



# LOCAL PLAN PERFORMANCE REPORT FOR MIDLOTHIAN



**SCOTTISH**  
FIRE AND RESCUE SERVICE  
Working together for a safer Scotland

**Quarter 1 Report, 1<sup>st</sup> April– 30<sup>th</sup> June 2019**

**Working together  
for a safer Scotland**

Midlothian 

## **DISCLAIMER**

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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## Introduction

This performance report provides information on our prevention, protection and operational response activities within the Midlothian for Quarter 1 of 2019-20 (1st April – 30th June 2019) including information on the year to date.

The Scottish Government provides an overarching vision for public services. This vision supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for Midlothian by contributing to the Community Planning arrangements across the area.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2016-2019 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan for Midlothian 2018 contribute towards the priorities within the Single Midlothian Plan.

The aims of the local Fire & Rescue Service in Midlothian are to reduce fire deaths and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

The Local Fire and Rescue Plan for Midlothian 2018 identifies the following five objectives as the main focus for service delivery locally:

### Local Priorities:

- As part of a Community Partnership approach, we will make people safer in their homes.
- We will promote Community Resilience whilst contributing to improved outcomes for people involved in non-fire emergencies.
- Together with our Community Partners, we will contribute to making roads in East Lothian safer.
- As part of a Community Partnership, we will challenge anti-social behaviour.
- In partnership, we will aim to reduce the occurrence and impact of Unwanted Fire Alarm Signals.

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## Performance Summary

We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Jun					RAG rating
	2015/16	2016/17	2017/18	2018/19	2019/20	YTD
All accidental dwelling fires	14	15	18	12	16	Red Diamond
All fire casualties (fatal & non-fatal (incl. p/c's))	1	6	4	4	1	Green Circle
All deliberate fires excl. dwellings	93	88	206	77	89	Red Diamond
Special Service - RTCs	11	12	10	6	5	Green Circle
Special Service Casualties - All	18	15	16	10	5	Green Circle
False Alarm - UFAs	79	88	71	100	85	Green Circle

### RAG rating - KEY

Red Diamond	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
Yellow Triangle	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
Green Circle	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

