

Appendix C – H2 (October 22 – March 23) Single Midlothian Plan Report 2022-23

Adult, Health and Social Care



Summary of successes

H2 22/23:

General Update

Midlothian Health and Social Care Partnership (HSCP) continues to experience system pressures across all services. All services continue to work with a wide range of partners to support local care options where appropriate. Workforce continues to be a challenge and in line with national recruitment difficulties.

In H2, the officers of the HSCP have reviewed the health and social care contribution to the Community Planning Partnership and the Single Midlothian Plan (SMP) to improve the system impact of this additionally. Significant planning and revision has taken place to ensure the HSCP offers are not the routine operational work of delegated services and aim to dress cross cutting system wide issues to maximise the contribution of the Community Planning partners. As a result, the HSCP will take a more targeted approach to the SMP in 2023-27 to drive transformation across the 4 years of the new plan.

Unpaid Carers

Successes:

Work in H2 saw taking forward advertising for a new Carer Dementia Advisor post with Alzheimer Scotland. This post will offer support carers and connect them to a range of support delivered by Alzheimer Scotland as well as the network of carer support in Midlothian.

Carers Act funding was awarded to Grassy Riggs in Q3 to engage carers and deliver support through their services and by connection to other services (including VOCAL) offering carer support.

Carer consultation across H2 on the priorities in the carers strategy highlighted that carers prefer support close to in the community, trusting the experience of others and positive relationships with service providers. Ongoing work to develop the range of high-quality community-based services aims to deliver this.

Active Older People

Successes:

There are currently 54 groups and 17 different activities offered in Midlothian supported by 53 active volunteers with 2430 volunteer hours given. Success across this reporting period are

- Two new table tennis session and a new monthly more challenging walk as requested by participants.
- Annual New Age Kurling tournament with 28 participating
- 7 attended dementia friendly training
- 2 new walk leaders trained
- 9 completed first aid training
- Walking Rugby group raised £500 for Midlothian Foodbank which was doubled by sponsor 99 Ventures
- Honky Tonk Pancake Stomp Charity line dance event raised £165 for Cancer Research
- Two taster sessions and talks to ladies' groups
- Stall at Midlothian Volunteer Recruitment Day resulted in one potential new volunteer
- Ageing Well participating in an NHS pilot project on Green Health Prescribing

Learning Disability

Successes:

Work has started on the eight units at 83 High Street in Bonnyrigg. Scheduled for completion in summer 2024. Work at Teviot Court is now complete, and Primrose Lodge is now vacant again.

Trauma Informed Workforce

Successes:

NHS Lothian have reviewed their Trauma training and have provided access to the new Trauma train the trainer training.

The service is working alongside the Improvement Service and Scottish Government Trauma Development Team to focus on developing Trauma informed communities in addition to a training offer. We are also working closely with Education and Children and Families services relating to The Promise and a relational approach in Education.

The Midlothian Council Leadership forum is developing a Trauma Strategy for Midlothian and our Trauma development worker is part of this work

Weight Management

Successes:

Let's Prevent Type 2 Diabetes support now includes face to face, virtual and digital (MyDesmond) options. Virtual groups are running in the early evening, able to support patients after work hours, those unable to travel or simply preferring to attend online. This timing is proving popular. Referral and overall opt in rates are steadily increasing for Let's Prevent programmes. The Let's Prevent team have been actively progressing close collaboration with the Midlothian MEHIS team.

The opt in rate of the new digital programme, Second Nature (app), is exceptional at 96.9% with very positive feedback: 'I am very glad I signed up, it is one of the best things I have ever done'; 'I am very grateful that I have been able to engage with this programme and would very much recommend it to anyone who wants to lose weight and improve their lifestyle'.

Volunteering at Midlothian Community Hospital

Successes:

A new voluntary service manager took over the site of Midlothian Community Hospital in January 2023. Since taking over management of the site they have spent time getting to know key personnel within the hospital, reviewed the existing role descriptions and advertisements for the roles available on site. There are plans to launch a volunteer led book service and the voluntary service manager has attended some of the recent school recruitment fairs to promote the opportunities. We have also been working with Transform Midlothian to encourage young people accessing their service to consider volunteering within their local hospital.

There are currently 19 active volunteers placed within the community hospital, 12 new volunteers have been placed in the reporting period and 7 have stopped volunteering during this period.

0-5 Vaccinations

Successes:

Immunisation Services in Midlothian have developed methods by which regular feedback can be received from families in order that services can be co-designed to provide a person-centred service keeping the children at the heart. Services are delivered at a variety of centres, offer flexibility to change appointment times via a dedicated phone line. Flu clinics are offered in NHS, Council, third sector and private venues with an option for appointment, drop in, twilight and weekend sessions. Siblings can be accommodated together, and parental consent can be obtained over the phone to allow flexibility for others to bring children to appointments. A dedicated venue was used to vaccinate children with Additional Support Needs to optimise their experience and maximise attendance. Families considered harder to reach were contacted individually and reminded about appointments, children who were not brought were followed up to either re-appoint or ascertain why they were not attending.

The latest quarterly data for the pre-school vaccination programme (up to June 2022) shows that in Midlothian by the time children are 5 years old the government target of 95% has been reached for all vaccines bar the 4:1 and MMR2 (92.7% (n=22) and 92% (n=24) respectively). This follows a national trend. However, by the time children in Midlothian are 6 years old the government target of 95% has been exceeded for all vaccines.

The winter influenza programme for Midlothian shows an uptake rate of 58.6% (Lothian 53.85%, no national comparator at this point).

Substance Use and Recovery

Successes:

SMART recovery groups are peer led or peer co-facilitated groups for people who are affected by their own drugs and alcohol use. By definition these groups provide a licensed self-help programme.

Activities to improve geographical access to substance use recovery support have continued. The number of SMART Recovery Groups in Midlothian fluctuates to meet demand and the service has been able to respond to this with as many as 6 groups running at one time across this reporting period.

The number of licensed groups in operation is now sitting at 3 and will be increase to 4 in the coming months. It is worth noting that two of the previous SMART groups have been developed into non SMART licensed peer led support groups meaning Midlothian currently has 5 self-help groups [3 SMART, 2 developed Self-help Groups].

Physical Disability Team and Good Conversations

Successes:

The Good Conversation approach is discussed in Physical Disability Team Meetings in order to ensure this remains current for staff. The Service is planning to embed the Good Conversations Supervision template into Supervision. A feedback form has been introduced for people who have engaged with the Service. This asks people to feedback on what matter to them. Results are so far entirely positive. There are still 2 staff, including Service Manager waiting to be trained. This is due to the fact that no more training has been offered in the time frame.

Summary of major challenges and actions to address them

H2 22/23:

Unpaid Carers

Challenges and Future Plans

Despite staffing challenges, our partners have continued to work collaboratively and benefit from close working relationships across health, social care and the Third Sector. VOCAL and Citizens Advice Bureau (CAB) Dalkeith have worked together to deliver vital support for carers in Midlothian

Future work will focus in responding to consultation and the request from local carers for more services based in the community, well connected and easily accessible. Work will continue in the SMP 2023-27 to collaboratively develop and grow a Midlothian Care and Support Community Co-operative that facilitates personalised support for carers, identifies local assets, and enhances local economic value.

Learning Disability

Challenges and Future Plans

The delay necessitated a renewed application for funding and new bid is in place to secure the necessary funding to renovate the building.

Trauma Informed Workforce

Challenges and Future Plans

There have not been any new people trained in Trauma Informed Practice at level 1 or 2 in this last performance period. This is largely due to staffing changes and an extended recruitment period for the trauma development worker who started in post during January 2023.

The service acknowledges that there is a need to increase the number of trainers to train staff across the council and third and independent sector. Before any further commitment to training, there are other performance targets the service wishes to consider e.g., awareness raising, trauma informed spaces, and the 3-year service strategy.

Weight Management

Challenges and Future Plans

Get Moving with Counterweight programme opt in (31.2%) and attendance rates (~50%) continue to require addressed. We are responding to waiting times, preferred venues/timings, and any barriers to access, completion rates, health outcomes data and patient feedback.

Immediate changes include a reduction in the frequency of programmes, alongside maximisation of group numbers per venue capacity to improve the group experience. The adult Tier 2 SLA has been modified to reflect this plan, hoping for better opt in rates and attendance.

Volunteering at Midlothian Community Hospital

Challenges and Future Plans

There has been a significant drop in interest in volunteering across all settings. To address this, the volunteering service has improved their 'offer' with more optional training and events, and by promoting the opportunity to claim expenses. The service will continue to promote the volunteering opportunities and will focus efforts on identifying new potential volunteers and those who can make a longer-term commitment to volunteering.

0-5 Vaccinations**Challenges and Future Plans**

While Midlothian and NHS Lothian as a whole are performing well with regards to delivering the Pre-School Vaccination Programme there is acknowledgement from Public Health Scotland and Scottish Government that vaccination uptake for all vaccines is decreasing across Scotland and the UK as a whole. Of all the 4 Nations, Scotland is showing the least decline, however a national SLWG has been set up, led by PHS, to tackle this. Local PH teams have undertaken analysis and drawn up papers detailing the scale of the problem and suggestions to tackle this decline. Midlothian HV teams have volunteered on behalf of NHS Lothian to take part in a QI project led by PH using QI methodology to address this locally.

Substance Use and Recovery

Challenges and Future Plans As with any new support group, the challenge is getting the offer right to maximise uptake from people in recovery, including those in the early stages of recovery. The nature of these groups means membership numbers can fluctuate and this may create instability. However, the support from a range of agencies, SMART Recovery and MELDAP continue to minimise these risks.

Physical Disability Team and Good Conversations**Challenges and Future Plans**

There are still 2 staff, including Service Manager waiting to be trained in the Good Conversation approach. This is due to no further training offers in the reporting period. Staff will take up training when another cohort begins.


