# Financial Monitoring 2016/17 – General Fund Revenue – Material Variances

## **Education, Communities and Economy**

## Children's Services

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Employee performance	Non achievement of performance factor offset by	181	181	
factor	some part vacant posts.			
Supernumerary staff	High levels of demand are currently being experienced	94	94	Service Management will review the need for these posts on
within the practice	requiring the use of supernumerary agency staff.			a regular basis. A new service structure will be implemented
teams				in December 2016.
Other non-material	Miscellaneous over and underspends covering the	3	3	No impact on frontline service.
variances	remaining areas of the Children's Services budget.			
Gross Overspend		278	278	
Offset by:				
Residential and Day	The requirement for residential placements is lower	(912)	(1,003)	This represents a 26% underspend on the Multi Agency
Education Placements	than anticipated and provided for in the budget.			Resource Group budget of £3.9 million. The group continue
	Demand for new placements was low for the first half			to challenge new demand to keep costs under control and
	of the 2016 calendar year.			has recently been successful in its work to progress children
				in secure placements to allow them to move to other forms
				of care.
Family Placements	Slippage in plans for the usage of additional Scottish	(174)	(174)	The service is developing plans to utilise this funding. This will
	Government Grant.			take place alongside the implementation of the new service
				structure during the course of 2016/17.
Net Underspend		(808)	(899)	

## **Communities and Economy**

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Building Standards Income	There was an artificially high level of income received in 2015/16 as a result of changes to Building Regulations in October 2015. This created a high level of application activity before the new regulations came into force. As a result the numbers and related fee income of warrants in 2016/17 are lower than budgeted.	84	84	The income received for Building Warrants is highly variable and is influenced by the timings of building works.
Planning Income	Applications for planning consent are lower than budgeted.	64	64	The income received for planning applications is highly variable and is influenced by the timing of major developments.
Landlord Registration income	Fewer registrations are due to be renewed in 2016/17 than budgeted.	25	25	Registrations run in a three year cycle.
Other non-material variances	Miscellaneous over and underspends covering the remaining areas of the Communities and Economy budget.	17	17	No impact on frontline service.
Gross Overspend		190	190	

#### **Education**

Description of	Reason for Variance	Quarter 1	Quarter 2	
Variance		£000	£000	Additional information / Action taken
Lifelong Learning and	The Skill Development Scotland Employability Fund	167	167	
Employability Income	has been reduced nationally by 40%. As a consequence Midlothian's funding was significantly reduced for 2016/17.			
Vacancies and	Non achievement of employee performance factor.	36	36	
Performance Factor				
Gross Overspend		203	203	
Offset by:				
PPP Contracts	Insurance costs are lower than provided for in the	(67)	(67)	Windfall Income.

Description of	Reason for Variance	Quarter 1	Quarter 2	
Variance		£000	£000	Additional information / Action taken
	contract which leads to a refund from the contractor.			
	Contractual refund of funding paid to cover reparation of malicious damage that was not utilised.	(17)	(17)	This will be addressed in the 2017/18 budget setting process.
Other non-material	Miscellaneous over and underspends covering the	(9)	(9)	No impact on frontline service.
variances	remaining areas of the Education Service budget.			
Net Overspend		110	110	

## **Health and Social Care**

## **Adult Social Care**

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Community Care Resource Panel	Assessed needs are currently more than budgeted. The budget is £30 million, demand led and subject to demographic pressures. Individual packages of care sometimes in excess of £100k per annum and as a consequence projections in this area can be volatile.	497	1,453	An underlying over-commitment of around £900k at the start of the financial year has been partially addressed through the review of high cost packages.  The increasing projection in 2016/17 is due to a combination of demand led pressures covering Physical Disabilities, Learning Disabilities, Older People and Mental Health.  A review team is in place and has begun work to review existing packages of care with a view to reducing the existing level of commitments whilst still meeting critical and substantial need and also keeping in year spend within budget. At this stage it is too early to factor in any reductions arising from the review.
Home Care / Midlothian Enhanced Rapid Response and Intervention Team (MERRIT)	Additional employee costs due to the volume of care packages being provided.	254	274	The service continues to prioritise hospital discharges. There are currently some additional complexities associated with moving packages of care to external providers.

