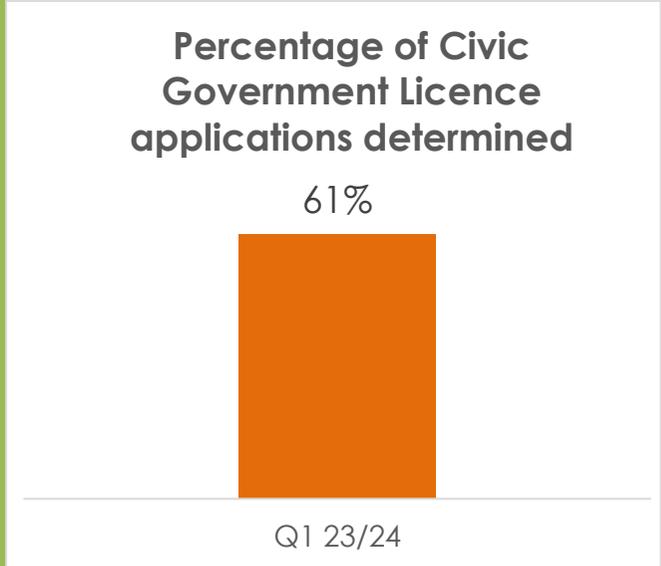
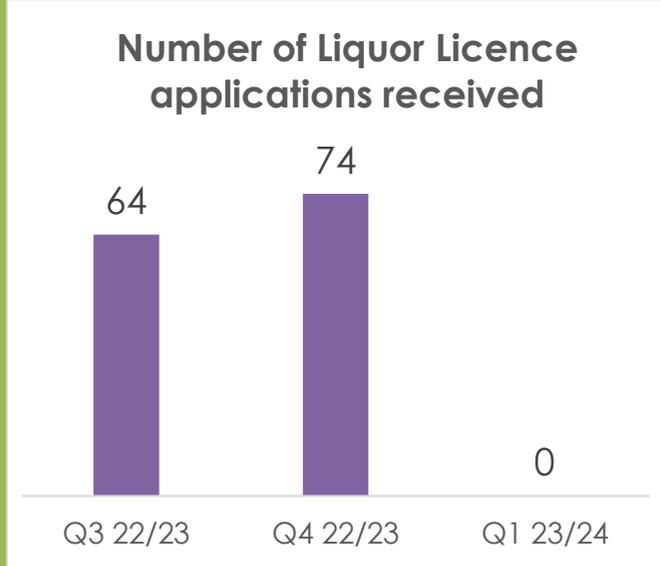
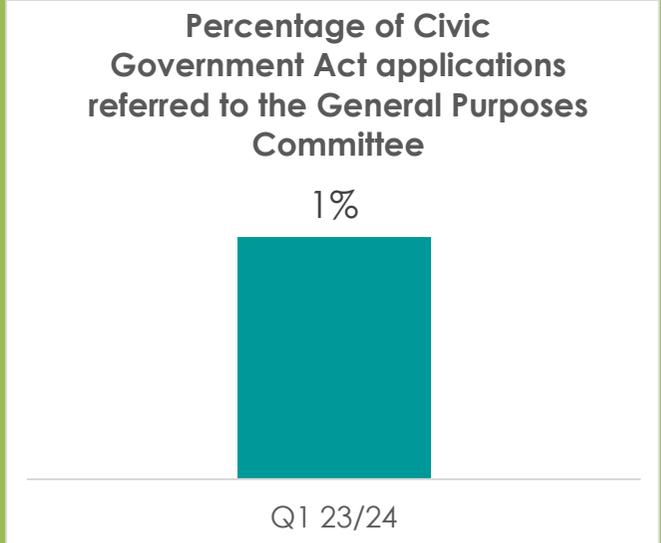
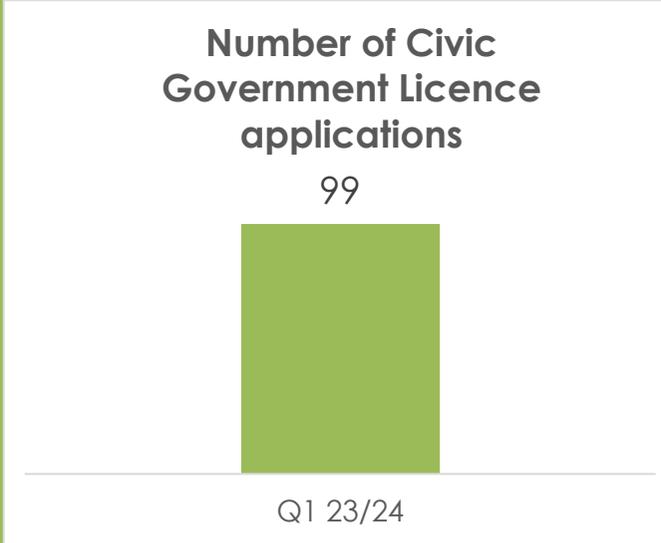