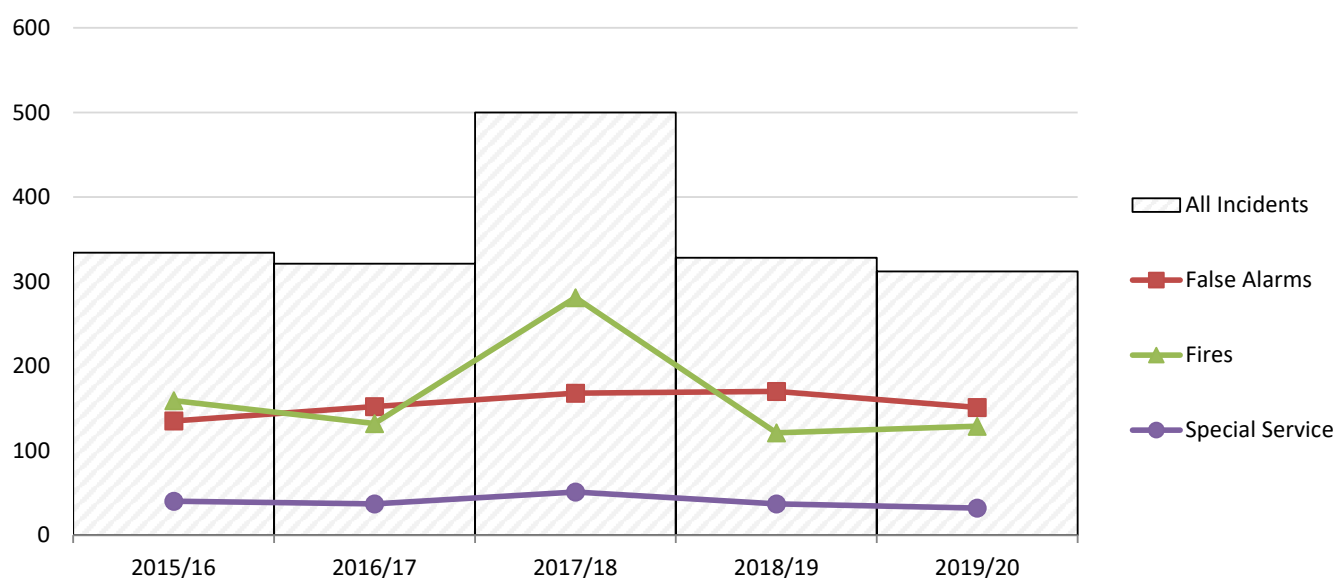
### Note

Quarterly comparison RAG Rating = the reporting period compared to the average of the three previous quarterly reporting periods.  
Year to Date RAG Rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in previous year.

### Incident Overview

Year to date (1st April 2019 – 30th June 2019), the SFRS, responded to 312 incidents in Midlothian, which is a decrease of 16 incidents compared with the same reporting period last year.

The chart below illustrates incidents YTD attended within Midlothian council over the last 5 fiscal years



<b>Progress on local fire &amp; rescue plan priorities</b>
<b>Local Risk Management and Preparedness</b>
<p>The Service must identify, prioritise and plan to meet the risks in each local community.</p> <p>We said we would:</p> <ul style="list-style-type: none"> <li>• train our staff to deal with our local risks</li> <li>• gather and analyse risk information</li> <li>• work with partners to mitigate risks</li> <li>• deal with major events</li> </ul>
<u><b>Train our staff to deal with our local risks</b></u>
<p>All of our operational staff undertake routine and risk specific skill acquisition and maintenance training.</p>
<u><b>Gather and analyse risk information</b></u>
<p>All of our operational staff gather and analyse local risk information and operational intelligence, used in our preparations to resolve incidents.</p> <p>We conduct Post Incident Debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.</p> <p>We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information.</p>
<u><b>Work with partners to mitigate risks</b></u>
<p>We continue to be an active member of the East Local Resilience Partnership.</p> <p>We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency event risks are mitigated.</p>
<u><b>Deal with major events</b></u>
<p>There were no major fire events or significant emergency events in this reporting period.</p>

## Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have devastating effects on our community. The SFRS is committed to keeping people safe in their homes. We share information with partners to make sure that the right people get the right information they need, particularly those who are vulnerable due to age, isolation or addiction. Reduction of Accidental Dwelling Fires contributes to The Single Midlothian Plan.

### Results

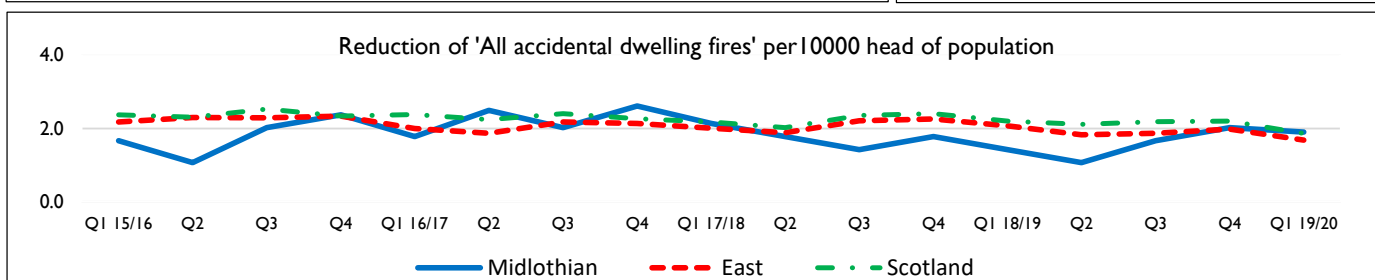
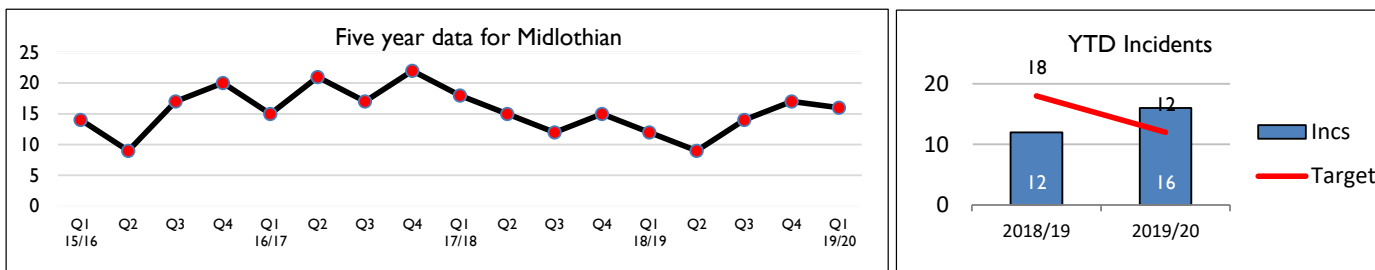
We aim to reduce Accidental Dwelling Fires in Midlothian by contributing towards the SFRS target of 10% reduction per year, over a three-year rolling period. During this quarter, we responded to 17 Accidental Dwelling Fires, which is an increase of 5 incidents from the same period last year. The long-term trend based upon incidents/10,000 population shows Midlothian in line with the Scottish and East Service Delivery Area trend line.

