

Summary of successes

Midlothian Health & Social Care Partnership (HSCP) is responsible for services that help adults live well and get support when they need it. This includes all community health and social care services for adults in Midlothian and some acute hospital-based services. Many voluntary sector and independent providers work with health and council colleagues to deliver the objectives of the HSCP.

The [Strategic Plan](#) explains how the Partnership intends to improve services for people in Midlothian over the next 3 years (2019-2022). This means developing new ways of working and making some difficult decisions about services we need to reshape, reduce or no longer provide.

While the HSCP is governed by the Integration Joint Board it is also a thematic group of the Midlothian Community Planning Partnership; working with partners is essential to achieve its ambitions.

Examples of successes during 2019-20 (H1)

1. INFORMAL (FAMILY) CARERS

Work continued to support carers, in partnership with local organisations such as VOCAL and health and social care services. Work has begun on a collaborative approach to developing a Carer Strategy that will involve carers and a broad stakeholder group, including organisations that support carers. This involved working with partners in GIRFEC (Getting It Right For Every Child) to consider how parent carers and young carers can be supported moving forward.

2. MULTI-DISCIPLINARY APPROACH TO MENTAL HEALTH, SUBSTANCE MISUSE AND COMMUNITY JUSTICE SERVICES

In order to improve outcomes for people who could benefit from mental health, substance misuse and/or justice services, a multi-agency hub 'Number 11' was opened in Dalkeith. Peer support workers and third sector providers including MELD (Midlothian and East Lothian Drug team) are based in Number 11 alongside HSCP staff such as social workers, community psychiatric nurses, substance misuse doctors, nurses and occupational therapists. Other services also contribute to the work of Number 11 such as Women's Aid, homelessness services, Social Bite, Children 1st and welfare rights. There are various innovative services delivered such as those to engage people *hardly reached* by traditional service models, for example a "Low Threshold" clinic and a Women's (and their children) Supper.

3. IMPROVING SERVICES FOR OLDER PEOPLE

Demand for **care at home** is exceeding supply and resulting in delays in hospital, people at home at higher risk of admission to hospital, family members/informal carers becoming stressed due to demanding role and people not able to fulfil the outcomes affecting their health and wellbeing.

While challenges remain, changes to service delivery and investment have resulted in an additional 1000 hours a week when compared to the previous year. Work to develop a future vision for Care at Home that will include transformational change was progressed.

Extra Care Housing: As with many other areas, Midlothian faces many challenges in addressing the housing and care needs of both an ageing population with increasingly complex requirements. Extra Care Housing is a model of accommodation and care that supports people to live in their own tenancy. During 2019-20 work progressed to develop a business case for an additional 24 extra care bungalows and 70 extra care flats with attached care services that will be available in 2021.

4. FRAILITY

The increasing prevalence of frailty, as a result of our rapidly ageing population, is unsustainable in the current health and care system - people with severe and moderate frailty (3,500 people) account for 4% of Midlothian's population and 31% of unscheduled activity in the Royal Infirmary of Edinburgh in 2019.

During Apr-Sept 2019 Midlothian HSCP and Midlothian GP Cluster continued to use the electronic frailty index (eFI) to inform strategic direction and service developments.

New models of care are being tested. One involves the British Red Cross Neighbourhood Links service which is working with three GP practices (Penicuik, Eastfield and Danderhall). All people identified with Mild Frailty are being contacted by the practice and the Red Cross are following up contacts. The Red Cross are supporting people with, for example, simple home adaptations, assessment and repair of walking aids, loneliness and isolation and access to community groups, blue badge applications, access to carer services such as VOCAL, Alzheimer's Scotland and Grassy Riggs, claiming entitled benefits (the service led on to an additional £104,871 by Dec 2019 into Midlothian for people who can use this for better quality food, heating, home helps, travel and accessing groups.) Evaluation of new models will continue in 2019-20.

5. WORKFORCE

Midlothian HSCP has a workforce strategy. However aspects of training opportunities are made available across the Community Planning Partnership (CPP) , for example training on Good Conversations, health inequalities, health literacy, suicide prevention (60 people training in H1), and other topics. In June Midlothian was successful in its bid to be a pilot area for the Trauma Awareness Framework. As a result, training of different levels is being delivered across the CPP.

6. LEARNING DISABILITY, AUTISM AND COMPLEX NEEDS HOUSING

A specification is being developed for further housing for people with Learning Disability, Autism and Complex Needs as part of our Phase 3 Housing Programme, and these should be ready to move into by 2021. This housing will take advantage of significant and recent developments in Technology to support people to live safely and independently.

7. PRIMARY CARE

The Thistle Foundation and VOCAL, third sector organisations, continue to work with the Primary Care Team in GP Practices to offer supported self-management and carer support.

8. TECHNOLOGY ENABLED CARE

The Partnership has ambitions for digital transformation that will support integration. Work progressed on a Framework in 2019 and there are plans to work with the third sector and digital organisations to progress local programmes.

9. PUBLIC HEALTH

Midlothian HSCP is committed to tackling inequalities and to investing in preventative work. During 2019 work to progress the CPP sponsored whole-system Type 2 Diabetes Prevention Strategy was progressed, work with women who smoke in pregnancy increased (in partnership with colleagues in Public Health and GIRFEC), health assessments to people on community payback orders began (although it has been slower than intended due to a vacancy in the nursing inequalities team), increased number of weight management programmes delivered in local communities and support to people in homeless hostels continued.

Ageing Well and Midlothian Active Choices (MAC) continued to support a large number of people to be active and socially connected. These services represent a positive partnership with Sport and Leisure Services.

The Welfare Rights Service, based in Midlothian Council, continued to provide effective support to people receiving a service from Children & Families and/or Adult HSCP. The team works closely with community based welfare rights services such as the Citizen Advice Bureaus (CAB) s in Midlothian.

Midlothian HSCP is also developing a Prevention Strategy document that will involve partnership working across the CPP.

10. PHYSICAL DISABILITY

Work continued with community representatives and partners to improve services and opportunities for people with a physical disability or sensory impairment. This included volunteers running hearing aid clinics in local libraries.

11. DEVELOPING A LOCAL APPROACH TO ACUTE SERVICES

In Midlothian, despite considerable efforts to strengthen community services and prevention, progress in reducing hospital-based activity has been inconsistent. Our challenge is to design and implement more radical change at a faster pace to ensure that our hospital services are able to provide high quality, timeous treatment when community-based alternatives are neither appropriate nor viable.

Midlothian HSCP is committed to working with partners across the CPP to **reduce both attendance at A&E and unplanned admissions** whilst also **facilitating earlier discharge**. The key areas of change that involve CPP partners include strategies to strengthen prevention of illness such as the local Diabetes Prevention Strategy and the reduction of crises through, for example, improved identification and support around Frailty (involving the third sector) . In addition, the Partnership recognises that supporting people to stay out of hospital or to be discharged sooner will often be dependent on the ability of family carers to provide support. This means continually strengthening support systems to family carers.

12. CANCER

The HSCP was successful in securing Improving the Cancer Journey (ICJ) funding in 2019. ICJ is a partnership between Macmillan and the four Lothian Health and Social Care Partnerships (HSCPs). ICJ brings an investment of £2.8 million over 5 years. Midlothian Council hosts the Programme on behalf of the four HSCPs.

The ICJ Programme aims to meet the non-clinical needs of people living with cancer; it will promote self-management and person-centred solutions in line with the policy direction set out by HSCPs and NHS Lothian.

Summary of major challenges and actions to address them

1. A growing and ageing population

Midlothian is experiencing a growing and an ageing population. This presents challenges for all our health and social care services whilst also changing the face of some of the local communities.

As people live for longer many more are living at home with frailty and/or dementia and/or multiple health conditions. Additionally, an increasing number of people live on their own, and for some this will bring a risk of isolation.

2. Higher Rates of Long-Term Conditions

As people age, they are progressively more likely to live with complex co-morbidities, disability and frailty. People with long term conditions are twice as likely to be admitted into hospital, will stay in hospital disproportionately longer, and account for 60% of hospital bed days used.

It is estimated that people with long-term conditions account for 80% of all GP visits and for 60% of hospital admissions. People living in areas of multiple deprivation are at particular risk.

3. High rates of mental health needs

The incidence of mental health issues in Midlothian, while similar to the rest of Scotland, is a major concern for the Partnership. 18.8% of the population is on medication for anxiety, depression or psychosis. Living in poverty increases the likelihood of mental health problems but also mental health problems can lead to greater social exclusion and higher levels of poverty. People who have life-long mental illness are likely to die 15-20 years prematurely because of physical ill-health.

4. Our services are under pressure

People expect to receive high quality care services when these are needed whether as a result of age, disability or long term health conditions. Yet there are a number of pressures on our services.

a. Financial pressures

There is no doubt that we need to do things differently: the traditional approach to delivering health and care services is no longer financially sustainable.

b. Workforce Pressures

Recruitment and retention is a growing problem in health and social care. There is a shortage of GPs; a significant proportion of District Nurses are nearing retirement; while care at home providers find it difficult to attract and keep care at home workers despite measures such as the Living Wage and guaranteed hours. It is essential that the increased emphasis on care at home does not put intolerable pressure on family carers; this is a risk if we fail to address the workforce

challenges.

c. Acute hospitals

We must reduce avoidable admissions and enable people to be discharged as quickly as possible.

5. Inequality across Midlothian

People affected by poverty and social disadvantage have poorer health and are more likely to die at a younger age than their neighbours with more resources. People also experience disadvantage through, gender, sexual orientation, social position, ethnic origin, geography, age and disability.

Reports referred to above are available on the Midlothian Health and Social Care Integration webpage available here

https://www.midlothian.gov.uk/info/1347/health_and_social_care/200/health_and_social_care_integration

Adult, Health and Care Actions and PIs 19/20



01. Isolation - Develop approaches to prevent or address isolation and reduce the detrimental impact on physical and mental health

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHC.ASC.1.1	Continue to strengthen both formal and informal approaches to addressing isolation. This will involve working with voluntary organisations; local communities; and improving information about community resources	H1 19/20: Day care review workshop undertaken with third sector partners to explore how we can increase the range of resources to reduce social isolation. Other options being developed in Mayfield, also weekend resources being developed in Penicuik	50%	The number of older people using local services, facilities and activities through participation in 1:1 or group sessions	739	415		500	H1 19/20: Ongoing partnership working with third sector partners to provide a range of resources and services.
				The number of older people using local services, facilities and activities through participation in community services	357	190		190	H1 19/20: on Target There are 500 day care places a week for older people, over 200 groups per month offered through the Red Cross Calendar and Ageing Well supporting regular groups each week.

02. Physical Activity - Contribute to the implementation of a local strategy by working with older people, people with disabilities and those at greatest risk of inequalities

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHC.ASC. 2.1	Promote Weight Management Programmes to help address and prevent obesity and type 2 diabetes	H1 19/20: On Target Additional weight management programmes have commenced in line with Regional Programme. This includes community based programmes delivered by leisure services.	50%	Number of people who go through weight management triage		240		276	H1 19/20: On Target
P.AHC.ASC. 2.2	Work with Ageing Well to support older people	H1 19/20: On Target We have had a total of 11,179 visits to Ageing Well weekly groups from April to Sept 19 with 530 currently signed up for our free membership. 807 attended other events including Walk the Line and Senior Olympics. We offer 41 classes/groups each week over 14 different activities in 19 different venues. We have 52 Volunteers registers donating 2902 hours.	50%	Total number of people attending Activity groups hosted by Ageing Well each year		10,000		11,179	H1 19/20: On Target We have had a total of 11,179 visits to Ageing Well weekly groups from April to Sept 19 with 530 currently signed up for our free membership. 807 attended other events including Walk the Line and Senior Olympics. We offer 41 classes/groups each week over 14 different activities in 19 different venues. We have 52 Volunteers registers donating 2902 hours.
P.AHC.ASC. 2.3	Work with Midlothian Council Active Choices to support people with longer term health needs including Mental Health	H1 19/20: On Target	57%	Number of people attending activity groups hosted by Midlothian Active Choices (MAC)		5,000		5,681	H1 19/20: On Target
				Number of people attending one to one sessions with MAC		475		529	H1 19/20: On Target

03. Workforce - Support teams to work in a integrated way and address the workforce challenges including recruitment and retention of health and social care staff

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHC.ASC. 3.1	Support Team Leaders to develop effective integrated teams that deliver positive outcomes for Midlothian adults and older people	Q2 19/20: Off Target Workforce Planning Framework in place for H&SC Partership. Team Action Plans currently being developed.	30%	Number of Team Leaders that complete the Team Leader Development Programme		4		5	H1 19/20: On Target A number of team leaders have already been trained.
P.AHC.ASC. 3.2	Increase skills and knowledge of the CPP workforce in Midlothian in relation to suicide prevention		0%	Number of people attending suicide prevention training (Safe Talk or ASIST)		60		50	H1 19/20: Off Target The target was perhaps an overestimate as numbers attending courses do vary. Several individuals booked on courses and then cancelled late for various reasons including pressure of work. Many additional individuals have attended the shorter bite-size suicide awareness sessions we provide instead.
				Number of organisations with representative(s) attending suicide prevention training		10		14	H1 19/20: On Target
P.AHC.ASC. 3.3	Increase capacity in care at home services	H1 19/20: Increase in the number of locums recruited for care at home. Additional recruitment campaigns taken place to attract more locums. New initiatives regarding sheltered housing are being developed to recruit carers to external care at home providers .	50%	Increase hours of care delivered per week in Midlothian by Council and external providers				2,252	H1 19/20:

04. Financial Inclusion - Work with MFIN to maximise income of people who are vulnerable or at particular risk of inequalities

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHC.ASC. 4.1	Deliver Welfare Rights service to people with Health Care needs	H1 19/20: On Target	50%	Amount generated by Midlothian Council Welfare Rights Team (WRT)	New for 16/17	£1,250,000		£2,058,132	H1 19/20: On Target
				Number of people supported with Cancer		125		135	H1 19/20: On Target
				Number of people supported with Mental Health needs		70		225	H1 19/20: On Target
P.AHC.ASC. 4.2	Work with Red Cross to support people who are frail to access financial support available to them	H1 19/20: Off Target This is part of the Midlothian <i>efraily</i> programme, a novel approach in Scotland to use GP data to identify people with frailty and improve their outcomes and the frailty system of care.	29%	Additional benefit income to Midlothian residents identified as frail		£75,000		£100,000	H1 19/20: On Target

