

Inspection of Support service in Cherry Road Resource Centre

Report by Alison White, Head of Adult Health and Social Care

1 Purpose of Report

This report which was approved by Cabinet on 16 October 2018 outlines the outcome of the inspection carried out by the Care Inspectorate at the Council's resource centre for individuals with learning disabilities.

2 Background

Cherry Road Resource Centre is a support service for individuals with learning disabilities. It was established for individuals with complex learning and physical disabilities to provide an environment where each individual can develop a programme that is enjoyable, positive and meaningful for them.

2.1 Support services in Cherry Road Resource Centre were inspected over three days and the inspection was completed on 1st August 2018. A copy of the report is attached as an appendix to this report

2.2 Following inspection, Noted below are the evaluations for Support services in Cherry Road Resource Centre:

Quality of Care and Support	6 – Excellent
Quality of Environment	Not assessed
Quality of Staffing	Not assessed
Quality of Management and Leadership	5 – Very Good

The previous inspection grades (16th July 2015) were; Care and support 4 – Good; Environment 4 – Good; Staffing 5 - Very good; Management and leadership 5 - Very good.

2.3 The report noted the following:

- People using the service were extremely pleased with the support they received
- Staff supported people well to maximise their enjoyment and fulfilment with utilising the service
- Excellent outcomes were being achieved
- Staff were very aware of peoples' needs and planned support

There were no recommendations from the Care Inspectorate, however the report identified two areas where the service could do better; recording of staff supervision and management oversight and communication within one of the groups run by the service. Action have been taken to address these areas.

2.4 Conclusion

The Care Inspectorate was satisfied with the work of the team and the support service at this early stage of implementation.

3 Report Implications

3.1 Resource

There are no financial and human resource implications associated with this report.

3.2 Risk

The Care Inspectorate visit a sample of registered services every year to find out how they are performing. A report is published which informs users and carers about the key strengths of the service, its capacity for further improvement and sets out the main points for action.

3.3 Single Midlothian Plan and Business Transformation

Themes addressed in this report:

- Community Safety
- X Adult health, care and housing
- Getting it right for every Midlothian child
- Improving opportunities in Midlothian
- Sustainable growth
- Business transformation and Best Value None of the above

3.4 Impact on Performance and Outcomes

The Cherry Road Resource Centre is service that meets a range of health and wellbeing outcomes for the individuals attending the service.

3.5 Adopting a Preventative Approach

The Cherry Road Resource Centre is service that prevents social isolation for those that use the service and can be a key element in sustaining overall support package for individuals, for example by alleviating carer stress.

3.6 Involving Communities and Other Stakeholders

Copies of the report will be made available to Elected Members, users, carers and other interested parties.

3.7 Ensuring Equalities

The provision of the Cherry Road Resource Centre support service is a measure taken by the Local Authority to address the inequalities faced by individuals with learning disabilities.

3.8 Supporting Sustainable Development

There are no sustainable development implications

3.9 IT Issues

There are no IT implications.

4 Recommendations

Performance Review & Scrutiny Committee is asked to note the content and recommendation in the inspection report.

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Background Papers: