# Financial Monitoring 2013/14 – General Fund Revenue – Material Variances

### **Education, Communities and Economy**

# Children and Families

Description of Variance	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional information / Action taken
Non-residential services commissioned for children with disabilities	Projected overspend on respite, day care and direct payments for commissioned services for children with disabilities due to high levels of demand for services.	137	142	158	The service is reviewing the children with disabilities service with the aim of bringing this overspend under control.
Other non-material variances	Miscellaneous variances in remaining areas of Children and Families.	8	(5)	(18)	No impact on frontline service.
Gross Overspend		145	137	140	
Offset by:					
Multi Agency Resource Group (MARG) placements	Control over demand is leading to a projected underspend for residential schools and external care home placements.	(561)	(595)	(747)	This has been reflected in future years budget projections.
Family Placements	Level of externally purchased agency foster care placements and adoption placements currently lower than budgeted.	(274)	(276)	(137)	This is reflected in the 2014/15 approved budget.
Non-residential services commissioned for children without disabilities	Control of demand is leading to a projected underspend for taxi services, aftercare placements and alternative methods of provision of supervised contact.	(109)	(137)	(222)	This is reflected in the 2014/15 approved budget.
Childrens Homes staffing	Additional posts were added to the budget to staff the new four bedded Children's homes. To date placement numbers are lower than capacity so recruitment to new posts was delayed.	(64)	(88)	(107)	Recruitment to new posts is now complete.

		Quarter 1	Quarter 2	Quarter 3	
<b>Description of Variance</b>	Reason for Variance	£000	£000	£000	Additional information / Action taken
Employee Performance	Vacant posts or periods of vacancy within	0	(47)	(51)	Service Reviews are underway within Children's
Factor	service management, Hawthornden				Resources and Public Protection which will resolve the
	Childrens Service, throughcare / aftercare				position with these posts.
	and Child Protection are more than				
	offsetting the performance factor.				
Net Underspend		(863)	(1,007)	(1,124)	

### Communities and Support

	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional information / Action takon
Description of Variance					Additional information / Action taken
Mobile Library	Planned saving was overstated so is unable to be delivered in full.	20	17	17	No impact on frontline service.
Employee Performance	Vacant posts within Performance and	5	10	(15)	No impact on frontline service.
Factor	Planning and Staff Support Services.				
Gross Overspend		25	27	2	
Offset by:					
Community Leisure and	Delays in recruitment to casual youth	0	(21)	(45)	Recruitment currently underway.
Development	worker posts.				
Community Leisure and	Slippage in planned programmes.	0	0	(40)	The process by which these budgets are allocated will
Development Resources					be reviewed in 2014/15.
Other underspends	A collection of small underspends across the	(31)	(36)	(28)	Various underspends which have been considered as
	service.				budget savings for 2014/15.
Net Underspend		(6)	(30)	(111)	

# Planning and Development

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
Employee Performance Factor	Low staff turnover has resulted in an under achievement of the performance factor. Two new vacancies during Q2 reduced the projected overspend.	97	34	10	No impact on frontline service.
Gross Overspend		97	34	10	
Offset by:					
Planning and Building Standards Fee Income	Higher than budgeted income from development management and building standards fees.	0	(137)	(221)	Conditions in the housing and commercial development markets are showing signs of recovery. The impact of this is reflected in the 2014/15 budget.
Other non-material variances		(10)	(1)	(1)	No impact on frontline service.
Net Overspend		87	(104)	(212)	

### **Education**

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
Home to School	Additional routes set up since the budget	53	20	20	The travel team continue to work with contractors to
Transport	was set and movement due to the				ensure best value.
	finalisation of contracts for the new school				
	year.				
	Planned changes to opening times of day centres to improve efficiency of fleet utilisation agreed as part of 2013/14 budget setting not yet implemented.	38	35	35	No progress on the changes to opening times as yet. The lead time on implementing this change will result in the saving being less than expected.
Employee Performance Factor	Staff turnover during Q2 results in the Performance factor being achieved.	22	(4)	10	No impact on frontline service.
ICT Contract Renewal	Increase in contract costs from short term	20	20	20	Strategic review of IT and EWiM project will determine
Costs	contract renewals for network services for				future direction of travel for IT and will allow longer
	schools.				term better value contracts to be entered into.