### Reasons

Of the 17 accidental dwelling fires attended, 70% occurred in single occupancy households, with 35% being in the over 65 category. The main causes were cooking (65%) and negligent use or faulty equipment (35%). Of the 17 fires all but 1 were confined to the room where the fire started and therefore, minor in nature. It is clear from this evidence to continue to target those mostly at risk in single occupancy households and to ensure those properties have working smoke detection. Only 11 of these properties had smoke detectors fitted, all of which operated.

### Actions

During this reporting period, 259 Home Fire Safety Visits were carried out within Midlothian. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. Front line crews continue to work within the previously introduced 'Post Domestic Incident Response' Policy, which provides a framework to ensure that engagement activity is completed in a structured and appropriate manner following incidents. Appendix I provides further details on our prevention activities in relation to this priority.



YTD ward ave. for Midlothian - 3	2015/16	2016/17	2017/18	2018/19	2019/20	Sparklines
Midlothian	14	15	18	12	16	
Penicuik	2	3	3	0	1	
Bonnyrigg	3	3	3	2	2	
Dalkeith	1	4	5	3	1	
Midlothian West	1	3	3	6	4	
Midlothian East	3	1	3	0	4	
Midlothian South	4	1	1	1	4	

## Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

### Results

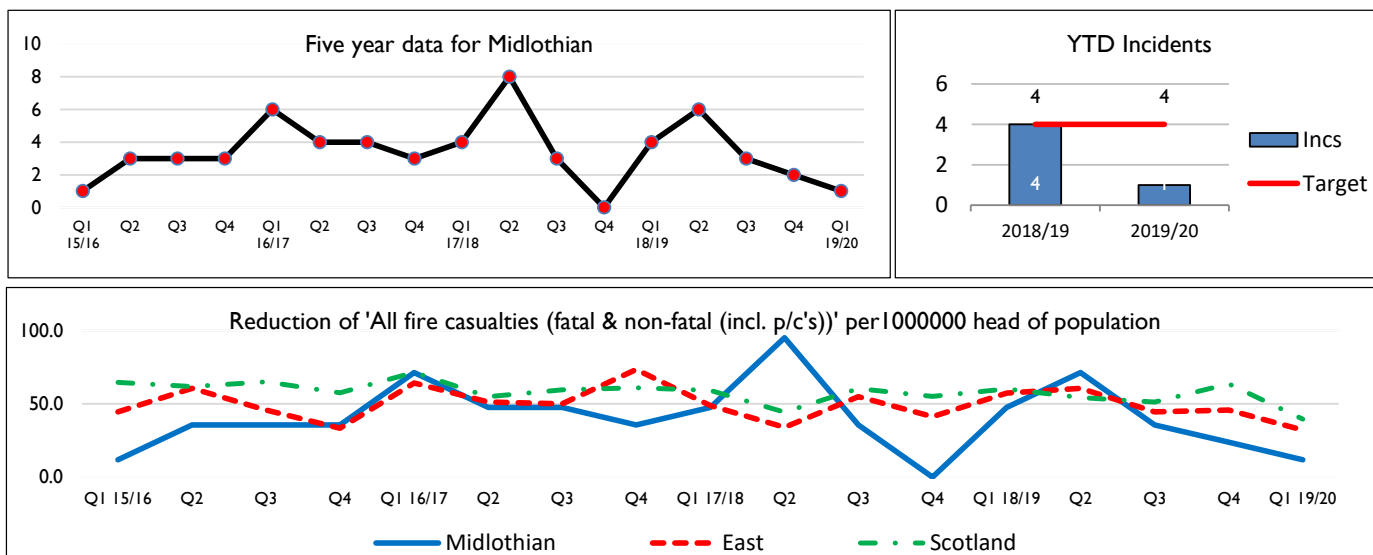
We aim to reduce fire casualties in Midlothian each per year, which contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. In this reporting period, SFRS dealt with 1 casualty due to fire within a dwelling, 3 less than Q1 reporting period last year. The long-term trend based upon casualties/10,000 population shows that we are below the Scottish and East Service Delivery area average.

