




Midlothian Health and Social Care Financial Recovery Actions 2024/25

Finance Recovery Action: Transport Spend	Exec Lead(s):	Nick Clater, Head of Adult Services		
Description: <i>A reduction in spend on transport for service users by £240,000.</i>	Lead Service Area(s):	Adult Services		
	Financial Recovery Value	£240k		
	Risk Level <i>(of not delivering the financial saving)</i>	High	Plan Date	21/03/2024
			Version	v1

Strategic Aims	Actions	Dependencies	Risk Mitigation		Delivery Timeframe
<i>Which Strategic Aims are impacted by this recovery action?</i>	<i>What are the high-level actions that you are going to take?</i>	<i>What are the factors that influence this work that are out with your control?</i>	<i>What are the main risks?</i>	<i>How are you mitigating these risks?</i>	
No.1 No.2 No.3 No.4 No.5 No.6	Undertake a review of all transport provision for Social Work within Midlothian. Develop a strategy to reduce spend and consolidate journey where feasible. Form part of Midlothian Council's Transformational Blueprint work on transport. Develop a communication strategy for service users, their families, staff, elected members, IJB members and the wider community in Midlothian.	The Transformational Blueprint work involves Adult Social Care, Childrens' Services and Education Services so progress is dependent on progress in all three elements. External taxi spend can be dependent on the vagaries of the market.	That demand increases for placements for people with disabilities resulting in an increase in need for transport. That external transport costs rise due to capacity/demand and inflationary uplifts.	Work continues to apply eligibility criteria robustly to packages of care. Work is being undertaken – through the Transformation Blueprint work – for there to be a clear procurement framework in relation to taxi spend.	31 st March 2025.

Triangulation	Evidence and Data Sources	Tolerance		Reporting Frequency
<i>The areas of our triangulated approach to monitoring impact</i>	<i>What data/information source(s) are you using to monitor change over time?</i>	<i>What would indicate the recovery action is being successfully managed?</i>	<i>What would indicate corrective or additional support is required to deliver this recovery action?</i>	<i>How frequently will you report on progress?</i>
 Population Need	<p>Financial reports.</p> <p>Lists of transitions, college and day placements.</p>	<p>A reduction in spend is achieved.</p>	<p>That there has been no evidence of reduction in spend.</p> <p>That there is unmet need due to lack of availability of transport.</p>	Quarterly
 Finance	<p>Monthly Service Finance Reports.</p>	<p>The total financial recovery value has been achieved.</p> <p>Agreed targets towards the total financial recovery value are met at key milestones.</p>	<p>No progress has been made towards achieving the total financial recovery value.</p> <p>Limited progress has been made towards achieving the total financial recovery value and key milestones have not been met.</p>	Quarterly
 Outcomes	<p>OutNav: As transport could impact personal outcomes for a range of people accessing services across the system, it is not possible to predict which maps will directly reflect this change. The IJB Strategic Commissioning Map will continue to show overall progress towards achieving what matters most to people and the 6 strategic aims of the IJB.</p>	<p>The OutNav Heatmap will shows a maintained or improved position in both our progress and our confidence in the strength of our evidence.</p> <p>The OutNav Heatmap clearly demonstrates the contribution of effective commissioning and safe staffing, and the 6 strategic aims continue to indicate progress and a high confidence in the strength of the evidence.</p>	<p>The IJB is not satisfied personal outcomes are being met appropriately or in a timely manner.</p> <p>The IJB is not satisfied on the evidence that commissioned services are giving due regard to the duties of the Health and Care (Staffing) (Scotland) Act, or that improvement is progressed appropriately or in a timely manner.</p>	Quarterly