05. Health Inequalities - Develop a programme of work across agencies to reduce health inequalities in Midlothian

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHC.ASC. 5.1	Deliver a holistic health assessment to people undertaking Unpaid Work Programme	H1 19/20: Off Target Work has begun with the Unpaid Work Team. There is a CHIT Nurse vacancy at present however.	25%	Number of people on Unpaid Work Programme attending at least one appointment with a nurse from the Community Health Inequalities Team (CHIT)		10		5	H1 19/20: Off Target Work has begun with the Unpaid Work Team. However there is a CHIT Nurse vacancy at present.
P.AHC.ASC. 5.2	Introduce Housing First for people with multiple and complex needs. This includes people who have a range of experiences including childhood and early years trauma, mental ill health, addictions as well as time spent in local authority care or prison.	H1 19/20: Off Target It is a key objective of Midlothian's Rapid Re-housing Transition Plan to develop and maintain Housing First. Projected demand estimates that in 2019/20, five households will benefit from Housing First with a target of supporting twenty households per annum from 2020/21 onwards to 2024 subject to funding from Scottish Government. Staff member will take up post on 1st November with responsibility to develop and co-ordinate Housing First.	0%	Number of people supported through Housing First		7		0	H1 19/20: Off Target It is a key objective of Midlothian's Rapid Re-housing Transition Plan to develop and maintain Housing First. Projected demand estimates that in 2019/20, five households will benefit from Housing First with a target of supporting twenty households per annum from 2020/21 onwards to 2024 subject to funding from Scottish Government. Staff member will take up post on 1st November with responsibility to develop and co-ordinate Housing First.
P.AHC.ASC. 5.3	Implementation of the Community Planning Partnership Type 2 Diabetes Strategic Plan	H1 19/20: Off Target Work is underway to agree on draft actions and finalise plans with remaining thematic groups. The bulk of implementation as expected will be demonstrated in the second half of the year.	0%	Number of CPP Thematic Groups delivering actions in line with the strategy		4		0	H1 19/20: Off Target Work is underway to agree on draft actions and finalise plans with remaining thematic groups. The bulk of implementation as expected will be demonstrated in the second half of the year.
P.AHC.ASC. 5.4	Implementation of the new specialist employment project for people with mental health issues	H1 19/20: On Target Specialist employment Occupational Therapist in post in Joint Mental Health Team from August 2019.	75%	Number of people in employment following intensive intervention		6		1	H1 19/20: On Target The service was only established in August 2019. Relationships are being built with employers locally and the employment specialist occupational therapist is embedding within the Joint Mental Health Team.

06. Engaging Communities

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHC.ASC. 6.1	Work closely with local libraries on the Midlothian Libraries Bibliotherapy Programme 'Braw Blether'	H1 19/20: On Target Three groups meet regularly across the authority. Five taster sessions have taken place to promote the service to the wider community, to a range of groups and venues including VOCAL, Grassy Riggs and SPRING. Work continues to develop and extend the Bibliotherapy network delivering increased outcomes and numbers of individuals involved and benefiting from Bibliotherapy.	50%	Number of people who engage with the service		100		127	H1 19/20: On Target Annual target has been exceeded. Work is continuing to develop and extend the Bibliotherapy network.
P.AHC.ASC. 6.2	Have a dialogue with community members around local services and approaches that support health and wellbeing	H1 19/20: On Target Completed consultation about changes to Dementia Services, asked people for comments about A&E and started to plan consultations for Cancer services. This isn't as much as we would like but I am covering a 5 day a week post on 2 days a week.	50%	Number of people attending local consultation events such as Hot Topics and local Assemblies (for example Older People's Assembly)		62		42	H1 19/20: Off Target Hot Topic was postponed while we consulted on the Strategic Plan.
P.AHC.ASC. 6.3	Widely disseminate newsletters, directories and specific service information	H119/20: on Target Have widely disseminated newsletter, worked with Forward Mid on creation of their directory and supported service specific information such as Women's Aid posters and Moving on from Hospital booklets.	50%	Number of Newsletters produced		2		2	H1 19/20: On Target Newsletters produced every quarter and sent by paper to every GP surgery and library and sent by email to all heads of services to cascade to local groups and staff.
P.AHC.ASC. 6.4	Work with Community Planning Partners, in particular community & third sector partners to identify opportunities for integrated working that	H1 19/20: On Target The Voluntary Summits involve leaders from the third sector who work toward the jointly created priorities. Bitesize training sessions and Good Conversations training are open to all sectors and promote health and independence.	50%	Number of Voluntary Sector Forums		1		1	H1 19/20: On Target Summit rescheduled to take cognisance of new appointments

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	supports people to stay healthy and independent								

07. Support people to live at home

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHC.ASC.7.1	Training to encourage earlier conversations by all involved in someone's care to ensure housing needs are considered early on to allow people time to plan for their future	H1 19/20: Competed Four Health & Social Care and Housing staff now qualified as Housing Solutions trainers. Five pilot sessions completed with 60 Health & Social Care and Housing staff trained by December 2019. Approval granted by DMT Feb 2019 to roll out training to NHS and third sector providers.	100%	Roll out training for staff on Housing Solutions to support staff to have earlier conversations about housing - focusing on staff who are often the first point of contact such as podiatrists and practice nurses		40		42	H1 19/20: On Target Training rolled out to NHS and third sector staff. Three sessions completed May and June 2019 with 42 attendees trained. October 2019 – Review of existing training and planning for next sessions underway with specific frontline staff groups identified as priority target eg District Nurse, and dates for next block of sessions being identified.
P.AHC.ASC.7.2	Working with Primary Care and the voluntary sector to support people identified with mild frailty in order that they are able to stay well at home for longer	H1 19/20: Completed All people within the three practices with mild frailty have been contacted.	100%	As part of mild frailty assessment, Red Cross Link Workers will undertake an assessment for home adaptations (that would have previously required referral to social care)		40		210	H1 19/20: On Target 1400 people with mild frailty have been contacted by their GP practice encouraging them to access the Red Cross Neighbourhood Links service. Since the project started 266 people have contacted the Red Cross with 210 receiving assessment and support. This is part of the Midlothian <i>efr</i> ailty programme, a novel approach in Scotland to use GP data to identify people with frailty and improve their outcomes and the frailty system of care.
P.AHC.ASC.7.3	Review with the Fire Service opportunities for closer working in relation to risk assessment including people with sensory impairment	H1 19/20: No data available Still awaiting action by Fire Service to finalise/implement new working practises through major service review.	0%	Include vision and hearing on the tick box risk assessment which Firefighters complete during fire safety visits				N/A	H1 19/20: No data available Still awaiting action by Fire Service to finalise/implement new working practises through major service review.

Summary of successes

H1 19/20:

COMMUNITY SAFETY AND JUSTICE PARTNERSHIP

Community Safety is essential to the quality of life of people in Midlothian. **Community Justice** is about reducing offending and supporting people to stop re-offending. It is agencies working in partnership with local communities to make a positive change for people with an offending history, their families and victims of crime.

The Community Safety and Justice Partnership previously embraced a range of issues including crime prevention; anti-social behaviour; drug and alcohol misuse; domestic abuse; road safety; fire safety and accident prevention. It was about ensuring everyone has the right to live in safe and secure communities, feeling safe and with reduced incidence of crime. The Partnership continues to support and manage offenders in the community in such a way as to reduce re-offending and arrange services so that offenders may access and use them. However the Council response to anti-social behaviour, crime prevention, fire safety and accident prevention has changed significantly due to the Council's Community Safety team, which included the Resolution service, being disbanded as a result of a Council budget decision in February 2019.

Domestic abuse is tackled by Justice social work and Children and Families social work, mainly through the Caledonian system and the Safe and Together approach. Police Scotland and Women's Aid also have important roles to play to confront domestic abuse and protect and advise victims. The Violence Against Women delivery group is a partnership group including the voluntary sector that reports into the Public Protection Committee.

The response to drug and alcohol use, mental health and offending behaviour has seen the exciting development of the Number 11 Recovery Hub. This has brought NHS, Council and voluntary sector staff together under one roof to provide a joined up approach to patients and service users and improve outcomes. It is hoped that Number 11 will give us new opportunities to tackle the underlying causes of offending and therefore create safer communities.

The Partnership's key aim is **to ensure Midlothian is a safe place to live, grow up, work and visit**. To achieve this aim the Partnership works towards the following outcomes:

- Fewer people are victims of crime, abuse or harm
- People feel safe in their neighbourhoods and homes
- Our communities take a positive role in shaping their future

As indicated above, Community Safety Team was disbanded after the Council budget meeting on 12th February 2019 withdrew funding for this team and its activities. In relation to anti-social behaviour, the Housing department now respond to this when the issue relates to a Council tenancy and Housing Associations are tackling anti-social behaviour issues for their tenants in-house. There is no longer a Resolution service and the safety and crime prevention work previously carried out by the team has now ceased.

At this point, assurances can be made that Community Justice partners will continue to plan and create environments which reduce and aim to prevent offending behaviour through the delivery of the Community Justice Outcomes Improvement Plan.

Key Strategic documents

The Community Safety & Justice Partnership produces a Strategic Assessment, which is a forward-looking and predictive document informing the work of the Partnership. It is an analysis of issues impacting on community justice within Midlothian, with each issue prioritised through an evidence-based process of analysis, environmental and horizon scanning and risk assessment.

We have developed community justice analytical capacity and now have a Community Justice analyst who is employed by Police Scotland and can therefore access Police information. This enables us to work with partners to

deliver on and service the requirements of the national strategic outcomes improvement framework.

The Midlothian Community Safety and Justice Strategy sets out how the partnership will utilise systematic and collaborative approaches to ensure Midlothian is a safe place to live. The strategy action plan ensures regular, organised, planned and integrated work to support individuals and families involved in offending to reduce this pattern through preventative approaches, early intervention and diversionary activity that focuses on community level problem solving. Due to the removal of the Community Safety team which incorporates the Resolution service the strategy has now been comprehensively reviewed. However the Community Justice element remains unchanged and is firmly focused on reducing offending and reoffending, with a particular emphasis on partnership working so that the issues that make people more likely to offend can be tackled effectively.

The Community Justice Outcomes Improvement Plan has been developed in response to the Community Justice (Scotland) Act 2016 which came into effect on 1st April 2017. The Act has brought planning for reducing offending and reoffending back to a local level where decisions can be made by people that know their area best. After carrying out analysis of offending over a three year period, strategic assessments of the causes of offending and engagement and consultation with members of the public and community bodies the Midlothian Outcomes Improvement Plan was published on 1st April 2017. This is a three-year plan and work has started on renewing it for 2020-23.

In preparation for the renewal of the plan, a public consultation was carried out in the summer of 2019. There was an excellent response the public identified the following areas as most important in prevent offending and reoffending:

- . Working with young people to reduce early anti-social behaviour.
- . Manage/reduce drug use.
- . Support people to gain educational qualifications.
- . Support to improve family life and parenting skills.
- . Support with mental health issues.

The Community Justice Annual Report was sent to Community Justice Scotland in September 2019. The report details the activities that have taken place in Midlothian under the auspices of the Community Safety and Justice partnership during 2018/19.

Summary of major challenges and actions to address them

H1 19/20: Challenges

The most obvious challenge is that there is no longer a Community Safety team in Midlothian Council. This has meant that some activities no longer take place, or take place to a significantly reduced extent. It is important to stress however that many agencies in Midlothian continue to work together to create safer communities. This includes Council social work staff, Police Scotland, NHS staff, Scottish Fire and Rescue and the voluntary sector. These agencies and others will continue to look at how we can work together to build safe environments and protect the public.

Priorities

The following areas have been highlighted as priorities for 2019-20. All priorities are included in the Community Safety and Justice Strategy however only those marked as high priorities and the Community Justice (reducing reoffending) priority are included in the Single Midlothian Plan. The reducing re-offending priority has been included in the Single Midlothian Plan due to the need to work across the Community Planning Partnership to deliver an improved model for Community Justice. Detailed information about each of the priorities is available within the Community Safety and Justice Strategy and Community Justice Outcomes Improvement Plan.

- Reduce violent crime
- Make our communities safer and reduce re-offending (people going on to commit another crime)
- Reduce domestic abuse and protect women and girls
- Reduce serious and organised crime to make communities safer
- Reduce dishonesty crimes (including housebreaking, vehicle crime and shoplifting)

Local Policing Plan

Police Scotland is a core partner in the delivery of Community Planning in Midlothian and under the terms of the Community Empowerment Act shares a new statutory duty to facilitate community planning with Scottish Fire and Rescue, Scottish Enterprise, NHS Lothian and Midlothian Council. Police Scotland has a legal duty to produce a local

policing plan, and this plan is being included as part of the Single Midlothian Plan, as an appendix to the Community Safety and Justice plan; working towards full integration of the local policing plan in future.

Local Fire Service plan

The Scottish Fire and Rescue Service is a core partner in the delivery of Community Planning in Midlothian and under the terms of the Community Empowerment Act shares a new statutory duty to facilitate community planning with, Scottish Enterprise, Police Scotland NHS Lothian and Midlothian Council. The Local Fire and Rescue planning cycle was amended to match the 3 year cycle of the Single Midlothian plan, and the new Fire and Rescue plan will be developed alongside the next 3 year SMP cycle to allow for better connection and integration across the partnership.

