

# DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of

Please ensure any external partners in receipt of these reports are aware of this.

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### Introduction

This performance report provides information on our prevention, protection and operational response activities within the Midlothian for Quarter 1 of 2020-21 (1st April – 30th June 2020) including information on the year to date.

The Scottish Government provides an overarching vision for public services. This vision supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for Midlothian by contributing to the Community Planning arrangements across the area.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2019-2022 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan for Midlothian 2019 contribute towards the priorities within the Single Midlothian Plan.

The aims of the local Fire & Rescue Service in Midlothian are to reduce fire deaths and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

The Local Fire and Rescue Plan for Midlothian 2019 identifies the following five objectives as the main focus for service delivery locally:

#### Local Priorities:

- As part of a Community Partnership approach, we will make people safer in their homes.
- We will promote Community Resilience whilst contributing to improved outcomes for people involved in non-fire emergencies.
- Together with our Community Partners, we will contribute to making roads in East Lothian safer.
- As part of a Community Partnership, we will challenge anti-social behaviour.
- In partnership, we will aim to reduce the occurrence and impact of Unwanted Fire Alarm Signals.

Area Commander Stephen Gourlay

Local Senior Officer for Midlothian, East Lothian and the Scottish Borders.

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## **Performance Summary**

We measure how well we are meeting our priorities using 6 key indicators, depicted below

		Apr to (& incl.) Jun					
Key performance indicator	2016/17	2017/18	2018/19	2019/20	2020/21	YTD	
All accidental dwelling fires	15	18	12	17	10		
All fire casualties (fatal & non-fatal (incl. p/c's))	6	4	4	2	2		
All deliberate fires excl. dwellings	88	206	77	91	70		
Special Service - RTCs	12	10	6	5	4		
Special Service Casualties - All	15	16	10	6	7	•	
False Alarm - UFAs	88	71	100	88	50		

RA	AG rating - KEY	
<b>•</b>	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

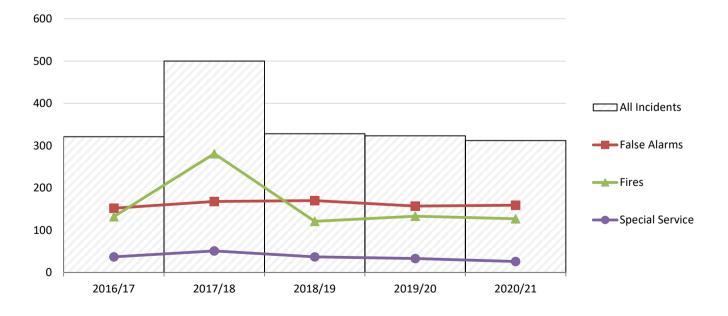
### Note

Quarterly comparison RAG Rating = the reporting period compared to the average of the three previous quarterly reporting periods. Year to Date RAG Rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in previous year.

# Incident Overview

Year to date (1st April 2020 – 30th June 2021), the SFRS, responded to 312 incidents in Midlothian, which is a reduction of 9 incidents compared with the same reporting period last year.

The chart below illustrates incidents YTD attended within Midlothian council over the last 5 fiscal years



Progress on local life & rescue plan priorities
Local Risk Management and Preparedness
The Service must identify, prioritise and plan to meet the risks in each local community.
We said we would:
a twoin our staff to deal with our local risks
• train our staff to deal with our local risks
gather and analyse risk information
work with partners to mitigate risks
deal with major events
dear With Major Crones
Train our staff to deal with our local risks
All of our operational staff undertake routine and risk specific skill acquisition and maintenance training.
Gather and analyse risk information
•
All of our operational staff gather and analyse local risk information and operational intelligence, used in our preparations to resolve
incidents.
We conduct Post Incident Debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.
We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information.
Work with partners to mitigate risks
<u> </u>
We continue to be an active member of the East Local Resilience Partnership.
·
We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency event risks are
mitigated.
Deal with major events
There were no major fire events or significant emergency events in this reporting period.
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# Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have devastating effects on our community. The SFRS is committed to keeping people safe in their homes. We share information with partners to make sure that the right people get the right information they need, particularly those who are vulnerable due to age, isolation or addiction. Reduction of Accidental Dwelling Fires contributes to The Single Midlothian Plan.