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Care Homes for Older People	Projected overspend on running costs, including cleaning materials and first aid supplies, at both Highbank and Newbyres.	108	83	Additional supply costs associated with increased complexity of residents. A review of budgets is now underway.
	Projected overspend on staffing costs to cover gaps in the rota.	120	144	Sickness absence levels at Highbank have been high particularly at the start of the financial year. Managers are working closely with HR to address this issue and some improvements have been seen. Plans are underway to recruit to the locum bureau to ensure that when extra staff are required this can be done in the most cost effective manner.
Gross Overspend		979	1.954	
Offset by:				
Public Protection	Scottish Government funding provided specifically for Adult Support and Protection requirements. Some spend relevant to this funding is in the form of care packages and is met from the Resource Panel budget.	(150)	(140)	No impact on frontline service but underspend offsets care and support costs related to protection issues.
Learning and Development	Spend continues to be constrained to counter pressures elsewhere in the service.	(128)	(102)	No impact on frontline service and offsets cost of essential cover for front-line staff with mandatory training requirements.
Joint Equipment Store and Aids and Adaptations	Demand is currently less than budgeted but spend level tends to vary over the course of the year.	(79)	(124)	No impact on frontline service.
Other non-material variances	Miscellaneous over and underspends covering the remaining areas of the Adult Social Care budget.	(44)	(100)	No impact on frontline service.
Net Overspend		578	1,488	

## **Customer and Housing Services**

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Homelessness accommodation	Specialist treatment required in the conversion works to re-use Pentland House has led to delays in the project, with completion now targeted for 1 <sup>st</sup> April 2017. The saving against the Bed and Breakfast budget will therefore not be made.	229	390	The budget provided for an average 82 B and B places per week until 1st August 2016 and 36 spaces thereafter once Pentland House was available for use. Average occupancy is currently 85 places.
Other non material variances	Miscellaneous over and underspends covering the remaining areas of the Customer and Housing Services.	13	11	No impact on frontline service.
Gross Overspend		242	401	
Offset by:				
Housing Benefit Subsidy	It is anticipated that income will be higher than budgeted for.	(193)	(163)	The 2016/17 budget was set based on the experience of previous years. However, in 2016/17 the subsidy receivable is now anticipated to be higher.
Customer Services Staffing	Customer Services is currently under review so current vacancies are being held until the review runs its course.	(123)	(131)	It is anticipated that vacancies will be filled once the review reaches its later stages.
Revenues Service Vacancies	Vacancies in the Revenues Processing Team that were unfilled for a period or remain unfilled in addition to some maternity savings.	(43)	(68)	No impact on frontline service.
Net Overspend / (Underspend)		(117)	39	

#### **Resources**

## **Commercial Services**

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Waste Disposal Charges	Movement in tonnage and price.	119	119	Market conditions in the recycling market have resulted in issues with disposing of recyclate. A report to Council on 9 <sup>th</sup> February 2016 covered this in more detail and efforts continue to resolve the situation.
Burials Income	Income from the Burials Service is lower than the	90	71	This is partly offset by lower than anticipated residual tonnages in the early part of the year.  The number of burials varies throughout the year.
Buriais income	original year to date forecast.	90	71	The number of burials varies throughout the year.
Zero Waste	Procurement and transition costs for the Zero Waste project exceeds the remaining budget	0	33	An update report is scheduled for November.
Taxi-cards	The taxi-card scheme was closed to new entrants in 2015/16 but usage by remaining participants is higher than budgeted.	26	26	
Gross Overspend		235	249	
Offset by:				
Street Lighting Electricity	Spend is lower than at the same point last year.	0	(82)	Conversion to LED lighting leads to lower consumption but this is offset by growth from new Housing Developments.
Staff Vacancies	Vacancies across the service have exceeded the performance factor.	(76)	(52)	This predominantly relates to Waste Services due to changes in the service provided and delays in recruiting to new posts.
Fuel Costs	Waste Services vehicles have lower fuel usage than was anticipated when setting the budget.	(68)	(68)	This will be reflected in future years budgets.
Other non-material variances	Miscellaneous variances covering the remaining areas of the service.	16	(6)	No impact on frontline service.
Net Overspend		107	41	