Community Safety Actions and PIs 19/20



01. Substance Misuse

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.ASC.1.1	Undertake a range of communication and engagement activity regarding responsible alcohol consumption	18/19: On Target Increase year on year in communication and engagement.	0%	Increase the number of licensed premises participating in the Best Bar None scheme	Baseline: Baseline 4 (14/15), 3 (13/14) 4(15/16 4), (16/17 4), (17/18 14)	15		N/A	H1 19/20: No data available This is carried out by Police Scotland. No details are now being recorded following the deletion of the Community Safety Team.
				Reduce the number of alcohol related hospital admissions (patients per 1,000 population)	17/18 = 537	269		N/A	H1 19/20: No data available This data is no longer recorded following the deletion of the Community Safety Team.
				Recovery College: number of people engaging in education, training, volunteering and employment	84	74		N/A	H1 19/20: No data available
P.CSJ.ASC.1.2	Develop substance misuse services to reduce immediate harm, future harm and promoting recovery	18/19: On Target	0%	Increase the number of clients successfully completing the LEAP 12 week rehabilitation programme	60%	60%		N/A	H1 19/20: No data available This data is no longer recorded following the deletion of the Community Safety Team.
				Increase weekly attendance at Horizons Cafe	80 per week	75		N/A	H1 19/20: No data available This data is no longer recorded following the deletion of the Community Safety Team.
				Pink Ladies: 80% of women completed the 10 week course which consisted of 2 programmes providing course work and one-to-one sessions		75%		74%	17/18: This course has come to an end.

02. Gender Based Violence

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.ASC.2 .1	Raise awareness of violence against women and Girls with services and communities and strenghten support for survivors in the "Safe and Together" model	<p>H1 19/20: On Target The VAWG partnership has begun to develop a programme of awareness raising focusing on the key calendar dates 14 February 1 Billion Rising, 8 March International Women's Day and 25 November-10 December 16 Days of Activism to end VAWG. None of these fall within this semester, however preparation are underway for the 16 Days campaign which includes the launch of Equally Safe At Work within Midlothian Council.</p>	50%	% of repeat referrals to MARAC within one year	<p>Baseline: H1 14/15: 100% Target: 15/16 Target: 100% 14/15 target: 100%</p>	40%		19%	<p>H1 19/20: Off Target 19% (7/37 referrals): this is well below the expected range of 28-40%. This may be due to the marked decrease in referrals to MARAC compared to the previous year. 2018/19: 33% (35/105), which was within the expected range.</p>
		<p>Safe and Together has continue to embed into practice across Children Services. This has been supported by two further cohorts of Safe and Together Core Practice training, Practitioner Forums to improve confidence and practice, ongoing briefings for new staff including one focusing on the Domestic Abuse Scotland Act , a Train the Trainer for Core Practice trained staff to be able to deliver briefings. Briefings will now be offered to partner agencies and professionals who have contact with children. Midlothian Families First programme has progressed despite low referral numbers. Further promotion of this programme is now being undertaken within Children Services and referral into the programme is being rolled out to our partner agencies. A group</p>		% of VAWG training attendees reporting that they have enough information to put their learning into practice			100%	<p>H1 19/20: On Target Three VAWG sessions were delivered as below. Unfortunately we can only report on the first in relation to this indicator as Safe and Together Core Practice uses a different question set. Of the evaluation sheets returned 100% (18/18) reported yes or mostly to this question.</p> <p>Improving our practice on VAWG: spotlight on domestic abuse: 23 attendees Safe & Together Core Practice training: 22 attendees Safe & Together train the trainer: Number not recorded.</p>	
		<p>to embed into practice across Children Services. This has been supported by two further cohorts of Safe and Together Core Practice training, Practitioner Forums to improve confidence and practice, ongoing briefings for new staff including one focusing on the Domestic Abuse Scotland Act , a Train the Trainer for Core Practice trained staff to be able to deliver briefings. Briefings will now be offered to partner agencies and professionals who have contact with children. Midlothian Families First programme has progressed despite low referral numbers. Further promotion of this programme is now being undertaken within Children Services and referral into the programme is being rolled out to our partner agencies. A group</p>		% of Citizen Panel respondents that show an awareness of what actions characterise VAWG			N/A	<p>H1 19/20: Data Only Figure not obtainable, however, Spring 2019 Citizen Panel respondents showed an overall high recognition of all actions which characterise VAWG ie. 70% to 97%.</p> <p>The % increased for: Domestic Abuse: 97% (2018:94%/2017:95%) Emotional/Mental abuse: 93% (2018:85%/2017: 89%) Sexual harassment and</p>	

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		<p>work programme is also being developed to support fathers to be better parents and role models for their children. It is hoped that this will begin in January 2020. Running alongside all of the above is a self-evaluation audit which will assist us to determine outcomes for the coming year.</p> <p>Contextual information The number of Domestic Abuse incidents recorded by the police.637 (8% increase on 577, H1 18/19) The number of sexual crimes recorded by the police: 119 (24% increase on 96, H1 18/19).</p>							<p>intimidation 90% (2018:77%/2017: 89%) Forced marriages: 78% (2018:77%/2017:80%) Stalking: 78% (2018:76%/2017:85%)</p> <p>No change in % of Rape and sexual assault: 96% (2018:96% / 2017:93%)</p> <p>The % declined for, Commercial sexual exploitation: 83% (2018:85% /2017:82%) So called "honour based" violence: 74% (2018:88%/2017: 75%) Dowry related violence: 70% (2018:81% / 2017: 73%)</p> <p>Top 3 VAWG priorities identified: Domestic Abuse (47%), Rape and sexual assault (47%) and Emotional/mental abuse (31%).</p>
				Number of secondary schools that deliver VAWG awareness		3		4	<p>H1 19/20: On Target There is no education officer working with the VAWG Partnership therefore we are unaware of any work undertaken directly by schools.</p> <p>The Edinburgh Rape Crisis Centre's Sexual Violence Prevention (SVP) worker has been delivering awareness sessions in Midlothian Secondary Schools and Youth Work settings since Oct 2018.</p> <p>This SVP worker reached 232 Midlothian Young People in</p>

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
									<p>S1-S4 year groups. Secondary Schools booked for 2019/20: Dalkeith High, Newbattle High, Beeslack High, Penicuik High.</p> <p>NB Oct 2018- Mar 2019: The SVP worker reached 747 Midlothian Young people; of these 5 were in the 18-25 age group. A series of 203 sessions were delivered through S1-S6 year groups and 3 youth work settings. Secondary Schools involved: Lasswade High, Beeslack High, Newbattle High. Dalkeith High.</p>
				Percentage of MAPPA offenders charged with a further sexual offence	<p>Baseline: H1 14/15: 0%</p> <p>Target: 15/16 Target: 2%</p> <p>14/15 target: 2%</p>	2%		0%	<p>H1 19/20: On Target No convictions for a further sexual offence in H1. One person supervised by CJ social work was charged with internet offences involving making contact with children in Q1, but not yet convicted.</p>
				Number of domestic abuse incidents recorded	<p>16/17 H1 549</p> <p>17/18 H1 488</p>	489		637	<p>H1 19/20: Off Target 637 incidents of domestic abuse reported to the police in H1, up 8.3% from the previous year. The number of domestic abuse incidents that resulted in a crime decreased by 0.8% compared to the previous year and detection arte increased by 7.6%.</p>

03. Crimes of Dishonesty

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.ASC.3 .1	Raise public awareness of crime prevention through campaigns and crime prevention initiatives	H1 19/20: No data available No longer recorded following the deletion of community safety team.	0%	Decrease the number of bogus workmen crimes recorded by the Police	17/18 = 4	4		1	H1 19/20: On Target 1 bogus workman crime (group 3), recorded by police in H1, up from nil the previous year.
				Number of Domestic housebreaking crimes recorded	Baseline: 15/16 = 159 16/17 = 154 17/18 = 83	42		44	H1 19/20: Off Target 44 crimes of domestic housebreaking recorded by police in H1, down from 75 from the previous year (-71%). Locally, the Area Command Community Policing Teams have housebreaking as one of their priorities. These officers are tasked with reviewing trends and knowing who is committed these crimes in Midlothian.
				Number of crimes of dishonesty (all group 3)	16/17 H1 = 1076 17/18 H1 = 1279	1,204		983	H1 19/20: On Target 982 crimes of dishonesty (group 3) recorded in H1, down from 1207 the previous year (-19%). J Division continues to work with other Police Scotland Divisions to tackle organised crime groups (OCG's) who predominantly target high-value vehicles, which are then often used in the commission of other crime. Police are committed to working with neighbouring territorial policing divisions and specialist resources to share and target resources to maximum effect.

04. Violent Crime

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.ASC.4.1	Work with partner agencies to prevent violent behaviours and develop a programme of interventions to reduce levels of violent crime.	H1 19/20:	0%	Number of violent crimes	17/18 = 69	31		38	H1 19/20: Off Target 982 crimes of dishonesty (group 3) recorded in H1, down from 1207 the previous year (-19%). J Division continues to work with other Police Scotland Divisions to tackle organised crime groups (OCG's) who predominantly target high-value vehicles, which are then often used in the commission of other crime. Police are committed to working with neighbouring territorial policing divisions and specialist resources to share and target resources to maximum effect.

05. Antisocial Behaviour

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.ASC.5.1	Work in partnership to take early action to prevent young people from offending	H1 19/20:	0%	Reduce the number of Acceptable Behaviour Contracts (ABC) breached	Baseline: H1 14/15: 36.4% (8 out of 22) 13/14: 13% Target: 15/16 Target: 5% reduction on 14/15 Baseline: 36.4% (H1 14/15)			N/A	H1 19/20: No data available Following the deletion of the Community Safety Team no ABC's are now issued.
				Reduce the % of initial warning cases escalating to ABC	Baseline: H1 14/15: 3.59% (12 New ABC's created in the first half of 2014/15 following on from 334 initial warning cases) trend: 13/14: 2.18% (16 out of 734 initial warning letter cases have escalated to ABC) Target: 15/16 Target: 3.5% 14/15 Target: 3%			N/A	H1 19/20: No data available Following the deletion of the Community Safety Team no ABC's are now issued.
				Reduce % of ASBOs breached	Baseline: H1 14/15: 29.4% (5 out of 17 breached) Trend: 13/14: 25% (6 out of 24 breached) target:			N/A	H1 19/20: No data available Following the deletion of the Community Safety Team target cannot be met.

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
					15/16 Target: 32% (as less ASBO's are in place it is likely this will increase) 14/15 target: 32% (Increase based on less ASBO's in place & 13/14 figure sitting at 37% breached at time of target setting)				
				The number of young people referred to SCRA on offence grounds				N/A	H1 19/20: No data available
P.CSJ.ASC.5 .2	Work in partnership to decrease the number of victims of antisocial behaviour and hate crime in Midlothian	H1 19/20: No data available No longer recorded following the deletion of community safety team.	0%	Number of antisocial behaviour incidents	15/16 = 6333 16/17 = 6745 17/18 = 6340	3,170		3,021	H1 19/20: On Target 3,021 incidents of ASB recorded by police in H1, a decrease of 45 incidents (1.5%) from the previous year. Additional tasking has been put in place by the Local Area Commander in respect of the night time economy. Refreshed violence and weekend plans were developed and officers follow these plans robustly. Police continue to invest in the Best Bar None initiative in an effort to further reduce anti-social behaviour and violence in communities. Best Bar None is a crime prevention scheme based around the Licensing objectives that aims to reward well managed venues.
				The number of hate incidents	16/17 = 117 17/18 = 100	52		49	H1 19/20: On Target 49 hate incidents recorded by police in H1, a number equal

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
									to the previous year. Detection rate remains high at 80.4%.
P.CSJ.ASC.5 .3	Work with residents to build their resilience and help them resolve their own problems	18/19: On Target This service was disbanded in February 2019. There will be no figures going forward.	80%	% of resolution cases with a positive outcome (no repeat complaints received)				100%	H1 19/20: Service no longer available As from 1st April 2019, Midlothian Council no longer provides a Resolution Service. The Housing Services Team responds to Council tenant neighbour complaints and refers to a small group of trained independent mediators. Since 1st April 2019, 2 cases have been submitted for resolution, both resulting in positive outcomes.
				Number of Midlothian resolution service referrals received				2	H1 19/20: Service no longer available As from 1st April 2019, Midlothian Council no longer provides a Resolution Service. The Housing Services Team responds to Council tenant neighbour complaints and refers to a small group of trained independent mediators. Since 1st April 2019, 2 cases have been submitted for resolution, both resulting in positive outcomes.

06. Community Justice

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.ASC.6 .1	Deliver the Midlothian Community Justice Partnership communication plan to help raise the profile of Community Justice	H1 19/20: On Target	50%	% of people who are aware of what Community Justice is		50%		24%	H1 19/20: Off Target Public consultation carried out in spring 2019. Following results a relaunch of community justice is set to take place on 20 November 2019, a refreshed communication strategy is in the process of being produced, and there are future plans to deliver a new outcome improvement plan and produce a directory of community justice (publication date estimated January 2020).

Summary of successes

H1 19/20:

32 young people attend the Midlothian Champions Board for care experienced young people and 53 attend the two weekly groups. The Champions have influenced senior managers drawing attention to a range of issues affecting those who have experienced care.

2 children have been referred to the Adoption and Permanence Panel (APP) and both of them were referred within the 12 week target timescale. The Council have 61 children/young people looked after at home and all of them (100%) have had their care plan reviewed in the past year. The Council has lodged two POA applications to the courts and both were comfortably within the 16 weeks target.

The number of families participating in the summer programme by working in partnership with other agencies has increased this year. 47 staff and 8 volunteers supported the summer programme from a wide range of services Communities and Life Long Learning and the Empowering Families Partnership jointly planned, applied for funding and led programme alongside the HSP staff team. Partnership working was essential to deliver holistic interventions. 24 Partners provided a one stop shop through a "Marketplace", giving parents daily support around what mattered to them most. 264 people attended; 176 children (52 under 5s) from 74 families. Partners provided a full programme of sport activities and creative arts. During the four week programme, 2340 free to user's lunches were served.

The Safe and Together programme, partnering with those who experience domestic violence and intervening with domestic violence perpetrators, has continued to embed into practice across Children Services. This has been supported by two further cohorts of Safe and Together Core Practice training, Practitioner Forums to improve confidence and practice, ongoing briefings for new staff including one focusing on the Domestic Abuse Scotland Act, a Train the Trainer for Core Practice trained staff to be able to deliver briefings. Briefings will now be offered to partner agencies and professionals who have contact with children. Midlothian Families First programme has progressed despite low referral numbers. Further promotion of this programme is now being undertaken within Children Services and referral into the programme is being rolled out to our partner agencies. A group work programme is also being developed to support fathers to be better parents and role models for their children. It is hoped that this will begin in January 2020. Running alongside all of the above is a self-evaluation audit which will assist us to determine outcomes for the coming year.