Description of Variance	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional information / Action taken
Gross Overspend		133	71	85	
Offset by:					
Schools Devolved School Management	A reduction in Teachers Average Salaries from budget mainly due to the use of newly qualified teachers. Increased cost of teachers absence has reduced the projected underspend.	(158)	(173)	(41)	No impact on frontline service.
PPP Contracts	Movements in the insurance market have led to a one-off refund being received from the PPP contractors.	(53)	(53)	(53)	No impact on frontline service.
Vocational Transport	Fewer pupils placed in Edinburgh Colleges.	(28)	(28)	(28)	Reflected in 2014/15 Approved Budget.
Payments to Private Nurseries	Pupil numbers are lower than budgeted.	(15)	(15)	(24)	Reflected in 2014/15 Approved Budget.
Scottish Qualification for Headship training	Fewer teachers have enrolled than budgted.	(10)	(10)	(10)	Reflected in 2014/15 Approved Budget.
Audiology service	Service has been absorbed within the hearing service.	(5)	(4)	(4)	No impact on frontline service.
Net Underspend		(136)	(212)	(75)	

# Health and Social Care

# Adult and Community Care

Description of Variance	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional information / Action taken
Residential Homes for Older People	Projected overspend on employee costs within the homes (Highbank £13k and Newbyres Village £193k) due to the requirement to use locum staff and overtime to cover gaps in the rota.	191	167	206	Vacant posts at Newbyres will be recruited to and this will reduce the need to use agency staff at a higher cost. Some vacant posts are now being covered by Switch employees on placement. Part of the overspend at Newbyres is due to essential maternity cover.
	Projected overspend on other running costs including protective clothing, hygiene related supplies and first aid (Highbank £20k and Newbyres £38k).	43	75	58	Scrutiny of spend against budget is ongoing in light of the changing needs of residents.
Home Care / Rapid Response Team	Projected overspend on overtime required to cover sickness absence and to ensure adequate staff resources are available to deal with referrals.	173	166	97	Sickness absence has to be covered to ensure service continuity and has been a particular issue within the rapid response team. There is continuing pressure on the service from hospital discharges but progress is being made on reducing the use of overtime.
	Projected overspend on staff travel of £71k due to the increase in referrals to the service over the last 2 years.	70	73	71	
	Other projected variances	22	(5)	25	
Community Care Resource Panel	Assessed needs are more than budgeted. Progress towards achievement of agreed 2013/14 Budget Savings is ongoing.	189	197	328	The Resource Panel will continue to allocate resources where a critical or substantial need has been identified. Scrutiny of all applications is ongoing to ensure effective spend to meet assessed needs.

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
					Savings from the Home Support review and the closure of Pentland House, which contribute to the Older Peoples Service Review savings, are less than originally targeted for 2013/14 due to some budget for displaced staff following them into the switch programme.
Cherry Road, Community Action Team and Adult Resource Team	Employee performance factor not fully achieved due to essential cover being provided for frontline posts.	47	42	64	Maintaining staffing levels helps reduce pressure on the resource panel budget.
	Other running costs	0	33	14	
Regeneration	Projected under / (over) achievement of income within youth employment programmes.	20	50	(67)	Income budgets have been reviewed in detail as part of the 2014/15 budget setting process.
	Income budgets relating to programmes of work which have now ceased.	0	31	31	
Joint Equipment Store	Usage of the store has been higher than anticipated at the time of setting the 2013/14 budget.	13	56	56	This budget has been reviewed as part of the 2014/15 budget setting process.
Other variances	Across the remainder of the service.	148	80	119	No impact on frontline service.
Gross Overspend		916	965	1,002	
Offset by:					
Client and other authority income	Projected income exceeds budget.	(119)	(155)	(268)	No impact on frontline service.
Non-staffing element of Learning and Development Budget	Projected spend is less than budget.	(144)	(121)	(140)	No impact on frontline service and offsets cost of essential cover for front-line staff with mandatory training requirements.
Management and administration	Projected underspend on employee costs due to vacant posts.	(138)	(128)	(136)	No impact on frontline service.
Adult support and protection	Scottish Government funding provided specifically for Adult Support and Protection. Some of spend is in the form of	(100)	(100)	(102)	No impact on frontline service.

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
	care packages and is met from the resource				
	panel budget.				
Criminal Justice	Projected spend is less than budget due to an element of Scottish Government funding being used to fund management and administration of this service.	(83)	(148)	(100)	No impact on frontline service.
Net Overspend		332	313	256	

# **Business Transformation**

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
Miscellaneous Supplies	Net underspend.	(3)	(7)	(4)	No impact on frontline service.
and Services					
Net Underspend		(3)	(7)	(4)	

# Housing and Community Safety

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
Homelessness accommodation	The number of people requiring accommodation exceeds the number budgeted due to difficulty in moving on existing clients from Bed and Breakfast accommodation (B and B) due to: - Lower turnover of available permanent	190	193	248	The budget provided for an average 77 B and B places per week and it is anticipated there will be an average of 84 places. Action is being taken to reduce this with alternative options being developed across all available tenures.
	housing due to slippage in phase 2 of the new social housing programme; - Longer-term occupancy in B and B due to under occupancy limitations introduced into the social rented sector as part of welfare reform;				

