# Appendix A – Strategic Risk Profile (Quarter 1 2021/22)



#### ISSUES

### COVID 19

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.IR.10	Risk cause: COVID 19 Virus         Risk event: Virus evident in all communities with rates of positive infection increasing. In a Scottish setting the focus on increase is within the central belt.         Risk effect: Potential for widespread impacts with the risk of significant levels of community transmission leading to increased government restrictions aimed at reducing community transmission.         Delivery of services making use of remote working solutions as far as possible. National lockdown measures to limit and control spread, impact on income generating services.         Rapid pace of guidance change following government announcements and expectation of quick changes to service delivery inline with new controls.	Chief Executive; Executive Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place	<ol> <li>CIMT was established to take Strategic approach to managing respons to COVID 19. Stands ready to be re-initiated at any time.</li> <li>Employees directed to work from home where possible, follow Scottish Government guidance and MC remote working by default Policy.</li> <li>COVID-19 guidance monitored and continually revised then issued to Adult Services, children's services, education and CLL around how they would continue to maintain contact with children and young people who were deemed to be at risk.</li> <li>Keeping employees briefings; Communications weekly email and routine HR updates. (e-mailed to all employees through the Chief Executive weekly staff briefings; Communications weekly email and routine HR updates. (e-mailed to all employees through combination of work and personal e-mail addresses). Includes Wellbeing advice, guidance and support and signposting to PAM and EAP providers.</li> <li>Promotion of digital tools to support employees and prevent employees becoming isolated.</li> <li>Council website kept up-to date, providing details of which services wer operating and any changes on how to access services.</li> <li>Remote working by default, with digital kit provided to support this for critical activities as required.</li> <li>Following safe working guidance issued by Scottish government relevan to sectors.</li> <li>Economic Recovery Strategy</li> <li>Support for Test and Protect</li> <li>School and workplace based COVID risk assessments continually reviewed to support the identification and control of risk</li> </ol>	5	5	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.IA.10.16	Risk assessment/Guidance on protective measures.	<b>Q1 21/22:</b> Gallagher Basset will undertake a review of all Risk Assessments and procedures across the Council estate. A report will be presented to CMT following receipt.		30-Sep- 2021	
SRP.IA.10.17	4,000 mobile devices issued to support home learning	<b>Q1 21/22:</b> 3,300 devices have now been returned and reorganised in preparation to be re- deployed as part of the Equipped for Learning. The Equipped for Learning programme will see these 3,300 plus new devices deployed to all Midlothian pupils (14,000 approx total). 700 devices remain with young people to support digital inclusion and remote learning. These devices will be swapped out on deployment day to ensure those young people have the exactly the same device model as their peers.	II)Irector	31-Mar- 2022	

## SRP.IR.02 The Change Programme

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.IR.02	Risk cause         The pace of transformation strands of activity, reporting to         the Business transformation board, does not secure         service transformation and delivery of outcomes         Risk event         Delayed progress or non achievement of outcomes.         Risk effect         Slow or delayed proposals/savings arising from service         redesign, requiring the adoption of recover plans or         requiring short term service reductions which impact on the         Council's ability to deliver against its priorities.	Chief Executive; Executive Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place	<ol> <li>Spoke Place Based Solutions; Remote Working.</li> <li>Securing financial balance for 2021/22 and 2022/23 budgets secured by a corporate solution which avoided the need for further service reductions. This covers the remaining budgets to be determined by this term of Council</li> <li>"Mini Budgets" progressed in 2020/21 and in 2021/22 that removed non-deliverable legacy savings targets.</li> <li>Financial monitoring reports and work of the FM CMT evidence continued financial sustainability and overall delivery of services within budget</li> </ol>	3	3	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status

SRP.IA-02.03	Develop Medium Term Financial Strategy with greater oversight, clearer responsibility and accountability.	<ul> <li>I he projected gap between recurring expenditure and funding</li> <li>A undate to the proposed Corporate Solution (pre Scottish Government grant)</li> </ul>	Chief Officer Corporate Solutions	15-Feb-22		
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## SRP.IR.07 Financial Sustainability

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.IR.07	Risk causeScottish Government Grant settlements fall short of the resources needed to sustain core services. Core funding falling short of inflation pressures, funding from Scottish Government 	Chief Officer Corporate Solutions;	<ol> <li>There is an approved Capital Strategy and Reserve Strategy in place</li> <li>There is an approved budget for 2021/22 and a corporate solution proposed for 2022/23</li> <li>There are arrangements in place to monitor financial performance including quarterly reporting to Council with draft reports considered at a dedicated CMT session each quarter to bring greater focus.</li> <li>Working through COSLA to influence government spending decisions to influence Scottish Government's budget allocation to Councils.</li> <li>Capital Plan and Asset Management Board will scrutinise and challenge slippage on capital programmes recognising that slippage can have an adverse impact on financial sustainability and also the delivery on assets required to support capital growth.</li> <li>Chief Executive has emphasised the need for much needed control and underlined the benefit to the organisation of such an approach. Enhanced monitoring arrangements have been put in place for the Place Directorate.</li> </ol>	3	4	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.IA.07.03	Develop Medium Term Financial Strategy with greater	<b>Q1 21/22:</b> The Medium Term Financial Strategy, Maintaining Financial Sustainability Financial Update propose that at next BTSG meeting on 7th June consider key planning assumptions for 2022/23 budget and those that will shape the MTFS for 2023/24 to 2028/29.	Chief Officer Corporate Solutions	15-Feb-22	

#### RISKS

### SRP.RR.01 Financial Sustainability in future years

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.01	<ul> <li>Risk cause:</li> <li>Scottish Government Grant settlements fall short of the resources needed to sustain core services. Core funding falling short of inflation pressures, funding from Scottish Government</li> <li>Increasing ageing population of over 75's</li> <li>Increasing population of 0-15 age group</li> <li>Rising customer expectations</li> <li>Policy decisions by UK &amp; Scottish Governments which are not fully funded.</li> <li>Changes to the responsibilities of Local Government and the funding implication that arise from that, particularly in respect of the creation of a National Care Service.</li> <li>Future year pay award settlements and implications of living wage increases.</li> <li>Inflation, interest rates, tax, income levels, service demand Potential Economic shock arising from UK departure from EU</li> <li>Risk event:</li> <li>Real terms reduction in core grant settlements.</li> <li>Policies decisions at Government level not fully funded to Council's.</li> <li>Implementation of a National Care Service</li> <li>Securing the extent of change required in order to deliver financial sustainability and a change program that recognises the size of the challenge.</li> <li>Cost pressures exceeding budget estimates.</li> <li>Uncertainty around service delivery models and income streams and prospects for public finances associated with COVID impact and recovery.</li> <li>Risk effect:</li> <li>Gap in Council budget between budget commitments / pressures and funding level and inadequate options presented to address this, resulting in a structural deficit</li> </ul>	Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint	<ol> <li>Development of Medium Term Financial Strategy.</li> <li>Maintaining a level of reserves to deal with unforeseen or one off cost pressures.</li> <li>Capital and Reserves Strategies in place.</li> <li>Working through COSLA to influence government spending decisions to influence Scottish Government's budget allocation to Councils.</li> <li>Implement a lobbying strategy with government to recognise the unique position Midlothian Council is in.</li> <li>Best Value Audit report actions.</li> </ol>	3	4	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA- 02.03	Develop Medium Term Financial Strategy with greater oversight, clearer responsibility and accountability.	assumptions for 2022/23 budget and those that will shape the MTFS for 2023/24 to	Chief Officer Corporate Solutions	15-Feb-22	

## SRP.RR.02 The Long Term Change Programme

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.02	Risk causeA MTFS that doesn't address the projected budget shortfall or contextual factors relating to the Midlothian area Reduced resources Leadership fit for the future 	Chief Executive; Executive Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place	<ol> <li>Financial Strategy and Change Programme</li> <li>Leadership from all Elected Members, Executive Team and Senior Leadership Group.</li> <li>Appropriate governance in place across the BTB Program</li> <li>Resilience planning.</li> <li>Capacity to deliver change.</li> </ol>	3	4	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA-	Develop Medium Term Financial Strategy with greater	Q1 21/22: The Medium Term Financial Strategy, Maintaining Financial Sustainability	Chief Officer	15-Feb-22	

02.03	oversight, clearer responsibility and accountability.	Financial Update propose that at BTSG meeting on 7th June to consider key planning assumptions for 2022/23 budget and those that will shape the MTFS for 2023/24 to 2028/29. Updates to BTSG in November 2021 and January 2022, supporting Council reports on 14 December 2021 and 15 February 2022.	Corporate Solutions		
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## SRP.RR.03 Legal and Regulatory Compliance

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.03	Risk cause         Current or new legislation applying to Midlothian Council         Risk event         Council and or Services not identifying all applicable         legislation impacting Council activities and Service         requirements.         Risk effect         Council failing to meet its statutory obligations resulting in a potential negative impact for service users or employees.         Reputational impact of not meeting statutory obligations.	Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health	<ol> <li>Directors and Heads of Service responsible for identifying applicable legislation and propose Council or Service responses to CMT and Cabinet/Council as required.</li> <li>Annual Assurance Statement.</li> <li>Internal Audit testing of internal controls as part of risk based audit plan.</li> <li>External Audit.</li> <li>Range of external inspection.</li> <li>Local Scrutiny Plan</li> <li>BTSG oversight of new legislation</li> </ol>	3	3	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.03.0 1	Legal & Regulatory Compliance	<b>Q1 21/22</b> : Chief Officers and Heads of Service ensuring compliance with statutory obligations and making CMT, Cabinet/Council aware as required.	Chief Executive; Executive Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social	31-March- 2022	

			Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place		
SRP.RA.03.0 2	Rights of the Child Bill	<b>Q1 21/22:</b> Scotland is set to become the first country in the UK to directly incorporate the UN Convention on the Rights of the Child into domestic law. The Scottish Government's new bill on the rights of the child is expected to have far reaching implications for public bodies. With guidance beginning to be disseminated from the Scottish Government, the Council is continuing to monitor and plan.	All Directors	1-Nov-2021	
SRP.RA.03.0 3	Independent review of adult and social care	<b>Q1 21/22:</b> Following an independent review of adult social care, a Scottish Government consultation is due to be published on 9 <sup>th</sup> August 2021 on proposals to improve the way social care is delivered, entitled: National Care Service for Scotland: Consultation. With full consideration of the consultation and acknowledgement of potential risks, this has been identified as an emerging risk within the IJB.	Joint Director Health and Social Work	31-Mar-2022	
	Heath Protection (Coronavirus) (Restrictions) (Scotland) Regulations 2020 due to expire on 30 Sep 2021 (subject to review).	<b>Q1 21/22:</b> CMT, Group Leaders briefings and Quarterly Performance Framework continue to detail and report on external developments.		31-March- 2022	