Three '100 Day Challenge' projects to test changes in how support for children and young people's mental health and well-being can be achieved were undertaken between January and June 2019 (summary report available and shared with GIRFEMC Board and Council). 42 team members participated and over 19 organisations and 175 children, young people, families and carers were involved. There is good evidence of impact and effective collaboration across three projects, which has led to recommendations of what can be tested further and scaled up. Examples of results include the training of mental health first aiders in secondary school staff teams, increased interagency support for pupils in a primary school, revisions to accommodation for looked after young people to increase personal space. Overall planning with children and young people as leads in setting goals

Early Learning and Childcare expansion to 1140 hours: The number of expansion places delivered by end of September is already close to the annual target for 2019/20. More expanded provision will become available throughout this session including Midlothian Council's first outdoor ELC setting at Vogrie (opened in October) and new ELC settings at St David's Primary School and Scot's Corner. 4 tranches of modern apprentices have been recruited and we are currently considering whether a 5th will be needed this year. An ongoing campaign to raise awareness about the opportunity for 2 year old places in ELC continues to ensure that we have families who take up this offer. In accordance with Scottish Government guidelines, we have introduced discretionary funding criteria. The criteria was introduced in September 2019 meaning that families that are above the income threshold could now be approved for the funding if they meet one or more of the identified discretionary criteria. By the end of Q2, a total of 77 eligible 2 year olds have accessed a funded place this year.

In the last year Midlothian has maintained its UNICEF accreditation and training levels for midwifery, family nurse and

Health Visiting staff to continue to demonstrate provision of expert breastfeeding and wider infant feeding support by universal services. Council and NHS staff continue to work with the Midlothian Breastfeeding Alliance, a third sector led group bringing breastfeeding supporters in Midlothian together from across sectors, and the number of Breastfeeding Drop In groups have increased. The figures for breastfeeding as now above the national average. Work to reduce percentages in the combined overweight and obese clinical thresholds at P1 to be below Clinical Lothian average of 15.0% has been successful, the Midlothian rate is currently 14.6%, having been above the Lothian rate for some years.

Summary of major challenges and actions to address them

H1 19/20:

A target that percentage of Looked After and Accommodated children (under 12 years) having a decision for permanence within 7.5 months (33 weeks) from the date a child is accommodated has not been reached in this first half of the year. 9 children in the PACE programme have had a permanence decision. Of these 5 had a decision within 7.5 months, however 2 sibling groups with complex decision making requirements took longer than 7.5 months.

The percentage of accommodated children having a permanence decision within 30 weeks has as a result dropped to 56% from the 95 % achieved last full year. With such small numbers and the specific circumstances, it is not anticipated that further action is required.

Implementing and evaluating Midlothian's teenage pregnancy pathway is off target. To move this on a meeting has been held with Children and Families and Health Promotion Service on 27.09.19 to plan a session with stakeholders to identify teen pregnancy and young parent key actions. Teenage pregnancy commitment paper to be tabled at future GIRFEMC Board meeting as part of this work.

Improving the attainment level of Care Experienced Young People as measured by the % achieving Level 4 Literacy and Numeracy is off target. Although the % for looked after children is lower than the % achieved by all Midlothian pupils (82.76%), there has been an increase to 47.83% from 15.79% in 2018, which is a significant improvement towards the target.

The target for increasing the number of care experienced young people going to college/university/employment is now based on a 'Virtual comparator' figure of 82.72. Baseline data currently shows 72.28% of Care Experienced Young School leavers were in a positive destination in 17/18. Update information will become available in Q3.

277 young people were referred to CAMHS for assessment. Compared to the same period last year, the number of young people referred to CAMHS has reduced by 12%. 141 young people assessed as requiring treatment were seen for treatment by the Midlothian CAMHS team in reporting period. Compared to the same period last year, 5% more young people were treated by the Midlothian CAMHS team.

The % of CYP seen for 1st treatment within 18 weeks by the Outpatient and ADHD Team is 36.2%, against a target of 90%. 36.2% is an increase from the 2017 base line of 33 %. In response to gaps in capacity and increasing demand for CAMHS services, a Demand, Capacity, Activity and Queue (DCAQ) analysis undertaken in 2018. NHS Lothian has invested £3 million in CAMHS to recruit additional staff. Modelling suggests that the 90% referral to treatment target will be met by December 2020 with the recruitment of new staff. There remain significant challenges in consultant psychiatry recruitment with 1 in 10 posts in Scotland remaining vacant. In the medium term, CAMHS Midlothian have secured a locum consultant psychiatrist to provide additionality. As a result, the internal wait for psychiatry has reduced from 6 months to 2

NHS Lothian are working in partnership with School Nursing, Educational Psychology and staff within schools from local authorities to increase access to safe, effective and evidence based low intensity psychological interventions within schools. The Let's Introduce Anxiety Management (LIAM) training delivered by CAMHS Psychology aims to increase access to low intensity interventions delivered by non-mental health professionals for the management of anxiety, and reduce the number of referrals to CAMHS for treatment of anxiety. To date, eight school staff in Midlothian have been trained to deliver LIAM in schools.

Increasing the number of parents accessing parenting programmes from most deprived SIMD areas and the number of practitioners trained in Parents Involved in their Children's Learning approach are at this point off target. The number of families accessing parenting programmes from SIMD priority areas is below target. 200 families have accessed this support, only 2 of which live in an SIMD 1, 2 or 3 area. Family learning initiatives such as Peep and the big bedtime read are embedded at most ELC settings. Family Learning centres are operational at 6 sites across

Midlothian with named health visitor identified for each centre. Midlothian Sure Start and Midlothian Council entered in to a partnership agreement to deliver Parents Involved in their Children's Learning training under license from Pen Green. This training will develop the FL approach across private, public and third sectors. First cohort completed the training in June 2019 and 4 further cohorts are planned for the remainder of the year. Embedding the PICL approach across services will support the increase in number of families engaging with family learning initiatives. Work continues to coordinate the parenting support and early years group will consider ways in which we can extend the reach of these programmes.

Getting it Right for Every Midlothian Child Actions and PIs 19/20



01. All care experienced children and young people are being provided with quality services

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.G.CS.1.1	Ensure children and young people are meaningfully engaged in the development of initiatives and policies	<p>H1 19/20: . Consultation with young people has taken place in order to review and update Midlothian Corporate Parent Strategy and Plan. 2020 – 2023. Revised Plan to launched at the next Champions Board event 4th Dec . £99,316 Life Changes Trust funding secured to continue Champions Board for a further 2 years. . Increased participation opportunities. In addition to our regular Champions group, we now have 4 school based satellite groups plus a weekly group at Pathways to Success, a care leavers group, young parents group at Hawthorn, Mini – Champs and the opportunity for young people involved in the CJ system to engage with the Champions Board as part of their Community Payback Order. . Corporate Parent/Care awareness training</p>	50%	Increase the usage of Mind of My Own App with looked after children		150		122	H1 19/20: Off Target 92 young people and 125 workers accounts 122 statements sent by young people
		<p>. Increased participation opportunities. In addition to our regular Champions group, we now have 4 school based satellite groups plus a weekly group at Pathways to Success, a care leavers group, young parents group at Hawthorn, Mini – Champs and the opportunity for young people involved in the CJ system to engage with the Champions Board as part of their Community Payback Order. . Corporate Parent/Care awareness training</p>		Increase the number of care experienced young people attending the Champions Group		40		53	H1 19/20: On Target 32 young people attend the Midlothian Champions Board and 53 attend the two weekly groups.
P.G.CS.1.2	Continue to work with the PACE programme to reduce the timescale in decision-making for children achieving	<p>H1 19/20: Aim 1: All children looked after at home should have had a LAC Review. We have comfortably achieved this aim. We have 61</p>	50%	Increase the percentage of Looked After and Accommodated children (under 12 years) having a decision for permanence within 7.5 months (33 weeks) from the date a child is accommodated		75%		56%	H1 19/20: Off Target 9 children in PACE have had a permanence decision. Of these 5 had a decision within 7.5 months. 2 sibling groups with complex decision making which took

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	permanent placements	<p>children/young people looked after at home and all of them (100%) have had their care plan reviewed in the past year.</p> <p>Aim 2: 75% of accommodated children having a permanence decision within 30 weeks.</p> <p>In the first year of the PACE Programme we managed to refer 95% of accommodated children to Permanence LAAC Reviews. In year two, the percentage of accommodated children having a permanence decision within 30 weeks has dropped to 56%.</p> <p>Aim 3: Children to be referred to the Adoption and Permanence Panel (APP) within 12 weeks of the Permanence LAAC Review.</p> <p>100% met - 2 children have been referred to the APP and both of them were referred within the 12 weeks.</p> <p>Aim 4: Court papers to be lodged 16 weeks after the Agency-Decision Maker sign off.</p> <p>100% met – we have lodged two POA applications and both were comfortably within the 16 weeks</p>		<p>Percentage of children who have been looked after at home for more than 2 years will have a Review looking at their whole period of time being looked after</p> <p>Percentage of children who have had a recommendation for permanence away from home will have the decision ratified by the Agency Decision Maker within 14 weeks of the Looked After Review that recommended permanence</p> <p>Percentage of Court submissions will be lodged within 16 weeks of the Agency Decision Maker sign off</p>		100%		100%	longer than 7.5 months. H1 19/20: On Target
								100%	H1 19/20: On Target
								100%	H1 19/20: On Target
P.G.CS.1.3	Support young people who are pregnant or a parent to enable them to reach their full potential	<p>H1 19/20: Local partners have been identified to support this work and help with progressing this work stream, Claire Brooks (Midlothian Council) and Jillian Adie (NHS Lothian, Health Promotion). An initial meeting was held to discuss hosting a</p>	50%	Implement and evaluate Midlothian's teenage pregnancy pathway		Yes		No	H1 19/20: Off Target Meeting held with Children and Families and Health Promotion Service on 27.09.19 to plan a session with stakeholders to identify teen pregnancy and young parent key actions. Teenage

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		workshop, identifying aims and objectives and key stakeholders, as well as roles and responsibilities. A follow up meeting is to be arranged to progress this. Meeting was positive and partners identified this will be a useful way of progressing the PPYP work in Midlothian, whilst making links into other key areas of work being delivered locally.							pregnancy commitment paper to be tabled at future GIRFEMC Board meeting as part of this work.
P.G.CS.1.4	Reduce the attainment gaps for care experienced young people	H1 19/20: In relation to the earlier fact finding and review of cases we have now devised -Regular Tracking -LAC Team in place from Inclusion And Wellbeing Service -Gathering views from Kinship Carers Group -Advocacy and scrutiny work with HT's over Exclusions -Roll out of Inclusion Policy	50%	Improve the attainment level of Care Experienced Young People - % achieving Level 4 Literacy and Numeracy	15.79%	81.59%		47.83%	H1 19/20: Off Target Although the % for looked after children is lower than the % achieved by all Midlothian pupils (82.76%), there has been an increase from 15.79% in 2018.
P.G.CS.1.5	Involve children and young people with communities of place and interest in co-design and co-delivery of services	H1 19/20: Process to support annual SMP planning is underway with engagement in schools, the Champions Group, Midlothian Youth Platform, youth work setting. The numbers engaged will not be known until 23 November CPP day	50%	Evidence of collaboration with neighbourhood planning, parent, carer, service user, youth work, care leaver and pupil groups in development of plans and in delivery of services		600		N/A	H1 19/20: Data not available. Will be available in H2 Engagement work is underway in CPP. Pupil councils operating in schools, youth platform and MSYP's active. Champions' group influential in planning for care experienced young people. Some young people have joined Community Councils, which are open to 16 year olds up

02. Inequalities in learning outcomes have reduced

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
CS.P.2.1	Improve educational outcomes of our looked after children (LAC/LAAC & Kinship) through joint work with Education	H1 19/20: In relation to the earlier fact finding and review of cases we have now devised: - Regular Tracking - LAC Team in place from Inclusion And Wellbeing Service - Gathering views from Kinship Carers Group - Advocacy and scrutiny work with HT's over Exclusions - Roll out of Inclusion Policy	50%	Average tariff score each Care Experienced Young Person (CEYP) gains				185.3	Q2 19/20: Data Only S4 average - 111.4 S5 average - 228.8 S6 average - 549.4
				Measure number of CEYP continuing into 5th & 6th year				14	Q2 19/20: Data Only Information from School Roll shows 14 CEYP continuing into S5 & S6.
				Reduce the number of CEYP are on part time timetables				4	Q2 19/20: Data Only Information from School roll shows 4 CEYP on part-time timetables in 2019/20.
CS.P.2.2	Develop a strategy that supports care experience young people into further education and independent living.	H1 19/20: This is linked to the 2nd iteration of the Corporate Parenting Strategy and above targets	50%	Reduction of care experienced young people going into homeless accommodation				N/A	Q2 19/20: Annual Data
				Measure the increase in number of care experienced young people going to college/university/employment		82.72		72.78	Q2 19/20: Off Target Baseline data shows 72.28% of Care Experienced Young School leavers were in a positive destination in 17/18. Update information is available in Q3. Virtual comparator of 82.72 added as Target for year.
P.G.E.2.1	Individualise approaches to attainment for Looked After at Home pupils	H1 19/20: Virtual Head Teacher in post developing support pathways. Scrutiny meetings held with all high schools with part focus on care experienced pupils.	25%	Improve the performance of Looked After at Home Children in line with Curriculum for Excellence levels at P1, P4 and P7				N/A	H1 19/20: Data Only Scrutiny of base line data being completed as part of the SSR 1 release. This will be available H2.
P.G.E.2.2	Ensure the Scottish Governments recommendations for embedding LGBTI curriculum is delivered through wider partnership working	H1 19/20: LGBTI Education Scotland professionals delivered session at DHT network. Government has pushed back the implementation date, however Secondary Schools will continue to develop while awaiting materials from Ed. Scotland.	35%	No indicators yet set	Not yet established	Not yet established		Not yet established	H1 19/20: further work is required to develop in partnership with MYPAS/ LGBT youth Scotland pilot programme of peer support groups in schools and out of school. GIRFEMC Board has a development session

