

# Midlothian Integration Joint Board



**Thursday 24 August 2017 at 2.00 pm**

## **Annual Performance Report**

**Item number: 5.4**

### **Executive summary**

*IJBs are required to prepare and publish an Annual Performance Report. The attached Midlothian Performance Report provides information on the health and wellbeing of the people of Midlothian. It also describes the progress made in redesigning local health and care services; the financial performance of the Partnership; and the quality of health and care services delivered during 2016-17.*

#### **Board members are asked to:**

- 1. Approve the content of the attached Annual Report*
  - 2. Approve the proposal to lay out the report in a user friendly format to make it easier for the public to understand how the IJB has performed during 2016-17*
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## ANNUAL PERFORMANCE REPORT 2016-17

### 1. Purpose

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This report introduces the 2016-17 Annual Report and seeks the IJB's approval of its content.

### 2. Recommendations

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- 2.1 To approve the content of the Annual Performance Report
- 2.2 To agree to publish the Report in a style which is user friendly and strengthens public accountability

### 3. Background and main report

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#### 3.1 Legislation

The Public Bodies (Joint Working) (Scotland) Act 2014 requires Integration Authorities to prepare a performance report for the reporting year setting out an assessment of its performance. It further requires the Integration Authority to publish its performance report within 4 months of the end of the reporting period.

#### 3.2 Content of the Performance Report

Scottish Government issued regulations prescribing the content of performance reports (Scottish Statutory Instrument 2014 No. 326). The main areas to be covered are performance in relation to the national health and wellbeing outcomes; integration principles; strategic planning; financial performance, inspection of services; and localities.

#### 3.3 Progress during 2016-17

The first year of the IJB assuming its responsibilities for health and care in Midlothian has inevitably had a strong focus upon organisational and governance arrangements-clarifying budgets; developing local management systems; agreeing risk management approaches. Nevertheless there is clear evidence of new ways of delivering local services. The Hospital at Home Service grew in capacity; patients requiring rehabilitation now receive this service in the Community Hospital or at home rather than in Liberton Hospital; and more person-centred care is being provided through services such as the Mental Health Access Point and the Wellbeing Service. Plans are now well developed to provide local solutions to particular challenges including addressing health inequalities and responding to the growing pressures within Primary Care.

### **3.4 Challenges**

Inevitably the financial pressures on public services have had a very substantial impact on the work of the IJB during 2016-17. This will become more difficult in future years as budgets reduce further without the back-up of NHS Lothian and Midlothian Council to address any resultant overspend. Key services were under particular pressure in responding to demand including access to GPs; the delivery of care at home services; and the capacity to support people to leave hospital as soon as they were fit to do so. An underlying and growing theme has been workforce pressures. Recruiting and retaining staff has proven increasingly difficult in fields such as Care at Home staff; GPs; and District Nursing.

## **4. Policy Implications**

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The response to the Christie Report, the Commission on the Delivery of Public Services 2011, laid very strong emphasis upon the need to improve openness and accountability. A comprehensive yet accessible annual performance report provides the public with information to understand and challenge the IJB. It is only through active and meaningful engagement with the public that real sustainable change to the delivery of health and care services will be achieved.

## **5. Equalities Implications**

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The main issue in relation to equalities is ensuring that the report is as accessible as possible. Work is underway to make the content more readable and complement it with relevant info graphics.

## **6. Resource Implications**

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There are no resource implications arising from this report.

## **7. Risks**

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The production of an annual performance report is a legislative requirement. If the report is not comprehensive or is difficult to understand it will be more difficult for the public to raise concerns, challenges or indeed register their support. There is therefore a risk of the annual performance report not being sufficiently open and transparent. Work is underway to make the content more readable and complement it with relevant info graphics.

## 8. Involving People

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This report is concerned with what has taken place during 2016-17. The engagement activities with the public are summarised in the main report. A process has recently been established to collate the views of all staff in Midlothian Health and Social Care Partnership through the national *iMatter* tool but this process was not in place for the Partnership during 2016-17.

## 9. Background Papers

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### 8.1 Midlothian IJB Annual Performance Report

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