# Protective Services - Police and Fire Board Quarter 1 report

## Licensing



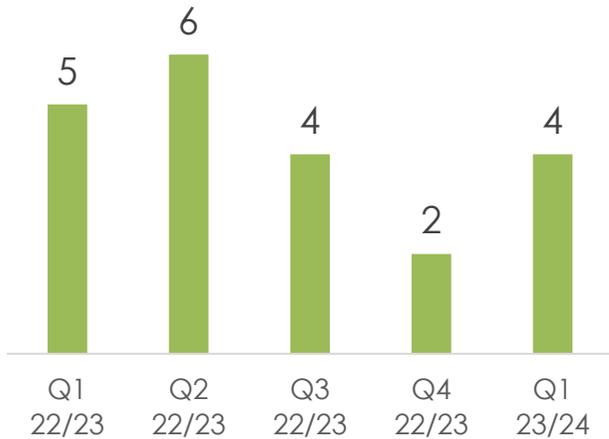
**There were no liquor license applications determined or referred to the Licencing board this quarter.**



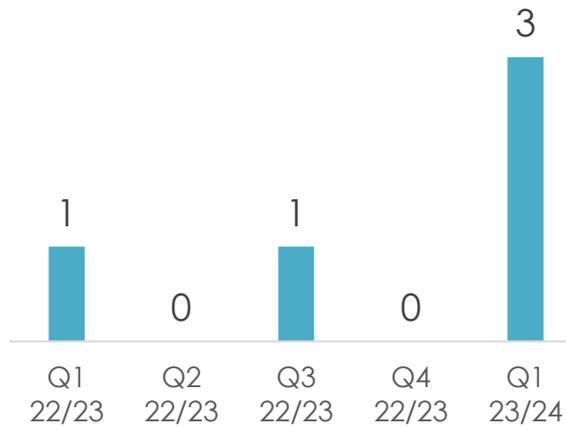
- Other civic licences applied for during Q1:**
- 2 Housing in Multiple Occupation
  - 2 Market Operator's
  - 4 Street Trader (Roving)
  - 4 Street Trader (Static)
  - 4 Tattoo
  - 3 Public Entertainment
  - 6 Temporary Public Entertainment
  - 7 Taxi Vehicle
  - 8 Taxi Driver
  - 28 Private Hire Car Vehicle
  - 29 Private Hire Car Driver

# Workplace Health and Safety

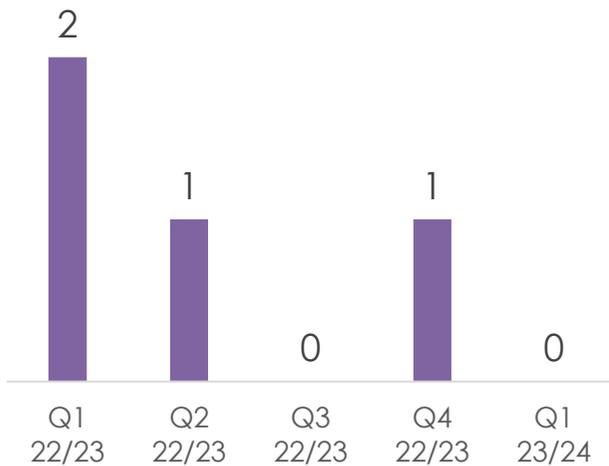
### Number of Business Workplace Health and Safety proactive inspections