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
									planned on this topic
P.G.E.2.3	Newbattle learning community (PEF project) deliver a summer programme providing food, physical activity and creative arts	H1 19/20: 47 staff and 8 volunteers supported the programme from a wide range of services. Life Long Learning and Employability and Empowering Families Partnership jointly planned, applied for funding and led programme alongside HSP staff team. Partnership working was essential to deliver holistic interventions. 24 Partners provided a one stop shop through a "Marketplace", giving parents daily support around what mattered to them most. 264 people attended; 176 children (52 under 5s) from 74 families. Provided a full programme of sport activities and creative arts. During the four week programme, 2340 lunches were served.	100%	Increase the number of families participating in the summer programme by working in partnership with other agencies		60		74	H1 19/20: On Target

03. Children and young people are supported to be Healthy, happy and reach their potential

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.G.CS.3.1	Reduce the number of young people referred to Child and Adolescent Mental Health Services (CAMHS) by providing alternative support	<p>H1 19/20: 277 young people were referred to CAMHS for assessment. Compared to the same period last year, the number of young people referred to CAMHS has reduced by 12%. 141 young people assessed as requiring treatment were seen for treatment by the Midlothian CAMHS team in reporting period. Compared to the same period last year, 5% more young people were treated by the Midlothian CAMHS team. NHS Lothian are working in partnership with School Nursing, Educational Psychology and staff within schools from local authorities to increase access to safe, effective and evidence based low intensity psychological interventions within schools. The Let's Introduce Anxiety Management (LIAM) training delivered by CAMHS Psychology aims to increase access to low intensity interventions delivered by non-mental health professionals for the management of anxiety, and reduce the number of referrals to CAMHS for treatment of anxiety. To date, eight school staff in Midlothian have been trained to deliver LIAM in schools.</p>	50%	Annual number of CAMHS referrals		290		277	H1 19/20: Off Target Referrals in the period April to September 2019
P.G.CS.3.2	Establish a framework for partnering with those who experience domestic violence and intervening with	<p>H1 19/20: Safe and Together has continued to embed into practice across Children Services. This has been supported by two further cohorts of Safe and Together Core Practice training, Practitioner Forums to improve</p>	50%	Framework for partnering with those who experience domestic violence and intervening with domestic violence perpetrators established		Yes		Yes	H1 19/20: On Target

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	domestic violence perpetrators in order to enhance the safety and wellbeing of children	confidence and practice, ongoing briefings for new staff including one focusing on the Domestic Abuse Scotland Act, a Train the Trainer for Core Practice trained staff to be able to deliver briefings. Briefings will now be offered to partner agencies and professionals who have contact with children. Midlothian Families First programme has progressed despite low referral numbers. Further promotion of this programme is now being undertaken within Children Services and referral into the programme is being rolled out to our partner agencies. A group work programme is also being developed to support fathers to be better parents and role models for their children. It is hoped that this will begin in January 2020. Running alongside all of the above is a self-evaluation audit which will assist us to determine outcomes for the coming year.							
P.G.CS.3.3	Ensure CAMHS meet HEAT targets for waiting times	H1 19/20: 36.2% of young people assessed as requiring treatment were seen within 18 weeks of the initial referral. The position is marginally better than the baseline, but significantly lower than the 90% target. Further to gaps in capacity and increasing demand for CAMHS services, a Demand, Capacity, Activity and Queue (DCAQ) analysis undertaken in 2018. NHS Lothian has invested £3 million in CAMHS to recruit additional staff. Modelling suggests that the 90% referral to	50%	Annual percentage seen within 18 weeks for first treatment	16/17 = 33.98%	90%		36.2%	H1 19/20: Off Target % of CYP seen for 1st treatment within 18 weeks by the Outpatient and ADHD Team

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		treatment target will be met by December 2020 with the recruitment of new staff. There remain significant challenges in consultant psychiatry recruitment with 1 in 10 posts in Scotland remaining vacant. In the medium term, CAMHS Midlothian have secured a locum consultant psychiatrist to provide additionality. As a result, the internal wait for psychiatry has reduced from 6 months to 2 months							
P.G.CS.3.4	Gather data and undertake research to analyse population level data, to really understand the mental health needs and service use of children and young people	H1 19/20: Scoping study undertaken to inform our planned mapping of social and public mental health services for children and young people in Midlothian (five to 25 years). Tender document currently being prepared for the main mapping exercise, which will be put out to tender in November.	10%	Data gathered and analysed, enabling the identification of what needs to change at a local level, across Midlothian		Yes		Yes	H1 19/20: On Target
P.G.CS.3.5	Create a Children & Young People's Wellbeing and Mental Health Strategy for Midlothian, focussing on skills based programmes, preventive work, the identification of difficulties and targeted intervention	H1 19/20: This action is dependent on completion of action item P.G.CS.3.4.	50%	Children & Young People's Wellbeing and Mental Health Strategy approved and in place		Yes		Yes	H1 19/20: On Target
P.G.CS.3.6	Identify and implement Tests of Change projects	H1 19/20: This action is dependent on completion of action item P.G.CS.3.4.	0%	Test of Change projects in place		Yes		Yes	H1 19/20: On Target
P.G.CS.3.7	Tests of Change: Undertake three '100 Day Challenge'	H1 19/20: Three '100 Day Challenge' projects were undertaken between January	100%	Evidence of impact and effective collaboration across three projects, leading to future		Yes		Yes	H1 19/20: On Target

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	collaboration projects, focused on improving children and young people's mental health	and June 2019 (summary report shared with GIRFEMC Board and Council). 42 team members participated and over 19 organisations and 175 children, young people, families and carers were involved. The future directions following these projects are still being explored.		recommendations of what can be tested further and scaled up					
P.G.E.3.1	Develop capacity and support structures for the Early Learning and Childcare expansion to 1140 hours with an unrelenting focus on ensuring high quality provision.	<p>H1 19/20: Number of expansion places delivered by end of September is close to annual target. More expanded provision will become available throughout this session including Midlothian Council's first outdoor ELC setting at Vogrie (opened in October) and new ELC settings at St David's Primary School and Scot's Corner. 4 tranches of modern apprentices have been recruited and we are currently considering whether a 5th will be needed this year. An ongoing campaign to raise awareness about the opportunity for 2 year old places in ELC continues to ensure that we have families who take up this offer. In accordance with Scottish Government guidelines, we have introduced discretionary funding criteria. The criteria was introduced in September 2019 meaning that families that are above the income threshold could now be approved for the funding if they meet one or more of the identified discretionary criteria. By the end of Q2, a total of 77 eligible 2 year olds have accessed a funded place this year. This figure is in line with the take up from last year (2018/19 Q2 was 81 children)</p>	80%	Increase the number of expanded places delivered in local authority settings		440		844	H1 19/20: On Target
				Increase the number of expanded places delivered in private and third sector settings		300		319	H1 19/20: On Target
				Increase the number of Early Learning and Childcare Modern Apprentices recruited		48		72	H1 19/20: On Target
				Increase the number of eligible 2 year olds taking up funding		90		77	H1 19/20: Off Target

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		but we expect it to rise over the next quarter with the introduction of the discretionary criteria and the communication strategy.							
P.G.E.3.2	Establish a family learning approach to early years services that promotes a positive attitude to lifelong learning, encourages socio-economic resilience and challenges educational disadvantages.	<p>H1 19/20: Family learning initiatives such as Peep and the big bedtime read are embedded at most ELC settings. Family Learning centres are operational at 6 sites across Midlothian with named health visitor identified for each centre. Midlothian Sure Start and Midlothian Council entered in to a partnership agreement to deliver Parents Involved in their Children's Learning training under license from Pen Green. This training will develop the FL approach across private, public and third sectors. First cohort completed the training in June 2019 and 4 further cohorts are planned for the remainder of the year. Embedding the PICL approach across services will support the increase in number of families engaging with family learning initiatives.</p> <p>The number of families accessing parenting programmes from SIMD priority areas is below target. 200 families have accessed this support, 2 of which live in an SIMD 1, 2 or 3 area. Work continues to coordinate the parenting support and early years group will consider ways in which we can extend the reach of these programmes.</p>	40%	Increase the number of families actively engaged in family learning initiatives (e.g. PEEP, Big Bed Time Read, Parents involved in Children's Learning)		950		N/A	H1 19/20: Data not available. Will be available H2
				Increase the number of practitioners trained in Parents Involved in their Children's Learning approach (multi agency approach)		36		20	H1 19/20: Off Target
				Percentage of parents involved in family learning initiatives who report an improvement in their knowledge, skills and confidence in supporting children's learning		80%		N/A	H1 19/20: Data not available. Will be available H2
				Increase the number of parents accessing parenting programmes from most deprived SIMD areas		15		2	H1 19/20: Off Target
P.G.E.3.3	Work with partners to increase activity to promote	H1 19/20: In the last year Midlothian has maintained its UNICEF accreditation and	50%	Work to reduce the drop off rate of babies being breast fed between the Health Visitor's first		34.4%		38.6%	H1 19/20: On Target Nationally it is 34.4% and NHS Lothian is 27.6%

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	breastfeeding as an option and ensure that Midlothian women who decide to breastfeed are supported to succeed	training levels for midwifery, family nurse and Health Visiting staff to continue to demonstrate provision of expert breastfeeding and wider infant feeding support by universal services. Council and NHS staff continue to work with the Midlothian Breastfeeding Alliance, a third sector led group bringing breastfeeding supporters in Midlothian together from across sectors, and the number of Breastfeeding Drop In groups have increased. The council worked with NHS and third sector partners to produce a report in to breastfeeding support in Midlothian in July (attached). The recommendations for this were: . Annual data collection and reporting . Audit and investigation of the promotion of available support . Antenatal engagement . Additional support for younger mothers and those experiencing deprivation It is not clear at this time who is taking these actions forward.		review and 6-8 week review Work to reduce the drop off rate of babies being breast fed at the Health Visitor's first review		19.5%		21.2%	H1 19/20: On Target Nationally it is 19.5% and NHS Lothian is 13.6%
P.G.E.3.4	Work with partners to increase dental registration of 0-2 yr olds and 3-5 yr olds	H1 19/20: All partner agencies on Early Years subgroup request information on dental registration when referred to services. Child smile invited to attend subgroup meetings	50%	Work to increase the percentage registered with a dentist between 0-2 yrs		47%		44.8%	H1 19/20: Off Target This is below the national average of 46.9%
				Work to increase the percentage registered with a dentist between 3-5 yrs		93%		91.2%	H1 19/20: Off Target , however this is above the National average of 89.2%
P.G.E.3.5	Work with partners to decrease the percentage of those found to be clinically overweight or obese at P1 entry and to reduce the	H1 19/20: Group supporting Scottish Government with launch of the Best Start grant and Best Start Food service through engaging Midlothian families in consultation activities and focus groups. Family Learning board	50%	Work to reduce percentages in the combined overweight and obese clinical thresholds at P1 to be below Clinical Lothian average of 15.0%		15%		14.6%	H1 19/20: Off Target This is below the National average of 15.4% and the NHS Lothian average of 15.0%

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	percentage of those at risk	will make supporting healthy starts a priority for 2019							
P.G.E.3.6	Develop rights respecting schools approach across Midlothian Schools	H1 19/20: 2018 6 schools registered for the award. 6 schools achieved bronze: Rights Committed. There is a significant cost associated with this and with the development of better behaviour better learning, the CIRCLE resource and restorative approaches many schools are following an alternative path to educate the children and young people around this.	25%	Increase the percentage of schools adopting rights respecting schools by 10%	0	10% increase		6	H1 19/20: On Target There is a significant cost associated with this and with the development of better behaviour better learning, the CIRCLE resource and restorative approaches many schools are following an alternative path to educate the children and young people around this

Improving Opportunities for People in Midlothian 19/20



Summary of successes

H1 19/20:

- . The Midlothian Early Action Partnership (MEAP), funded by the National Lottery Fund to facilitate system change in children and youth mental health services, is now well established, with partners from CAMHS, Midlothian Council, NHS Lothian and the voluntary sector. A 100 Days' Challenge was undertaken with three different projects, and a Test of Change is underway with Midlothian Sure Start. Consultants have been supporting MEAP to draw up a co-produced brief for a mapping exercise.
- . The Aspiring Communities Project has recruited staff and began work in August. This £120k investment by the Scottish Government and ESF will see projects developed in Woodburn and Central Dalkeith. Partners are Bill Russell Youth Project, Dalkeith CAB, MVA and Volunteer Midlothian, with support from Midlothian Council and Midlothian H&SCP.
- . 34 people attended the technology conference, bringing together Midlothian Council and the voluntary sector. The following actions were implemented: 1) Promotion of SCVO Digital Health Checks, Slack, & Business Gateway Digital Marketing training; 2) Circulation to sector of Scottish Government and National Cyber Security Centre cyber security guidance; 3) Identification of ways that the Council and voluntary sector can work together to promote digital literacy and take up of digital services (first project Welfare Fund going online); 4) Circulation of information on GDPR.
- . Behavioural insight theory involves using 'nudges' to change behaviour, which can improve outcomes and reduce financial spend. Midlothian Community Planning Partnership was keen to find out more how 'nudges' could support their work, and Midlothian Council, NHS Lothian and the Third Sector Interface ran an event, which 27 people from 17 different organisations attended. Three projects have been identified which NHS Lothian will support to use nudge techniques, and the learning will be fed back.
- . A successful Participation Request was submitted by Midlothian Voluntary Action to be involved in the discussions about the Town Centre Regeneration Fund. The request was accepted and MVA/SEAM participated in the development of the Midlothian approach, and sat on the Scoring Panel. Planning was undertaken for a joint TSI/Council training session on community asset transfer in October.
- . Midlothian Council received the Gold ERS Award from the MOD in recognition of successfully supporting the Armed Forces Covenant.
- . Grandparents Parenting Again Midlothian successfully received the Queens Award for Voluntary Service. They have been supported throughout by CLL.
- . £300k has been secured for developments within Penicuik Town Hal and "ownership" transferred to CLL.
- . Gorebridge Cares have been supported by CLL in their successful asset transfer of Gorebridge Police Station.
- . CLL, in conjunction with NHS Lothian, developed and submitted the first Local Child Poverty Action Report in line with the requirements of the Child Poverty Act.