Adult, Health and Social Care Actions and PIs 22/23






01. Increase awareness of the caring role

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.1.1	Increase awareness of the caring role e.g.: Identifying as a carer/identification of carers, the positive contribution of unpaid carers in supporting our services and communities, Carer rights and Support available.	H2 22/23: On Target In addition to the Community connector role discussed in H1, there have been further carer support developments. Alzheimer Scotland are taking forward advertising for a new Carer Dementia Advisor post, aiming to offer support carers and connect them to a range of support delivered by Alzheimer Scotland and the network of carer support in Midlothian depending on need. Carers Act funding was awarded to Grassy Riggs in Q3 to engage carers and deliver support through their services and by connection to other services (including VOCAL) offering carer support. Carer consultation during Q3 2022/23 on the priorities in the carers strategy highlighted that carers prefer support close to home and in the community, trusting the experience of others and positive relationships with service providers. Supporting a range of high quality community based services aims to deliver this.	100%	No of referrals to VOCAL		400		526	H2 22/23: On Target H2 Referrals - 196


02. Increase the opportunities for older people to be physically active

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.2.1	Continue the Ageing Well programme	<p>H2 22/23: On Target 53 groups and 16 different activities are currently underway in Midlothian. This work continues to be supported by 52 active volunteers.</p> <ul style="list-style-type: none"> . Ageing Well win the Midlothian Volunteer Team Award at the annual awards ceremony at Newbattle Abbey . Two new weekly walking groups . Tai Chi online ends due to lack of participants . Develop and trial new exercise class called Moves4U to be offered in all leisure centres once staff have been trained. . Ladies walking football group participate in the Ravenscraig league fixtures. 17 invited to attend a play on women's football called Sweet FA. . 14 volunteers completed first aid training. . New seated exercise and circuit class started as well as another badminton group. . Walk the Line returned, our annual walk offering a 3/5/or 8 mile walk open to all ages. 81 took part. Project Coordinator and three volunteers continue to produce weekly shows for Black Diamond broadcast on Sundays with interviews, physical activity sessions and music requests as well as advice/importance on keeping active and other issues relating to older people. 	100%	Return to working operational capacity provision for Ageing Well, volunteering and participation by April 2023.		20,000		24,056	H2 22/23: On Target 12,670 (H2 period)



03. Develop a greater range of Housing Options for people with Learning Disability and Autism

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.3.1	Develop a greater range of Housing Options for people with Learning Disabilities and Autism	H2 22/23: Off Target Work has started on the eight units at 83 High Street in Bonnyrigg. Scheduled for completion in summer 2024. Work at Teviot Court is now complete and Primrose Lodge is now vacant again. The delay necessitated a renewed application for funding and new bid is in place to secure the necessary funding to renovate the building.	50%	Completion of 8 units in Bonnyrigg		8		0	H2 22/23: Off Target Scheduled for completion in summer 2024.
				Completion of 4 units in Loanhead, for people with Profound and Multiple Learning Disability		4		0	H2 22/23: Off Target Delay necessitated a renewed application for funding and new bid is in place to secure the necessary funding to renovate the building. Outcome of funding bid expected within the next quarter.
				Completion of 2 respite units in Loanhead		2		0	H2 22/23: Off Target Delay necessitated a renewed application for funding and new bid is in place to secure the necessary funding to renovate the building. Outcome of funding bid expected within the next quarter.



04. Increase number of people who report feeling connected to others

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.4.1	Continue to provide 1:1 befriending support, volunteer 1:1 support for physical activity, support day services to offer creative ways to connect with clients who lack confidence and work with community-led groups to reach out to people	<p>H2 22/23: On Target</p> <p>The HSCP continues to develop and promote its volunteering service, including Fancy a Blether volunteer befriending. The service now supports people who previously attended Grassy Riggs and who struggled to reconnect with the service due to low confidence following the pandemic. The HSCP invests in Connect and Connect Online services, providing volunteer befriending and IT upskilling to improve social connection. During summer 2022, the British Red Cross Local Area Coordination Service delivered 22 pop up events in four communities of Midlothian over a 6 week period. 27 community groups received funding through the Community Mental Wellbeing Fund, administered by MVA and supported by the HSCP.</p>	100%	% of people aged 65+ who report feeling connected to others all or most of the time during the past 12 months		85%		N/A	<p>H2 22/23: Data unavailable to the HSCP. The 2022 Citizens Panel Survey did not include this question – the focus was on themes, outcomes and actions.</p>

05. Increase the number of staff who are trauma informed


Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.5.1	Work with learning and development to support the delivery of training and the co-ordination of trauma informed practice within the Midway	H2 22/23: Off Target No new people trained in Trauma level 1 or 2 in this last performance period due to a review of the NHS Lothian Trauma training. New focus on developing Trauma informed communities. Midlothian Council Leadership forum leading on a Trauma strategy for Midlothian and our Trauma development worker is included in developing this for the whole of Midlothian council. Working closely with Education and Children and Families services relating to The promise and a relational approach in Education.	60%	The number of people who participated in Level 1 trauma training		400		359	22/23: Off Target 359 people participated during 2022-23
				The number of people who participated in Level 2 trauma training		40		107	22/23: On Target 107 people participated during 2022-23

06. Increase the number of people participating in Get Moving with Counterweight and Let's Prevent (Pre-diabetes programme)


Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.6.1	Increase the number of people participating in Get Moving with Counterweight and Let's Prevent (Pre-diabetes programme)	<p>H2 22/23: On Target Participant numbers increasing. Tier 2 widened to include digital programme: Second Nature/ Live from August 2022. Low Tier 2 opt in rates addressed. Midlothian Council Tier 2 SLA planned for 12 months April 2023 – March 2024: Reduce programme frequency, aim 6 groups throughout 12 months, with active management of bookings to site capacities/minimum 2 sites Midlothian wide. Improve group experience for participants and maximise resources per group. LPD Patient information leaflet completed, added to website and referral platforms. For wider language translations to support inclusion. Evening LPD sessions offered 5.15pm – 7.45pm using the virtual NearMe groups platform to widen access options. % Opt in rates, aim to improve with better targeted group frequency and maximised group bookings to venue capacity. 4 Groups ran in Midlothian Oct 22 – March 23. Web based LPD programme available via 'MyDESMOND'. Number of registrants from Midlothian GP practices added for 22/23. TRAK Outpatient Redesign: Get Moving with Counterweight, Second Nature (Patient Cohorts) and LPD now transitioned to TRAK functionality. Collaborative LPD</p>	100%	The number of people participating in Get Moving with Counterweight		160		250	H2 22/23: On Target
				The number of people participating in Let's Prevent (Pre-diabetes programme)		84		63	H2 22/23: Off Target 120 Referral (52.5% Opt in) - % Opt in rates, aim to improve with better targeted group frequency and maximised group bookings to venue capacity.

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		working with Midlothian MEHIS team.							


07. Increase opportunities for people to volunteer at Midlothian Community Hospital

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.7.1	Increase opportunities for people to volunteer at Midlothian Community Hospital	H2 22/23: Achieved Conversations with front line staff identified new volunteer roles and locations. A new voluntary service manager took over the site of Midlothian Community Hospital in January 2023, since taking over management of the site they have spent time getting to know key personnel within the hospital, they have rejuvenated the existing roles descriptions and advertisements for the roles available here. They have also been working to launch a volunteer led book service and have attended some of the recent school recruitment fairs to promote the opportunities. We have also been working with Transform Midlothian to encourage young people accessing their service to consider volunteering within their local hospital.	100%	A minimum of 6 volunteer posts filled		6		19	H2 22/23: On Target Currently 19 active volunteers placed within the community hospital. 12 new volunteers placed in the H2 reporting period and 7 have stopped volunteering during this period.



08. Increasing uptake of 0 to 5yrs vaccinations

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.8.1	Deliver core vaccination programmes for under 5s utilising Child Health Information to provide timely and accessible services, deliver flu and seasonal vaccination programmes and proactively support families who do not bring children for immunisation	H2 22/23: On Target Immunisation Services in Midlothian have developed methods by which regular feedback can be received from families in order that services can be co-designed to provide a person-centred service. The latest data for the pre-school vaccination programme shows that in Midlothian by the time children are 5 years old the government target of 95% has been reached for all vaccines bar the 4:1 and MMR2. This follows a national trend. By the time children in Midlothian are 6 years old the government target of 95% has been exceeded for all vaccines. The winter influenza programme for Midlothian shows an uptake rate of 58.6%.	100%	Delivery of seasonal flu vaccination programmes with improved uptake (>57%)		57%		58.6%	H2 22/23: On Target

09. Improve geographical access to substance use recovery support

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.9.1	Increase the number of SMART recovery groups in 2022-23 to improve outreach across Midlothian's communities	H2 22/23: On Target Activities to improve geographical access to substance use recovery support have improved in this year. At one point there were six groups in operation in Midlothian. However, one has ceased and two have developed into other specific peer led recovery groups, One further SMART group is still to start.	100%	Increase the number of SMART recovery groups from 1 to 3 by March 2023		3		3	H2 22/23: On Target

10. Increase the number of staff in the Physical Disability Team supported to develop their skills in having Good Conversations with Disabled People

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.AHSC.10.1	Increase the number of staff in the Physical Disability Team supported to develop their skills in having Good Conversations with Disabled People	H2 22/23: Achieved	100%	Hold 4 peer support sessions for staff in 2022-23		4		3	H2 22/23: On Target Annual target of 4 achieved.
				Over 55 of the cases audited through the case file audit system will have personal outcomes clearly identified		55		N/A	H2 22/23: Performance Indicator no longer relevant. All of the cases audited have personal outcomes identified at the start of the assessment. An extra element has been added to our 'end involvement' form to identify if personal outcomes were achieved.

Summary of successes

H2 22/23:

The Midlothian Community Safety & Justice Partnership are delighted to present the progressive and innovative five year CJOIP which tackles inequalities and marginalised populations which echoes a trauma and survivor focussed objectives. The plan has been developed with our range of partners, giving consideration to all elements of Community Justice and tackling issues that often holds significant societal stigmatisation which limits the core foundations of prevention and desistence within our communities. The new plan intends on leading in innovative approaches to reduce stigmatisation of Justice and criminological factors ensuring the systems in which we manage are truly trauma informed and support people in to fulfil their full potential meaning people can live in Midlothian free of fear and harm. The plan outlines new and alternative approaches in supporting people affected by crime or that are involved with the Scottish Justice System through actively involving lived and living experiences; utilising specialist knowledge base; providing a contribution to knowledge; working with our young people.