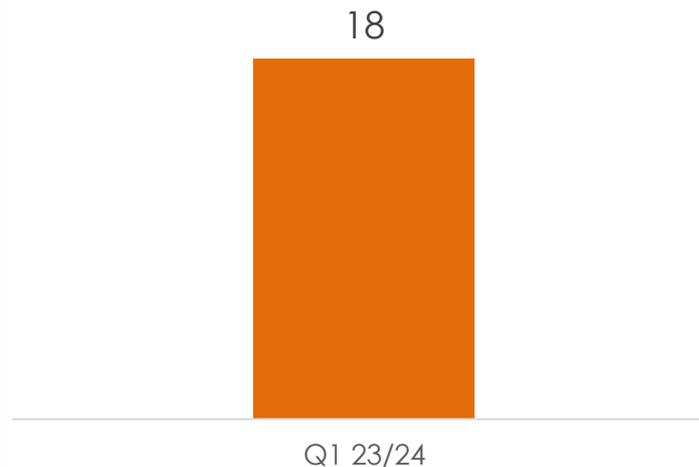
### Number of Business Workplace Health and Safety Improvement notices served



### Number of Business Workplace Health and Safety Prohibition notices served



### Number of workplace safety RIDDOR reports received

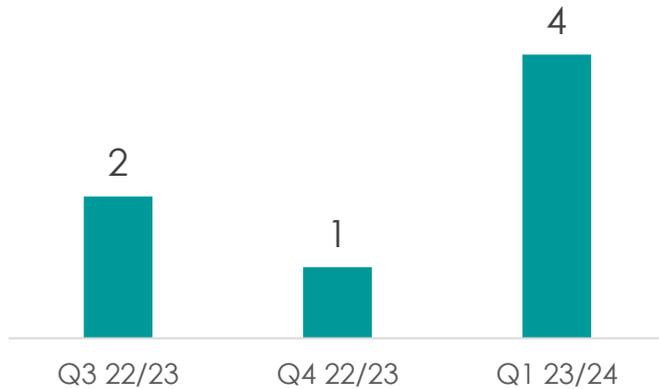


**1** RIDDOR related visit took place to investigate business workplace health and safety incidents.

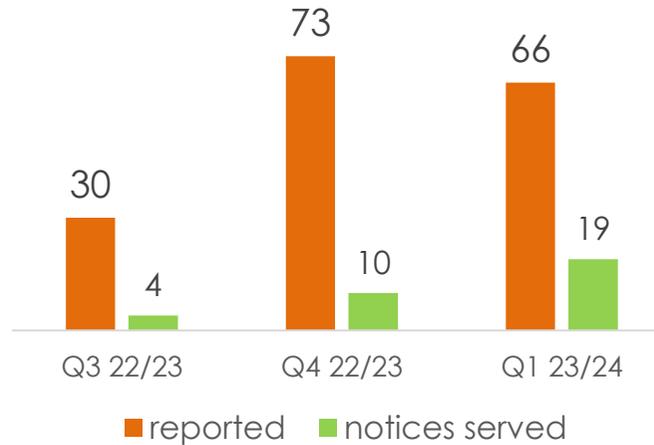
The majority of reported incidents did not meet our incident selection criteria.