Summary of major challenges and actions to address them

H1 19/20:

- . Funding continues to be challenging for the voluntary sector, and Midlothian Council is continuing to make budget cuts. This makes for a difficult operating environment; hopefully staff from all agencies can continue to work together and support each other.
- . Partners are continuing to learn from the challenges of implementing the Community Empowerment Act, and joint training was held for Council and TSI, run by the DTAS Community Ownership Support Service.
- . Work is continuing to find premises for a Voluntary Sector Hub.
- . The need to identify the 1% for Participatory Budgeting and how the process will be rolled out across the county continues to need attention to ensure it can be planned and resourced effectively.
- . Asset transfer continues to be a resource heavy and lengthy process. There is a need for clarity on the roles undertaken throughout the process and to ensure due diligence is carried out.
- . There is a requirement to review the Learning and Development Plan (CLD Regs) in line with reduced resource, and expectations in the wider community. This process is underway following the review of LLE/CLL.
- . Issues with Council Departments responding timeously to community requests is leading to considerable risk to the Council's reputation with community groups. This issue is being escalated to the Services with Communities Group.
- . Child Poverty has risen in Midlothian over past year. IOM will review targets and identify other CPP thematic group

contributions to ensure a holistic approach to tackling child poverty.

Improving Opportunities for People in Midlothian Actions and PIs 19/20



01. Poverty levels in Midlothian overall are below the Scottish average

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.CE.1.1	Provide high quality and localised welfare advice and support, targeted at the areas with the highest levels of poverty	H1 19/20: CAB outreach advice surgeries provided weekly in Mayfield (£11,685 in CFG) and Gorebridge (.£92,320 CFG). CAB Projects provide benefits advice in Sure Start Centres £85,788 in CFG, Newbyres Medical Practice £92,320 CFG and Woodburn (new project).	0%	Midlothian Citizen Advice Bureaux (CABs) will generate an income maximization of £625k per quarter	New for 16/17	£1,250,000		£2,187,183	H1 19/20: On Target
				Midlothian Council Welfare Rights Team (WRT) will generate an additional benefit income maximization of £625k per quarter		£1,000,000.00		£2,058,132.96	H1 19/20: On Target
				Midlothian CABs will provide benefit advice sessions in the 3 targeted areas		80		134	H1 19/20: On Target
P.IOM.CE.1.2	Reduce barriers to learning by poverty proofing the school day with the Child Poverty Action Group in 11 primary schools in the priority areas. Extend this offer to all primary schools.	H1 19/20: Complete This will be revised following CPP Development Day.	100%	Increase the number of schools that receive additional funding to poverty proof the school day		11		11	H1 19/20: On Target All 11 schools have carried out the participatory budgeting process with the Community Choices funding, the learning has been shared across the schools network.
P.IOM.CE.1.3	Research in-school child poverty measures and interventions.	H1 19/20: Complete This will be revised following CPP Development Day.	100%	Undertake 2 primary research projects with Edinburgh University to identify ways of increasing uptake of free school meals and maximising Pupil Equity Funding		2			H1 19/20: Off Target Midlothian Council have not signed up to the Dissertations for Good Programme for 19/20.
P.IOM.CE.1.4	Deliver the actions in the child poverty plan.	H1 19/20: Complete This will be revised following CPP Development Day.	100%	Relative to Scotland, Midlothian can demonstrate a 1% reduction in child poverty. Currently the Scottish Average is 22% and		21.5%		25%	H1 19/20: Off Target The latest figures show there has been an increase in children living in poverty in

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
				Midlothian is 22.5%					Midlothian.
P.IOM.CE.1.5	Provide short term support to people experiencing significant hardship. This will include practical interventions including access to food banks; travel vouchers and trial energy vouchers for households experiencing fuel poverty.	H1 19/20: Midlothian Foodbank will continue to provide support to people experiencing significant hardship plus working with Gorebridge Primary School pupils with a growing project.	50%	Midlothian Foodbank will provide people with emergency food supplies		1,250		2,100	H1 19/20: On Target
				500 hot meals to people in food poverty, homeless or in isolation.		250		883	H1 19/20: On Target
P.IOM.CE.1.6	Provide training to front line workers on the Welfare Reform Act so they can provide high quality support to people experiencing poverty	H1 19/20: No official training is being provided as the training officer post has been removed. Ad hoc informal training advice sessions is provided to colleagues and third parties.	0%	Number of staff accessing training support delivered by Council senior welfare rights officer	80	100		0	H1 19/20: Off Target. The removal of the senior worker post means the planned work could not be undertaken. MFIN continues to offer a network of support
P.IOM.CE.1.7	Increase the interventions and support to unemployed adults.	H1 19/20: The Job Centre has run several events to promote employment opportunities for customers	50%	Ensure the number of unemployed adults in Midlothian does not increase beyond existing levels		3.5%		3.5%	H1 19/20: On Target The latest available information (Apr 2018-Mar 2019) shows Midlothian is below the Scottish average of 4.1%
P.IOM.CE.1.8	Increase the interventions and support to workless households	H1 19/20: The Job Centre has run thematic events for vulnerable groups focusing on specific sectors and supported employment opportunities, we have increased the employer sign up to Disability Confident over the last year from 3 to 14 giving more local employment opportunities for customers with barriers. Our 50+ unemployed load as reduced by 17% into positive destinations and there is an increase of 4% employment	50%	Ensure the number of workless households in Midlothian does not increase beyond existing levels		12.4%		11.6%	H1 19/20: Off Target The latest available information (Jan-Dec 2018) shows Midlothian is below the Scottish average of 17.1%

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		from women returners to the work place.							
P.IOM.E.1.1	Increase the number of people receiving support from the LLE job club.	H1 19/20: 26 people attended LLE job clubs. These clubs have now been merged or closed and now operate in only 3 venues, This is partly due to low uptake and the service review in LLE which reduced number of staff. This will be off target and needs to be removed as a target.	0%	Increase the number of people receiving support from the LLE job club		108		26	H1 19/20: Off Target These clubs have now been merged or closed. This will be off target and needs revised.

02. Support people out of poverty and welfare dependency

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.CE.2.1	Volunteer Midlothian, LLE and Third Sector partners will develop new volunteering roles and recruit new volunteers in line with the Volunteer Charter	H1 19/20: 141 young people achieved Saltire Awards over this period	50%	Number of Saltire Awards achieved by young people (12-25) for volunteering in their community		221		141	H1 19/20: Off Target 141 young people achieved Saltire Awards over this period
				Based on Midlothian Citizens Panel, the number of volunteers will increase by at least 1% a year		32%		23%	H1 19/20: Off Target
P.IOM.CE.2.2	Provide one-to-one or group ICT tuition to 95 older people and vulnerable adults over the age of 50 as part of the Connect Online Programme.	H1 19/20: Connect Online worked in partnership with MFIN over this period to support vulnerable adults with IT support	50%	Older people and vulnerable adults will receive one-to-one IT tuition at home		15		10	H1 19/20: Off Target Connect Online worked in partnership with MFIN over this period to support vulnerable adults with IT support
				Older people and vulnerable adults will receive group IT tuition to improve their digital literacy		60		62	H1 19/20: On Target
P.IOM.CE.2.3	Provide training and support to Third Sector organisations to improve the quality of their volunteer placements and volunteer management	H1 19/20: We ran a four-part Core Skills in Volunteering courses. 11 people benefited	100%	Third Sector organisations who have access to support and training report that they are better able to recruit, manage and retain volunteers as a result of receiving training and support		100%		100%	H1 19/20: On Target
P.IOM.CE.2.5	Deliver an annual Third Sector Interface training programme, of 10 training events	H1 19/20: 6 training courses ran, with 28 participants.	60%	Third sector organisations can access the training they need to sustain and improve		5		7	H1 19/20: On Target
P.IOM.CE.2.6	Implement actions arising out of the Midlothian Technology Conference	H1 19/20: 34 people attended the technology conference. The following actions were implemented: 1) Promotion of SCVO Digital Health Checks, Slack, & Business Gateway Digital Marketing training; 2)	100%	All actions delivered		Yes		Yes	H1 19/20: On Target

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		Circulation to sector of Scottish Government and National Cyber Security Centre cyber security guidance; 3) Identification of ways that the Council and voluntary sector can work together to promote digital literacy and take up of digital services (first project Welfare Fund going online); 4) Circulation of information on GDPR.							
P.IOM.E.2.1	Deliver the actions and targets in Developing Scotland's Young Workforce (DSYW) Plan	H1 19/20: Participation Measure published in August 2019 is 92.9%. Continuing to be on track with delivery of DSYW Plan. No One Left Behind funding will enable engagement with 40 young people and adults in 2019/20. Data Hub being used to target resources and there are increasing vocational and learning pathways in the senior phase and post school. Work experience offers have been expanded. Expanding the use of the online market place and guarantee for young people in Midlothian	50%	% of 16-19 years olds secure a positive destination annually the 'participation measure'. DSYW plan details the actions required to achieve this	New for 16/17	95%		92.9%	H1 19/20: Off Target As at August 2019
P.IOM.E.2.2	Increase the level of achievement in mainstream youth work.	H1 19/20: In terms of accredited awards, less have been delivered and there has been a delay processing and quality assuring evidence. Some have been recently added to MIS, although they missed the cut of date for this report. Also some awards take a while to do so there is a time delay and figures are always higher in the second part of the year as projects are completed. Duke of Edinburgh Awards continue to be delivered universally with numbers being	50%	Number of attendees at Youth Clubs achieving accreditations		14		11	H1 19/20: Off Target Figures included in Saltire Awards reported above. Low numbers in other Awards this quarter due to number of issues with paperwork and quality control
				Number of young people achieving Duke of Edinburgh Award		110		54	H1 19/20: Off Target Few will go out on expedition and complete Awards over winter months, some still to be recorded on system, but close to target for half year period

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		sustained							
P.IOM.E.2.3	Ensure there is a youth work officer in each geographical cluster for all young people P6 to S6	<p>H1 19/20: youth work is now offered in all secondary school cluster areas. As a result of the recent review reducing staff, remaining staff have been relocated and this has had an impact on youth work provision in some areas.</p> <p>The youth work offer in Penicuik has been reestablished with 3 youth clubs being offered in partnership with Ladywood and Strathesk staff. CLL staff are in active discussions with partners, undertaking a comprehensive mapping of what is offered by partners, to further develop the partnership youth work offer for S1 +.</p>	50%	Number of young people attending Youth Clubs in Dalkeith cluster				154	H1 19/20: Data Only
				Number of young people attending Youth Clubs in Lasswade cluster		211		354	H1 19/20: On Target
				Number of young people attending Youth Clubs in Newbattle cluster		388		467	H1 19/20: On Target
				Number of young people attending Youth Clubs in Penicuik cluster		75		139	H1 19/20: On Target
P.IOM.E.2.4	Target approach to increase engagement with care experienced young people.	H1 19/20: 59 young people who are care experienced now attend mainstream youth work provision.	0%	Increase the number of care experienced young people engaged in mainstream youth work.		17		59	H1 19/20: On Target New projects being set up
P.IOM.E.2.5	Ensure that transitional support is offered to young people from P7 to S1 and then for S4, 5, 6 who are at risk of leaving school without a destination	H1 19/20: 68 young people attended Transition Projects over summer	50%	Increase the number of young people attending transition projects.		42		68	H1 19/20: On Target
P.IOM.E.2.6	Deliver the actions identified in Employability and Learning Midlothian (previously Midlothian Adult Learning Partnership) so that qualification levels are improved at all	H1 19/20: December 2018 figures last update available, still showing below Scottish average at all levels.	80%	Increase % of NVQ4 and above qualification levels of Midlothian residents	39.9%	41%		39.6%	H1 19/20: Off Target The latest available information (Jan-Dec 2018) shows Midlothian is below the Scottish average of 44.2%
				Increase % of NVQ3 and above qualification levels of Midlothian residents	59.5%	59%		57.7%	H1 19/20: Off Target The latest available information (Jan-Dec 2018) shows Midlothian is below the Scottish average of 59.7%

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	levels (SVQ1-4)			Increase % of NVQ2 and above qualification levels of Midlothian residents	77.1%	74%		72.4%	H1 19/20: Off Target The latest available information (Jan-Dec 2018) shows Midlothian is below the Scottish average of 75.0%
				Increase % of NVQ1 and above qualification levels of Midlothian residents	87.3%	85%		83.2%	H1 19/20: Off Target The latest available information (Jan-Dec 2018) shows Midlothian is below the Scottish average of 83.5%
					Reduce the % of Midlothian residents with no qualifications	7.9%	7%		9.6%

03. Reduce Health Inequalities

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.CE.3.1	Professionals that work with children and young people reporting an increase in knowledge, skills or confidence in order to provide preventative support for children with mental wellbeing issues	H1 19/20: Sure Start have delivered a range of interventions to support staff knowledge, skills and confidence. These include screening of the Resilience film to schools and family learning centres, therapeutic skills training delivered in primary schools, clinical psychologist input to schools and community awareness raising. Baseline data has been gathered on staff skills and confidence in relation to recognising and responding to trauma. Progress against these will be report in April 2020. Increase in knowledge of trauma is measured through self-reporting immediately attending the Resilience film workshop. This is what is reported in the following columns	50%	Increase the % of professionals who report this increase in knowledge and skills.		50%		52%	H1 19/20: On Target 52% of staff that have attended the Resilience workshops have reported an immediate increase in their knowledge. No data on skills and confidence available at time of reporting
P.IOM.CE.3.2	Support people to attract additional income with the AIM HI project	H1 19/20: AIM HI partnership (CAB, Sure Start and Changeworks) have delivered 168 face-face support session as well as a range of information session on financial capability and Best Start Grants. A referral pathway has also been set up between the project and their main referrers Health Visitors and. midwives.	50%	Total number of people assisted by AIM HI project.		40		44	H1 19/20: On Target
				Total increase in household income (£) for families engaged with AIM HI Project		£92,000		£85,788	H1 19/20: Off Target
P.IOM.CE.3.3	Implement a Type 2 Diabetes/Obesity Prevention Strategy that involves the breadth of the Community Planning Partnership.	H1 19/20: Partnership work continues to support implementation of the strategy	50%	Deliver the strategy in partnership with the breadth of community planning partners and captures their contribution to reducing type 2 diabetes and obesity		1		1	H1 19/20: On Target This is ongoing