#### SRP.RR.04 Employee performance

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.04	<b>Risk cause</b> Employees not suitably trained/developed for the roles required of them. limited availability of qualified practitioners in certain sectors Change program not informed by all key stakeholders Ageing work force Employees unclear on expected behaviours. Employees constrained to innovate as a result of management practice Employee productivity rate below the required level because of ineffective use of the People Policies particularly Maximising Attendance	Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate	<ul> <li>Over-riding risk control measure = Focus on having the right people, here, healthy, performing, behaving and well led via effective utilisation of the workforce strategy and accompanying action plan.</li> <li>Attendance / Wellbeing <ol> <li>Continuing implementation of the Wellness@Midlothian agenda.</li> <li>Creation of an Employee Health and Wellbeing Strategy and supporting policy.</li> <li>Maintaining the Healthy Working Lives Gold Award.</li> <li>Proactive use of Occupational Health, Midlothian Physiotherapy, Employee Assistance Programme and the Workplace Chaplaincy Service.</li> <li>Change of EAP supplier to ensure provision of best possible service.</li> <li>Development of progressive People Policies.</li> <li>Roll-out of mental health training for staff and managers.</li> </ol> </li> </ul>	3	4	

Risk eventEmployees not engaged/consulted as part of organisational transformation.Experienced employees leaving the organisation Unacceptable behaviours demonstrated by employees Stated organisational culture not consistently reinforced by managers Poor employee performance will stifle transformational change	Care and Older People; Chief Officer Place	<ul> <li>Performance</li> <li>1. Council-side and Service-level workforce plans.</li> <li>2. Structured, robust, well established 'Making Performance Matter' Framework where expected standards of behaviour and Council values are re-enforced.</li> <li>5. Continued re-enforcement of all People Policies involving various communication methods.</li> <li>6. Development of a suite of management information to ensure Service Managers are informed e.g. turnover, absence levels/reasons etc.</li> </ul>		
<b>Risk effect</b> Difficulties recruiting the right staff Challenges retaining quality staff Low skill levels Low morale, especially during change High absence rates, loss of experience in service areas. 'A Great Place to Grow' our values including respect		<ul> <li>Organisational Change</li> <li>1. Policy for Organisational Change includes strong emphasis on early engagement of employees.</li> <li>2. Redeployment Procedure to ensure maximum chance of successful redeployment.</li> </ul>		
,collaboration, pride and ownership not realised, potentially resulting in missing the opportunity to capitalise on the abilities, experience and ideas of team members. Poor employee performance will Exacerbate the financial challenge		<ul><li>Conduct</li><li>1. Resolution Policy encourages early intervention of workplace issues.</li><li>2. Professional standards and values build into the induction process and management development programme.</li></ul>		
		<b>Communication</b> 1. A range of initiatives to keep staff informed of change (Chief Executive's weekly email, Connect, All staff emails, tailored team briefings etc.		

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.02.0 4	Revisions to Service Workforce Plans	<b>Q1 20/21</b> : Place Directorate Service Review underway, with phase 1 of Place Services nearing implementation. Childrens' Services, Corporate Solutions and Development reviews implemented across Q2-3.	Chief Executive; Executive Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's	31-Mar-2022	

			Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place	
SRI 5	P.RA.02.0	<b>Q1 21/22:</b> New EAP provider appointed to ensure highest level of service provided to staff. Embedding of the new Employee Health and Wellbeing Strategy. Partnership status obtained with See Me mental health charity. Roll out of mental health awareness training.	Chief Executive; Executive Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place	

## SRP.RR.06 Information Security

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.06	Risk cause General Data Protection Regulation formulated by the European Commission.Risk event The Regulation implemented on 25 May 2018.Risk effect 	Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer	<ol> <li>Information Management Group</li> <li>Public Sector Network Compliance.</li> <li>Meta Compliance</li> <li>Information Management, awareness raising program (Private-i)</li> <li>General Data Protection Regulation Project plan implemented with close report.</li> <li>Public sector cyber security compliance</li> <li>Implementing Scottish Government Cyber Security Action Plan</li> <li>Mandatory e-learning for all employees and elected members.</li> <li>Data sharing arrangements on contracts being reviewed to ensure consistency in terms of health and social care contracts.</li> </ol>	3	5	

		Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place			
Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.06.0 1	Cyber Security	Q1 21/22: Midlothian Council cyber security independently validated in 2021 by achieving Cyber Essentials Plus certification in February and PSN compliance certification in July. The Council has adopted the NCSC (National Cyber Security Centre) Active Cyber Defence programme and fully complies with the Scottish Governments Cyber Security PSAP (Public Sector Action Plan). Additional measures have been taken to protect backup data by storing copies away from the Council's network to keep them safe. All admin passwords have been or in the process of being encrypted and secured and the Council has invested in the latest antivirus software.		31-Mar-2022	

#### SRP.RR.07 Care at Home

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.07		Joint Director Health and Social Work; Head of Adult and Social Care; Head of Primary Care and Older People;	<ol> <li>Care at Home improvement action plan in place and near compaction</li> <li>Appointment to Team Lead posts to support Complex care to enhance local leadership at operational level</li> <li>New Framework agreement in place with significant improvement in quality from Providers</li> <li>Flow management planning in development to maximise Care at Home capacity going forward</li> <li>Weekly provider meetings in place</li> <li>Additional locum team members recruited to for contingency cover</li> <li>New Leadership model in place</li> <li>Daily discharge meeting with Multidisciplinary and Multi-agency team planning to plan and coordinate discharge to ensure care at hone support in place</li> </ol>	3	4	
Related Action Code	Related Action	Related action lat	est note	Managed By	Due Date	Status