The partnerships planning and horizon scanning for the ambitious 5 year plan has indicated completed has identified themes that arguably will be prevalent within the national landscape which include factors of uncertainty such as the needs of people alongside availability of resources. These are themes that will require consideration throughout the life span of this CJOIP and collaborative approaches and relationships with partners and communities to ensure people have access to timely, trauma-informed and person centred services across Midlothian. These findings highlight the need to maintain and form new dynamic relationships and hold people centre to our planning.

We look forward to continuing to develop strong links in Midlothian and involve our communities actively in decision making, service development and design.

Summary of successes:

- Scottish Social Services Council Award winner for 'Excellence in Justice Services' (2022)
- Published 'The voices of those who have harmed' (2022) – A ground-breaking consultation exploring motivational factors of engaging in Restorative Justice for individuals that are in custody for a sexual offence(s)
- Service development, delivery and intervention provision for Restorative Justice in generic cases (non-sexual)
- Partnership working in the development, design and delivery provision for Restorative Justice in cases of sexual harm utilising a multi-modal and agency approach
- Community Justice project with Edinburgh College Media students in developing community awareness films on pertinent subjects including VAWG, Community Payback Orders; Restorative Justice
- Completed a range of community engagement and consultation opportunities
- Provided specialist training
- Keynoted at both national and international events
- Development of the 'Justice Update Report' providing partners and wider agencies a summary of relevant reports, legislation and research within the field of Justice
- Increased third sector board and working group membership
- The growth of Spring Women's service to 1.5 days per week
- Developed and delivered 'Stride' service for men subject to Community Payback Orders in Midlothian
- Collaborative working with the VAWG Public Protection team to actively support 16 days of activism campaign and event

Summary of major challenges and actions to address them

22/23:


Factors of uncertainty including the impact of short term and reduced third sector funding has been a considerable challenge in meeting need within the partnership. The partnership have consistently advocated for an increase in third sector provision within Midlothian which has been challenging due to limited resource or funding opportunities. Although we have provided alternative solutions such as exchange of training and expertise between third sector groups, we acknowledge the ongoing challenge in meeting the needs of our communities without further funding opportunities to support effective partnership working.

Community Safety and Justice Actions and PIs 22/23





01. Improve awareness with communities and businesses


Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.1.1	Stories about Community Payback Orders(CPOs) & Unpaid Work on social media	Action completed and co-delivered in partnership with Community justice Scotland.	100%	Increase the number of combined followers on Community Safety & Justice Partnership social media platforms (Facebook and Twitter) by 5%		Total 539 on Twitter 215 on Facebook.			
P.CSJ.1.2	Advertising campaign on the link between education/training, employment, health inequalities, substance misuse, housing, positive attitudes, relationships and (re)offending	Not complete – carrying forward to new CJOIP	0%	Advertise campaign on the link between education/training, employment, health inequalities, substance misuse, housing, positive attitudes, relationships and (re)offending		Yes			
P.CSJ.1.3	Second Chancers spin off with press – voices of unpaid work telling their story (film)	Completed	100%	Second Chancers spin off with press – voices of unpaid work telling their story (film)		Yes			
P.CSJ.1.4	Rebrand CJ logo with Midlothian secondary school	Not complete – action condensed into Edinburgh College project which has now been completed.	0%	Rebrand CJ logo with Midlothian secondary school		Yes			
P.CSJ.1.5	Launch ALISS database of services for Midlothian	Completed	100%	Positive feedback received from pupils ALISS publicised to all Community Councils in Midlothian		Yes			
				Number of Midlothian searches		(unable to			

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
				carried out on ALISS		source this data)			
P.CSJ.1.6	Publish Community Justice Directory	Completed	100%	Publish Community Justice Directory		Yes			

02. Improve support for people after a Community Payback Order

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.2.1	Develop a volunteering pathway	Completed.	100%	25% justice social work clients involved in volunteering, training or employment at the point of completion of order		Yes			
P.CSJ.2.2	Develop an after care service	Action complete. After care service initiated with all individuals completing unpaid work given a six week post completion check-up.	100%	New process initiated for recording of telephone calls 6 weeks post completion - Attempt made to contact 100% of clients 6 weeks post CPO		Yes			

03. Improve access to Mental Health and Substance misuse services for people on a CPO

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.CSJ.3.1	Automating the referral process to third sector support agencies with a focus on males aged 18-26	Not completed, being carried forward	0%	Referral process designed 80% of relevant individuals on CPOs referred to Number 11 Practitioners Forum		Yes			

Summary of successes

22/23:**Priority 1: More children and young people are safe, healthy and resilient**Action: Identify positive physical environments for young people to promote wellbeing

For this year, the GIRFEC Board agreed that the Midlothian Early Action Partnership (MEAP) Youth-led Test of Change would be the focus for this priority action. MEAP is a Lottery-funded partnership comprising of Third Sector, Health, Council and young people via the Midlothian Youth Platform. MEAP undertakes Tests of Change to explore different ways to improve the mental health and wellbeing of children and young people, and to identify how the changes might re-allocate resources towards early action and system change.

Young people proposed a Test of Change for a youth wellbeing space: this idea involves co-designing an open space for young people that is timetabled with a mix of activities, individual support and opportunities to relax. In November 2022, after much searching, MEAP secured a suitable venue for one year, based within a community-owned hub called 'One Dalkeith'. At the time of writing this report, young people are busy using and developing the space with the support of Communities and Lifelong Learning and Employability (CLLE) youth worker and a youth action research lead. This small group of young people are putting in significant time and effort to create this youth space for young people across Midlothian. The Test of Change will conclude in December 2023.

Action: Establish a Whole Family Wellbeing Service in Midlothian

The staff to support the Midlothian Family Wellbeing Service have been recruited and the service is now live. Although in its infancy the service is supporting families through multi-agency and partnership approaches. It is anticipated that the new service will grow and develop over time.

Action: Support children and young people affected by domestic abuse, parental alcohol or drug misuse and support young people to address their own alcohol and drug use

Midlothian and East Lothian Drug and Alcohol Partnership (MELDAP) co-ordinates the design, delivery and evaluation of drug and alcohol services across East Lothian and Midlothian. MELDAP funds two Midlothian services to deliver additional support to children and young people affected by domestic abuse, parental alcohol or drug misuse: MYPAS (Midlothian Young People's Advice Service) and Children 1st.

MYPAS works with young people aged 12-22 to provide information on the use of alcohol and other drugs including support to young people wishing to address their unhealthy use of these substances, primarily alcohol and cannabis. Children and young people have been supported by MYPAS to address their own alcohol and drug use and/or to minimise the impact of other's alcohol and drug use on their lives. Between April 2022 and March 2023, 49 young people engaged in on-going support for drugs/alcohol related issues. 409 appointments were attended, with an average of 8.4 meetings attended per young person. Of those engaged, 63% of young people reported reductions in drugs/alcohol use and 16% of young people reported becoming drug/alcohol free. 39% of young people who were engaged in drugs/alcohol support reported improvements in family relationships.

Children 1st provide whole family support to families where parental alcohol and drug use is a risk factor. While ensuring the children are safe and have the opportunity to thrive, there is support for adults to improve their parenting skills. Children 1st works closely with adult treatment and recovery partners to help parents address their substance use. Main highlights from this work during 2022/23 include:

- 93 children were supported; of these, 60 children reported improved family relationships (or their parents have reported on their behalf).
- Residential outdoor activity trip for 6 families as part of Children 1st "Bide oot" experience at Ardrouy Outdoor

Education centre.

- Families' involvement in fun based summer activity programme.
- Families' involvement in 2 weekly "weekend family activity programme" co-designed with families.
- Connecting as a "whole family" using systemic approach to support.
- Supporting children to have a voice regarding the impact of their lived experience within their families.
- Parents reporting that they have a better understanding of their child's trauma responses and what they can do to respond to this.
- Children supported to have a voice within education and other statutory settings and decision making processes, with meaningful impact.
- Joint partnership working with Women's Aid and Health in Mind to deliver a 'Women's Supper'.

Action: Deliver responsive and accessible income maximisation support to reduce the number of families that are living in poverty.

During 2022-23 Midlothian have been supported by the Improvement Service and national partners to engage in a process of self-assessment to review governance, actions and reporting on child poverty. This process aims to align actions to support families across Midlothian and identify priority areas for improvement that will be led by the poverty and financial inclusion planning/working groups. Governance and funding is now in place to take forward a review of income maximisation support and this will be completed in 2023-24.

Action: Increase the proportion of children and young people who feel safe.

An evaluation was undertaken on the Positive Approaches to Risk guidance in 2022, which includes recommendation and areas for future developments. The guidance has been well received, is useful to practitioners and it addresses areas that concern practitioners and also explores areas they feel they have limited understanding and/or experience of. MYPAS was commissioned to deliver the next phase of the programme, which included delivering training and leading on the second edition of the guidance. Training sessions have been delivered in person to 30 Children's Services staff and to staff working in residential services. The training, which now includes the correlation between Self-harming and the Teenage Brain, has been delivered twice and feedback from these sessions are being used to develop both the chapter within the handbook and future training sessions. The training programme for 2023/24 is open to all universal staff and carers, with bespoke sessions for kinship and foster carers.

Priority 2: More children and young people receive timely and effective mental health support when they need it

Action: Build capacity within early intervention and prevention mental health supports and services to meet local need

The Midlothian Early Action Partnership (MEAP) is a Lottery-funded partnership comprising of Third Sector, Health, Council and young people via the Midlothian Youth Platform. Between April 2022 and March 2023, 608 children and young people were engaged in MEAP Tests of Change that explore different ways to improve the mental health and wellbeing of children and young people, and to identify how the changes might re-allocate resources towards early action and system change.

Over 240 children and young people and 50 family members/carers accessed supports and services funded by the Children and Young People's Community Mental Health and Wellbeing Fund between April 2022 and March 2023. The numbers of beneficiaries are lower this year because the activities delivered focused on individual support sessions and activities, whereas last year there was greater focus on group activities and workshops. Beneficiaries have reported improvements to mental health and wellbeing, in confidence and resilience, and to school attendance and learning engagement following their participation in a range of activities including art and supported play therapy, family counselling and therapeutic support, and highly personalised creative development placements. The Scottish Government has made a commitment to invest a further £15 million in Children and Young People's Community Mental Health and Wellbeing. This means that Midlothian's funding for 2023/24 will be the same as for 2022/23, although it may increase or decrease slightly taking account of the most up-to-date population, poverty and rurality weightings.

