

# Minute of Meeting

Performance Review and Scrutiny Committee  
Tuesday 6 September 2016  
Item No 4.2



## Special Performance, Review and Scrutiny Committee

Date	Time	Venue
8 June 2016	11am	Council Chambers, Midlothian House, Buccleuch Street, Dalkeith

### Present:

Councillor Milligan (Chair)	Councillor Beattie
Councillor Bennett	Councillor de Vink
Councillor Muirhead	Councillor Pottinger
Councillor Russell	Councillor Wallace

### In attendance:

John Blair	Director Resources
Alison White	Head of Adult and Social Care
Joan Tranent	Head of Children's Services
Ian Johnson	Head of Communities and Economy
Grace Vickers	Head of Education
Janet Ritchie	Democratic Service Officer

## 1 Apologies

- 1.1 It was noted that apologies had been received from Councillors Baxter, Imrie, Montgomery and Young.

## 2 Order of Business

- 2.1 The order of business was confirmed as outlined in the agenda that had been circulated.

## 3 Declarations of interest

No declarations of interest were intimated.

## 4 Public Reports

Report No.	Report Title	Presented by:
4.1	Adult Social Care Performance Report Quarter 4 2015/16	Head of Adult and Social Care

### Outline of report and summary of discussion

The Quarter 4 2015/16 yearend Performance Report for Adult and Social Care was submitted. The Head of Adult and Social Care highlighted to the Performance Review and Scrutiny Committee the progress in the delivery of strategic outcomes and summary of the emerging challenges as detailed in the Report.

Thereafter the Head of Adult and Social Care responded to questions raised by Elected Member's which included:

- The Funding for the Spring Project for women and the secured funding from different sources for this project.
- The formal letter from the Scottish Government regarding the 20% reduction of funding for Substance Misuse had not yet been issued however on the information received different means of meeting this reduction has been looked at.
- The successful peer support pilot to be rolled out across 8 GP practices once sufficient peer support is in place and training has been provided.
- The older people's services and clarification on the wages paid to carers by contractors and are these carer's contracts reviewed regularly to ensure that the condition set by the Council are not breached.
- Closer working with Mental Health and Substance Misuse and looking at co-location of staff for strengthening of joint working for these services.
- The MERRIT team and one new element of this service Hospital at Home service which as a new service has built up to managing 10 patients at a time but continuing to look at ways of expanding this service.
- The Social Landlords and the extra Care Housing model and the mix of people receiving care packages. More work is required with regards to looking at allocations and further discussion with Housing providers.

- The delay in the building of the new housing provision for people with complex needs which was due to the procurement process and questions received from the providers.
- Building on the success Gateway Clinics and this being off target which was due to the delay in the confirmation of the funding which in turn delayed the start of the recruitment process.
- Holistic Services for people with learning difficulties and ensuring there is a robust management system is in place before taking on the Community Learning Disability Team locally.
- Increase in patients at home with no package of care. This is a positive outcome as it means they have received good intensive rehab and they do not require a package of care at home.
- The decrease of Intermediate Care at Home Clients returning to hospital some of this is due to better use of the beds and ensuring they are used for Clients who can benefit from the assessment and be positively supported.
- Clarity on falls and reducing hospital admission with developing and implementing a preventative approach with carers in addressing the issues around the falls to prevent future falls.
- The Carers survey and the Carers conversations which take place and the results showing that not all Carers feel valued and supported in their role and this is partly due to some of these Carers not being known to the Council so therefore are not receiving the relevant support provided.

#### Decision

- The figures on number of women supported by the Spring Project.
- A Report on '0' hours contracts and the living wage paid across the Council.
- A Report on Agency staff employed by the Council.

#### Action

Head of Adult and Social Care  
Director of Resources

Report No.	Report Title	Presented by:
4.2	Customer and Housing Services Performance Report Quarter 4 2015/16	Head of Adult and Social Care

#### Outline of report and summary of discussion

The Quarter 4 2015/16 yearend Performance Report for Customer and Housing Services was submitted. The Head of Adult and Social Care highlighted to the Performance Review and Scrutiny Committee the progress in the delivery of strategic outcomes and summary of the emerging challenges as detailed in the Report.

Thereafter the Head of Adult and Social Care responded to questions raised by Elected Member's which included:

- The Customer Services provision in the Mayfield Library while a really positive resource there needs to be consideration for Library users. Also the possibility of an area for confidentiality away from the noise of the Contact Centre.
- Newbyres Crescent and supports in place to assist the families in managing the sense of trauma and consequence, especially the children some who are in foster care.
- Positive comments with regards to the Community Hub in the Mayfield Library and that this now becomes a permanent feature and we work to progress this further throughout Midlothian.

#### Decision

- The relevant services to note the concerns with regards to Families from Newbyres Crescent.
- To otherwise note the Report

Report No.	Report Title	Presented by:
4.3	Children's Services Performance Report Quarter 4 2015/16	Head of Children's Services

#### Outline of report and summary of discussion

The Quarter 4 2015/16 yearend Performance Report for Children's Services was submitted. The Head of Children's Services highlighted to the Performance Review and Scrutiny Committee the progress in the delivery of strategic outcomes and summary of the emerging challenges as detailed in the Report.

This is an overall statement on how Children's Services has performed over the last year. Children's Services is under review and on the 1<sup>st</sup> July the new structure will be presented to the Transformation Board however staff will not be notified until September.

#### Decision

- To note the Report

Report No.	Report Title	Presented by:
4.4	Communities and Economy Performance Report Quarter 4 2015/16	Head of Communities and Economy

#### Outline of report and summary of discussion

The Quarter 4 2015/16 yearend Performance Report for Communities and Economy was submitted. The Head of Communities and Economy highlighted to the Performance Review and Scrutiny Committee the progress in the delivery of strategic outcomes and summary of the emerging challenges as detailed in the Report.

Thereafter the Head of Communities and Economy responded to questions raised by Elected Member's on the Borders Railway.

Some of the issues raised were:

- The Borders Railway passenger numbers in Midlothian are below the predicted.
- The lack of rolling stock and the poor quality of the rolling stock in place.
- The overcrowding on these trains.
- Midlothian resident's unable to get the use of this service.

It was agreed this is a good service and the benefit of the Borders Rail for Midlothian is significant. All the concerns discussed would be raised at the Officers Groups attended by the Borders Railway Blueprint partners.

#### Decision

- The concerns raised by the Committee will be raised at the Officer groups.
- A Report will be brought back to Council in August with an update on the progress.

#### Action

Director of Resources

Report No.	Report Title	Presented by:
4.5	Education Performance Report Quarter 4 2015/16	Head of Education

#### Outline of report and summary of discussion

The Quarter 4 2015/16 Performance Report for Education was submitted. The Head of Education highlighted to the Performance Review and Scrutiny Committee the progress in the delivery of strategic outcomes and summary of the emerging challenges as detailed in the Report.

Thereafter the Head of Education responded to questions raised by Elected Member's which included:

- The positive work at Mayfield Nursery and the roll out of this model to other provisions.
- The progress with regards to Positive Destinations and local employers in the area and the supports in place for these small businesses working with the Council.
- Concerns raised on reports received from parents on the costs of outings during suspended timetables.

**Decision**

- Recognition of the excellent work going on at Mayfield Nursery.
- Information regarding the high costs on outings during suspended timetables to be forwarded to Head of Education for investigation.
- To otherwise note the Report.

**Action**

Head of Education

## **5 Private Reports**

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No private business submitted to this meeting.

The meeting terminated at 12:43 pm