SRP.RA.07.0 1 / SRP.RA.03.0 3 Independent review of adult and soc	Q1 21/22: Following an independent review of adult social care, a Scottish Government consultation is due to be published on 9 <sup>th</sup> August 2021 on proposals to improve the way social care is delivered, entitled: National Care Service for Scotland: Consultation. With full consideration of the consultation and acknowledgement of potential risks, this has been identified as an emerging risk within the IJB.Joint Director Health and Sc Work	al 31-Mar-2022
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### SRP.RR.08 Asset Management – buildings, vehicles, roads and Digital assets/networks

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.08	Risk causeMany of the assets the Council own by their nature are in a position of on going deterioration through their normal use, e.g. roads - normal wear and tear, street lights and vehicles & buildings used to deliver services.Risk eventMany assets will deteriorate under normal conditions 	Chief Officer Corporate Solutions; Chief Officer Place	<ol> <li>There is provision in place within the capital plan for investment in the asset base.</li> <li>Asset register</li> <li>Conditional Survey</li> <li>Understanding of future asset needs</li> <li>Asset Strategy:         <ul> <li>Roads</li> <li>Land</li> <li>Fleet</li> <li>Digital Service Network</li> <li>Digital Service hardware</li> <li>Capital program - investment in estate.</li> <li>On going monitoring of properties by: Maintenance Surveyors, Facilities Management and Property Users.</li> <li>Established Capital Plan and Asset Management Board</li> </ul> </li> </ol>	4	5	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
		<b>Q4 20/21</b> : Prioritise needs of assets against available spend. On-going need to assess, needs of assets, informed by conditional surveys.	spend. On-going need to assess,		
	Plan for appropriate investment in capital works and remedial maintenance over the lifespan of each property asset.	Continuing to develop property asset management plans, priority spend on basis of independent surveys.	Chief Officer Place	31-Mar-2022	
		As result of Government guidance on Construction all summer works postponed resulting in the need for rescheduling of planned capital works.			

SR 4	P.RA.08.0		<b>Q4 20/21</b> : Roads Asset Strategy, work progressing to migrate to version 4. Information to be taken to capital board on future need for next 5 years. Work to take forward the Roads Asset Strategy will form a fundamental component of restructured services priorities.	Chief Officer Place	31-Mar-2022	
SR 5	P.RA.08.0	School Estate Strategy	<b>Q1 21/22:</b> Revision of existing Learning Estate Strategy and agreement from Capital Project Board to progress with projects.	- , ,	31-March- 2022	

## SRP.RR.09 Emergency Planning and Business Continuity Management

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.09	Risk cause         The Council not preparing Emergency Plans and testing arrangements to respond to Civil Contingencies Incidents         Risk event         There are a wide range of potential events the Council may be expected to respond to e.g. Severe weather incident, Pandemic, Utility disruption etc.         Risk effect         Censure through non-compliance with the Civil Contingencies Act         Not adequately recovering from the loss of major accommodation (e.g. secondary school, main offices), computer systems and staff         Not able to respond to a major emergency in the community         Fatal Accident Inquiries	Chief Officer Place	<ul> <li><u>Potential</u> sub risks include:-</li> <li>01 – Civil Contingencies Risk Register used to highlight key risks and record response,</li> <li>Council's plans developed and maintained in response to identified risks,</li> <li>Risk and Resilience Group support development, peer review and roll out of plans.</li> <li>02 – Establishment based incident response plans in place and maintained locally.</li> <li>03 – Emergency response plan setting out general approach to respond to a major emergency in-line with key partner organisations.</li> <li>04 – As part of the Council's Emergency response plan the importance of recording decisions made and information available at the time is highlighted as this would be scrutinised in the event of an FAI.</li> <li>05 – Care for People Group meeting 3 weekly to continue support for Communities in response to COVID – 19 to establish and co-ordinate support for people on a multi-agency basis.</li> <li>06 – Care for People Group: Afghan Resettlement programme</li> </ul>	3	4	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.09.0 2	Development of Emergency Planning Improvement Plan	<b>Q4 20/21</b> : Contingency Improvement Plan drafted and due to be shared with Risk and Resilience Group ahead of reporting to CMT for approval.	Chief Officer Place	31-Mar-2022	
SRP.RA.09.0 3	Business Continuity System	<b>Q4 20/21:</b> Business Continuity system successfully procured with cross service project group involved. System currently being built around existing Council systems ahead of roll out to all services.	Chief Officer Place	31-Mar-2022	

#### SRP.RR.10 Governance and Standards in Public Life

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.10	Risk cause Code of conduct for Members and employees actions falling short of International Standards.Risk event Failure in openness, accountability, clarity.Risk effect 	Legal Services Manager	Potential       sub risks include:-         01       Macro governance at the top – failure in openness, accountability, clarity;         02       Micro governance in services, partnerships and projects and outcomes not achieved         03       Non-compliance with codes of conduct and reduction in standards in public life         04       Annual Assurance Statement.         05       Standing Orders         06       Scheme of Administration         07       Scheme of Delegation	3	4	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.10.0 1	Corporate Governance	<b>Q1 21/22:</b> Annual Assurance Statement; People Policies; and Standing Orders subject to review process	Chief Executive; Executive Director Place	31-Dec-2021	