### Reasons

Historically Midlothian has had low numbers of casualties from fires and it is pleasing to note that this trend remains low. The casualty was a result of house fire in single occupancy premises. The elderly casualty was removed to hospital suffering from smoke inhalation. The main contributory factor was cooking.

### Actions

During this reporting period, 259 Home Fire Safety Visits were carried out. In addition, we continue to work with our partners, particularly Midlothian Council, Social work and NHS to target those most vulnerable and at risk from fire.



YTD ward ave. for Midlothian - 0	2015/16	2016/17	2017/18	2018/19	2019/20	Sparklines
Midlothian	1	6	4	4	1	
Penicuik	0	0	1	2	0	
Bonnyrigg	0	1	0	0	1	
Dalkeith	0	1	2	1	0	
Midlothian West	1	2	0	1	0	
Midlothian East	0	2	1	0	0	
Midlothian South	0	0	0	0	0	

## Reduction of 'All deliberate fires excl. dwellings'

Historically deliberate fire setting has not been a significant problem for the SFRS in Midlothian, however recent years have shown a distinct increase in this activity and there is a close link between deliberate secondary fires and other forms of anti-social behaviour. In the main, deliberate fires are secondary fires categorised into refuse/bins, grassland or derelict buildings incidents. Reduction of Deliberate Fire Setting contributes to the Single Midlothian Plan.

### Results

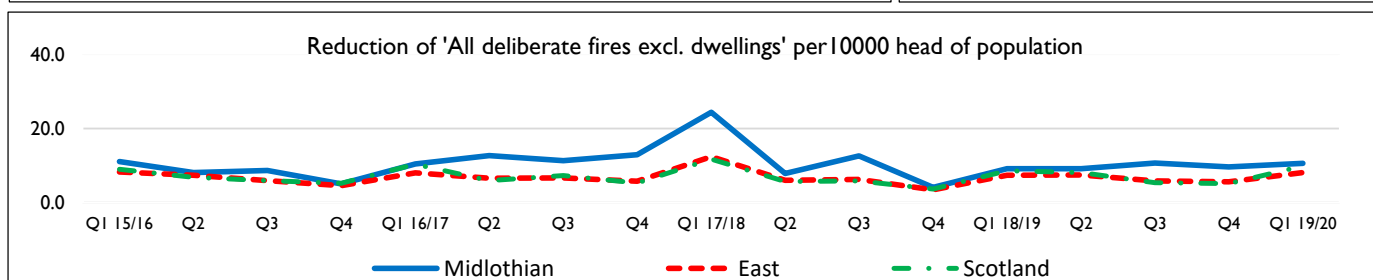
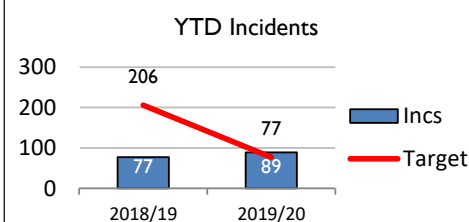
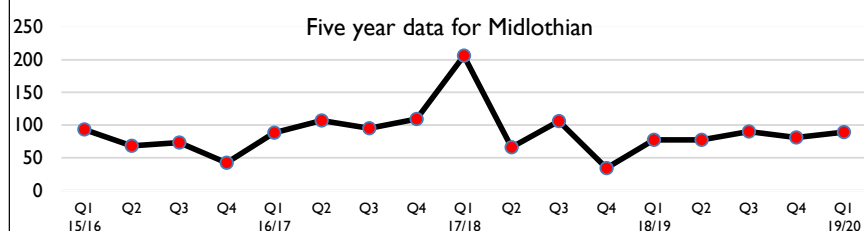
There were 89 deliberate fires within the reporting period, which is an increase of 12 when compared to the same period last year. Midlothian's fire setting has been on the increase recently and is above average when compared to the rest of Scotland. Midlothian East, West and Dalkeith wards suffered most from this type of fire setting.