Priority 3: Inequalities in learning are reduced

Action: Develop an Equity and Inclusion Strategy and plan, which focuses on actions to reduce educational inequalities through local and inclusive actions and resources

The Equity and Inclusion Strategy and plan focus on support for children with Additional Support Needs (ASN), improving education attendance and outcomes, developing nurturing approaches and improving opportunities for family learning. Good progress continues to be made in relation to each of these areas:

- ASN – revised processes and policies are providing greater clarity for schools as well as improved multi-agency supports for children and families. The newly formed Education Resource Group (ERG) is a multi-agency support for schools when in-house supports have been exhausted.
- Attendance – the creation of an attendance dashboard combined with revised procedures is ensuring earlier intervention. The addition of the Family Wellbeing Service will further promote positive attendance.
- Nurture – A relational framework has been developed and will be rolled out by nurture leads in schools and across services.

Action: Develop a Midlothian Family Learning Strategy and plan that encourages family members to learn together

The Family Learning Strategy is finalised followed detailed consultation. Our next step is to develop a plan that builds understanding and opportunities that encourage family members to learn how to support their children's learning and development.

Action: Develop a system of sharing information from the Child Health Reviews, which ensures that the partnership is able to identify and articulate how the educational experiences and health and wellbeing of children has been impacted by the pandemic

Fantastic progress has been made through multiagency working to identify a safe and efficient process by which information on child development can be shared with educational settings in order for children to receive additional support when it has been recognised that this would be beneficial in helping them to achieve their developmental milestones. We are at the final hurdle of finalising the format of the data reports and receiving sign off by Information Governance.

Action: Improve children's early language and communication skills through embedding the Circle Up, Up and Away approach in early learning and childcare provision and other early years support services

The training of Early Years staff in 'Up, Up and Away' (a resource to support children to achieve in language literacy and learning) has continued apace with further sessions booked for 2023. All settings are expected to be fully trained by the end of the academic year.

Summary of major challenges and actions to address them

22/23:

Across the Partnership, we have continued to experience high levels of staff attrition and absences; these changes and gaps in staffing has meant that the progress in some areas was slower than we anticipated. Partners have seen increased complexity around family support needs, including poor mental health, domestic abuse and increased persistent financial pressures.

Children 1st are seeing higher tariff concerns, with increased levels of co-working with social work with families on the Child Protection Register and accommodated care-experienced children. The reduced capacity within Substance Use Services at No. 11 has had a significant impact on families accessing these supports.

As highlighted in the H1 progress report, the target outlined in the GIRFEC action plan - to fully establish a Single Point of Access by March 2023 - has not been achieved. This is due to a combination of delayed funding and resource shortages, which has meant this action was not progressed during 22/23. Partners are committed to commencing work on this during 23/24. Establishing a Single Point of Access for mental health supports for children and young people has the potential to transform our mental health support system in Midlothian, ensuring children and young people receive more timely and effective support when they need it. Significant financial investment is required to ensure the longer-term operation of the Single Point of Access and the exact source of all of the funding required has yet to be identified.

When delivering the Positive Approaches to Risk programme, accessing rentable community space to deliver sessions has and continues to be a challenge. To ensure both a balance of accessibility in terms of staff numbers as well as fostering the appropriate environment for discussion, numbers are capped at 30 participants. This means that






sessions sell out quickly. Understandably, school strikes have impacted attendance and a number of participants let us know in advance that they couldn't attend due to childcare.









While the process for sharing data across sectors has been agreed, the format of the templates and final sign off by Information Governance has been delayed due to unforeseen absence. These two items will be picked up once a suitable person in education has been identified to take this forward.



There has been a huge commitment to delivering training in Early Years settings and in the face of many challenges; this has taken priority over gathering data. Although data gathering tools were made available, it has become apparent that settings require support in the form of training and resources in order to complete this effectively and meaningfully. This 'data journey' is set to commence in August 2023.

Getting it Right for Every Child Actions and PIs 22/23






01. More children and young people are safe, healthy and resilient

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.GIRFEC.1.1	Continue to support children and young people affected by domestic abuse, parental alcohol or drug misuse by supporting children and young people to address their own alcohol and drug use	22/23: MYPAS: 49 young people engaged in on-going support for drugs/alcohol related issues. 409 appointments attended (average of 8.4 meetings attended per young person). 63% of young people reported reductions in drugs/alcohol use. 8 young people reported becoming drug/alcohol free. 19 young people engaged in drugs/alcohol support reported improvements in family relationships.	100%	Number of children and young people provided with support		55		162	H2 22/23: On Target MYPAS: 49 young people engaged in on-going support for drugs/alcohol related issues. 409 appointments were attended (average of 8.4 meetings attended per young person). Children 1st: 93 children were supported during 22/23.
		Children 1st: 93 children were supported during 22/23. Of those, 60 children reported improved family relationships (or their parents have reported on their behalf) within the last financial year.		Number of children and young people reporting improved family relationships		55		79	H2 22/23: On Target MYPAS: 19 young people engaged in drugs/alcohol support reported improvements in family relationships. Children 1st: 60 children/families reported improved family relationships.
P.GIRFEC.1.2	Deliver responsive and accessible income maximisation support to reduce the number of families that are living in poverty	22/23: During 2022-23 Midlothian have been supported by the Improvement Service and national partners to engage in a process of self-assessment to review governance, actions and reporting on child poverty. This process aims to align actions to support families across Midlothian and identify priority areas for improvement that will be led by the poverty and financial inclusion	25%	Existing Income maximisation services are mapped and evaluation of impact is completed		Yes		No	H2 22/23: Off Target This is still in progress
				Delivery of income maximisation services are re-designed in Midlothian to meet the needs of the residents		Yes		No	H2 22/23: Off Target Not started. No progress can be made until the income maximisation services are mapped.
				Increased income received through benefits claimed		Yes		No	H2 22/23: Off Target Not started. No progress can be made until the income maximisation services are

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		planning/working groups. Governance and funding is now in place to take forward a review of income maximisation support and this will be completed in 2023-24.							mapped.
P.GIRFEC.1.3	Increase the proportion of children and young people who feel safe. We will do this by evaluating the work undertaken during 21/22 and developing the next stage of work, to commission and embed our Positive Approaches framework	22/23: An evaluation report was completed for the GIRFEC Board in 2022 and the recommendations provided the basis for the 2022/23 work streams. MYPAS was commissioned to continue the work which included delivering training and leading on the 2nd edition of the guidance.	100%	Evaluation report completed		Yes		Yes	H2 22/23: On Target Evaluation for first phase has been completed
				Work plan has been developed		Yes		Yes	H2 22/23: On Target Work plan developed and in place
				Partners are commissioned and delivered commissioned work		Yes		Yes	H2 22/23: On Target MYPAS are leading on this work stream
				Monitor through school wellbeing surveys		Yes		N/A	H2 22/23: Not Applicable This PI is no longer applicable: School wellbeing surveys have not been carried out – this is currently with the Education Leadership Team
P.GIRFEC.1.4	The Partnership will further embed the children's rights approach to all of our work, including rights relating to health and education, leisure and play, fair and equal treatment, protection from exploitation and the right to be heard	22/23: GIRFEC Partners have focused on raising awareness and understanding of UNCRC principles and how we embed it into our practise, policies and processes. Further action is required around gathering evidence of how we are implementing UNCRC in our working practise and what we hope to do next.	61%	Actions identified and undertaken		Yes		Yes	H2 22/23: On Target
				Evidence gathered on our progress made in incorporating children's rights into our work		Yes		No	H2 22/23: Off Target In progress. Partners are gathering evidence of how we are implementing UNCRC in our working practise.
P.GIRFEC.1.5	Identify positive physical spaces for young people that promote wellbeing	22/23: Young people are leading on this Midlothian Early Action Partnership (MEAP) Youth-led Test of Change: developing a youth wellbeing space involving	100%	Positive physical environments for young people identified		Yes		Yes	H2 22/23: On Target 'One Youth' established.
				Plans co-designed with young people, on use of the positive spaces identified		Yes		Yes	H2 22/23: On Target 'One Youth' is being developed by young people, for young people.




Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		co-designing an open space for young people that is timetabled with a mix of activities, individual support and opportunities to relax. MEAP secured a suitable venue for one year, based within a community-owned hub called 'One Dalkeith'. Young people are busy using and developing the space with the support of CLLE and partners. The Test of Change will conclude		Actions taken to future-proof this positive physical environment for young people		Yes		Yes	H2 22/23: On Target Actions are being taken to future-proof this positive physical environment for young people throughout the Test of Change, which comes to an end in December 2023.
P.GIRFEC.1.6	Establish a Whole Family Wellbeing Service in Midlothian, that provides preventative, needs-based support for families when they need it, and for as long as they need it	22/23: The staff to support the Midlothian Family Wellbeing Service have been recruited and the service is now live. Although in its infancy the service is supporting families through multi-agency and partnership approaches. It is anticipated that the new service will grow and develop over time.	100%	Develop a multi-agency and multi-disciplinary approach that draws in support across the partnership		Yes		Yes	H2 22/23: On Target The Family Wellbeing Service is now live.