### SRP.RR.11 Corporate Policies and Strategies

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.11	Risk causePolicies may not match the aspirations of the Council'sStrategic priorities or cultural perspective.Risk eventPolicies not monitored may become out of datePolicies not reviewed to ensure alignment with strategicpriorities.Risk effectPolicies not monitored could result in non-compliance withlegislationPolicies not align to strategic priorities will inhibit the ratherthan support implementation of strategic priorities.	and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate	<ol> <li>Single Midlothian Plan providing overarching direction</li> <li>Service plans aligned to Single Midlothian Plan.</li> <li>Leadership team to ensure correct approaches are adopted to get the right results.</li> <li>Strategic housing investment plan, submitted to Scottish Government in December 2018, positive feedback with allocated funding.</li> <li>Procurement Strategy 2018</li> <li>Local Procurement Strategy 2021.</li> <li>Capital Strategy</li> <li>Integrated Joint Board (IJB) Strategic Plan</li> <li>IJB Strategic needs assessment</li> </ol>	2	3	<b>I</b>

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Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.11.0 1	Parental Engagement Strategy	<b>Q1 21/22:</b> Parental Learner Liaison Officer appointed. Will be in post by end of October 2021.	Executive Director Children, Young People and Partnerships	31-Oct-2021	
SRP.RA.11.0 2	Accessibility Strategy	<b>Q1 21/22:</b> Education working with Property colleagues to refresh building data including information on building accessibility. Once work is complete, a workstream will be progressed to ensure Council compliance.	, 0	31-December- 2021	
SRP.RA.11.0 3	Neighbourhood Services	<b>Q4 20/21:</b> Place Service has been working with community representatives and the Charity Nesta to establish a new Neighbourhood Service aimed at working with Communities to deliver and meet the needs of Services.	Chief Officer Place	31-Mar-2022	
SRP.RA.11.0 4	Remote Working	<b>Q1 21/22:</b> Continue with Remote Working/Digital By Default position. Working through Board to fully implement and deliver the vision in conjunction with trades union.	Chief Officer Corporate Solutions	31-Mar-2022	
SRP.RA.11.0 5	Antisocial Behaviour Policy	<b>Q1 21/22:</b> Working with partners to review and implement a revised whole systems Policy, led by Protective Services.	Chief Officer Place	31-Mar-2022	

#### SRP.RR.12 Internal Control Environment

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.12	Risk causeWork procedures/process inadvertently create the capacity for fraud and waste to occur.Internal Controls requiring more time, effort or cost than the risk being managed.Mangers failing to follow procedures and keep systems updated with accurate informationRisk event 	Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary	<ol> <li>Services have been prompted to consider fraud and waste within Service Risk Registers.</li> <li>Risk Management Guide, provides direction on the need to balance time, effort and cost against benefit of risk controls.</li> <li>Internal Audit examine internal control arrangements based largely on the risk registers.</li> <li>Whistleblowing Policy (subject to review)</li> <li>Internal and external assurance.</li> <li>E-learning for staff to complete mandatory training for fraud awareness.</li> <li>Implemented changes to business processes and procedures to maintain and enhance internal control.</li> <li>Bi-annual updates to Audit committee on progress with recommendations noted in the annual governance statement.</li> <li>Continue remind staff of secondary employment/outside interests and gifts &amp; hospitality</li> <li>Digital induction for all new employees (with service exceptions), including legal, HR, procurement, health and safety. Control at entry to</li> </ol>	3	3	

		Officer Place	organisation. 11. Management Development Programme, delivered in partnership with Edinburgh College, provides reinforcement of organisational regulatory obligations.			
Related Action Code	Related Action	Related action lat	est note	Managed By	Due Date	Status
SRP.RA.12.0 1	Risk Management Policy and Strategy		<b>1 21/22:</b> Review of Risk Management Policy and Strategy to be undertaken and pproved by December 2021 Audit Committee.		07-Dec-2021	
SRP.RA.12.0 2		fraud, corruption, to management, gove systems and opera resolution of fraud arrangements and	<b>1 21/22:</b> The Integrity Group continues to meet to improve the Council's resilience to aud, corruption, theft and crime (including cybercrime), maintaining proper risk anagement, governance and internal control processes and systems to ensure probity in restems and operations, and mitigation of risks, including the prevention, detection and solution of fraud and irregularities. Management is also responsible for checking that the rangements and controls are operating effectively and obtaining assurances from ternal compliance, risk, inspection, quality, and control functions.		31-Mar-2022	

#### SRP.RR.13 Climate Change

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.13	Risk cause         Council Services not adequately engaged, resourced or directed to fulfil the requirements of the Climate Change Act         Risk event         Council Services not responding to the Climate Change Act         Risk event         Council Services not responding to the Climate Change Act         Risk effect         Council failing to meet its obligation under the Climate Change (Scotland) Act 2009 and incurring the associated reputational damage.	Executive Director Place	<ol> <li>Statutory requirement to report on compliance with the climate change duties.</li> <li>Council Carbon Management Plan</li> <li>Approval of a Corporate Climate Change and sustainable development action plan</li> <li>CPP Board for Climate Change to bring strategic focus and oversight of plans and progress.</li> <li>Climate Change Strategy</li> <li>Resilience Seminars</li> </ol>	3	3	

Related Action Code	Related action latest note	Managed By	Due Date	Status	
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SRP.RA.13.0 2	Recruitment of Climate Change Officer	<b>Q4 20/21:</b> The Council developed a Climate Change Action Plan part of its Climate Change Strategy approved by Council in August 2020, there is now governance to recruit a Climate Change officer. This role is seen as being instrumental in driving forward the Council's Climate Change Action Plan and reporting on progress against the plan.	Chief Officer Place	30-Sep-2021		
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#### SRP.RR.14.1 Scottish Child Abuse Inquiry

