

Nesta Listen and Learn

Report by Chief Executive

Report for Decision

1 Recommendations

- a) Thank Nesta for undertaking the Listen and Learn initiative in response to the Covid-19 response
- b) Approve the recommendations in the report
- c) Instruct Officers to update their service plans accordingly to reflect the recommendations
- d) Forward the report to Business Transformation Steering Group and to Performance, Review and Scrutiny.
- e) Otherwise note the contents of the report.

2 Purpose of Report / Executive Summary

The purpose of this report is to present to Cabinet the Listen and Learn report carried out by Nesta in response to the Covid-19 response. The Council previously worked with Nesta on the 100 day Mental Health Challenge and due to the success of this project Nesta were asked to assist with the listen and learn exercise to gather the views of staff and how they have managed through the Covid-19 emergency phase.

Date: 25 August 2020

Report Contact:

Corporate Management Team

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3 Report Implications (Resource, Digital and Risk)

6.1 Resource

Resources will be identified within service plans and through Business Transformation

6.2 Digital

Increased reliance and investment in digital solutions and digital first solutions will be a key element of future plans.

6.3 Risk

Section 95 of the Local Government (Scotland) Act 1973 requires all Local Authorities in Scotland to have adequate systems and controls in place to ensure the proper administration of their financial affairs.

The assessment of performance against budgets by services is underpinned by comprehensive financial management and budgetary control arrangements. These arrangements are central to the mitigation of financial risk.

6.4 Ensuring Equalities

As changes to existing plans are developed the assessment of the impact of these proposals in relation to their impact on equalities and human rights will be carried out. This will help to ensure wherever possible that there are no negative impacts on equality groups or potential for infringement of individuals' human rights from the any of the proposals.

Appendices: Nesta Listen and Learn Report

APPENDIX A – Report Implications

A.1 Key Priorities within the Single Midlothian Plan

The Listen and Learn report covers the 9 drivers for change and prioritises prevention and carbon neutral by 2030 approaches.

A.2 Key Drivers for Change

Key drivers addressed in this report:

- ☒ Holistic Working
- ☒ Hub and Spoke
- ☒ Modern
- ☒ Sustainable
- ☒ Transformational
- ☒ Preventative
- ☒ Asset-based
- ☒ Continuous Improvement
- ☒ One size fits one
- ☐ None of the above

A.3 Key Delivery Streams

Key delivery streams addressed in this report:

- ☒ One Council Working with you, for you
- ☒ Preventative and Sustainable
- ☒ Efficient and Modern
- ☒ Innovative and Ambitious
- ☐ None of the above

A.4 Delivering Best Value

The report aims to deliver best value within the resources available.

A.5 Involving Communities and Other Stakeholders

This is the first in a series of Listen and Learn reports. Valuing Community is a key chapter in the Nesta report

A.6 Impact on Performance and Outcomes

Performance and outcomes measures will be assigned in each service plan as they are updated in line with the recommendations made by Nesta in the Listen and Learn report.

A.7 Adopting a Preventative Approach

Maintaining the effectiveness of the key recommendations will support the prioritisation of resources to support prevention.

A.8 Supporting Sustainable Development

Central to this report is our commitment to being Carbon Neutral by 2030.