02. More children and young people receive timely and effective mental health support when they need it

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.GIRFEC.2.1	Deliver quick and easy access to all levels of support for mental health and wellbeing by establishing a Single Point of Access to mental health and wellbeing supports and services	22/23: A combination of delayed funding and resource shortages has meant this action was not progressed during 22/23. The Partners are committed to commencing work on this during 23/24.	0%	Blueprint for a Single Point of Access approved by GIRFEC Board		Yes		No	H2 22/23: Off Target Not progressed. See Action update.
				Work commenced on establishing a Single Point of Access		Yes		No	H2 22/23: Off Target Not started. See Action update.
P.GIRFEC.2.2	Build capacity within early intervention and prevention mental health supports and services to meet local need by further investing in community-based activities that support mental health and emotional wellbeing in children and young people	22/23: Between April 2022 and March 2023, 608 children and young people accessed supports and services through MEAP early action Tests of Change. Over 240 children and young people accessed supports and services funded by the Children and Young People's Community Mental Health and Wellbeing Fund.	100%	The number of children and young people who receive support from additional early MH support provision as a result of Community Framework and MEAP early action funding		300		848	H2 22/23: On Target 848 children and young people accessed supports and services from additional early MH support provision as a result of Community Framework and MEAP early action funding
P.GIRFEC.2.3	Increase the percentage of children and young people who receive a comprehensive assessment of their health needs within 4 weeks of becoming "looked after", to increase chances of timely and appropriate supports being put in place	22/23: We received 58 Referrals (23 (40%) pre-school children and 35 (60%) school age children). 100% of pre-school child health assessments were carried out within 4 weeks, as part of the Health Visiting Pathway. Of the 35 school age children offered a comprehensive health assessment, 28 school consented to an assessment (80%) . 23 of these had a comprehensive health	100%	New process is implemented		Yes		Yes	H2 22/23: On Target Process in place
				Percentage of children and young people who receive a comprehensive assessment of their health needs within four weeks of becoming "looked after"		95%		80%	H2 22/23: Off Target Due to extraneous factors: 1) 5 school age children refused assessment (14%) . 2) 2 ceased to be "looked After" within a short space of time before assessment was offered (6%) .

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		assessment carried out within 4 weeks of becoming "looked after".							

03. Inequalities in learning are reduced

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.GIRFEC.3.1	Develop a Midlothian Family Learning Strategy and plan that encourages family members to learn together, with a focus on intergenerational learning, and enables parents to learn how to support their children's learning/development	22/23: The Family Learning Strategy is finalised followed detailed consultation. The next step is to develop a plan that builds understanding and opportunities that encourage family members to learn how to support their children's learning and development.	70%	Midlothian Family Learning Strategy and plan is in place		Yes		No	H2 22/23: Off Target The Family Learning Strategy is finalised followed detailed consultation. The plan will be developed during 2023.
P.GIRFEC.3.2	Develop an Equity and Inclusion Strategy and plan, which focuses on actions to reduce educational inequalities through local and inclusive actions and resources	22/23: The Equity and Inclusion Strategy and plan focus on support for children with Additional Support Needs (ASN), improving education attendance and outcomes, developing nurturing approaches and improving opportunities for family learning. Good progress continues to be made in relation to each of these areas.	100%	The Equity and Inclusion Strategy and plan is in place and implemented		Yes		Yes	H2 22/23: On Target The Equity and Inclusion Strategy and plan is now in place, with activities in progress and continuing throughout 23/24.
P.GIRFEC.3.3	Develop a system of sharing information from the Child Health Reviews, which ensures that the partnership is able to identify and articulate how the educational experiences and health and wellbeing of children has been impacted by the	22/23: System in place and data reports have been drafted. Information would be available at area level and at an individual child level. DPIA to be concluded to ensure that information can be shared between health, the council and partners delivering funded ELC	70%	System in place to share information on the health visiting pathway		Yes		No	H2 22/23: Off Target The final actions have been delayed due to the unavailability of key education person leading on this. The final data templates are still to be agreed by education. DPIA to be concluded to ensure that information can be shared between health, the council and partners delivering funded ELC.

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	pandemic								
P.GIRFEC.3.4	Improve children's early language and communication skills through embedding the Circle Up, Up and Away approach in early learning and childcare provision and other early years support services	22/23: The final actions have been delayed due to the unavailability of key education person leading on this. The final data templates are still to be agreed by education. DPIA to be concluded to ensure that information can be shared between health, the council and partners delivering funded ELC.	80%	The number of Early Learning and Childcare establishments using the Up, Up and Away approach				41	H2 22/23: Data Only 41 settings are fully trained and using Up Up and Away. 19 settings due to have their second training in and 4 settings still to have training
				The number of children that make over 30% progress on the early literacy assessment		50%		N/A	H2 22/23: Not Available No specific data available. Gap identified and all settings will be taken on a 'data journey' from August 2023 implementing a modernisation programme which will include appropriate support and paperwork
				Number of Practitioners (education, health, private/voluntary sector) trained in approach				480	H2 22/23: Data Only Approximately 480 practitioners have been trained
				Children that have been identified as at risk are assessed to have improved in their language and play development		Yes		N/A	H2 22/23: Not Available No specific data available. Gap identified and all settings will be taken on a 'data journey' from August 2023 implementing a modernisation programme which will include appropriate support and paperwork

Summary of successes

22/23:

Significant progress has been made in supporting 367 number of young people/adults and 108 parents on NOLB programmes. 36 parents have secured employment in this period, 8 have sustained employment, 3 moved into Modern Apprenticeships and 3 into self-employment.

The LTU project which ran for one year was extremely successful in supporting people out of work for more than 12 months back into employment. 22 paid work placements were provided across the Council and third sector partners with 15 people moving into sustained employment, a success rate of 68%.

IOM partners have proactively supported the strategic poverty and mitigation work through the trusted partner model, the wash and dry services and the recently launched reheatable foods pilot.

The in depth work undertaken with the improvement service on child poverty and with Nick Hopkins will set a clear direction for our work on poverty over the next 4 years.

262 qualifications have been secured for adults through the CLLE programme and 1,126 participants from 40% SIMD deprivation areas have participated in programmes.

Partnership working to produce and submit the Shared Prosperity Investment Plan has secured over £3.5million for Midlothian over 3 years with 17 projects being awarded funding of over £2million to deliver projects from climate change to employability.

Central Dalkeith and Woodburn have become a project town as part of the Shaping Places programme and the Living Well in Central Dalkeith and Woodburn group have agreed terms of reference and planned a community event for the 5th May.

Edinburgh College

Improved third sector access to Edinburgh College Midlothian Campus and a free breakfast club delivered to 150 students a week.

£2.2million secured by Edinburgh College to decarbonise the Midlothian Campus

Edinburgh College hosted UK World Skills competition with over 150 competitors and 600 visitors

Volunteer Midlothian

22/23 has been a year of rebuilding traditional volunteering without Covid restrictions. Volunteer Midlothian have once again been accessing places and people to promote the benefits of volunteering and have redeveloped promotional materials since moving office during the pandemic. In particular, access to young people through schools has expanded once again, as well as an increased awareness by individuals and referrers about the benefits of volunteering to the volunteer (increased confidence, structure, routine, skills, experience and improved employability). Our Scottish Government Saltire Awards statistics for Midlothian's young people have more than doubled in terms of the numbers of young volunteers registering and the number of certificates issued – proving more of Midlothian's young people are taking up volunteering and sustaining it. Furthermore, we have received 9 nominations for the prestigious Saltire Summit Award highlighting that young people are not only sustaining volunteering but going above and beyond!

Volunteer Midlothian's Transform Supported and Supervised volunteering opportunities for young people have again been in popular demand, where we have had to operate waiting lists for young people keen to volunteer with our Intergenerational Activities. Additional funding enabling us to offer an extra weekly session (increasing to 3 sessions per week) helped reduce the waiting list for a period of time.

Summary of major challenges and actions to address them

22/23:

Developing new group to replace IOM with more streamlined focus on skills, employability and capacity building
Retaining productive partnerships and work between Council, FE/HE and third sector at a time of diminishing resources and competing demands and priorities

Delivering the ambitions and targets of the CLD Plan with less resources – plan will be reviewed and updated this year

Edinburgh College

Establishing a new enterprise hub at Midlothian Campus in partnership with Business Gateway

Volunteer Midlothian



Despite the successes and opportunity to engage even more people in volunteering; stricter and time intensive reporting requirements, as well as funding cuts has a direct impact on our continued and future delivery. With uncertainty in Midlothian Councils' Third Sector Grants in the future, and tough competition for other funders the future remains unsettled. We will continue to explore funding options and partnerships to sustain (and ideally further develop) our services. The current cost of living crisis is having a detrimental impact on both existing volunteers and potential volunteers. Volunteer Midlothian are aiming to address this issue by reinforcing that we will reimburse travel expenses for our volunteers (many existing volunteers are now claiming where they previously decided not to) and by providing refreshments at volunteering sessions.

Improving Opportunities for People in Midlothian Actions and PIs 22/23






01. Deliver the actions in the Child Poverty Action Plan



Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.1.1	Deliver responsive and accessible income maximisation support to reduce the number of households that are living in poverty	22/23: Mapping of services and re-design have been delayed due to capacity to take this forward. Nick Hopkins research has gathered the views of those with lived experience, report concluded and shared and will be used to move forward	50%	Existing income maximisation services are mapped, baseline of income achieved is recorded and evaluation of impact is completed		Yes		No	H2 22/23: Off Target Will be progressed under Child Poverty Strategic Group
				Delivery of income maximisation services are re-designed to meet the needs of the residents		Yes		No	H2 22/23: Off Target Will be progressed under Child Poverty Strategic Group
				Those with lived experience of poverty are consulted		Yes		Yes	H2 22/23: On Target Nick Hopkins Report published
P.IOM.1.2	Reduce food insecurity and fuel poverty through co-ordinating services and working in partnership	22/23: Trusted partners model and other pilots on reheatable food and wash and dry are in place.	100%	Mapping of existing provision to establish a baseline		Yes		No	H2 22/23: Off Target Mapping not concluded due to capacity
				Implement new projects from Food and Health Alliance food insecurity recommendations		3		N/A	H2 22/23: Not Available No longer applicable as group does not exist – remove as target
P.IOM.1.3	Support adults into employment through partnership working	22/23: PES – 108 engaged in service, 36 secured employment, 3 into MA's, 3 into self-employment LTU – 22 paid work placements offered across Council and third sector resulting in 15 people securing regular sustained employment IFS – currently supporting people furthest from labour market so no progress into employment at present. Soft	100%	Number of Midlothian residents gaining positive outcome through accessing Regional Skills Centres		20		70	H2 22/23: On Target 70 Midlothian residents registered with Fort Kinnaird Recruitment & Skills Centre with 5 progressing into employment. 11 clients registered with wider RSC's with 2 progressing into employment,

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
		indicators re increasing income from benefits, supporting children back into school, engaging with adult learning and employability support have all been met. Changing outcomes for phase 2 of programme currently underway.		Number securing employment through participation in employability programmes (Target: NOLB - ; PES - ; YPG - ; LTU – 20 places; IFS - 6)				367	H2 22/23: Data Only PES has exceeded targets, LTU has resulted in 68% of participants securing employment following placement Referral process for IFS is changing with phase 2 of programme. NOLB successfully supported 367 young people and adults on employment journey
				Reduce the number of adults aged 16 to 64 economically inactive in Midlothian - Tracking Only		22.9%		17.4%	H2 22/23: On Target The latest available information (Oct 21 - Sept 2022) shows Midlothian is below the Scottish average of 22.8%







02. Participation measures for young people over 16 increased

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.2.1	Ensure that transitional support is offered to young people in S4, 5, 6 who are at risk of leaving school without a destination	22/23: On target with Midlothian above national average for SLDR and APM. Increase in number of Foundation Apprenticeships offered and taken up	100%	'Unknown's' on list average below 100		100		158	H2 22/23: Off Target Unknowns in the 16-19 cohort has increased due to a recent data cleanse that has increased the overall figure
				Sustain Participation Measure at 1% above national average		1%		1%	22/23: On Target APM is 93.4% for Midlothian which is above the national average of 92.4%
				Care experienced / young carers % positive destinations is monitored and maintained within national average		71%		88%	H2 22/23: On Target Latest figures 2021/22 show 88.00% of looked after children in a positive destination compared to 85.96% in Scotland. Some caution is needed due to the small number of children captured in this data for Midlothian.



