly, also as a dog walker with children we use on a regular basis.	3/26/2018 1:26 PM
42	To ask us if we'd prefer something you haven't give any details on, except a few pictures is a bit unfair, more information on the replacement would be required to make an informed decision. From the pictures they look very large, would this mean a bigger build to locate them in, or less facilities? You've asked about charging for the use of the new setup, has not changed issued the council's mind to adapt what is there and charge for them? Where would these charges go? scottsimpson8@hotmail.co.uk Any feedback or answers to the above would be appreciated.	3/26/2018 11:47 AM
43	We pay council tax, this should include paying towards all public services. My council tax went up an astronomical amount last year and up again this year.... where is this extra money going when all we seem to see are cuts to services or lack of care to sort out ongoing issues such as huge potholes!!	3/26/2018 11:30 AM
44	Changing facilities can have a wider impact of things for example public events in the towns.	3/26/2018 11:17 AM
45	I would prefer the existing public toilets, upgrade them if necessary and put coin operated slots on doors to help keep vandals at bay. They are less likely to vandalise premises if they have to pay to gain access.	3/26/2018 10:27 AM
46	None	3/26/2018 10:13 AM

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47	Auto loos are a waste of space. They will be vandalised and totally mis-used. Keep what we have.	3/26/2018 9:54 AM
48	Automatic toilets can be vandalised and misused. The present facilities are looked after.	3/26/2018 9:41 AM
49	I'm strongly against the closure of public toilets as there are very limited facilities of this kind outwith licenced premises in Loanhead town centre.	3/26/2018 8:32 AM
50	Automatic toilets are not a suitable replacement option. Too costly, impractical for volume of useage and is a diminution of service	3/26/2018 8:31 AM
51	Gala events , fireworks nights etc all need more capacity than single person paid facilities.	3/26/2018 8:20 AM
52	I am a local street trader. I pay my license fees every year and these toilets are crucial to my business. I would be left to toilet in the street. Would you do this at your work? I would guess not.	3/26/2018 8:14 AM
53	I know my children are terrified of these automatic toilets and won't use them	3/26/2018 8:12 AM
54	I think these public amenities are essential to a lot of people and the council need to help communities rather than tear them down! A school was built on the bing to save money and children were not considered...what next? Appalling Midlothian council!!	3/26/2018 8:12 AM
55	The provision of public conveniences is a fundamental service which must be maintained. The automatic facilities being considered are an unacceptably poor and inadequate alternative to the existing excellent . facilities. Having used automatic public conveniences in other local authority areas, I have found them not at all "user friendly". Above all the standard of cleanliness has been dreadful and nothing near approaching the standard provided in more conventional facilities.	3/25/2018 10:02 PM
56	No	3/25/2018 11:23 AM
57	Do the ones up that you have. What happened to pride and winning awards?	3/24/2018 11:22 PM
58	I have used the self cleaning toilet in Loch Lomand, a place busy with tourists if they don't charge for use of their toilet don't know how Dalkeith can justify charging. People would just go to Morrisons instead	3/24/2018 11:21 PM
59	Those who have health conditions that may require them to find a toilet immediately. Certain health conditions are not visible, and access to toilet facilities me suddenlt be needed, Folk won;t visit public shopping ares'a where there are no facilities, so yet again only the big retail complexes get the public's money. Public toilets are a necessity and should always be available, this is not the third world where hygiene and lack of amenities is par for the course. This is Scotland, stop cutting our rights to pee in dignity :)	3/24/2018 9:00 PM
60	Would prefer not to have automated public toilets as there is a risk of malfunction (eg leading to loss of use of facility just because coin slot is jammed etc) and a fear of being locked in! These type of toilets are also often v claustrophobic environments and so not suitable from sufferers of claustrophobia, such as my partner.	3/24/2018 2:41 PM
61	I think if you where to pay for these new automatic toilets they where be less vandals	3/24/2018 11:05 AM
62	Resorting the toilets and making sure they have someone to look after it surely would be better and more inviting for people to use	3/24/2018 10:06 AM
63	I don't mind paying, but concerned about the less well-off or the elderly and infirm who may not carry change and may find strange automated machines, and those demanding payment, simply too much to deal with. A potential barrier to our senior citizens feeling confident to get out of their homes. Surely the county town of Dalkeith, as well as Penicuik, if they wish to be open to all citizens, and potentially more tourists and other visitors, can sustain an ordinary, small public convenience.	3/24/2018 12:37 AM
64	I think they should be free as they are at the moment as we pay taxes and council taxes and now a new tax for needing the toilet.	3/23/2018 11:24 PM
65	Would be unwilling to pay for use of toilet facilities as I pay my taxes & pay my national Insurance & consider this an important public service.	3/23/2018 10:56 PM
66	I appreciate the fact that we are still dealing with ongoing austerity measures - obviously not working! That local government is bearing the brunt. Increased charges for services Increases in Council tax Changes to income tax system Along with reduction in services across the board - where does it end?	3/23/2018 9:41 PM
67	Toilets need to be manned to be kept clean and safe	3/23/2018 9:06 PM
68	Public toilets are a necessity for many people, not a luxury	3/23/2018 6:35 PM