Description of Variance	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional information / Action taken
	There has also been a higher than budgeted number of homeless presentations.	1000	1000	1000	
		140	140	140	accommodation was agreed as part of the 2013/14 budget. This will not be achieved in this area but will be achieved in the Housing Revenue Account, particularly though the reduced cost of void properties. Although there are no cash savings to the General Fund, improvements made have contributed to reducing the potential overspend.
Community Safety	Projected overspend against budget for payments to Police Scotland for Midlothian Community Action Team.	120	120	120	The agreed one-off budget reduction of £120k in 2012/13 was applied to 2013/14 as well. This budget is re-instated in the 2014/15 budget.
Furniture for temporary accommodation properties	Costs associated with furnishing leased properties from Registered Social Landlords.	0	16	26	Currently accommodation is leased from RSL's as they are exempt from under occupancy charge.
Other non-material variances		20	16	(14)	No impact on frontline service.
Gross Overspend		470	485	520	
Offset by:					
Contaminated Land	Budget was carried forward into 2013/14 for works at Loanhead Gas Works site and for Radon sampling. The estimated cost of these works is now less than anticipated.	0	0	(132)	
Private Sector Housing Grants	Grants issued to date in 13/14 are lower than expected.	0	(50)	(30)	This is a demand led budget so open to significant fluctuation if there is a significant change in the volume or value of applications.
Environmental Health and Trading Standards staffing	Joint working between Midlothian and East Lothian Council to provide a shared service for Enforcement Officers.	(27)	(39)	(65)	No impact on frontline service.
Net Overspend		443	396	293	

# **Resources**

# **Commercial Operations**

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
Waste Service Income	Projected income from Trade Waste	75	37	38	Due to a lower than anticipated number of businesses
	customers is lower than budgeted.				using this service. An increase in income from bin
					rental has reduced the Q1 projected variance.
	Bulky uplift income	10	10	6	Lower than anticipated users of this service.
Vogrie Country Park	Golf course use is lower than anticipated.	21	23	18	A number of promotions have been run which may
income					improve this figure as the year progresses.
	Parking income is not expected to achieve the income target.	21	19	17	Income has increased during periods of good weather.
Roads Services	Low staff turnover has resulted in an under	10	37	31	No impact on frontline service.
	achievement of the performance factor.				
	Under achievement of income from defects	0	0	25	There is a lower than anticipated number of new road
	inspections.				openings and a drop in the number of defect
					inspections necessary which has reduced external fee
					income. The statutory fee level has also reduced.
Gross Overspend		137	126	135	
Offset by:					
Waste Services Staffing	Vacancies that have arisen in the early part	0	(130)	(187)	Recruitment process is underway.
	of the financial year that have taken time to				
	fill.				
Waste Disposal Costs	Residual waste landfilled is projected to be	(46)	(46)	(46)	Additional recycling options were introduced in
	less than budgeted.				October 2012 which has impacted on residual waste
					volumes. Close monitoring of tonnages will continue
					throughout the year and have been reflected in the 2014/15 Budget.
					2014/15 Duuget.

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
	Garden Waste collected from April to June exceeded budget by 129 tonnes. Since July volumes have reduced.	5	(4)	(4)	
	Anticipated rebate prices for recyclate are higher than budgeted.	(24)	(35)	(107)	Recycling rebate prices are based on international markets and are very volatile.
Waste Services vehicle Hires	Introduction of new vehicles through the Fleet Replacement programme has resulted in less need for external hires.	0	0	(30)	No impact on frontline service.
Waste Bin replacement	Blue bins have replaced recycling boxes and are sturdier.	0	0	(30)	No impact on frontline service.
Sherrifhall Park and Ride Non Domestic Rates	The rateable value has been reduced on appeal resulting in a refund of rates.	0	0	(21)	2014/15 budget has been adjusted accordingly.
Net Overspend		72	(89)	(290)	

### **Customer Services**

Description of Variance	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional information / Action taken
Running costs at the former Hopefield Primary School	The former Hopefield Primary School is being used as an archive.	65	64	61	No budget was provided as it was anticipated this facility would not be in operational use.
Employee Performance Factor	At Q1 low staff turnover resulted in a projected under achievement of the performance factor. However, some new vacancies and time taken to fill them has reversed this position through Q2 and Q3.	16	(30)	(14)	Restructure of Communications section has been delayed resulting in longer term vacancies. Inability to recruit to temporary Revenues Officer posts has resulted in longer term vacancies. Agency staff have been recruited for a short period to tackle a backlog in work.
Revenues systems	Software support costs exceed budget provision.	15	15	15	No impact on frontline service.
Communications	Projected loss of income from advertising.	10	10	4	The reduction in the number of editions of Midlothian News has led to a loss of income from advertising that was not anticipated when the budget was set.