### Results

We aim to reduce Accidental Dwelling Fires in Midlothian by contributing towards the SFRS target of 10% reduction per year, over a three-year rolling period. During this quarter, we responded to 10 Accidental Dwelling Fires, which is an reduction of 7 incidents from the same period last year. The long-term trend based upon incidents/10,000 population shows Midlothian well below the Scottish and East Service Delivery Area trend line.

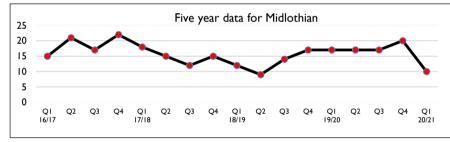
### Reasons

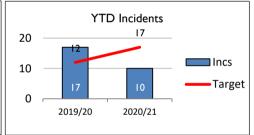
Of the 10 accidental dwelling fires attended, 80% occurred in single occupancy households and 1 occurred in self contained sheltered housing dwelling. The main cause of fire reported is cooking (60%). Nine from the ten fires were limited to the first item ignited and/or confined to the room where the fire started and therefore, relatively minor in nature. It is clear from this evidence to continue to target those mostly at risk in single occupancy households and to ensure those properties have working smoke detection.

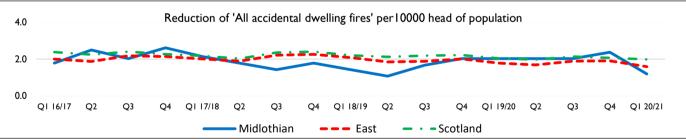
# Unfortunately, 3 properties had no smoke alarms fitted.

#### Actions

During this reporting period, 38 Home Fire Safety Visits were carried out within Midlothian. The Coronavirus pandemic has had a significant impact on our ability to safely carry out community engagement activities. Front line crews have carried out a restricted level of 'Post Domestic Incident Response' in line with our Policy, which provides a framework to ensure that engagement activity is completed in a structured and appropriate manner following incidents. Appendix 1 'Midlothian Prevention & Protection Activities' provides further details on our prevention activities in relation to this priority.







YTD ward ave. for Midlothian - 2	2016/17	2017/18	2018/19	2019/20	2020/21	Sparklines
Midlothian	15	18	12	17	10	
Penicuik	3	3	0	I	4	
Bonnyrigg	3	3	2	2	0	
Dalkeith	4	5	3	I	5	
Midlothian West	3	3	6	5	I	
Midlothian East	I	3	0	4	0	$\wedge \wedge \wedge$
Midlothian South	Ī	Ī	I	4	0	

# Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

### Results

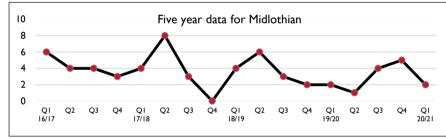
We aim to reduce fire casualties in Midlothian each year, which contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. In this reporting period, SFRS dealt with 2 non-fatal fire casualties due to fire within three seperate dwelling fire incidents. There is no change on all fire casualties figures compared to year to date figure for 2019/20. The long-term trend based upon casualties/1,000,000 population shows that we are slightly below the Scottish and East Service Delivery area averages.

### Reasons

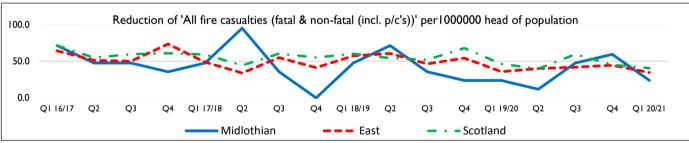
Historically Midlothian has had low numbers of casualties from fires and it is pleasing to note that this trend remains low.

### **Actions**

During this reporting period, 38 Home Fire Safety Visits were carried out. In addition, we continue to work with our partners, particularly Midlothian Council, Social work and NHS to target those most vulnerable and at risk from fire. (The Coronavirus Pandemic has impacted on our ability to perform our normal prevention and protection activities with the local community.







YTD ward ave. for Midlothian - 0	2016/17	2017/18	2018/19	2019/20	2020/21	Sparklines
Midlothian	6	4	4	2	2	
Penicuik	0	I	2	0	0	
Bonnyrigg	I	0	0	I	0	$\setminus$ $\wedge$
Dalkeith	I	2	I	0	I	
Midlothian West	2	0	I	0	0	\
Midlothian East	2	I	0	I	0	\\\
Midlothian South	0	0	0	0	I	/

# Reduction of 'All deliberate fires excl. dwellings'

Historically deliberate fire setting has not been a significant problem for the SFRS in Midlothian, however recent years have shown a distinct increase in this activity and there is a close link between deliberate secondary fires and other forms of anti-social behaviour. In the main, deliberate fires are secondary fires categorised into refuse/bins, grassland or derelict buildings incidents. Reduction of Deliberate Fire Setting contributes to the Single Midlothian Plan.