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.CHS.3 .1	Provide support and direction to programmes and partnerships to ensure they undertake work to tackle health inequalities	H1 19/20: Members of JHIP work with a range of partners in their day-to-day roles. One example has been the delivery of 17 Bite Size workshops to 147 staff : the workshops have covered a range of topics including: <ul style="list-style-type: none"> . Gypsy Travellers . Bereavement . Health Literacy . Suicide Prevention . ML Strategic Plan . Mental Health and the Job centre 	50%	Number of organisations or services benefit from advice and information related to health inequalities		15		17	H1 19/20: On Target In the past 6 months 17 Bite Size workshops have been delivered to 147 staff

04. Citizens are engaged with service development and delivery

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.CE.4.1	Review Neighbourhood Planning arrangements with partners and participants	H1 19/20: Due to Service Review of LLE and Communities Team. Review will begin in November 2019 and take account of new Planning legislation	0%	Review recommendations reported to the CPP Board		1		0	H1 19/20: Off Target Due to Service Review of LLE and Communities Team. Review will begin in November 2019 and take account of new Planning legislation.
P.IOM.CE.4.2	Provide support to Third Sector and community groups to increase their capacity	H1 19/20: We have supported 34 organisations with 1-2-1 support on issues such as funding, governance, charitable status, and project planning. 7 training courses ran, with 28 participants.	50%	Provide support to community and voluntary groups on funding, capital projects, governance, income generation, influencing and organisational development.		80		111	H1 19/20: On Target MVA/SEAM have supported 34 organisations with 1-2-1 support on issues such as funding, governance, charitable status, and project planning. 7 training courses ran, with 28 participants. Communities and Lifelong Learning Team have provided support to 70 community groups, with 109 different interventions.
P.IOM.CE.4.3	Undertake the Citizens Panel survey as a way of informing service development and delivery.	H1 19/20: The first survey completed and the next is scheduled for February 2020	50%	Complete two citizen panel surveys with a response rate of at least 60%		64%		65%	H1 19/20: On Target
P.IOM.CE.4.4	Test new approaches to funding that enable more community involvement in budgeting decisions.	H1 19/20: Participatory budgeting project now underway in Dalkeith and Danderhall areas following successful pilots.	50%	Attract external funding to test at least 2 new approaches that enables public engagement in the decision making processes		2		2	H1 19/20: On Target Dalkeith Ward 3 (Dalkeith and Danderhall) identified as pilot areas with £90,000 available via participatory budgeting on community wellbeing theme. Elected members and local community groups working with CLL to form a steering group. 2 ideas generation days held with 14 groups. Danderhall events starting Sep/Oct
P.IOM.CE.4.5	Support community groups to improve	H1 19/20: A successful participation request was	50%	No more than one formal Participation Requests per		1		3	H1 19/20: Off Target 3 formal requests received

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	access to the CPP decision making as part of the Community Empowerment Act, including Participation Requests	submitted by MVA/SEAM to participate in decisions regarding the Town Centre Regeneration Fund. SEAM has provided development/business support to 4 groups preparing asset transfer requests.		quarter, early high quality engagement will prevent the need for formal Participation Requests					June to October 2019. This is above the number anticipated.
P.IOM.CE.4.6	Provide support to Asset Transfer applicant community organisations	H1 19/20: Continuing to support organisations who have applied. Small number in process of being agreed but numerous issues have been uncovered around legal, planning and governance. FAQ's being devised to support groups considering asset transfer requests	50%	15 organisations are supported through an expression of interest and all organisations that apply for a formal transfer are responded to within the statutory timescales		8		13	H1 19/20: On Target No new asset transfer requests received this year. Support ongoing for 13 organisations who have previously submitted requests.
P.IOM.CE.4.7	Support Community Organisations with applications to the Armed Forces Covenant Fund.	H1 19/20: fund launched	0%	Provide bespoke 1-1 support to develop applications to the Armed Forces Covenant Fund.		7		2	H1 19/20: Off Target Targeted support is being provided in areas of identified need

Summary of successes

Midlothian Local Biodiversity Action Plan

The implementation continues of the Midlothian Local Biodiversity Action Plan that was adopted by the Council in February 2019. Council Planning Officers have been made aware of the document's actions and priorities and the document is a material consideration in their assessment of development proposals.

Penicuik Heritage Regeneration Project– Townscape Heritage (TH) and Conservation Area Regeneration Scheme (CARS)

Road resurfacing in Penicuik High Street and public realm works in the Penicuik TH/CARS project area finished in spring 2019. Subject to resource availability further public realm work will be undertaken during the remainder of the Penicuik TH/CARS which runs to 2023. The Project and the project architect is engaging with the local community and schools on Penicuik's history and heritage. A training provider is about to be appointed to undertake training in traditional building construction skills. Leaflets promoting the town centre were distributed to all Penicuik postcodes. This was based on feedback to the project from shopkeepers/businesses through Penicuik First (BID). The project manager is liaising with building owners to encourage owners of buildings identified by the project as grant eligible to take up grant money for external repair and restoration of these buildings. Work is ongoing, including an upcoming seminar, to encourage conservation sympathetic improvement of shop fronts within the project area. The Penicuik TH/CARS project has been successful in obtaining money for enhancement and refurbishment of Penicuik Town Hall, including stonework and roof works, and installation of sustainable energy technologies publicly available Wi-Fi internet access.

Active Travel

The Council's Active Strategy was adopted in summer 2019 and walking and cycling maps have been updated and available on the Council's website. The funding for the IBike programme is changed. Active Travel promotion will continue, but be funded by the Scottish Government's funding programme "Smarter Choices".

Midlothian Council Climate Change Strategy

The Council is producing a new Climate Change Strategy which will go to Council for consideration, likely in early 2020. This work has involved an audit of work being undertaken in the Council relating to sustainability and climate change.

Economic Recovery and Growth

The Midlothian Local Development Plan (2017) continues to set the policy framework for economic growth and the assessment of development proposals in Midlothian over the next five year period. Having an update Local Development Plan is very important for the determination of planning applications, and where necessary, for the Council to defend at appeal proposals it has refused.

The Council continues to progress master planning projects in the vicinity of Newtongrange train station and Stobhill.

Business Gateway and the Council's Economic Development section continue to provide advice and guidance to a wide range of business ventures and companies seeking to establish and/or grow and thrive in Midlothian.

Tyne Esk LEADER continues to be one of the top performing LEADER areas in Scotland for money allocated and meeting targets on co-operation project spend and farm diversification/rural enterprise project spend. We are also one of very few areas in Scotland where match funding leveraged is greater than LEADER money spent.

Housing

Midlothian Council has been consulting with all tenants, housing list applicants and other key stakeholders on changes to the Housing Allocation Policy. A report on the consultation will be considered by elected members later in the year in order that the Policy continues to meet housing need and makes the best use of available housing. A large number of sites now have planning permission and are under construction as part of Midlothian Council's new build council housing programme. Areas with sites under construction or due to go under construction during 2019/20 include:

- Bilston
- Bonnyrigg
- Dalkeith
- Danderhall
- Gorebridge
- Loanhead
- Mayfield
- Newtongrange
- Penicuik
- Pathhead

The Housing Support Service is currently going through a tendering process in order that one single support provider contract is in place from 2020/21. This will provide an improved service to households who require housing support services.

Summary of major challenges and actions to address them

Gorebridge Connected

Very disappointingly the restoration of the former Gorebridge station building is not going forward. The community partner involved did not consider the business case for the project viable and did not feel it prudent to continue. The Council is not remaining involved in the project and is directing any queries of interest in a future project to the building's owner, Network Rail. The funding secured from LEADER and the Railway Heritage Trust for the station building restoration project have now been cancelled. The two other components of the wider Gorebridge Connected project, namely the Hunter Square public realm works and Link Project's heritage trail, were completed in 2018/2019.

Midlothian Local Biodiversity Action Plan

The challenge will now be for partners to work together and commit to delivering actions of the local diversity plan. Communication, awareness of partners work and partnership working will be used to help deliver the document's identified actions.

Penicuik Heritage Regeneration Project

Getting building owners and shop owners/tenants interested in taking up grants for enhancement and improvement works is proving challenging, particularly in the current economic climate. A numbers of proposals are though being pursued and taken forward. No shop front enhancement proposals are, however, being taken forward. The project is very much aware of this and liaising with grant funders about attracting owners/tenants to enhance their shop fronts.

Active Travel

Work on the replacement of the Midlothian Local Transport Strategy is not going forward due to insufficient resource availability. The funding for the IBike programme is changed. Active Travel promotion will continue, but be funded by the Scottish Government's funding programme "Smarter Choices". This highlights the importance of funding in being able to undertake active travel work. Leaflets have been produced for residents moving into new housing at north west Penicuik to promote the town centre. Funding and staffing resource has not been found for further leafletting across Midlothian.

Climate Change

Work has focused on the Council rather than finding out what climate change action is being undertaken by other community planning partners. This element will need to be picked up in the second half of 2019/2020 and is expected to link well with the theme of the 2019 annual Midlothian Community Planning day.

Economic Recovery and Growth

Building the capacity of Community Councils and third sector groups to engage fully in community planning and neighbourhood planning work to achieve demonstrable outcomes for their communities.

Continue to maximise the medium and long term economic benefits of the Borders Railway through working with agencies and businesses.

Capitalise on LEADER funding programme opportunities through working with agencies and businesses.

Implementing a refreshed Economic Development Strategy.

Housing

Midlothian's Rapid Rehousing Transition Plan has been awarded £141,000 by the Scottish Government to support the following outcomes:

- Rapid rehousing, minimising time spent in temporary accommodation
- Reduced use of hostels and bed and breakfast accommodation
- Mainstream housing with support being the best option for permanent accommodation

These recommendations will be challenging to address; however the substantially increased level of investment in new affordable housing will facilitate a reduction in the level of time households spend in temporary accommodation. Additionally, new investment is being undertaken to provide increased temporary accommodation and supported accommodation options and the Housing Allocation Policy is being reviewed.

Sustainable Growth Actions and PIs 19/20



01. Support for business; maximising the socio-economic benefits of projects including the Borders Railway and infrastructure developments and spin offs from the City Region Deal

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.1.1	Encourage innovation and continue to work with Business Gateway and Scottish Enterprise, endeavouring to maximise growth client potential for the region	H1 19/20: On Target	50%	List of growth potential businesses created, up to date and in use	List established in 17/18 and kept up to date.	Yes		Yes	H1 19/20: On Target
P.SG.CE.1.2	Work with key groups of business start-ups to increase economic activity	H1 19/20: On Target	50%	Increase the number of business start-ups assisted	17/18: 30 18/19: 155	200		155	H1 19/20: Off Target
P.SG.CE.1.3	Increase visibility by utilising digital technologies to maximise uptake and increase revenues of Midlothian's tourism assets	H1 19/20: Data not currently available, Tourism figures are produced a year in retrospect.	0%	Increase level of Income generated in Midlothian by tourism assets	2017: £110.09m (1.2% increase from 2016)	£112m		N/A	H1 19/20: Data not currently available. Report is published annual in retrospect. Total year income for 2017 is £110.09m. This is an increase of 1.2% on tourism related spend since 2016.
P.SG.CE.1.4	Review public services procurement arrangements to identify a baseline of local procurement from Midlothian businesses	H1 19/20: On Target For 18/19, council procures 15% from Midlothian Businesses.	50%	Ensure alignment with Procurement strategy and promote Supplier Development Programme	17/18: Council procured 14% from local small businesses	Yes		Yes	H1 19/20: On Target <u>% of Total Spend within Local Authority Area 18/19</u> Midlothian: 15% equating to approximately £16.66m of our total 18/19 spend was with 182 local businesses.
P.SG.CE.1.5	Prepare a refreshed Economic Development	H1 19/20: On Target	90%	Formal consultation with community planning / business community partners will be	n/a	Yes		Yes	H1 19/20: On Target

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	Strategy to ensure conditions for inclusive sustainable economic growth			underway Q3 2019					
P.SG.CE.1.6	Increase take up of economic land supply along the Borders Rail corridor which comprises Shawfair, Dalkeith, Bonnyrigg, Rosewell, Newtongrange and Mayfield/Easthouses, Gorebridge, Pathhead)	H1 19/20: Complete 0.79ha take up = 0.57% [0.79/1.3877]	100%	% of Hectarage of available land in the corridor taken up. Reviewed through the LDP process and annual land audit. Annual Report on promotion of economic land as part of Borders Rail blueprint programme	18/19: 1.4%			1.97%	H1 19/20: Data Only 19/00023/PPP Application for planning permission in principle for erection of dental care facility and women's health and reproductive centre Land 120M South of Spire Shawfair Hospital Easter Shawfair Danderhall Dalkeith.