Midlothian Public Toilet Consultation

69	The costs underlined above would in some cases be vandalised to collect the cash stored in the facility.	3/23/2018 3:35 PM
70	Toilets should be free	3/22/2018 11:26 PM
71	No	3/22/2018 12:18 AM
72	I would only want to see a change in facilities provided if the expense of providing these could be justified, particularly recognising that the Council is currently proposing significant cuts to exceedingly important services such as Outdoor Learning, school janitors and local football pitches, yet seems to have the money to invest in expensive alternative toilet facilities. I would not want to see any further cuts in jobs.	3/21/2018 11:37 PM
73	Current facilities should remain but be refurbished and staffed (even part time) how can people be attracted into town centres like Dalkeith and Penicuik if the facilities are AWFUL!!!	3/21/2018 6:01 PM
74	No	3/21/2018 5:47 PM
75	What if you're caught short with no money or can't afford the price. It should be a free service and all across Midlothian, not just in towns	3/21/2018 5:47 PM
76	We MUST have clean toilets in Penicuik if we are serious about re-energising the town. Currently, the toilet in Penicuik is embarrassing.	3/21/2018 2:47 PM
77	I have an overactive bladder and sometimes find the public toilets in Penicuik as a life saver	3/20/2018 6:23 PM
78	For the cost of installing and maintaining there electronics you could employ a number of staff to upkeep the current facilities....thereby creating jobs in the area for local people and it would still cost less long term	3/20/2018 2:57 PM
79	How about using the existing facilities but making them automated entry, like the ones in Peebles in borders. Need to pay for entry and door only unlocks once paid. Still need regular cleaning but income could pay for this.	3/20/2018 1:30 PM
80	This survey is confusing and not written well - the need to a comment in a box whether you answered yes or no ?	3/19/2018 11:53 PM
81	Close down the current public toilets	3/19/2018 11:48 PM
82	Keep public toilets clean these new ones will be wrecked in no time	3/19/2018 11:29 PM
83	Toilets available during shopping times 9 to 6pm with staff	3/19/2018 11:25 PM
84	I would rather pay a human attendant. Not some automatic rubbish.	3/19/2018 9:00 PM
85	Surely there is a way we shouldn't have to pay as a support worker in the area we already support individuals in our community and don't always carry money around for use of toilets. It's not just our job there are many other jobs delivery drivers etc who need access to public toilets	3/19/2018 7:52 PM
86	I've a feeling this is already a done deal but public facilities are a godsend for lots of older people and parents with children. Doing away with these will prevent lots of older people coming into Dalkeith, Bonnyrigg, Penicuik etc. Midlothian Council should be doing everything in its power to encourage people to get out and about and closing public toilets would not be helpful in that regard.	3/19/2018 7:36 PM
87	I'd be willing to pay for any type of convenience! Just so long as they were open and available to use	3/19/2018 6:49 PM
88	The existing toilets in Dalkeith are in an excellent location. Don't know why they can't be upgraded and maintained.	3/19/2018 6:49 PM
89	This is an essential service that should be maintained. An alternative would be to consider the kind of scheme other local authorities use where by pubs/restaurants are paid to allow the public to use their toilets	3/19/2018 6:34 PM
90	Automatic toilets would be more hygienic.	3/19/2018 6:20 PM
91	No	3/19/2018 6:09 PM
92	I worry the auto toilets will get vandalised and become unusable.	3/19/2018 5:49 PM
93	I think charging to use these would help with keeping them clean.	3/19/2018 5:27 PM
94	I am quite happy to pay for the use of new facilities as long as they are monitored and kept operational at all times.	3/19/2018 5:25 PM
95	Why should we pay the council anymore money the take enough from us it is bad enough the rent going up yet again.	3/19/2018 5:23 PM
96	changing tables for babies and a changing place for disabled people should be considered	3/19/2018 5:05 PM