### Results

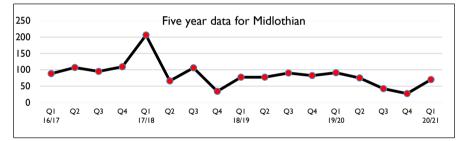
There were 70 deliberate fires within the reporting period, which is an significant reduction of 21 fires when compared to the same quarter period last year. The trend line highlights that this is the lowest figure for YTD and quarter 1 in the last five years. Midlothian is currently performing in line with the trend line for East of Scotland and Scotland averages.

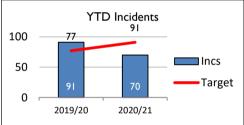
### Reasons

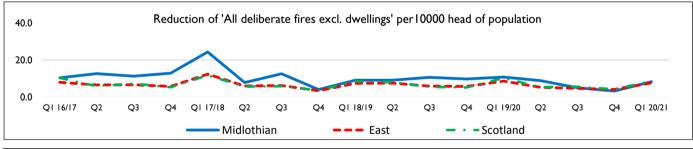
Of the 70 deliberate fire incidents, 46 (66%) of incidents were 'deliberate secondary fires' mainly involving waste or scrubland, wood or crop. 20 incidents (28%)involved refuse/bins including wheelie bins and the remaining 4 incidents (6%) were vehicle fires.

### **Actions**

SFRS continues to work with partner agencies attending the weekly TACG meetings and provision of monthly tactical assessments by the Midlothian Partnership Analyst. Emerging patterns continue to be monitored and prevention activities were planned for those locations. Various on-going preventative activities have been undertaken throughout the year targeting the issue of deliberate fireraising. This includes various youth engagement events, Stair Aware activity, visits to schools and other partnership work.







YTD ward ave. for Midlothian - 12	2016/17	2017/18	2018/19	2019/20	2020/21	Sparklines
Midlothian	88	206	77	91	70	<u></u>
Penicuik	3	34	5	I	5	
Bonnyrigg	9	18	7	10	14	<b>\</b>
Dalkeith	9	32	21	18	Ш	\
Midlothian West	19	34	7	15	12	<b>\</b>
Midlothian East	22	47	15	36	18	<b>^</b>
Midlothian South	26	41	22	11	10	

# Reduction of 'Special Service - RTCs'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies such as Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan, number of people killed or seriously injured in road accidents.

### Results

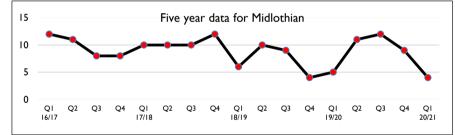
We attended 4 Road Traffic Collisions during this period; a reduction of 1 from same quarter reporting period last year. Per 10,000 head of population, Midlothian is currently in line with the Scottish and East Service Delivery area trend.

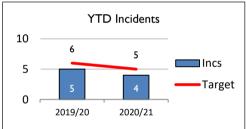
### Reasons

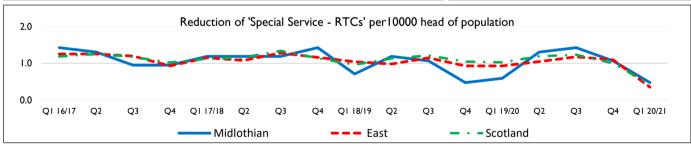
The SFRS only attend those RTC's they are requested to attend this number does not reflect the total number within Midlothian.

### **Actions**

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The Coronavirus pandemic has impacted on the delivery of Tomorrow's Driver programme targeting young people and this is no longer being delivered at this time.







YTD ward ave. for Midlothian - I	2016/17	2017/18	2018/19	2019/20	2020/21	Sparklines
Midlothian	12	10	6	5	4	
Penicuik	I	3	I	ļ	2	
Bonnyrigg	3	I	0	0	0	
Dalkeith	2	2	3	0	0	
Midlothian West	2	3	I	0	-	
Midlothian East	4	0	I	3	-	
Midlothian South	0	I	0	I	0	$\wedge \wedge \wedge$

# **Reduction of 'Special Service Casualties - All'**

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan.