02. Driving forward inclusive economic growth by working in partnership with stakeholders, and ensuring business community benefits in the supply chain to maximise opportunities for local people

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.2.1	Increase connections between local business and the Midlothian Science Zone (MSZ)	H1 19/20: Linking action - Measured through Performance Indicators.	100%	Hold 2 meetings annually to increase engagement	N/A	2		2	H1 19/20: Complete Meetings held on 5th of March and 7th of October 2019.
P.SG.CE.2.2	Deliver on maximising projects through the Integrated Regional Employability and Skills (IRES) programme, to deliver jobs and training relevant to the skills base and needs of local employers	<p>H1 19/20: On Target IRES Board and stands of work below have Midlothian representation.</p> <p>Agreement reached with Edinburgh College to co deliver housing and construction training at Loanhead vocational learning centre - £140,000 HCI funding allocated through College to do this work.</p> <p>Community benefit procurement regional group now underway agreeing common standards for employability and other community benefits arising from procurement of capital works.</p> <p>Intensive family support programme now commencing led by Capital City Partnership.</p> <p>Integrated employer engagement, contracted to Capital city partnership, staff now being recruited. The target is a shared approach to employers, building on existing local arrangements in each of the 6 CPP areas.</p> <p>Integrated Knowledge systems strand now recruiting staff, again</p>	50%	Indicators set out in individual IRES work streams business cases and reported to IRES board	0	See business cases for each strand of work		See IRES reports for details	H1 19/20: On Target

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		<p>led by Capital City Partnership, this aims to develop a single data system to track and support people looking for learning/training/employment across the 6CPP areas.</p> <p>Transport access to employment, learning and training working group led by Scottish Borders Council has begun work assessing barriers to access. Midlothian issues with access to Edinburgh employment growth locations (Airport , West , North and East Edinburgh) and learning locations (Heriot Watt , Edinburgh College , QMU, Napier University) also identified.</p>							

03. Maximise opportunities for digital connectivity to exploit Midlothian's sustainable tourist offer and harness inward investment potential

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.3.1	Work with Midlothian businesses and (Midlothian & Borders Tourism Action Group (MBTAG) to exploit local tourist offer and increase inter-regional connectivity	H1 19/20: Off Target Due to limited resource, no progress made.	0%						H1 19/20: Off Target
P.SG.CE.3.2	Create and develop a platform to showcase Midlothian's prospectus of employment land, opportunity, quality of life and potential for sustainable growth and expansion	H1 19/20: On Target New action for 19/20 and Economic Development Officer (Digital) post advertised and site map drawn up. Will progress further in early 2020.	20%	To be established	To be established	To be established		To be established	H1 19/20: considered on target, site map now created , digital platforms post holder recruitment underway

04. Sustainable town centre regeneration

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.4.1	Improve the viability, vitality and environmental quality of Penicuik Town Centre	H1 19/20: On Target Implement Penicuik TH/CARS project and secure long-term future of the Town Hall building.	50%	Take up of grants by building owners for the repair and restoration of their buildings	N/A	Yes		Yes	H1 19/20: On Target with work in progress
P.SG.CE.4.2	Increase community involvement in decision making in investment in town centres	H1 19/20: Complete	100%	Town centre projects have community involvement in decisions making	N/A	Yes		Yes	H1 19/20: On Target
P.SG.CE.4.3	Build upon the setting up of the Penicuik Business Improvement District and support the implementation of BIDS activities	H1 19/20: On Target BID continues to deliver projects in line with business plan.	20%	Number of BIDS projects completed from BIDS action plan	17/18: 7 18/19: 5	2		2	H1 19/20: On Target Welcome to Penicuik pack delivered to new homeowners in Penicuik through Cala and Taylor Wimpy. Planting undertaken in pedestrian precinct.
P.SG.CE.4.4	Develop a Dalkeith BIDs initiative	H1 19/20: Complete Application submitted to Scottish Government.	100%	Application made to Scottish Government Borders Railway Blueprint funding programme to provide support for a Dalkeith BIDs initiative	n/a	Yes		Yes	H1 19/20: Complete BID development is ongoing.
P.SG.CE.4.5	Engage with One Dalkeith about Dalkeith Town Centre redevelopment	H1 19/20: On Target One Dalkeith has been supported to develop a regeneration capital grant fund proposal to turn a town centre retail property into a community hub and small business start-up centre, RCGF can only be bid for by the council and One Dalkeith were selected as the preferred proposal by the Council. The bid was successful at stage 1 and a stage 2 bid is now under consideration. The main Dalkeith Town Centre regeneration proposals have been shelved due to financial constraints so improvements will now be on a project by project basis.	50%	Evidence of engagement between One Dalkeith and Council on Dalkeith town centre regeneration through minutes of meetings and consultations	n/a	Yes		Yes	H1 19/20: On Target RCGF passed stage 1 bid.

05. Deliver LEADER projects (EU funding programme)

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.5.1	Encourage Tyne Esk LEADER Programme applications from Midlothian eligible areas	<p>H1 19/20: On Target</p> <p>Whilst Tyne Esk continues to be a strong LEADER area, the programme met a hiatus late April to end of Sept due to staff absence. This meant applications could not be developed and the last of our monies could not be allocated.</p> <p>To note: Performance indicators show funding for both Midlothian and East Lothian.</p>	50%	Percentage of LEADER funds allocated	17/18: 34% 18/19: 15.85%	80%		92%	<p>H1 19/20: On Target</p> <p>£2,421,073.20 allocated of £2,618,077 (total budget – admin).</p> <p>Though hiatus with staff absence and the addition of the Scottish Government announcement at the end Aug that any monies unspent would be taken back left Tyne Esk £376,927.50. unallocated.</p>
				Number of community facilities created	17/18: 0 18/19: 2	2		1	<p>H1 19/20: Off Target</p> <p>1 (total 3):Belhaven Surf Centre</p> <p>However, projects can run up until end Sept 2020 and therefore once completed our targets can be reached.</p>
				Number of community facilities improved	17/18: 4 18/19: 1	1		1	<p>H1 19/20: On Target</p> <p>2 (total 3):St. Mary's Lighting project and Girlguiding Midlothian.</p> <p>Awaiting projects to complete to reach target, projects can run up until end Sept 2020.</p>

06. More social housing has been provided taking account of local demand

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CHS.6.1	In partnership between the Council, Registered Social Landlords and Private Developers, deliver 165 new affordable homes	H1 19/20: On Target Record levels of Scottish Government investment in Midlothian are supporting an acceleration in affordable housing supply during 2019/20 and beyond.	60%	Number of new homes completed	16/17: 80 17/18: 114 18/19: 188	83		104	H1 19/20: On Target New supply of 104 units in H1.
P.SG.CHS.6.2	Investigate accelerated development of affordable housing via use of innovative approaches and consequent economic benefit	H1 19/20: On Target 89 units planned via innovative funding models.	50%	Number of units currently under construction	16/17: 45 17/18: 108 18/19: 0	54		54	H1 19/20: On Target
				Number of Units complete	16/17: 0 17/18: 114 18/19: 20	0		20	H1 19/20: No completions anticipated during 19/20.
P.SG.CHS.6.3	Develop affordable housing to meet specialist needs	H1 19/20: On Target Plans being advanced for a significant increase in specialist provision, including extra care housing, amenity housing, wheelchair housing and housing for complex physical and learning disability.	50%	Number of complete unit complex care development and plan additional provision of extra care housing	16/17: 90 17/18: 12 18/19: 0	0		60	H1 19/20: On Target Site starts anticipated for 60 extra care units.
				Number of other specialist provision housing units complete	16/17: 1 17/18: 14 18/19: 3	1		3	H1 19/20: On Target Amenity housing units currently under construction.

07. Homelessness has reduced, and people threatened with homelessness can access advice and support services

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CHS.7.1	Increase the support to young people through the Youth Homelessness Prevention Service	H1 19/20: Complete	100%	% of young people approaching the homelessness service who engage with Youth Homelessness Prevention Service	16/17: 33% 17/18: 65% 18/19: 100%	95%		100%	H1 19/20: On Target All young people threatened with, or at risk of homelessness, provided with appropriate advice and assistance.
P.SG.CHS.7.2	Ensure an increased number of council house allocations to homeless households	H1 19/20: On Target In 2018/19 a total of 47% of council lets were allocated to homeless, it is expected that a similar proportion will be let in 2019/20.	50%	Number of allocations	17/18:157 18/19: 184	200		100	H1 19/20: On Target
P.SG.CHS.7.3	Reduce bed and breakfast accommodation use by 50% by 2020	H1 19/20: Off Target Four projects are underway which will provide alternative provision to bed and breakfast use, these are not operational yet which has delayed progress in achieving this target.	50%	Number of households at any time living in bed and breakfast accommodation	17/18: 50 18/19: 42	20		42	H1 19/20: Off Target A reduction in bed and breakfast use is achievable once several accommodation projects are in place.
P.SG.CHS.7.4	Deliver "Leaving Home" education programme in Schools	H1 19/20: On Target School talks scheduled during the school year.	50%	Number of secondary schools delivering "Leaving Home" education programme	17/18: 6 18/19: 6	6		6	H1 19/20: On Target
P.SG.CHS.7.5	Raise awareness of energy saving or fuel poverty advice and assistance schemes	H1 19/20: On Target	50%	Increase the number of households accessing energy saving or fuel poverty advice and assistance schemes	16/17: 3278 17/18: 2583 18/19: 2131	2,500		1,135	H1 19/20: On Target A significant number of households are engaging with fuel poverty/energy saving advice projects.

08. Environmental limits are better respected, especially in relation to waste, transport, climate change and biodiversity

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.8.1	Undertake active travel promotional work	H1 19/20: On Target	50%	Roll out IBike programme to Newbattle High School and its catchment primary schools	N/A	Yes		Yes	H1 19/20: On Target Funding for the IBike stopped but the work will continue under Scottish Government's funding programme "Smarter Choices".
				Update (online) Midlothian Walking Transport and Cycling maps	N/A	Yes		Yes	H1 19/20: On Target
				Refresh the current Midlothian Local Transport Strategy	N/A	Yes		No	H1 19/20: Off Target Work has not progressed due to insufficient resources.
				Investigate funding sources for production of leaflets for new residential properties	N/A	Yes		No	H1 19/20: Off Target Work has not progressed due to insufficient resources.

09. Promote Biodiversity

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.9.1	Promote the restoration and creation of pesticide free, flower rich habitats in the countryside and urban areas	H1 19/20: Off Target Action is now programmed for 20/21 by Midlothian Council for operational reasons.	0%	Create at least 100m2 per year of pollinator habitat	N/A	Yes		No	H1 19/20: Off Target Action is now programmed for 20/21 by Midlothian Council for operation reasons.
P.SG.CE.9.2	Run workshops on the construction, installation, maintenance and monitoring of homes for wildlife in gardens and greenspaces	H1 19/20: On Target	50%	1 workshop per delivery partner (4 in total)	N/A	Yes		Yes	H1 19/20: On Target
P.SG.CE.9.3	Promote removal / modification of fish barriers on the River North Esk	H1 19/20: On Target	25%	Remove or modify 1 barrier	N/A	Yes		Yes	H1 19/20: On Target

10. Climate Change

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CE.10.1	Establish actions Midlothian Council and the Midlothian Integration Joint Board are undertaking to help mitigate climate change	H1 19/20: On Target Efforts have focussed on Midlothian Council's emerging new Climate Change Strategy, rather than Community Planning Partners.	25%	Undertake an audit across Midlothian Council and the Midlothian Integration Joint Board (Midlothian Council and NHS Lothian) to establish what work is being undertaken to reduce carbon emissions and improve sustainability	N/A	Yes		Yes	H1 19/20: Annual Target - in progress
				Establish across Midlothian Council and the Midlothian Integrated Joint Board plans for further work on reducing carbon emissions and improving sustainability	N/A	Yes		Yes	H1 19/20: Annual Target - in progress
				Identify possible additional measures Midlothian Council and the Midlothian Integration Joint Board might reasonably undertake to reduce carbon emissions and improve sustainability	N/A	Yes		Yes	H1 19/20: Annual Target - in progress
P.SG.CE.10.2	Investigate a Sustainable Growth Agreement between Midlothian Council and SEPA	H1 19/20: On Target	50%	Discussion and investigation has occurred within Midlothian Council and between Midlothian Council and SEPA	N/A	Yes		Yes	H1 19/20: Annual Target - in progress

Equalities Actions and PIs 19/20



Equalities

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.EQ.1.1	Contribute in terms of equality issues & initiatives to the Midlothian Equality Plan 2017-21		0%	Evidence of equalities work/issues from 5 thematic partnership groups and sub groups is reflected in the minutes of these groups		5			
P.EQ.1.2	Address LGBT prejudiced based bullying/discrimination/inappropriate behaviour in our schools and colleges	H1 19/20: Newbattle and Lasswade are signed up to do the LGBT+ Youth Charter Mark - The Equalities Engagement Officer is meeting with them in the coming weeks. Lasswade have requested a Talking Books (formerly Human library) event in Feb for LGBT History Month. Beeslack and Penicuik have established LGBT groups and Dalkeith High group is now up and running. Currently working with MYPAS LGBT+ Youth Group and schools groups to look at how we can improve links.	50%	Level of LGBT/Equalities support groups activity in secondary schools	83%	100%		71%	H119/20: Off Target. Support has been offered to the Secondary Schools who have not yet formed a LGBT Equalities group. GIRFEMC Board has identified this as an area for development
P.EQ.1.3	Create equality resources and networks to support neighbourhood planning	H1 19/20 : On Target The Equalities Engagement Officer is meeting with ELREC's Diversity in Public Life project to see if we can work more closely with regards to increasing diversity of community councils. She is also supporting MPEG with a funding proposal to create 3 "Equalities in a Box" training resources (one for primary; one for secondary and one for	50%	Equalities resources available and accessible					H1 19/20: On target The Equalities Engagement Officer is meeting with ELREC's Diversity in Public Life project to see if we can work more closely with regards to increasing diversity of community councils. She is also supporting MPEG with a funding proposal to create 3 "Equalities in a Box" training resources (one for primary;

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		community groups/ councils) which would be held centrally and also ideally be made accessible digitally (The plan is that the communities one would be made accessible through Midlothian Libraries service).							one for secondary and one for community groups/ councils) which would be held centrally and also ideally be made accessible digitally (The plan is that the communities one would be made accessible through Midlothian Libraries service).
P.EQ.1.4	Find opportunities for equalities characteristics groups to maximise influence by working together	H119/20 : On Target Community Faith Partnership - Funeral Poverty action plan developed Talking Books (Formerly Human library) session underway Secured funding for Midlothian Mela 2019 and started work on Equal Midlothian Week 2019 Islamic women's health group established in Bonnyrigg	50%	Number of joint working actions undertaken (projects)	2	1		5	H1 19/20 On target 5 projects underway led by MPEG under the third action – Mela 2019, Equal Midlothian Week 2019, and 2 talking books sessions, Bonnyrigg women's group set up
P.EQ.1.5	Work in partnership to explore and set up local adult LGBT+ group	H1 19/20 No Progress	0%	Adult LGBT+ group meeting on a regular basis	0	1		0	H1 19/20 off target