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97	I think by requesting people to pay for these facilities you are discouraging people from using them. Also it's becoming a bit of a cashless society and I wouldn't want to get caught short with no means of paying to use the facilities.	3/19/2018 4:54 PM
98	Just upgrade existing ones and charge 20p	3/19/2018 4:53 PM
99	Just because I'm happy to pay doesn't mean you shouldn't take into account others. These are for the public, so disabilities should be taken into account. Will also still need to be cleaned and monitored as there are people who will abuse the premises with drugs. I think automatic is a good way forward but surely cheaper upgrading current facilities as automatics are going to require to same amount of maintance, if not more.	3/19/2018 4:48 PM
100	The current consensus in the press at the moment is it is a travesty that anyone who needs to use a public facility should have to pay for it. For those with medical conditions that result in a greater chance of having to use a public facility the introduction of fees for this could have quite bad cost implications.	3/19/2018 4:48 PM
101	Not everyone can afford to pay for the use of the toilets.	3/19/2018 4:45 PM
102	No one should have to pay to use the toilet	3/19/2018 4:42 PM
103	I'd actually prefer the existing toilets to be updated and maintained. The automatic toilets would be great but I can see them being left to rot too. I've seen automatic toilets whist on holiday work really well but they had an attendant which I can't see Midlothian Council providing.	3/19/2018 4:37 PM
104	I've used these type in many cities before and think they are good and value for money.	3/19/2018 4:36 PM
105	Get a company to put them in free for 12 months	3/19/2018 4:29 PM
106	Na	3/19/2018 4:27 PM
107	I find the automatic ones quite scary and I wouldn't want to use them - even though I might need to! Also, when I do need to use the current ones in Gorebridge, it is usually when I have dogs with me and we are at the end of a dog walk. The existing facilities are fine for taking the dogs in with me, whereas I can't imagine the automated ones being like that.	3/19/2018 12:03 PM
108	Sounds like money making scheme from the council	3/19/2018 9:47 AM
109	Having access to free public toilets is a basic need.	3/19/2018 9:37 AM
110	If you go ahead with this please make them sanitary	3/19/2018 9:10 AM
111	Please upgrade the toilet services in Loanhead. As a parent with a child with ASN who likes to be away from home and when needing the toilet becomes scared and uncomfortable because the toilets have poor lighting (dark). They smell awful inside. I do not feel comfortable using these toilets but I have no choice when my child is desperate. Please bring new changes to Loanhead!	3/18/2018 11:03 PM
112	I wouldn't use these because of the worry of a possible malfunction with the door which I have seen happen on a train. This may be irrational but I think about getting locked in/door doesn't lock properly or the door automatically opens when you're not ready.	3/18/2018 2:54 PM
113	No	3/18/2018 1:46 AM
114	No	3/16/2018 1:19 PM
115	Wish there were more toilets such as at big parks and walkways. There can be issues with the automated toilets such as coins getting stuck which is a nuisance. Would rather keep existing toilets in place but build automated ones in other places such as big parks like gore glen, railway line etc	3/16/2018 7:13 AM
116	Poor survey which meant I had to answer questions I said no too	3/15/2018 11:56 PM
117	Nit sure how well looked after others are. If they are not looked after well then automatic ones would be preferable	3/15/2018 11:20 PM
118	I've seen these kind of facilities in other towns, and they get as grotty as the original conveniences - money should be used to upkeep original ones	3/15/2018 10:59 PM
119	Would the existing building in Penicuik be used for the new automated ones? Nobody should have to pay to use a public convenience.	3/15/2018 8:31 PM
120	we do not pay for a facility currently, I see no reason for any payment if changes are made	3/15/2018 8:03 PM
121	Would much prefer the old toilets to be updated. How easy would OAPs or Mum's with desperate children find automated toilets? I suspect not easy at all!	3/15/2018 6:32 PM