Description of Variance	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional information / Action taken
Cost of Benefits	Benefit overpayments exceed the upper threshold for attracting subsidy which results in a loss of subsidy that can be claimed.	0	0	145	In previous years overpayment levels were below the lower threshold ensuring that full subsidy on these overpayments was received. Backlog in work due to vacancies has contributed to the volume and value of overpayments. Agency staff have been recruited to address this backlog.
Other non-material		7	11	17	No impact on frontline service.
variances					
Gross Overspend		113	70	228	

# Finance and Human Resources

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
Central Postages	The volume and cost of postages exceeds	26	39	44	Despite changing suppliers and securing better prices
	budget.				the volume and mix of postages continues to exceed
					budget. Work continues to address this.
Gross Overspend		26	39	44	
Offset by:					
Staffing	Due to vacancies across the service.	(26)	(39)	(44)	No impact on frontline service.
Net		0	0	0	

### Properties and Facilities Management

		Quarter 1	Quarter 2	Quarter 3	
Description of Variance	Reason for Variance	£000	£000	£000	Additional information / Action taken
Sport and Leisure	Shortfall in achieving income targets.	133	110	90	Removal of the market supplement has resulted in the
Income					cancellation of some classes and subsequently
	Vacancies exceed the performance factor	(71)	(84)	(82)	impacted on membership levels. The fit for 8
					campaign has been very successful and it is hoped that
					retention of a proportion of new customers will be retained. Encouraging attendance figures at the new
					Lasswade Centre has offset shortfalls of swimming
					income at other centres.
Energy – Carbon	Final 2012/13 figures are now finalised and	62	62	62	
Reduction Commitment	the allowances the council require to				and this may reduce anticipated 2013/14 costs.
Costs	purchase exceed budget by £31k. It is				
	assumed that the same position will be seen				
	for 2013/14 allowances.				
Facilities	Additional staffing costs resulting from	41	41	41	Work is ongoing to resolve this.
	having more staff than posts due to implementation of Janitorial Review.				
	implementation of familonal Review.				
	Building Cleaning Staffing – the approved	13	13	13	Consultation with staff impacted upon by this change
	budget reduction to reduce the summer				is on-going.
	holidays deep clean in school kitchens from				
	2 weeks to 1 week has not yet been				
	implemented leading to a projected				
	overspend in the current year.				
Asset Management /	It is anticipated that unbudgeted costs of	44	44	44	Slippage in expected closure dates for Ironmills Road and for Loanhead Social Work Offices has contributed
EWiM	£44k will be incurred in respect of phase 1 of the EWiM project.				to the additional costs. A progress report on the EWiM
					project is planned for Business Transformation Board
					early in 2014.
Gross Overspend		222	186	168	

#### <u>Other</u>

Description of Variance	Reason for Variance	Quarter 1 £000	Quarter 2 £000	Quarter 3 £000	Additional Information / Action taken
Loans Charges	Since setting the 2013/14 budget the cost of borrowing to finance the General Services Capital Plan has reduced due to a significant reduction in borrowing required to finance capital expenditure.	(642)	(648)	(654)	This is a consequence of slippage in the General Services Capital Plan. Projects that have slipped will now fall into 2014/15 so borrowing costs are only delayed.
Investment Income	Dividend receivable from Lothian Buses for the Council's shareholding is expected to be higher than budgeted,	0	0	(80)	This has been reflected in the 2014/15 approved budget.
Procurement	A target of £544k for procurement savings was set in 2013/14. This target is not anticipated to be met in full.	150	150	245	The Procurement Contract Delivery Plan 2013-17 has been agreed by Business Transformation Board and progress is being made towards savings targets although there is some slippage in some areas in 2013/14 which has reduced potential savings.
Business Services Review	A target of £373k for the Business Services Review was set in 2013/14. It is projected this target will not be met.	373	373	373	The Business Services Review has now been consumed into the Integrated Service Support project. Potential savings options are being examined and may contribute to the target as the year progresses.
EWIM	A target of £25k budget reduction for EWiM was set in 2013/14. Progress towards completing Phase 1 is well underway and performance against budget is shown in the Properties and Facilities Management Section above. To date there are no plans to save the remaining £23k targeted.	23	23	23	Phase 1 involving closure of Loanhead Social Work Centre and Ironmills Road with staff relocating to the main campus is almost complete. Updates on costs against budget for phase 1 and progress against targeted savings will be updated as the year progresses.
Council Tax and Community Charge Income	A continued growth in Band D equivalents results in a higher than budgeted Council Tax yield.	(120)	(210)	(300)	The continued growth in Band D equivalents has been factored into Council Tax income budgets for 2014/15 and beyond.