### Reasons

Nearly 88% of all deliberate fires attended were 'deliberate secondary fires' with 74% in waste or scrubland, wood or crop, 23% involved refuse/bins including wheelie bins and 3% vehicle fires.

### Actions

SFRS continues to work with partner agencies attending the weekly TACG meetings and provision of monthly tactical assessments by the Midlothian Partnership Analyst. Emerging patterns continue to be monitored and prevention activities were planned for those locations. Various on-going preventative activities have been undertaken throughout the year targeting the issue of deliberate fire-raising. This includes various youth engagement events (Cooldown Crew and Challenge Projects), Stair Aware activity, visits to schools and other partnership work.



YTD ward ave. for Midlothian - 15	2015/16	2016/17	2017/18	2018/19	2019/20	Sparklines
Midlothian	93	88	206	77	89	
Penicuik	5	3	34	5	1	
Bonnyrigg	3	9	18	7	10	
Dalkeith	22	9	32	21	18	
Midlothian West	20	19	34	7	14	
Midlothian East	20	22	47	15	35	
Midlothian South	23	26	41	22	11	



## Reduction of 'Special Service - RTCs'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies such as Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan, number of people killed or seriously injured in road accidents.

### Results

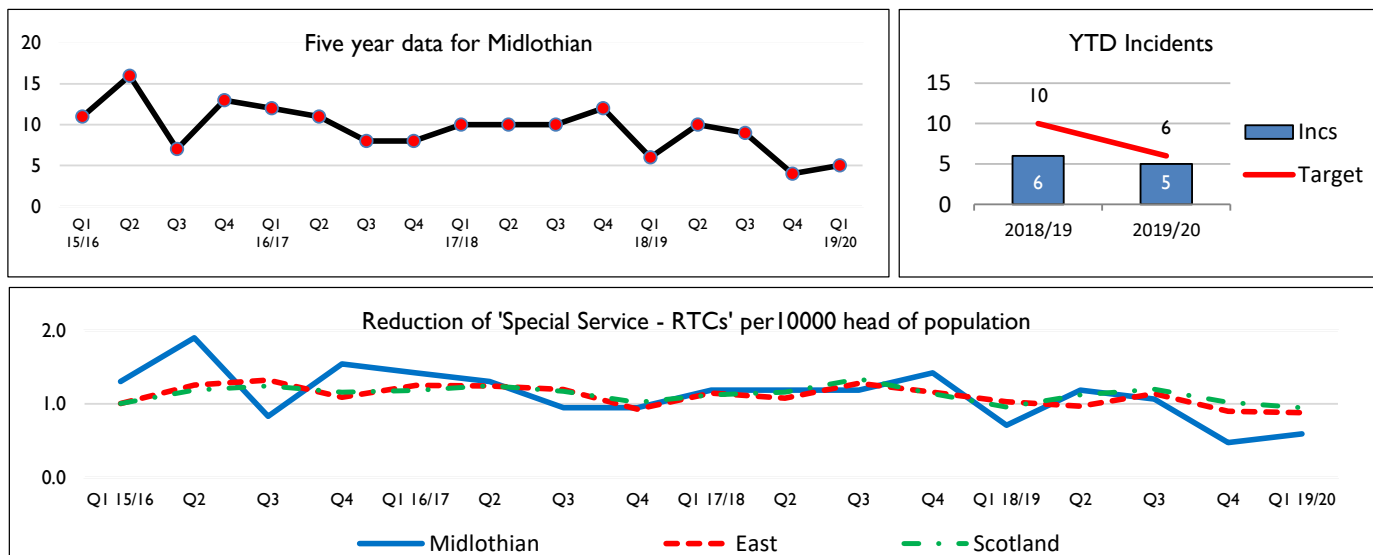
We attended 5 Road Traffic Collisions during this period; a decrease of 1 from Q1 last year. Per 10,000 head of population, Midlothian is well below the Scottish and East Service Delivery area trend.