## Finance and Integrated Service Support

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Mi-Future	The costs of staff in SWITCH during the year are projected to exceed budget.	130	133	6 months budget is moved to Switch with displaced employees. The Mi-Future team continues to work towards a satisfactory resolution for each employee in SWITCH and when compared to severance costs SWITCH remains a cost effective solution.
				As at 30 <sup>th</sup> September 2016 there were 16 people in SWITCH on placements, some of whom are funded by services.
Central Postages	The volume and cost of postages exceeds budget of £122k.	49	45	Despite changing suppliers and securing better prices the volume and mix of postages continues to exceed budget. Work continues to address this by reducing postage volumes, avoiding all unnecessary postage costs and maximising compliance with contractual requirements.
Photocopying	Costs associated with the new centralised Council wide contract are greater than estimated due to higher than anticipated volume of use. The budget is £129k.	33	33	A review of activity is underway with the aim of minimising volumes and reducing reliance on paper in accordance with EWiM principles.
Bank Charges	The shift towards electronic payments has led to increased transaction costs.	24	23	A review of bank charges is underway with the aim of negotiating lower rates with service providers.
Occupational Health	A change to the external provider has resulted in an unexpected cost. The budget is £86k.	15	13	The previous provider was very competitive but is no longer operating. Budgets for future years will be revised to incorporate the new terms.
Gross Overspend		251	247	

## **Properties and Facilities Management**

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional information / Action taken
Energy Costs	The price mix between standing charges and for consumption has changed for electricity supply.	0	41	Standing charges have increased.
Loanhead Leisure Centre – loss of income	Loanhead Leisure Centre will close temporarily in January 2017 before re-opening as part of the new Loanhead Community Hub in August 2017.	34	38	Work is ongoing to identify alternative locations for various activities and classes currently held at the centre.
Gross Overspend		34	79	
Offset by:				
Catering Staffing	Difficulty recruiting to vacant posts.	(30)	(45)	Efforts continue to recruit to vacant posts targeting entry level applicants where appropriate.
Net Overspend		4	34	

#### **Other**

Description of		Quarter 1	Quarter 2	
Variance	Reason for Variance	£000	£000	Additional Information / Action taken
Loan Charges	The 2016/17 budget provided for planned slippage in the General Services Capital Plan. To date slippage has	283	283	
	been less than planned.			
Central Costs	Insurance costs – an increase in the likely settlement costs of existing claims.	112	163	Detail of these claims is being reviewed and any mitigating action required will be put in place. A review of likely settlement costs since quarter 1 gave rise to increased exposure to one high value claim.
Transformation Savings - Procurement	A target of £350k for procurement savings was set for 2015/16 which mainly reflected slippage in targeted savings for previous years. It is projected that £200k of this will be achieved.	150	150	Procurement plans are currently being refreshed and this may identify further savings in 2016/17.  Contract savings have been made or are planned for 2016/17 which impact on the Capital Account and the Housing Revenue Account.

Transformation	The target of £150k will not been achieved in 2016/17	150	150	Progress in taking forward a voluntary reduction in hours
Savings – Tactical				initiative and promoting flexible retirement options have
Reductions in				been delayed because of the focus on low pay. Work in the
contracted hours				remainder of the year is expected to deliver a part year
				saving.
Council Tax Income	A continued growth in Band D equivalents results in a	(452)	(500)	The continued growth in Band D equivalents will be factored
	higher than budgeted Council Tax yield.			into Council Tax income budgets for future years.