# Public Health

### Number of Abandoned Vehicles which have been removed for destruction



### Number of Abandoned Vehicles



**345** Public Health Service requests were received from Midlothian residents and businesses

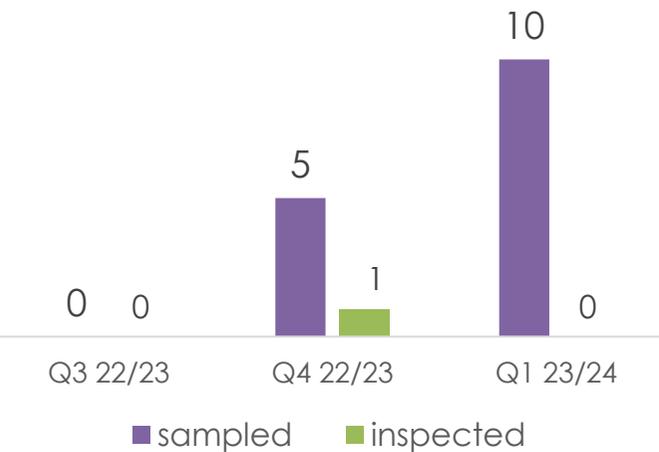
**52%** of Public Health complaints received a first response within timescales

**55** Public Health Service requests were received from internal sources

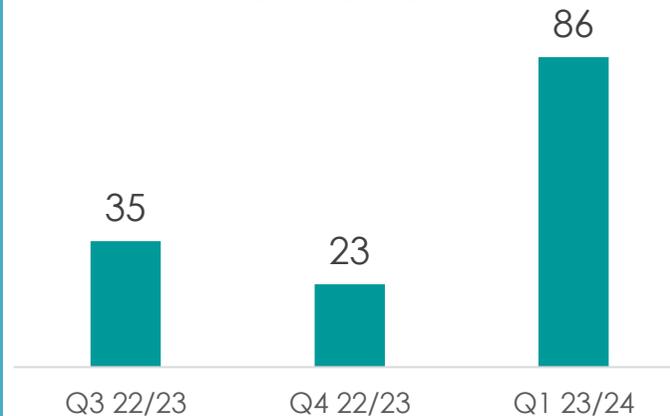
**56%** of Public Health complaints from internal sources received a first response within timescales

**2** Environmental Protection Abatement 1990 Notices were served

### Number of Private water supplies



### Number of Planning Application consultations received



**9** short term let Applications received

**4** short term let Licences issued

# Civil Contingencies and events

## Plans and Procedures:

Plans updated and issued:

- Emergency Contacts Directory

Plans updated and awaiting approval:

- Major Accident Hazard Pipelines (carried forward from last quarter due to departure of lead officer).
- Torness Off-site Emergency plan – summary document for Midlothian Council (carried forward from last quarter due to departure of lead officer).

Plans in progress:

- Operation UNICORN. Details still awaited from Scottish Government on the arrangements for the new Monarch. A start has been made to the document and it will be updated as soon as information is received. Work is in progress to replenish items used.
- Midlothian Emergency Plan (generic document outlining response structures, roles and responsibilities, links to multi-agency arrangements). Whilst some progress has been made, outcome of discussions on changes to Resilience Partnership multi-agency framework had been awaited. This has now been agreed so work has resumed.

## Business Continuity Plans:

The development of Business Continuity plans are, by necessity, the responsibility of individual services as they are best placed to determine their priorities, resource requirements, dependencies on other services and suppliers and how they can work around the loss of essential components. However, advice and assistance is available from the Health, Safety & Resilience Team. To encourage BC plan development on a consistent basis across services, engagement has been carried out with a number of services. The intention is to roll this out wider once a decision has been made regarding the future of our current business continuity software which is due to lapse in December 2023.

## Multi-agency Exercises, Training, Presentations and Work streams:

Team Members Participated in the following. Where appropriate to their areas of work, invitations were extended to colleagues in other services and partners:

- Lothian and Borders Local Resilience Partnership Short Life Working Groups to develop multi-agency frameworks in relation to National Power Outages, Severe Weather, Care for People, Mass Fatalities (Work ongoing).
- Scottish Government virtual workshops on Community Resilience (series of events).
- National Protective Security Agency briefings.
- Torness Local Liaison Committee.
- Exercise Sub appressed – CBRN related workshop.
- East of Scotland Regional Resilience Partnership Cyber Security workshop.
- Series of Met Office briefing sessions on Severe Weather scenarios (ongoing).
- Aircraft Post Crash Management workshop.
- Familiarisation sessions on the use of Airwave handsets, utilising the Interoperability Bronze handsets held by Police Scotland (Carried out on an ongoing basis).
- Briefings on the Protect Duty/Martyn's Law (ongoing).