### Reasons

The SFRS only attend those RTC's they are requested to attend this number does not reflect the total number within Midlothian.

### Actions

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach to reducing road traffic collisions.



YTD ward ave. for Midlothian - I	2015/16	2016/17	2017/18	2018/19	2019/20	Sparklines
Midlothian	11	12	10	6	5	
Penicuik	3	1	3	1	1	
Bonnyrigg	0	3	1	0	0	
Dalkeith	3	2	2	3	0	
Midlothian West	2	2	3	1	0	
Midlothian East	1	4	0	1	3	
Midlothian South	2	0	1	0	1	

## Reduction of 'Special Service Casualties - All'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan.

### Results

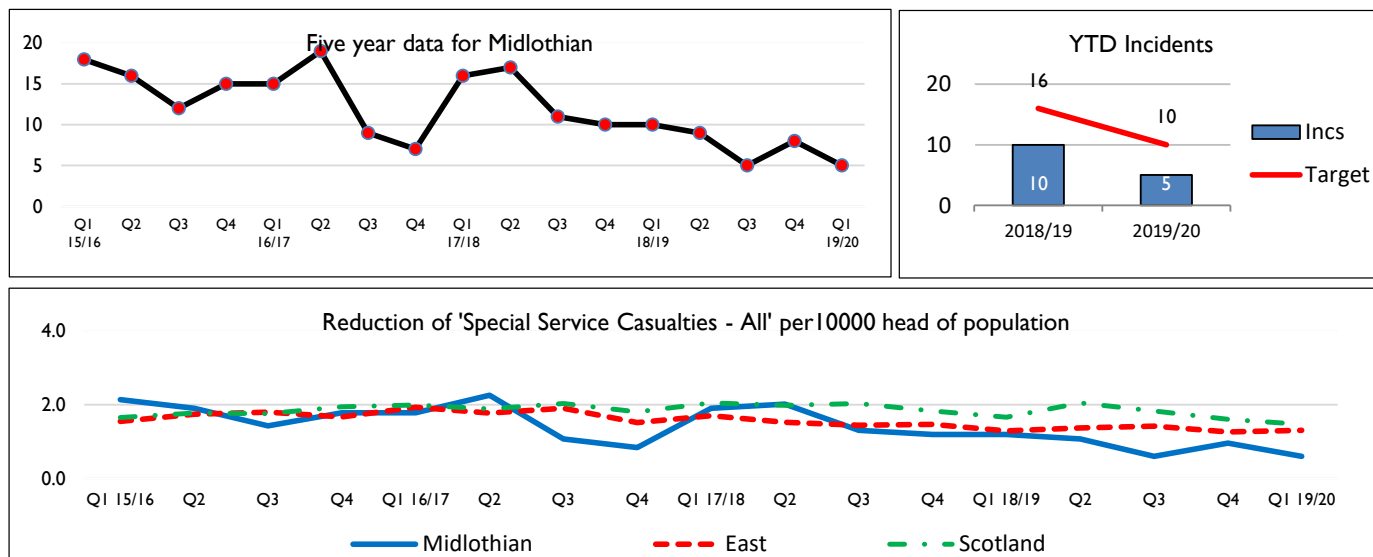
We attended a total of 1 fatal and 4 non-fatal casualties. This is a decrease of 5 casualties in comparison to the same period last year. Per 10,000 head of population, Midlothian is below the Scottish and East Service Delivery area trend.

### Reasons

Road Traffic Collisions accounted for 1 non-fatal casualty. There were 3 non-fatal casualties and 1 fatal casualty which were in response to a medical emergency or assisting other emergency services.