03. Improve qualification levels for adults at levels Scottish Vocational Qualifications (SVQ) 3 and 4

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.3.1	Improve qualification levels for adults at National Vocational Qualifications (NVQ) levels 3 and 4	22/23: Progress being made towards adults gaining qualifications at all levels (now above Scottish average) and a decrease in number of adults with no qualifications	100%	Track number of qualifications for adults through NOMIS					H2 22/23: Data Only NVQ4 = 51.7% (Scotland 50%) NVQ3 = 68.2% (Scotland 64.8%) NVQ3 = 85.3% (Scotland 79.6%) NVQ1 = 89.1% (Scotland 86.4) No Qualifications = 4.4% (Scotland 7.8%)
				Increase accredited adult learning opportunities		500		750	H2 22/23: On Target CLLE target of 750 qualifications exceeded, 1803 achieved.




04. CLD Partnership Plan aims to increase skills for learning life and work

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.4.1	CLD Partnership Plan aims to increase skills for learning life and work	22/23: Reporting period for CLD Plan is September to September so reporting is difficult. In year 1, there was one target requiring focused attention, 13 targets requiring some action in years 2 and 3 and 20 targets completed or making good progress.	100%	CLD Strategic Plan Actions are on target which will contribute to Covid-19 recovery and engagement		Yes		Yes	H2 22/23: On Target Year 1 CLLE engagement targets exceeded – target 4,000; 10.303 achieved
				CLD Strategic Plan Actions are on target which will contribute to Improving social interaction, health, wellbeing and poverty		Yes		Yes	H2 22/23: On Target
				CLD Strategic Plan Actions are on target which will contribute to Pathways to learning, personal development and employment		Yes		Yes	H2 22/23: On Target
				CLD Strategic Plan Actions are on target which will contribute to Digital and resilient communities of the future		Yes		No	H2 22/23: Off Target Needs some attention in year 2
				CLD Strategic Plan Actions are on target which will contribute to Midlothian being carbon neutral by 2030		Yes		No	H2 22/23: Off Target Needs some attention in years 2 & 3
				CLD Strategic Plan Actions are on target which will contribute to Enhancing our workforce and volunteer skills		Yes		Yes	H2 22/23: On Target





05. Increase opportunities for Midlothian residents to be digitally included

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.5.1	Increase opportunities for Midlothian residents to be digitally included	22/23: Community based drop ins had 30 attendees; 1 course offered jointly with Edinburgh College piloting a new data skills qualification, Developing your digital and data skill and had 11 participants. In addition, 3 CLLE staff are participating in professional learning around Data Science, undertaking the PDA Data Science with Edinburgh College's professional learning programme.	100%	Map provision and produce Midlothian Digital Pathway with routes into support networks		Yes		Yes	H2 22/23: On Target
				Number of digital opportunities offered				7	H2 22/23: Data Only 7 community based courses offered by CLLE including 2 qualifications




06. Third Sector organisations and volunteers have improved skills, resources and knowledge to achieve positive change

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.6.1	Deliver an annual Third Sector Interface training programme, of 10 training events	22/23: 13 online training events have been delivered so far: . Net Zero and the 3rd sector . Ukraine and the Third Sector . Investing in Communities fund . Shared Prosperity Fund x 2 . Meet your Midlothian Councillors . Third Sector Forum x 2 . Trustees Training x2 . Conflict Management Training . First Aid . Meet the Funders	100%	Number of training events delivered		10		10	H2 22/23: On Target
P.IOM.6.2	Deliver one to one business support, information and training to around 300 third sector organisations and individuals per year	22/23: Midlothian Third Sector update currently has a subscription number of around 600, with links to funding, training, local and national news. Currently we have offered 1-1 support for 56 organisations.	100%	Number of instances of assistance		300		300	H2 22/23: On Target
P.IOM.6.3	Deliver the 1 year actions in the revised Midlothian Third Sector Compact (co-produce Council and third sector grants schemes)	22/23: Grant scheme co-produced and launched in 21/22 and continued in 22/23. Midlothian council and MVA co-produced on the UK Shared Prosperity Fund focus, application forms and guidance.	100%	Co-produce new Council grants scheme		Yes		Yes	H2 22/23: On Target

07. Health inequalities for people in Midlothian are reduced

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.7.1	Health inequalities for people in Midlothian are reduced	22/23:	50%	Review draft IOM plan of action for whole system approach to Type 2 Diabetes and agree priorities		Yes			
				Support Midlothian organisations to develop a prevention confident staff by providing learning sessions to statutory and third sector partners		10			
				80 staff from the HSPC, Council and Third Sector trained in Good Conversations		80			
				Increase awareness and action on health inequalities - 12 bitesize workshops to be delivered		12			

08. Reduce the cost of the school day for families

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.IOM.8.1	Reduce the cost of the school day for families	22/23: Awareness raising completed at Strathesk PS, all other actions will now be progressed as part of Child Poverty Strategic Plan	100%	Support the implementation of COSD measures in Penicuik, Dalkeith and Gorebridge Area School Groups		Yes		N/A	H2 22/23: Not Available Data not available from schools
				Involve families in the development of local measures		Yes		N/A	H2 22/23: Not Available Data not available
				Deliver poverty awareness-raising sessions across participating schools		Yes		No	H2 22/23: Off Target Only completed in Penicuik

Summary of successes

22/23:

Climate Emergency

The Actions identified in the 2021/2022 Single Midlothian Plan were intended to cover a three year period 2021/2024, and not all were expected to be delivered in the year 2022/2023. The Climate Emergency Group has selected a number of the actions for rolling forward into the 2023-2027 Single Midlothian Plan.

The summary of success are:

- continued raising Climate Emergency on partners work agendas and the creation of a body of people working and interested in this area;
- work on biodiversity measures, including; incorporating further biodiversity work on school curriculum and engagement with Scottish Government; delivery of actions and priorities of the Midlothian Local Biodiversity Action Plan 2019-2024 and primary school tree planting in Dalkeith Country Park;
- engagement with partners on energy, including MEL Ltd and Scottish Power Energy Networks on electricity grid issues in Midlothian;
- starting work on trying to create a hub(s) for information on Climate Emergency; and
- support for partners events on energy efficiency and domestic renewable energy technologies.

Economic Development

Community Wealth Building

Local Procurement Strategy

The Business Gateway team continue to promote localised procurement with clients, encouraging registration with the Supplier Development Programme and Public Contract Scotland (PCS). We actively encourage businesses to register with The Supplier Development Programme which provides access to free training and support in all aspects of public sector tendering to improve the tender readiness of local suppliers.

Working with our Procurement Team, we identify upcoming procurement opportunities, promoting local procurement opportunities via our digital channels and for any that we know suit a specific business we contact the client directly. Support via the teams Procurement Mentor is available to clients and is made to clients via the Business Gateway adviser. We also proactively identify regional and national opportunities that suit our client base on PCS.

Events, mainly those by the Supplier Development Programme, are also shared with local businesses and across our social media channels to support local businesses to become "tender ready".

A Meet the Buyer event was held at Newtongrange Mining Museum on 29th March regarding Midlothian Council's upcoming building/roofing framework and was attended by ED, BG, Procurement and BMS. The event was attended by 24 people from businesses in the local area. Without requesting, we received very positive feedback from attendees and BMS reported they found it very worthwhile, more meet the buyer events are planned in support of the Local Procurement Strategy and the transition to a wellbeing economy.

Social Enterprise

Two Social Enterprise Conversations held in Bonnyrigg and Roslin (and surrounding areas). Projects being supported from these sessions include:

- . A start up social entrepreneur now accessing business support to take forward their idea.
- . Existing business owner starting a new venture and considering social enterprise.
- . Existing charity exploring income generation.
- . One participant signed up to join Wellbeing Business Association.

Each of these projects will become income generating social enterprises and are presently working with the BG team on legal structure, identification of revenue streams, local and national referrals/introductions with connections made to existing social enterprises where a collaborative opportunity is identified.

Business Gateway

2 Expert Help Programmes (HR Support & Financial Management) launched on 28th February 2023. The Expert Help programme provides consultancy support in specialised areas to businesses in Midlothian. 6 clients have been referred to each programme with 3 of the HR Support now complete. Areas supported for those completed include:

- . Support to review job descriptions, induction pack, creation of Employer Value Proposition to further embed culture and position recruitment and create a marketing structure for job adverts;
- . Support to create Employee Handbook, Employment Contract and Induction Checklist;
- . Support in creating contracts for subcontractors and clients and information to support staff to understand registering for self-employment

Start-ups

Q4 saw a welcome increase in the number of start-ups to 63, most of these had accessed pre-start support in 2021/22 and some from earlier this financial year. This reflects the continued and focused activity of our dedicated Start Up Adviser and broader economic trends including:

- . Part time work sufficient before but not during cost of living crisis.
- . Developing "side hustles" in order to create additional income to cover gaps in earnings, whilst remaining in employment.
- . Redundancies or threat of job loss motivating clients to investigate self-employment.