### Team members facilitated:

- Total of 6 attendees on the April and June 2023 multi-agency Crisis Management Course organised by the EoS RRP. More nominations have been submitted for the period July – Dec 23 so will be included in future reports.

### Report to Divisional Management Teams/Corporate Management Team:

The last quarterly report noted that a report was being drafted for submission to the Corporate Management Team regarding proposed steps to enhance the organisation's preparedness for emergency response. As there were other exercises and discussions on the horizon, this was held over. The amended draft report has been re-circulated for initial comment prior to going to Divisional Management Teams in the first instance.

## Ongoing, routine representation at/participation in:

- Local Resilience Partnership meetings – core group and sub groups. Also Short Life Working Groups as detailed above.
- Lothian and Borders CONTEST group.
- East of Scotland Regional Resilience Partnership Additional Deaths Group.
- Internal meetings requiring a Contingency Planning presence, including Care for People, Estates Management, internal CONTEST Group, Safety Advisory Group, Business Continuity.
- Local Authority Resilience Group Scotland (LARGS) networking meetings.

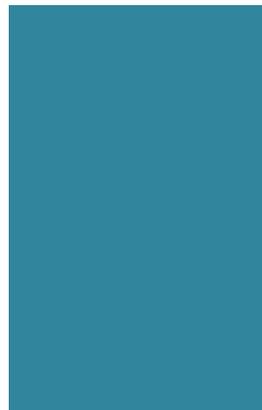
Ongoing monitoring of events and/or live incidents – disseminating information internally and liaison with external organisations as required.

To note: Following attendance at meetings, seminars, presentations, training sessions, a summary of all pertinent information is forwarded to senior manager(s) and other colleagues as appropriate. Invitations are also forwarded where the subject might be of direct interest to other services/partners.

## Public events

### Number of organisations engaged with the Safety Advisory Group or similar

17



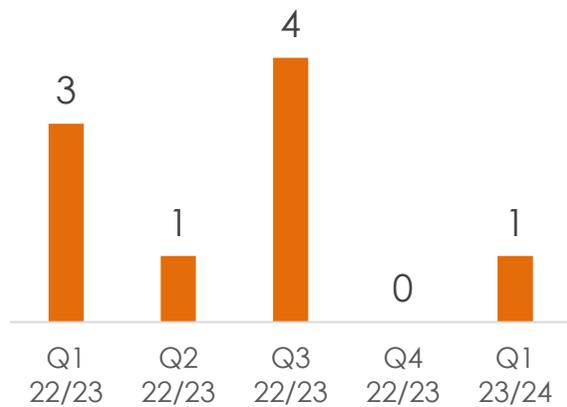
Q1 23/24

The majority of the **17** Safety Advisory Group attendances related to the main Q2 Gala Days, plus a number of larger events at Dalkeith Country Park.

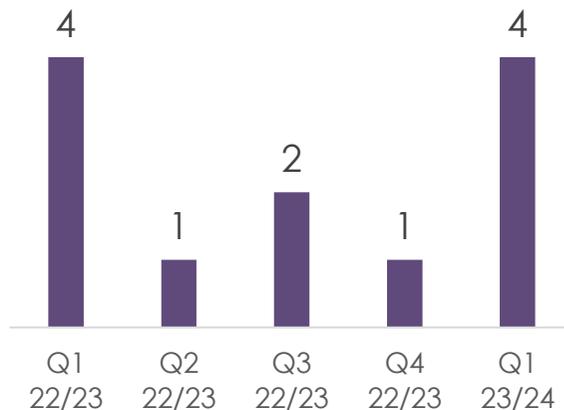
Q2 Safety Advisory Groups will complete the late summer Galas, plus, amongst other matters, 4 planned public Fireworks displays scheduled for October and November. Gala Day Grants were allocated during this quarter.