Midlothian Public Toilet Consultation

122	I suffer from ibs so access to the public toilets is very important to me. The current ones, particularly in Penicuik are very dilapidated. The ceilings are mouldy, they've incredibly cold, they smell dreadful but sometimes I have no choice but to use them. I don't like the idea of paying as if I'm caught short and take ill how am I to access a toilet? I would end up messing myself which would be awful. What would the provision for the disabled be?	3/15/2018 6:02 PM
123	It's important to have space in public conveniences for adult carers to fit in a cubicle/stall with a buggy and an older child. Changing tables are vital	3/15/2018 5:04 PM
124	Take a leaf from Scottish Borders who refurbished toilets in Lauder into 3 unisex solo occupancy toilet cubicles. Wash down interior (like a wet room) and interior like automatic facility without ongoing maintenance of self cleaning.	3/15/2018 4:36 PM
125	I would be concerned that the facilities would be unstaffed and inevitably vandalised	3/15/2018 4:31 PM
126	Why should elderly people, children, pregnant woman have to pay to use facilities? It's ridiculous. I guess the bean counters are hard at work in Midlothian Council again and the vulnerable will suffer.	3/15/2018 4:29 PM
127	Public toilets should be free to all members of the public.	3/15/2018 3:39 PM
128	None	3/15/2018 3:25 PM
129	This consultation does not present the public with the facts and figures about the costs of keeping the existing facilities and replacing them. For the consultation to be meaningful this information should have been provided as it will influence how people respond. Otherwise this is simply a vote as to who likes automatic toilets. How will the finding of this consultation be communicated back to the public? Too often the council consult the public but the public never hear anything back as to what everyone thought and the conclusions. A report should be written summarising the views provided by the public.	3/14/2018 12:37 PM
130	As always, cost should be considered as well as the risk of creating more unemployment. Also, it's worth remembering we have an aging population who will need more facilities like this. Has the council considered using a scheme such as that in Richmond, where local pubs and cafes provide the service?	3/14/2018 10:30 AM
131	Should continue to be free, whatever the design	3/13/2018 7:11 PM
132	Toilets in the main towns of Midlothian are essential if you want to keep the town centres active. Some people would not go there if they did not know they had a toilet available if caught short and would rather go to an out-of-town store where public toilet provision seems to be universally available. I have a medical situation - if I go to the toilet last thing before leaving the house, then I should be OK for a couple of hours. Sometimes cold weather might shorten that time and then I need the public toilet. A journey to the town centre is not carefree - it needs to be planned with the location of toilets in mind before venturing out. I'm sure I'm not alone in this.	3/13/2018 6:49 PM
133	As long as they are kept stocked with toilet paper, soap and hand towels they will be ok. Why not promote use of toilet in Council facilities such as Leisure Centres? No information provided on whether these would be separate male/female or unisex. Some gentlemen are not good at aiming and women might be less inclined to use them for this reason. Also how can the facilities being used for drug use be prevented?	3/13/2018 6:01 PM
134	If the money went into upgrading the toilets , As I am disabled , you would need someone still there , I went to east Lothian (north Berwick) they pay 20p , They have upgraded them .	3/13/2018 4:17 PM

Comments Sheet

I would like to see a Changing Places toilet provision - this is for disabled users who cannot use a toilet (even with assistance!) - They need full accessibility into the WC (wheelchair friendly) with a ceiling hoist and a changing table. Currently these people are not provided for and are changed while laying on a dirty toilet floor, so unhygienic and un dignified! Please visit
pamis.org.uk

Comments Sheet

Great idea to install something in the town, rather than relying on shops or a dirty existing facilities.

Some concern over the every-use cleaning, how much power/cleaning products etc are used.² Environmental + running cost concerns, as well as maintenance of the cleaning machinery.

Please consider making the changing facilities comply as much as possible with the 'Changing places' campaign.

Comments Sheet

GREAT IDEA CLEAN AND
SAFE FACILITY FOR LOCALS
AND VISITORS

(RESIDENT)

Comments Sheet

Great idea. The location proposed to be in Varner court is not suitable for a place to be the face of the town. Another location should be thought of. (eg: ~~between~~ the car park in the Whym).

Comments Sheet

ASSLDRG CL-TRK
SACP uc S17C7 P1CS

Comments Sheet

NOT IN FAVOUR OF AUTOMATIC
TOILETS. DIFFICULT FOR DISABLED
OUT IN ALL WEATHERS. FISHING FOR
CHANGE. PREFER UPGRADE EXISTING
TOILETS. LIKE IDEA OF RESIDING
BONNY RIGGS TOILETS IN TOWN CENTRE.

IF WE HAVE TO HAVE AUTOMATIC TOILETS
THEY SHOULD BE PUT IN A BUILDING TOGETHER
SO RESIDENTS ARE NOT OUT IN ALL WEATHERS.