

Midlothian Integration Joint Board Audit and Risk Committee



Thursday 5 December 2019, 1.30pm

Scirocco Exchange: Self Assessment of the Health and Social Care Partnership's Maturity in Relation to Integrated Care

Item number: 5.7

Executive summary

This report summarises the intention of Midlothian Health & Social Care Partnership to participate in the Scirocco Exchange maturity assessment programme. This EU funded programme will assist the Partnership to self-assess its maturity around integration and participate in a knowledge exchange programme involving 8 European sites. It will support the Partnership in its ambition for continuous improvement around health and social care integration.

Committee members are asked to:

1. Committee members are asked to note the intention of Midlothian Health & Social Care Partnership to engage in the Scirocco knowledge exchange programme.

Scirocco Exchange: Self Assessment of the Health and Social Care Partnership's Maturity in Relation to Integrated Care

1. Purpose

This report summarises the Scirocco Exchange programme and the rationale for Midlothian Health & Social Care Partnership's participation.

2. Recommendations

Committee members are asked to note the intention of Midlothian Health & Social Care Partnership to engage in the Scirocco knowledge exchange programme.

3. Background and main report

- 3.1 Since 2016, work has been underway across Scotland to integrate health and social care services in line with the requirements of the Public Bodies (Joint Working) (Scotland) Act 2014. Audit Scotland's progress report on Health and Social Care Integration that was published on 15 November 2018 states that evidence is emerging of good progress in local systems. However a series of challenges need to be addressed, in particular financial planning, governance and strategic planning arrangements and leadership capacity. The report also states that the pace and effectiveness of integration need to increase.
- 3.2 Midlothian Health and Social Care Partnership has an Improvement Plan that was developed in line with the framework outlined in the Audit Scotland report, as requested by the Ministerial Steering Group.
- 3.3 Continuous improvement involving self-assessment is important to identify the strengths and the areas for improvement which will inform planning and define improvement initiatives.
- 3.4 Midlothian HSCP has been invited by NHS National Services Scotland to participate in the Scirocco Exchange Programme. This is an EU Funded Health programme aimed at knowledge transfer. It involves self-assessment of the maturity of organisations in relation to integrated care.
- 3.5 An overview of the Scirocco Programme is contained in appendix 1.

- 3.6 Involvement in the programme will involve representatives of the IJB, the Strategic Planning Group and the Joint Management Team completing an online self-assessment.
- 3.7 The results will be analysed by the Scirocco national programme staff. The results will then be considered at a workshop facilitated by members of the Scirocco Programme. A local improvement plan will then be developed. This will be aggregated with the outcome of the same exercise undertaken in the other 8 European sites involved, contributing to the development of a Knowledge Transfer programme.

4. Policy Implications

- 4.1 Involvement in Scirocco Exchange will assist Midlothian Health & Social Care Partnership to better implement the Public Bodies (Joint Working)(Scotland) Act 2014 and the recommendations for Integration Joint Boards outlined in the Audit Scotland Health & Social Care Integration Report 2018.

5. Equalities Implications

- 5.1 There are no equalities implications arising from this report

6. Resource Implications

- 6.1 There are no resource implications arising from this report.

7 Risks

- 7.1 There are no risks associated.

8 Involving People

- 8.1 Participation in Scirocco Exchange Programme will involve members of the IJB and the Strategic Planning Group, both of which include Public and carer representatives.

9 Background Papers

- 9.1 Scirocco Exchange: Overview of the maturity assessment process (Appendix 1)

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APPENDIX 1.

Overview of the maturity assessment process

Background

Maturity assessment of integrated care is conducted as part of the EU Health Programme funded project – SCIROCCO Exchange (<https://www.sciroccoexchange.com>) led by Scottish Government. The main objective of the project is to improve capacity of European regions to successfully adopt and scale up integrated care by facilitating knowledge transfer and improvement planning. The project builds on the preliminary achievements of SCIROCCO project (<https://www.scirocco-project.eu>), and the SCIROCCO self-assessment tool particularly.

Objectives of the maturity assessment process

The objective of the maturity assessment process is to:

- Capture the perceptions of stakeholders on maturity and readiness of their healthcare systems/organisations for the adoption of integrated care;
- Identify strengths and weaknesses of regions/organisations in adoption of integrated care;
- Facilitate multi-disciplinary discussions and dialogue of stakeholders involved, including consensus on the current progress towards integrated care and future actions to address the gaps;
- Provide basis for further improvement of a particular domain of integrated care through knowledge transfer and twinning and coaching activities.

Self-assessment process

The self-assessment process consists of the following steps:

- Identification of the assessment group – multidisciplinary team consisting of 5-10 stakeholders (numbers can be adjusted as appropriate);
- Invitation of selected stakeholders to participate in the process followed by an introductory meeting/webinar in order to explain the maturity assessment process;
- Performing individual assessments – a group of selected stakeholders is invited to conduct individual assessments by using the following link: https://scirocco-exchange-tool.inf.ed.ac.uk/login/?redirect_to=https%3A%2F%2Fscirocco-exchange-tool.inf.ed.ac.uk
 - After the registration on the Tool, stakeholders are asked to complete independently an online questionnaire consisting of 12 questions and provide their perceptions on the maturity of integrated care in their regions/organisations. It takes about an hour to complete the survey.
 - The outcomes of these individual questionnaires are captured in the form of spider diagrams and shared with key contact point for further analysis.
- Data collection and data analysis – data are collected and organised by key contact point in order to understand similarities and differences in the maturity scorings provided by the assessment group.
- Conducting consensus-building workshop – face-to-face meeting will be organised with the members of the assessment group in order to explore the preliminary

findings of the individual assessments. The objective of this workshop is to facilitate discussions and consensus-building to commonly agree on the capacity of local health and social care partnership to adopt integrated care and outline future areas of improvement. The workshop is usually conducted for 3-4 hours depending on the size of the assessment group.

- **Preparation of the maturity assessment report** – key contact point will produce the report on the final outcomes of the maturity assessment process.

Timeline of self-assessment process

Anticipated timeline for the individual assessments: 7 – 21 October 2019

Anticipated dates for the face to face meeting: 5 November/13 November or 15 November 2019

Expected Outcomes

The outcomes of the assessment process will inform about the capacity of particular organisation/region to successfully adopt and scale up integrated care, including the priority areas for improvement and common understanding of how to address the existing weaknesses.

Next steps

The outcomes of the self-assessment process will serve as the basis for further knowledge transfer and improvement planning activities which will be conducted in SCIROCCO Exchange project. It is anticipated that the maturity assessment group will actively participate in these learning activities to deliver on the agreed priorities for improvement.