The total number of start-up businesses for the full financial year 2022/3 was 118. This should realise a forecasted creation of 142 jobs. Quarter 4 jobs forecast of 74.

LACER Funds

The Green Transition fund is now closed as oversubscribed. We have awarded a total of £113,983.90 leaving a balance of £85,938.10 from a total allocation of £199,922.00. There are 10 applications to be assessed

Social Enterprise - £8k awarded - £69,387 remaining
Business Associations – no draw down yet

There are 5 emerging business associations:
Locality – Penicuik & Gorebridge
Thematic - Green Trades, Wellbeing & Food/Drink.

Inward Investment Prospectus

Launched online on 9th January 2023 - <https://locateinmidlothian.co.uk/invest-in-midlothian/>

Locate in Midlothian

The Locate in Midlothian website continues to be a valuable tool for employability opportunities and employment support with 37 property enquires received via the site during Q4, all enquirers contacted by Business Gateway advisors to offer wider support. In total the team have received 138 enquires this year. The Locate in Midlothian website received 10,095 visits from 1st of April to 10th of November 22. (It should be noted that website visits for the remainder of the year cannot be reported on at present due to a switch in software, reporting issues are being progressed with the developer). Each social media channel is targeting different audiences and each is performing well in terms of audience growth and interaction with 1,880 'Business Gateway Midlothian' followers and 1,676 'Locate in Midlothian' followers across Facebook, Twitter and LinkedIn.

Midlothian Carbon Pledge

We had 9 new sign ups to the Midlothian Business Green pledge taking the total to 50. The LinkedIn group is making progress, we are starting to see pledgers sharing their stories and we continue to share a mix of green information, from partners on learning opportunities, support or funding,

The sign up process has been streamlined, previously an Adviser met with the client to explore their current green activities, those planned and areas where support is required, this then led to referrals to partners. The discovery is now done through an online form, the business is immediately signed up as a Pledger and the Adviser can then

contact with the information they need and explain who and why they recommend a particular referral, this has shortened the process on both sides and freed up Adviser time.

Property

37 property enquiries were received in Q4 via the Locate in Midlothian website. All enquirer's are contacted by the Business Gateway team to offer wider support. 2022/23 year to date total property enquiries 138.

Housing

SHORE standards

Working Closely with Scottish Prison Service, Scottish Government and Local Authorities in the East Hub Area to develop a Memorandum of Understanding for the delivery of housing advice to Prisoners in HMP Edinburgh, SHORE standards.

Voids

Reduction in time between terminations from exiting tenant to the new tenant being let the property is down to 25 days on average, last year we averaged 46 days.

Community Planning

Working closely with the Community planning group and looking at how we can help Midlothian residents. With YOU our tenancy and hostel managing contractor has now become a trusted partner and is distributing the £44000 LACER funding as required.

The formation and start of the Dalkeith shaping places for wellbeing project started this quarter, headed up by the IHUB.

ONE housing – new housing management database

We are in the final testing phase for our new housing management database, which is due to go live in May 2023. The system is like for like, however in time and with budget, the system has functionality for the service to provide a modern digital platform. When the two systems switch over, it is anticipated that the whole service will be without system for up to two weeks. During this time, we will have a minimum service, emergencies only.

Rent letters

The rent letters for 2023-2024 have been distributed. Mainstream rents will be increasing by 4.8% and temporary accommodation properties will be decreasing in line with new build prices. This doesn't include hostel charges.

New Build Projects

We have received the delayed handover for our Newtongrange new build site street name is Arrol Place/Avenue providing 79 much needed accommodations.

Wheatley Homes East, Register Social Landlord has asked for applicant's details from our waiting list, in order to shortlist for the 57 homes in Lyell Crescent, Penicuik.

We are working alongside the health and social care partnership around the Extra Care housing facility in Dalkeith called Normandy Court, anticipated June 2023.

We are also working with the planning department around our social housing requirements in the Shawfair area.

Iron Mountain

Housing have its own Iron Mountain account for storage of paper documents, we are moving this over to the main council contract. We will be reviewing the 287 boxes in storage to align with the retention schedules.

Resettlement Schemes

We have a range of activities around the resettlement programme, this includes:

The UK Resettlement Scheme which provide routes for people from a range of different countries who may be fleeing conflict.

The Afghan Resettlement Schemes, which provide routes for people who supported the UK efforts in Afghanistan to settle in the UK.

The Homes for Ukraine Scheme which provides a range of routes for people fleeing the conflict in Ukraine.

The Asylum Dispersal Programme through which people seeking asylum are provided with accommodation in specified nations.

The main activities this quarter are providing housing options.

Summary of major challenges and actions to address them

22/23:

Climate Emergency

The Actions identified in the 2021/2022 Single Midlothian Plan are intended to cover a three year period 2021/2024, and not all were expected to be delivered in the year 2022. The Climate Emergency Group has selected a number of the actions for rolling forward into the 2023-2027 Single Midlothian Plan.

The summary of major challenges are:

- **Challenge:** Being able to deliver the required actions to help hit Net Zero by 2030;
Action Response: Carry on working in partnership to deliver actions.
- **Challenge:** Development of locally-owned Climate Emergency projects. Discussion is being had with Council and MEL Ltd.
Action Response: Carry on working in partnership to deliver actions.
- **Challenge:** Identify potential sites on Council and other partners land for renewable energy generation Inc. solar, wind and ground-source heat pumps. Explore potential for community-owned schemes and joint ventures between public, private and community sectors;
Action Response: Work not proceeding through the group. MEL (Midlothian Energy Limited – partnership between energy firm Vattenfall and Midlothian Council) has a remit for taking this forward. The Council will continue to work with MEL.
- **Challenge:** Producing a climate change hub to host information and exemplars of best practice for community and business climate change projects.
Action Response: With partners and Scottish Government seek to establish how such hubs can be created.
- **Challenge:** Being able to fund and resource actual climate change and climate change adaption projects.
Action Response: Identifying resource and people that can take projects forward.
- **Challenge:** Working with car dealers, approve EV charger installers, Energy Saving Trust etc. to establish a 'one stop shop' for EV buyers in Midlothian to improve uptake, make the process of buying an EV and establishing the charging infrastructure seamless and smooth;
Action Response: Conversations within the Climate Emergency and Council are occurring but no firm action has been identified. The Climate Emergency Group has discussed the actual capability of the Climate Emergency Group to arrange this and benefit of such an engagement, given the increasing take up of electric vehicles.

Economic Development

SMP Employer Surgeries

Q4 continued to be challenging in engaging employers, with no employers booking despite direct contact, employers' report that uncertainties are creating a reluctance to recruit for growth or new projects.

MTF Roundtable

Similar to the employer surgeries these sessions started off well but then no bookings since the sessions scheduled from September.

Many of the tourism businesses have not fully recovered from the financial impact of the Pandemic so when the energy price increases started to be felt, alongside lower visitor numbers reducing income, the pre summer optimism we saw at the April and June roundtables was understandably replaced with a drive to take stock and drive down costs.

Housing

Homelessness pressures

This quarter the Homelessness officers are witnessing an increase in presentations due to the current cost of living crisis. The impact is disproportionately felt by those who are already struggling to make ends meet. Our support and guidance is an important contribution to tackling poverty and supporting good health and wellbeing in Midlothian.

Housing applicants who are assessed as Homeless can request temporary accommodation at any point whilst they hold an open Homeless Application or are being assessed as Homeless, we have seen an increase in requests for accommodation from this group. Which places a daily basis at risk of breaching the order. The Homeless Persons (Unsuitable Accommodation) (Scotland) Amendment Order 2020 extended the order for councils to accommodate all households, within 7 days. We work smartly, to ensure the small stock of properties that we have for allocation covers the increasing demand for temporary accommodation.

Unsuitable accommodation is defined in the Order as accommodation which does not meet standards relating to the physical properties of the accommodation (the physical standard), its proximity to health and education services (the proximity standard) and its suitability for use by children (the safety standard). With the recent removal of local connection into homelessness, we are seeing out of area placement into our area. We believe this is due to our excellent practice on temporary accommodation compared to our surrounding local authorities, however this is placing an even greater demand on our stock.

With YOU tenancy and hostel support provider

Manager and CEO no longer work for With YOU this quarter.

Traveller site We are working jointly with East Lothian around the long term plans for the site. There has been some damage to the site and we are currently assessing the costs to make good

Sustainable Growth - Climate Change Actions and PIs




01. Agree and implement a standard methodology and tool(s) for measuring and accounting for carbon emissions in Midlothian





Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.1.1	Review the range of extant carbon calculation methodologies and tools in use in government, academia and the private sector (to note this action forms part of a three year plan)	H2 22/23: Complete	100%	Review of the range of extant carbon calculation methodologies and tools in use in government, academia and the private sector undertaken (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete View taken by Climate Emergency that there was no single agreed methodology to use and efforts would be better concentrated on delivering other actions.


02. 20 minute neighbourhoods in Midlothian

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.2.1	Promote the principles of the '20 minute neighbourhood' concept within all partner organisations, including layout and make up of new development for local services (to note this action forms part of a three year plan)	H2 22/23: Complete Principles have been promoted.	100%	Promotional work and awareness raising undertaken with relevant partners (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Engagement and promotional work undertaken with partners. Will be taken forward in the next Midlothian Local Development Plan.




Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.2.2	Work with local shop owners and service providers to identify opportunities for new local premises and outlets to serve currently unmet need - work to producing a directory highlighting Midlothian produce and how/where it can be obtained	H2 22/23: Complete Ongoing	100%	Engagement has taken place with local shop owners and service providers and directory is in production (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete and ongoing Estates and Economic Development sections of the Council involved in identifying locations for new local premises and maintaining a directory of Midlothian businesses.