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.14.1	<ul> <li>Risk Cause: Midlothian Council and its legacy organisations, predating the creation of Midlothian Council in 1996, have been involved in the provision of care of children going back to living memory. During this time there is the likelihood that the care children received fell below standards of care now in place. There is the further potential the some people in the care of Midlothian Council and its legacy organisations were subject to abuse by those who were employed to care for them.</li> <li>Risk Event: The Scottish Government began an Inquiry into cases of Child Abuse occurring prior to 17 December 2014, the intention of this enquiry is to identify historic case of abuse which have to date gone unreported. The most recent Section 21 notice around the Foster Care Case Study is a significant piece of work. The request for information from 1930 to date is very challenging given the volume of files that require to be read and analysed.</li> <li>Risk Effect: If the inquiry finds historic cases of abuse in Midlothian this could damage the reputation of the Council and could place doubt in the eyes of the public as to the safety of these currently in care. There is significant scope for a substantial financial impact arising from claims of historic abuse. Some existing employees may be affected by the inquiry and subsequent claims of abuse. We have request an extension for Parts B, C &amp; D of the last Section 21 to April 2020, which has been granted. To date there has been no evidence from the extensive file read to suggest there has been systemic abuse within our foster care system.</li> </ul>	Chief Officer Children's Services;	The Council have set up an Abuse Inquiry Project Team to support the Council to prepare for information requests to support the Inquiry. In addition we have a Claims Project Team who have mapped out how we shall manage any future claims reported against the Local Authority. The Inquiry Team have established a Project Plan covering: 1. Residential establishments, List D Schools and Foster Carers: identifying Children's homes, Foster Carers and any List D Schools in Midlothian over the last 100 years and researching historic records. 2. Record Audit: reviewing the Council's existing paper and electronic recordkeeping systems to identify relevant records and map them to residential establishments. This also includes, where possible, noting the Council's historic recordkeeping policies, such as retention schedules. 3. Cataloguing/Indexing: checking and updating existing recordkeeping systems for accuracy and consistency, enabling effective information retrieval when requested by the Inquiry. The Project Team have established a Project Plan covering: 4. Ascertaining the succession and insurance position in relation to potential historic child abuse claims. 5. Ascertaining and agreeing Midlothian Council's legal position/ approach in dealing with the potential historic child abuse claims. 6. Identifying the need for guidance, protocol, templates etc should/if any claims be made against the council. 7. Consideration to identifying if additional staffing will be required as expected deluge of FOI's SAR's in 2018 from solicitors of potential claimants. 8. Project team is in place with project plan with a range of identified actions which are being progressed. Monthly meetings to progress project plan.	4	5	

Relat Actio	ted on Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP. 3	.RA.14.0	Foster Care and Residential Care File Review	Q1 20/21: File reading continues around foster care and residential care.	Chief Officer Children's Services;	31-Mar-2022	

P.RR.14.2 Scottish Child Abuse Claims Project
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Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.14.2	<ul> <li>Risk Cause: Midlothian Council may receive claims as a result of the Limitation (Childhood Abuse) (Scotland) Act 2017 coming into force on 4th October 2017. The Limitation (Childhood Abuse) (Scotland) Act 2017 means survivors of child abuse no longer face the time-bar that requires person injury actions for civil damages to be made within three years of the related incident. The new limitation regime will have retrospective effect (up to including 1964)</li> <li>Risk Event: Midlothian Council has established a Claims Working Group to prepare for the management of any claim that is received (including support for victims). The Claims Working Group has established a process ('Claims Procedure') for dealing with the claims.</li> <li>Risk Effect: There is potential risk of reputational damage to the Council should any claims be made. In addition there is a financial risk should we have to either defend or pay out for any claims</li> </ul>	Chief Officer Children's Services;	<ol> <li>Agreed further update to Council to keep them abreast of the current situation and potential implications around staffing and future financial costs.</li> <li>The Qualified One Way Costs Shifting (QOCS) is a change in legislation that will mean we cannot recover costs unless the pursuer has made a fraudulent claim or has been ;manifestly unreasonable' This basically takes away all risk for pursuers so if the they lose they won't have to worry about paying the Council's costs. At the time of writing there remains no date for implementation of this piece of legislation.</li> <li>SOLAR and COSLA have been in discussion with CELCIS who undertook consultation and engagement with victims/survivors of abuse. The outcome of which has resulted in a recommendation being made to Scottish Government to commit to establishing a financial compensation/redress schemes for victims/survivors. Whilst the implementation of such a scheme may still be some way off, this may mitigate some of the financial risks that the Local Authority was potentially facing.</li> <li>Socottish Governments Redress Scheme</li> </ol>	3	5	

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status	
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Identified Previous Actions Complete	Chief Officer Children's Services;	<b>I</b>
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### SRP.RR.16 Growing Council