# Food Hygiene and Standards

### Number of Food Hygiene Improvement notices served



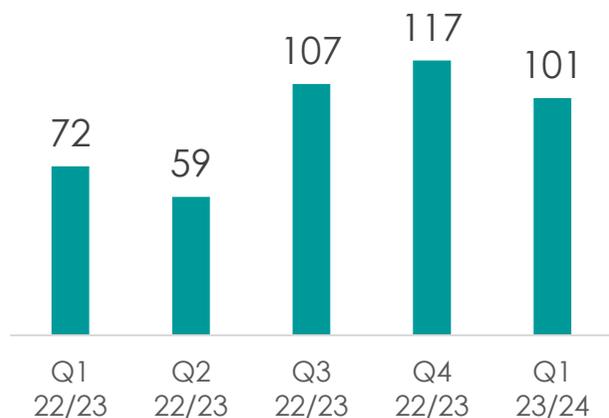
### Number of Food Law Remedial Action notices served



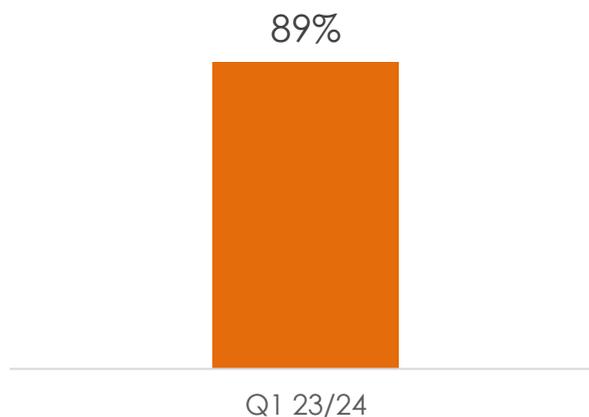
**60** Food law service requests were received from Midlothian residents and businesses. (Includes food safety and food standards).

**87%** of food related service requests from Midlothian residents and businesses were responded to within the target response time of 5 working days. (Includes food safety and food standards).

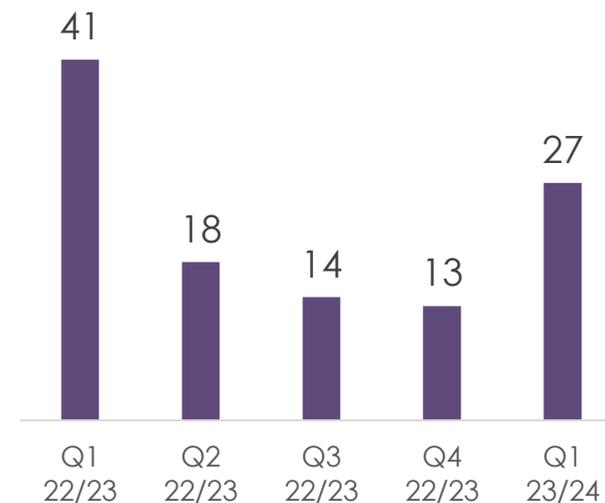
### Number of Food Law interventions carried out (food hygiene and food standards)