### Results

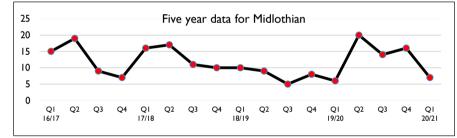
We attended special service incident types in the last quarter with a total of 7 casualties (1 fatal and 6 non-fatal casualties). This is a increase of 1 special service casualty in comparison to the same reporting period last year. Per 10,000 head of population, Midlothian is slightly above the Scottish and East Service Delivery area trend.

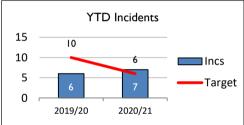
### Reasons

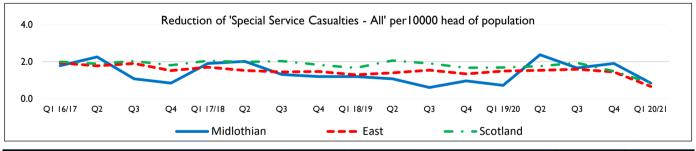
There was a total of 7 Special Service casualties (3 fatal and 13 non fatal). Road Traffic Collision incidents accounted for 2 casualties (1 fatal and 9 non fatal). There was 1 fatal casualty by suicide, 2 non-fatal casualties in response to a effecting entry/assisting other emergency services incident types and 1 non fatal casualty rescued from water.

### **Actions**

The SFRS in Midlothian will continue to respond to the communities needs in terms of other non-fire emergencies with the overall objective of reducing casualty and fatality rates within Midlothian.







YTD ward ave. for Midlothian - I	2016/17	2017/18	2018/19	2019/20	2020/21	Sparklines
Midlothian	15	16	10	6	7	
Penicuik	2	5	2	0	2	
Bonnyrigg	2	2	0	2	0	
Dalkeith	5	2	2	0	3	\
Midlothian West	3	4	4	l	2	
Midlothian East	3	3	2	2	0	
Midlothian South	0	0	0	I	0	

### Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be connected with faulty or defective alarm equipment. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm Signals.

### Results

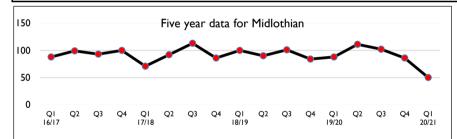
SFRS attended 50 Unwanted Fire Alarm Signals incidents during this reporting period, which is an reduction of 38 for the same quarter reporting period last year. Midlothian trend line is performing below that of Scotland and the East delivery area.

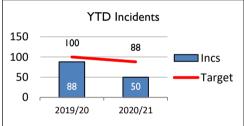
### Reasons

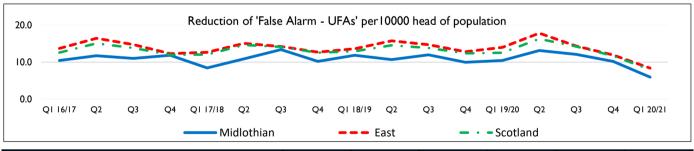
Unwanted Fire Alarm Signals were caused by the following: 42% faults/Defects & cause of actuation unknown, 32% due to contaminents (dust/insects/steamsteam/aerosol), 8% caused by people cooking or burnt toast, 8% carelessly set off, 4% smoking, 4% fire alarm system testing. The remaining 2% were malicious breakage of call points.

### **Actions**

We continue to monitor Unwanted Fire Alarm Signals calls and our Fire Safety Enforcement Officers work closely with premises to reduce further incidents. This includes discussing technological, procedural and management solutions in order to prevent future Unwanted Fire Alarm Signals incidents. In Midlothian, we are currently engaging with various premises giving advice to prevent further occurrences.







YTD ward ave. for Midlothian - 8	2016/17	2017/18	2018/19	2019/20	2020/21	Sparklines
Midlothian	88	71	100	88	50	
Penicuik	19	5	7	7	8	
Bonnyrigg	9	П	17	17	8	
Dalkeith	21	13	14	17	4	
Midlothian West	23	21	35	30	17	
Midlothian East	10	П	13	9	6	
Midlothian South	6	10	14	8	7	