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.16	Risk cause         Population growth in Midlothian over the next 10 - 15 years         will see Midlothian become the fastest growing Council in         Scotland 0-15 population increase, projected at 20% and         75+ population increase projected to increased by 100%         between 2014 and 2039.         Risk event         Failure to resource and plan for these rises will significantly         impact the Councils ability to fulfil its statutory obligations in         relation to these groups.         Risk effect         Inadequate capacity within the school estate to cope with         the projected increase in pupil numbers. In sufficient         provision to support an aging population placing costly         infrastructure including GP services. Increased pressure on         infrastructure, services e.g. waste collection and growth of         road network as new development roads are adopted.	Executive Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health	<ol> <li>Local development plan and supplementary guidance on developer contributions.</li> <li>Services planning future service provision on the basis of anticipated service demands</li> <li>The change programme</li> <li>Learning Estate Strategy, including ASN provision</li> <li>Capital Strategy</li> <li>Housing Strategy</li> <li>Joint needs assessment used to develop - IJB Strategic Plan</li> <li>Capital Plan and Asset Management Board will scrutinise and challenge slippage on capital programmes recognising that slippage can have an adverse impact on financial sustainability and also the delivery on assets required to support capital growth.</li> <li>City deal provides the opportunity to support inclusive growth.</li> </ol>	3	4	
Related Action Code	Related Action	Related action la	test note	Managed By	Due Date	Status
SRP.RA.16.0 1	Capital Programme	<b>Q1 21/22</b> : Implem Project Managers.		Executive Director Place; Heads of Development	31-Oct-2022	

SRP.RR.17	' UK Decision to leave the EU					
Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation

SRP.RR.17	Risk cause         UK vote to leave the European Union         Risk event         UK leaving the European Union         Risk effect         The impacts associated with the UK's decision to leave the UK have yet to be realised and will only become clear once the final terms of the UK's departure are finalised. There are some direct potential impacts such as an end to EU funding of Council co-ordinated projects and indirect impacts on industries undertaken within the geographical area which have relied on EU funding, such as agriculture. There are wider potential implications arising from uncertainty regarding the resident status of EU nationals, post any exit agreement, and the availability of workers from outside the UK accessing the job market here in the future. These factors have the potential to impact on the availability of the right people with the right skills being available to help grow the economy here in Midlothian. One area this could affect the Council could be in the delivery of future building projects within Midlothian which could curtail further economic growth.	Director Place: Head of Adult and Social Care; Chief Officer Children's Services; Chief Officer Corporate Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place	<ul> <li>01 – EU Exit Working Group</li> <li>02 – Taking a risk management approach to identifying and assessing anticipated impacts</li> <li>03 – Working with a range of national and local bodies to inform preparatory arrangements.</li> <li>04 – EU Settlement scheme promoted on Council Internet to support those living and working in Midlothian to access the Home Office scheme.</li> </ul>	3	4	
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Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.17.1- 1	EU Exit Working Group	for potential impacts of exiting the ELL including emerging impacts on supply chains and	Chief Officer Place;	30-Sep-2021	

## SRP.RR.19 Health & Safety

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.19	Risk causeFailing to identify and rectify non-compliance with Healthand Safety regulations.Risk eventEmployees required to undertake tasks they are not	Director Children, Young People and Partnerships;	<ol> <li>Health Safety and Wellbeing Strategy</li> <li>Suite of Health and Safety Management Arrangements developed setting out council response to statutory obligations (Revised 2021)</li> <li>Comprehensive range of Health &amp; Safety Management &amp; Assessment based development opportunities for line managers</li> <li>Use of Health &amp; Safety Management Information System to</li> </ol>	3	5	

competent to.	Director Place:	enhance information transfer and organisational efficiency		
Statutorily driven health and safety protective		5 – Comprehensive training programme in place to support those with		
arrangements for service users and employees not	Social Care;	responsibility for managing health and safety.		
implemented correctly.	Chief Officer	6 - Guidance and Risk assessment templates to support COVID 19		
Non-compliance with policy and procedure	Children's	response.		
Not undertaking audits and inspections to confirm	Services; Chief	7 – Use of comprehensive audit programme to confirm the application		
adherence to policy and legislative requirements.	Officer Corporate	of agreed management Arrangements and Council Policy.		
	Solutions; Joint	8 - New risk assessment guidance and support for managers rapidly		
Risk effect	Director Health	deployed in response to COVID 19 in line with associated Scottish		
Serious injury of ill health impact on employees and or	and Social Work;	Government guidance.		
service users.	Head of Primary			
Negative impact on outcomes for customers/service users.	Care and Older			
Service users and employees exposed to hazards where	People; Chief			
statutory requirements exist.	Officer Place			
Statutory health and safety - duty of care over services				
users and employees not met.				
Criminal prosecution of the Corporate body and or				
individuals through Corporate Homicide (Corporate				
Manslaughter)				
Significant financial penalties from Criminal Prosecution.				

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.19.0 6	Delivery of Health, Safety and Wellbeing Strategy		Chief Officer Place;	31-Oct-2021	

#### SRP.RR.20 Early Years Expansion (1140 Hours)

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.20	<b>Risk cause</b> Population growth in Midlothian over the next 10 - 15 years will see Midlothian become the fastest growing Council in Scotland 0-15 population increase, projected at 20% in addition the Scottish Government has made a commitment to increase the current provision of free early years care from 600 to 1140 hours.	Director Children, Young People	<ol> <li>Learning Estate Strategy</li> <li>Early Years Expansion to 1140 hours updates</li> <li>Capital Strategy</li> </ol>	4	5	

<b>Risk event</b> Failure to resource and plan for these rises will significantly impact the Councils ability to fulfil its statutory obligations in relation to these groups.		
<b>Risk effect</b> Inadequate capacity within the school estate and/or Early Years to cope with the projected increase in numbers. Lack of staffing and/or financial support to build new schools Potential for additional unfunded request to place 4 year olds with August to December birthdays requesting additional year of 1140 hours, not currently funded by Scottish Government.		

Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RA.20.0 1	1140 funding distribution	<b>Q1 21/22:</b> Early Years report to Council in June 2021 included information on risks associated with proposed funding distribution. Cosla proposal shared on funding quantum for 2022/23 with LAs for comment in August 2021.	Chief Executive; Executive Director Children, Young People and Partnerships; Chief Officer Corporate Solutions	31-Dec-2021	

#### SRP.RR.21 Cyber Security

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.RR.21	Risk Cause: Malicious attempts to damage, disrupt or gain unauthorised access to Council computer systems, networks or devicesRisk Event: The Council is at significant risk of cyber-attack from 	Director Children, Young People and Partnerships; Executive Director Place: Head of Adult and Social Care; Chief Officer	<ol> <li>Implementation of the Scottish Government Cyber Resiliency Public Sector Action Plan</li> <li>Cyber Essentials Plus Certification</li> <li>Public Sector Network Certification</li> <li>Appropriate technical and organisational measures deployed to reduce the likelihood and impact of an attack</li> <li>Employing an Information Governance and Security Lead</li> <li>Implementing Scottish Government Cyber Security Action Plan</li> </ol>	3	5	

significant financial losses, data compromise and subsequent regulatory sanction if our technical and organisational measures are deemed insufficient. Severe business disruption including the almost total loss	Solutions; Joint Director Health and Social Work; Head of Primary Care and Older People; Chief Officer Place	
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Related Action Code	Related Action	Related action latest note	Managed By	Due Date	Status
SRP.RR.06.0 1	Cyber Security	PSAP (Public Sector Action Plan).	Chief Officer Corporate Solutions	31-Mar-2022	

## **OPPORTUNITIES**.

#### SRP.OP.01 Shawfair

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.OP.01	The Shawfair development with its new Rail link provides a major incentive for house-builders, employers retail and commercial interests including opportunities to secure a low carbon community through district heating from Zero Waste.	Executive Director Place	<ol> <li>Shawfair Landowners Group.</li> <li>Legal agreement with developers to secure developer contributions (Section 75)</li> <li>Plan for entire community</li> <li>Business and industrial provision, including small business incubator space.</li> <li>Circa 4000 new homes</li> <li>A school campus comprising Early Years, Nursery, Primary, Secondary &amp; Life Long Learning provision</li> <li>New Primary schools</li> <li>Public Transport infrastructure.</li> <li>Midlothian Energy Ltd (Joint Venture between MLC and Vattenfall)</li> </ol>	5	4	
Related Action Code	Related Action	Related action lat	est note	Managed By	Due Date	Status
SRP.OP.01.0 1	Energy Service Agreement	Q1 21/22: LCTIP s	ubsidy to the energy from waste heat generation.	Executive Director Place	31-Mar-2022	

### SRP.OP.03 Easter Bush - Penicuik

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.OP.03	One of Midlothian's largest and most significant employment areas. Fast Growing opportunities in Science Technology Engineering and Mathematics (STEM) with opportunities to link with education. Partnership links to schools and university sector at the 'Bush' to promote STEM. Need to secure long-term strategic road access to ensure continued growth.	Director Children, Young People and Partnerships;	<ol> <li>Planning in place around creating Secondary Schools as centres for excellence linked to specialisms including Science Technology Engineering and Mathematics (STEM).</li> <li>Land allocated for expansion.</li> <li>Midlothian Science Zone.</li> <li>City Deal funding to provide for growth and strategic road access.</li> </ol>	5	4	

Related Action Code         Related Action         Related action latest note         Manage	ged By Due Date	Status
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	SRP.OP.03.A 1 A701/A702 Trunk Road Improvements	Q1 21/22: Project progress to STAG (Transport Appraisal).	Executive Director Place	31-Dec-2021	
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## SRP.OP.04 City Deal

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.OP.04	growth through investment in infrastructure/ housing/ skills	Director Children, Young People and Partnerships;	<ol> <li>City Deal signed in August 2018.</li> <li>Maintain strong Midlothian involvement through the City Deal governance structure.</li> <li>Midlothian City Deal Key Officer (Internal) Group.</li> <li>Securing best arrangements for Midlothian through close liaison with partners and conclusion of business cases.</li> </ol>	5	5	
Related Action Code	Related Action	Related action latest note		Managed By	Due Date	Status
SRP.OP.04.0 1	Realisation of outcomes of respective workstreams	Q1 21/22: Continued engagement with CRD forums		Executive Director Place	31-Mar-2022	

### SRP.OP.07 Creating a World Class Education System

Risk Code	Risk Identification	Managed by	Risk Control Measures	Likelihood	Impact	Risk Evaluation
SRP.OP.07	The Centres of Excellence model is a core part of the Council's strategy to create a world-class education system in Midlothian. This is an ambitious project designed to deliver excellence and equity with a particular emphasis on interrupting the cycle of poverty	Director Children, Young People and Partnerships;	<ol> <li>Digital Centre of Excellence at Newbattle Community High School</li> <li>Partnership agreement with the University of Edinburgh</li> <li>Beeslack Replacement High School, pilot project for next round of SFT funding – funding model building in energy efficiency targets</li> <li>Accelerating our ambition – Digital Strategy</li> <li>Review of Digital team to support Digital Centre for Excellence</li> </ol>	4	5	

Related Action Code	Related Action		5 ,		Status
SRP.OP.A.07 .01 Research and development	educational attainment.	Children, Young People and	31-Aug-2023		
		Q1 21/22: Status Quo	Partnerships;	;	