

Midlothian Council Transformation Programme – 2017/18 Closure Report (June 2018)

Report by Kenneth Lawrie, Chief Executive

1 Purpose of Report

The purpose of this report is to present the Transformation Programme – 2017/18 closure report to Audit Committee.

2 Background

2.1 The Business Transformation Programme, Follow-up Review Report produced by Internal Audit and reported to Audit Committee in September 2016 noted a recommendation to produce an annual update report summarising the active business transformation work streams.

2.2 In response to the recommendation an annual report was presented to Audit Committee on 21 March 2017.

3 Current Position

3.1 The previous annual update of the Business Transformation Programme report provided a snapshot of the Business Transformation Programme in place prior to the introduction of the Delivering Excellence Change and Improvement Programme agreed at Council on 13 February 2018.

3.2 Whilst the Transformation Programme has played an important role in driving improvement in Midlothian in line with the Council's ambitious agenda, the need for a more comprehensive change and improvement programme, including a refreshed approach to transformation, was agreed at Council in February 2018.

3.3 In recognition of the scale of the future financial challenge faced by the Council, as set out in the Financial Strategy in February 2018, the ability to robustly track savings and performance across the full scope of the Change and Improvement Programme, incorporating transformation activity, was put in place. The change in approach also recognised the role and accountability of services and managers to deliver change from within their areas to ensure successful delivery of the Financial Strategy. The change in direction also recognised the shift of the performance improvement and transformation resource from the corporate centre to being embedded within Directorates.

- 3.4** Whilst an annual report in respect of the change in delivery and reporting of transformation activity will continue to be an essential part of providing the Audit Committee and the Council with the necessary assurances about the progress and direction of this work it is the intention that the attached report is used to formally close the pre 2018 programme for transformation and that the revised approach for transformation elements of the Change and Improvement Programme being developed be presented to Audit at a later date.

4.1 Resource

There are no direct resource implications arising out of this report.

4.2 Risk

Future risks relating to the Delivering Excellence programme which incorporates the transformation elements will be monitored and managed by the governance process to be agreed by Council at a later date.

4.3 Single Midlothian Plan and Business Transformation

Themes addressed in this report:

- Community safety
- Adult health, care and housing
- Getting it right for every Midlothian child
- Improving opportunities in Midlothian
- Sustainable growth
- Business transformation and Best Value
- None of the above

4.4 Key Priorities within the Single Midlothian Plan

Although this report does not relate directly to the key priorities within the Single Midlothian Plan, ensuring an appropriate focus on transformation activity and programmes ensures effective use of resources to support the Council's objectives.

4.5 Impact on Performance and Outcomes

The Council's performance and outcomes will be improved by delivery of an effective Change and Transformation Programme.

4.6 Adopting a Preventative Approach

Having a robust Delivering Excellence Programme contributes to safeguarding the Council's financial resources and delivery of services.

4.7 Involving Communities and Other Stakeholders

As the report is an internally driven requirement development has required engagement with relevant officers.

4.8 Ensuring Equalities

There are no equalities issues with regard to this report.

4.9 Supporting Sustainable Development

A robust Delivering Excellence programme reduces the risk of threats to sustainable development.

4.10 IT Issues

There are no IT issues with regard to this report.

5 Summary

The Transformation Programme Closure Report has been produced to ensure appropriate closure of the existing programme whilst providing clarity of the change and transformation programme approach going forward.

6 Recommendations

The Audit Committee is invited to:

1. Note and Consider the report

Appendix 1 – Midlothian Council Transformation Programme – 2017/18 Closure Report (June 2018)

Date 4 June 2018

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