### Percentage of priority 1 and 2 premises receiving completed food law interventions in line with the Service Plan

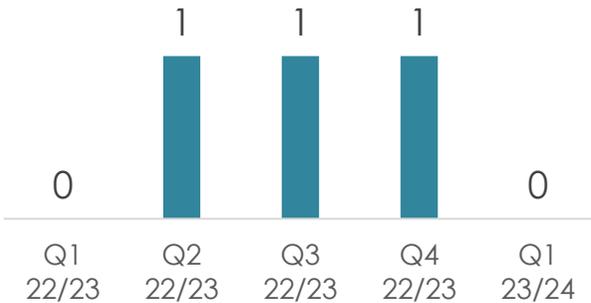


### Number of Food/non-food samples taken

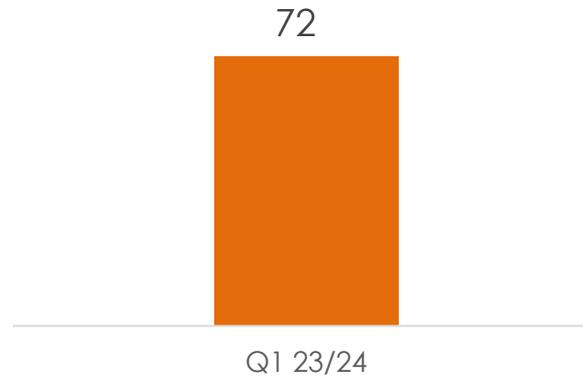


# Trading Standards

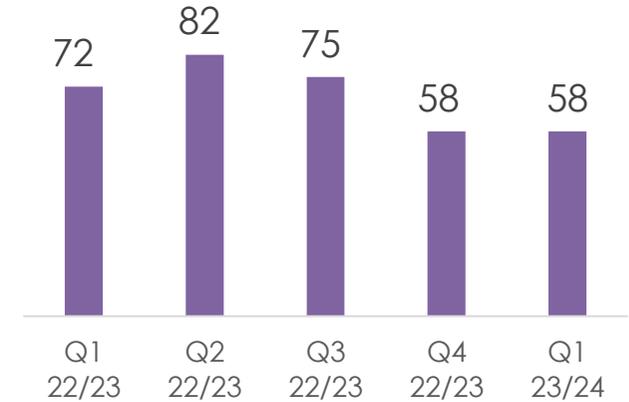
## Number of cases reported to Crown Office and Procurator Fiscal Service



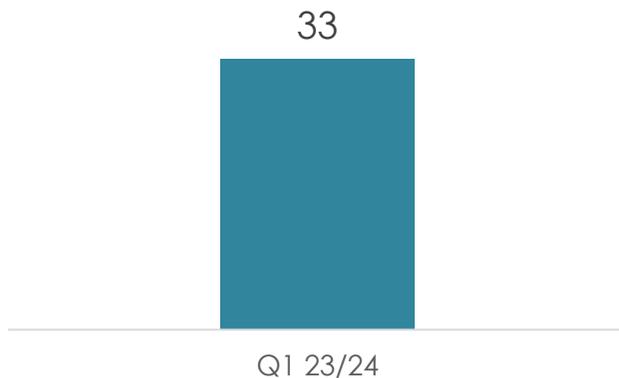
## Number of business advice requests received by Trading Standards



## Number of consumer complaints received by Trading Standards



## Number of intelligence logs input to Intelligence Database (IDB)



**100%** of Business advice requests were responded to within 5 working days.

**100%** of Business advice requests were completed within 14 days.

**100%** of Consumer complaints were responded to within 5 working days.

**80%** of Consumer complaints were completed within 14 days.

### Develop and implement a Trusted Trader Scheme:

Following a meeting with the trusted directory service (TDS), who provide schemes for Edinburgh & East Lothian, approval obtained to pay for a Midlothian scheme.

### Trading Standards Campaigns/Joint working/Initiative details:

On Good Friday and Easter Monday, Trading Standards joined Police at respectively two road stops and roving patrols of the area for rogue traders etc.

Over 1,500 disposable vapes have been seized following visits to a dozen shops. Visits were prompted by complaints and officer suspicion.

# Trading Standards

Percentage of planned inspections achieved in line with the Service Plan

20%



Q1 23/24

**56** Trading Standards Primary Inspections were carried out this quarter including 6 under Animal Health and Welfare.

Number of interventions carried out regarding tobacco and nicotine containing products

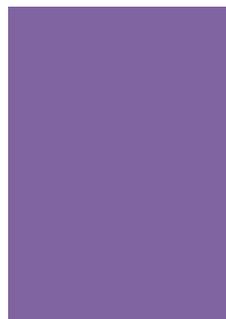
16



Q1 23/24

Percentage of businesses registered for tobacco/vapes in Midlothian visited

11%



Q1 23/24

A total of **145** premises are believed to be registered and selling tobacco and/or vapes at 01/04/23.

**16** were visited this quarter.

Percentage of businesses registered for tobacco/vapes in Midlothian where a test purchase was carried out

1.4%



Q1 23/24