### Actions

The SFRS in Midlothian work in partnership with the Midlothian Rapid Response Team to care for people who fall in the home. We will also continue to respond to the communities needs in terms of other non-fire emergencies with the overall objective of reducing casualty and fatality rates within Midlothian.



YTD ward ave. for Midlothian - I	2015/16	2016/17	2017/18	2018/19	2019/20	Sparklines
Midlothian	18	15	16	10	5	
Penicuik	8	2	5	2	0	
Bonnyrigg	1	2	2	0	2	
Dalkeith	2	5	2	2	0	
Midlothian West	4	3	4	4	1	
Midlothian East	0	3	3	2	1	
Midlothian South	3	0	0	0	1	

## Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be connected with faulty or defective alarm equipment. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm Signals.

### Results

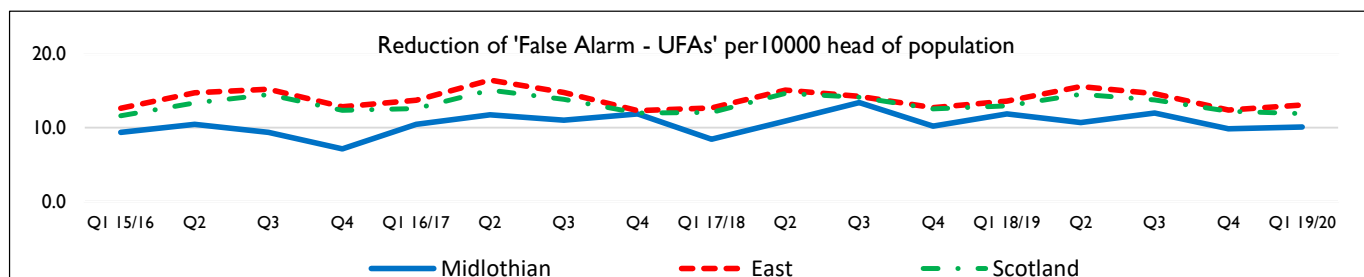
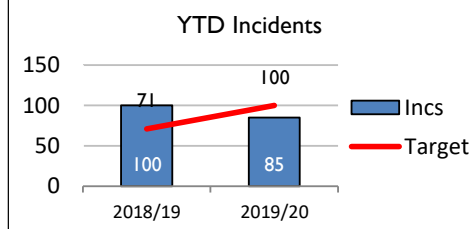
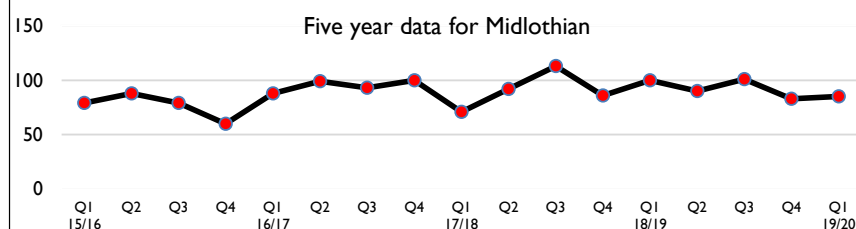
SFRS attended 85 Unwanted Fire Alarm Signals incidents during this reporting period, which is a decrease of 15 from the same period last year. Midlothian trend line is below that of Scotland and the East delivery area.

### Reasons

25% of UFAS attendances were caused by equipment failure within the fire alarm system, 6% were good intent calls, 10% were malicious calls and 59% caused by people, cooking, testing, smoking, aerosols etc.

### Actions

We continue to monitor Unwanted Fire Alarm Signals calls and our Fire Safety Enforcement Officers work closely with premises to reduce further incidents. This includes discussing technological, procedural and management solutions in order to prevent future Unwanted Fire Alarm Signals incidents. In Midlothian, we are currently engaging with various premises giving advice to prevent further occurrences.



YTD ward ave. for Midlothian - 14	2015/16	2016/17	2017/18	2018/19	2019/20	Sparklines
Midlothian	79	88	71	100	85	
Penicuik	11	19	5	7	6	
Bonnyrigg	12	9	11	17	17	
Dalkeith	15	21	13	14	17	
Midlothian West	21	23	21	35	28	
Midlothian East	14	10	11	13	9	
Midlothian South	6	6	10	14	8	