03. Climate Emergency Awareness Raising and Community Engagement






Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.3.1	Promotion of Climate Emergency issues through a programme of engagement activities, including a sustained social media presence and investigation of setting Climate Emergency Hubs (to note this action forms part of a three year plan)	H2 22/23: Complete Ongoing	100%	Promotion group established and is operational (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Ongoing. Group members have undertaken engagement events and they have been promoted. Investigation of setting up a Climate Change Hub.
P.SG.CLIM.3.2	Development of locally-owned Climate Emergency projects (to note this action forms part of a three year plan)	H2 22/23: Off Target Promotion work for homeowner renewable energy projects has occurred, but not, as envisaged, also for the development of community scale renewable energy projects.	40%	Work progressed to take forward development of locally-owned Climate Emergency projects (to note this indicator forms part of a three year plan)		Yes		No	H2 22/23: Off Target Promotion work for homeowner renewable energy projects has occurred, but not, as envisaged, also for the development of community scale renewable energy projects.
P.SG.CLIM.3.3	Learn from other Climate Emergency related projects and Community Planning Partnerships on Best Practice on Net Zero and Housing to prompt action and involvement (to note this action forms part of a three year plan)	H2 22/23: Complete Ongoing.	100%	Relevant projects identified and understood (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Ongoing. Climate Emergency Group members have inputted experience from other bodies/groups.
P.SG.CLIM.3.4	Work with Midlothian Council education services, and youth platforms, to engage young	H2 22/23: Complete	100%	Climate Emergency group partners liaise with Midlothian Council Education service (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Ongoing, and work done to promote this through the school curriculum and work with Scottish Government.



Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
	people in Climate Emergency matters								
P.SG.CLIM.3.5	Compile exemplars of Climate Emergency related projects, for wider circulation, that can prompt action and involvement (to note this action forms part of a three year plan)	H2 22/23: Off Target Group meetings have occurred on this and examples are being pulled together. More need to be pulled together and methods of information distribution identified.	50%	List of exemplar projects is compiled (to note this indicator forms part of a three year plan)		Yes		No	H2 22/23: Off Target Group meetings have occurred on this and examples are being pulled together. More need to be pulled together and methods of information distribution identified.

04. Development of Renewable Energy


Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.4.1	Explore developing a plan for decarbonising the electricity and hot water output from the Millerhill Energy from waste plant (to note this action forms part of a three year plan)	H2 22/23: Complete	100%	Work undertaken with Midlothian Energy to take forward the action (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete View taken by members Climate Emergency that the action is for the plant operators and regulators, and developing the plan would not be an efficient (or possible) use of time of members of the Climate Emergency Group.
P.SG.CLIM.4.2	Review electricity grid capacity across Midlothian and assess its ability to handle predicted growth in electric vehicles, electric heating etc. Identify bottlenecks and engage with relevant bodies to invest in upgrades	H2 22/23: Complete Work commenced but issues encountered in getting information.	100%	Assess capacity electricity grid capacity in Midlothian (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Engagement undertaken with Scottish Power Energy Networks to understand electricity grid capacity issues in Midlothian.
P.SG.CLIM.4.3	Identify potential sites on Council and other partners land for renewable energy generation Inc. solar and exploration of potential for community-owned schemes and joint ventures	H2 22/23: Complete Ongoing.	100%	Consideration given by partners to potential sites for renewable energy (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Ongoing. MEL Ltd is and will be looking at sites for renewable energy developments.

05. Support and Promotion of Biodiversity


Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.5.1	Work with schools on biodiversity projects in their local areas, including on establishment of B-line projects (to note this action forms part of a three year plan)	H2 22/23: Complete Ongoing.	100%	Climate Emergency group partners liaise with Midlothian Council Education service and other relevant bodies (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Ongoing. Work done to promote this through the school curriculum and work with Scottish Government.
P.SG.CLIM.5.2	Take forward community driven citizen science projects and investigate potential locations and interested parties in taking forward a community woodland including "Tiny Forest" proposals, or managed open space	H2 22/23: Off Target Ongoing.	50%	Promotion group established and is operational (to note this indicator forms part of a three year plan)		Yes		No	H2 22/23: Off Target Ongoing. No group established for taking forward a community woodland. Tiny Forrest established at Bonnyrigg Primary school from in 2021/2022 actions. Tree planting facilitated in Dalkeith country park and on south west Midlothian border.
				Work progressed to take forward development of locally-owned Climate Emergency projects (to note this indicator forms part of a three year plan)		Yes		No	H2 22/23: Off Target See Action P.SG.CLIM.3.2
P.SG.CLIM.5.3	Promote wildlife corridors that connect urban and rural areas and across local authority areas (to note this action forms part of a three year plan)	H2 22/23: Complete Ongoing.	100%	Climate Emergency group partners work with Midlothian Council, adjacent local authorities and relevant bodies (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Ongoing. Council Planning service is key to delivery.
P.SG.CLIM.5.4	Promote local food growing (to note this action forms part of a three year plan)	H2 22/23: Off Target Ongoing. Sites searches being undertaken and implementation of Council Food Growing Strategy being taken forward.	50%	Climate Emergency group partners help take forward the Midlothian allotment and food growing strategy (to note this indicator forms part of a three year plan)		Yes		No	H2 22/23: Off Target Ongoing. Implementation of Council Food Growing Strategy have been taken forward and sites searches being undertaken. More work

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
									needed.
P.SG.CLIM.5.5	Take forward community driven citizen science projects and keep people connected to nature (to note this action forms part of a three year plan)	H2 22/23: Complete Ongoing.	100%	Climate Emergency group partners work with relevant community and other bodies (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Ongoing. River Esk River Fly monitoring project and introduction of Climate Emergency Group and Council Ranger Service occurred.
P.SG.CLIM.5.6	Investigate potential locations and interested parties in taking forward a community woodland including "Tiny Forest" proposals, or managed open space (to note this action forms part of a three year plan)	H2 22/23: Off Target Ongoing.	50%	Climate Emergency group partners work with relevant community and other bodies (including investigation of mapping of food growing areas) (to note this indicator forms part of a three year plan)		Yes		No	H2 22/23: Off Target Ongoing. No group established for taking forward a community woodland. Tiny Forrest established at Bonnyrigg Primary school from in 2021/2022 actions. Tree planting facilitated in Dalkeith country park and on south west Midlothian border. See Action P.SG.CLIM.5.2.

06. Place the Climate Emergency as the Central Theme of the Midlothian Local Development Plan no. 2

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.6.1	Investigate possibilities for peer review of the climate emergency credentials of the next Midlothian Local Development Plan (to note this action forms part of a three year plan)	H2 22/23: Complete	100%	Climate Emergency Group members to work with Midlothian Council (Planning) to take forward (to note this indicator forms part of a three year plan)		Yes		Yes	H2 22/23: Complete Action will be taken forward as part of the review of the Midlothian Local Development Plan.

07. Transport

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.CLIM.7.1	Work with car dealers, approved EV charger installers, Energy Saving Trust etc. to establish a 'one stop shop' for EV buyers in Midlothian to improve uptake, make the process of buying an EV and establishing the charging infrastructure seamless and smooth	H2 22/23: Off Target	20%	Climate Emergency Group members to work with Midlothian Council (Planning) to take forward (to note this indicator forms part of a three year plan)		Yes		No	H2 22/23: Off Target Action discussed by the Climate Emergency but not completed. Discussion had on whether the Group could have any real impact, given the comparatively rapid uptake of electric vehicles, and level of influence the Group could have on the matter.

Sustainable Growth - Economic Development Actions and PIs




01. Social Enterprise Development

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.ECON. 1.1	Work with communities to identify service gaps or community ideas suited to the social enterprise model and support the development of new models via Business Gateway and MVA	H2 22/23: Complete 6 events now held across the County with projects developing from each event.	100%	No of community events held		6		6	H2 22/23: Complete

02. Employer Engagement Surgeries

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.ECON. 2.1	Access to employability initiatives, access to training opportunities for staff and Business Gateway support	H2 22/23: Complete All five events marketed with employers contacted directly, employers only attended the first two events.	100%	No of sessions held		5		5	H2 22/23: Complete

03. Tourism Roundtable Events

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.ECON.3.1	MTF membership offer for businesses to share collectively, or individually, challenges and opportunities to access support at early stage	H2 22/23: Complete 6 out of 6 delivered with attendees at first two events only.	100%	No of sessions held		6		6	H2 22/23: On Target 6 out of 6 delivered with attendees at first two events only.

Sustainable Growth - Housing Actions and PIs




01. Ensure households, including the private sector, are supported to access a wide range of housing advice

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.HSN.1.1	Ensure households, including the private sector, are supported to access a wide range of housing advice	22/23: Complete Housing Advice and Assistance is given to all households that come to Housing Services requesting this.	100%	Number of advice and assistance cases		1,000		978	H2 22/23: Off Target It is out with the control of Housing Services as to how many people come through the door asking for advice and assistance.


02. Increasing the number of housing advice cases where homelessness was prevented

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.HSN.2.1	Increasing the number of housing advice cases where homelessness was prevented	22/23: Off Target Housing Options are limited in Midlothian, in addition to this we have been impacted by the resettlement of displaced persons and those with no recourse to public funds who are being accommodated in private lets. We continue with build on the positive trend of RRTP compared to last year.	62%	% of prevented cases		55%		41.2%	H2 22/23: Off Target Due to housing market pressure, demand for private rented sector or affordable housing is rising.

03. Provide more social housing - taking account of local demand, including specialist housing - in partnership between the Council, Registered Social Landlords and private developers

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.HSN.3.1	Provide more social housing - taking account of local demand, including specialist housing - in partnership between the Council, Registered Social Landlords and private developers	22/23: Off Target Delays due to economic factors out with the control of Midlothian Councils.	59%	Number of new homes completed, including specialist housing	16/17: 80 17/18: 114 18/19: 188	300		177	H2 22/23: Off Target Delays due to economic factors out with the control of Midlothian Councils.

04. Increase the number of households accessing energy saving or fuel poverty advice and assistance schemes

Action Code	Action	Action update	Action Progress	Indicator	Baseline	Indicator Target	Status	Indicator Value	Indicator Progress
P.SG.HSN.4.1	Raise awareness of energy saving or fuel poverty advice and assistance schemes	22/23: Complete Midlothian Council tenants supported through the energy advice service include, 112 people reached with advice at light touch events (15 events), 117 completed cases between 1st April 2022 and 31st March 2023 and 23 current cases (cases opened before 1st April 2023)	100%	Number of households accessing advice	16/17: 3278 17/18: 2583 18/19: 2131	150		252	H2 22/23: On Target Midlothian Council tenants supported through the energy advice service include, 112 people reached with advice at light touch events (15 events), 117 completed cases between 1st April 2022 and 31st March 2023 and 23 current cases (cases opened before 1st April 2023).