Midlothian Integration Joint Board

IJB Performance Report

Thursday 19th December 2024, 14:00-16:00

Item number:	5.8

Executive summary

The purpose of this report is to update the IJB on progress towards the IJB performance goals set for the financial year 2023/24.

Due to the processes required to validate these data, the full reporting year is almost complete for all indicators. A report describing progress against each improvement goal is attached in Appendix 1. There is an inbuilt reporting delay. Please note that due to the timescales for publication, and the deadline for paper submission, there has been no update to the published indicators for this report.

More recent management data are available for a number of the improvement goals but as they have not been validated, they cannot be published. In order to support the Board's understanding of the current position regarding progress towards the improvement goals, a brief summary of management data is provided at Appendix 2.

The OutNav Strategic Governance Map has now been incorporated into this IJB Performance Report, following the agreed process of scrutiny by Strategic Planning Group. This is provided at Appendix 3.

Members are asked to:
- Note the performance against the IJB Improvement Goals for 2023/24 (Appendix 1) and management data summary (Appendix 2).
- Note the inclusion of the OutNav Strategic Governance Map (Appendix 3).
- Consider the assessment of progress described in Columns 3 and 5 of the OutNav Strategic Governance Map, and options in relation to completion of improvement evaluation and planning.

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Midlothian Integration Joint Board

IJB Performance Report

1 Purpose

1.1 The purpose of this report is to update the IJB on progress towards the IJB performance goals set for the financial year 2023/24.

2 Recommendations

2.1 As a result of this report, Members are asked to:
- Note the performance against the IJB Improvement Goals for 2023/24 (Appendix 1) and management data summary (Appendix 2).
- Note the inclusion of the OutNav Strategic Governance Map (Appendix 3).
- Consider the assessment of progress described in Columns 3 and 5 of the OutNav Strategic Governance Map, and options in relation to completion of improvement evaluation and planning.

3 Background and main report

3.1 The IJB has previously identified improvement goals to monitor progress on reducing unscheduled hospital activity and use of institutional care. They are based on goals recommended by the Scottish Government Ministerial Strategic Group for Health and Community Care). An updated report describing progress against each improvement goal is attached in Appendix 1.

3.2 More recent management data are available for a number of the improvement goals but as they have not been validated, they cannot be published. In order to support the Board's understanding of the current position regarding progress towards the improvement goals, a brief summary of management data is provided at Appendix 2.

3.3 The OutNav Strategic Governance Map has now been incorporated into this IJB Performance Report, following the agreed process of scrutiny by Strategic Planning Group on 28th November 2024.

3.4 The focus for this report, is on the content reported in Column 3: "How Do They Feel?", and Column 5: "What They Do Differently (Strategic Aims)".

3.5 Column 3 is designed to show progress toward the IJB feeling "supported, informed and confident in their role". A number of activities are detailed, including the Induction Handbook, five Development Sessions, and a Self-Evaluation with accompanying Improvement Plan.

3.6 The Improvement Plan set out three key actions:
- Ensuring the agenda for Board meetings allows for more strategic planning and debate.

- Reviewing the IJB's current mechanisms for engaging with key stakeholders, service users and the wider public to more effectively seek their views.
- Considering how the IJB can further align resources to facilitate the desired shift to early intervention and prevention.

3.7 Given the challenges presented by continued financial uncertainty, it has not been possible to complete an evaluation of the last self-evaluation improvement plan, or to create a plan for the current year. Board members may wish to consider options in relation to completion of improvement evaluation and planning.

3.8 Column 5 designed to show progress toward the Strategic Aims. An assessment of progress towards each Strategic Aim is provided within the report. Board members may wish to consider the assessment of progress against each Aim.

3.9 In early 2025, the Performance and Improvement Team will be undertaking targeted improvement work to increase the consistency of service information in OutNav. This will increase levels of confidence in the data / evidence used to make the assessment of progress towards each of the stepping stones in the Strategic Governance Map.

3.10 As this approach to measurement and reporting matures, it will present more opportunities to meaningfully interrogate the reports with increasing level of details and evidence to identify areas of success, areas requiring improvement, and the action required to deliver the desired change. Board member may wish to consider how making targeting improvement on one column could deliver positive impact in another and monitor this over time.

3.11 The next IJB Performance Report will focus on Column4: Directions, following scrutiny at Strategic Planning Group in January 2025.

4 Policy Implications

4.1 There are no policy implications arising from this report.

5 Directions

5.1 This report does not directly impact upon service ability to deliver existing Directions.

5.2 It is acknowledged that there will be a requirement for ongoing review and revision to the Performance Report, in alignment with any revisions to existing Directions / issue of new Directions at any stage in the reporting period.

6 Equalities Implications

6.1 There are no equality implications from focussing on current goals but there may be implications in the actions that result from work to achieve them.

6.2 The focus of most of current goals is on reducing hospital activity. Hospitals are not used equally by the population and there are groups of people that make more use of hospitals than others e.g., older people, people living in areas of deprivation, or people who live alone.

7 Resource Implications

7.1 There may be resource implications resulting from any decision that board takes to initiate further action to achieve these improvement goals.

8 Risk

8.1 The risk that board members may not have the right information to inform decision if we are unable to find new and increasingly innovative solutions to address complex performance measurement challenges. This is particularly in relation to increases in complexity, acuity and the resulting additional pressures these create for our workforce; and what this may mean for wellbeing, retention and recruitment.

9 Involving people

9.1 The role of data assurance has been transferred to the Strategic Planning Group which has a wider membership including representation of elected officials, the third sector and public health.

10 Background Papers

10.1 No background papers.

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DATE	10th December 2024

Appendices:

Appendix 1: Local Intelligence Support Team (LIST) Report describing progress against the IJB improvement goals.
(Please note that due to the timescales for publication, and the deadline for paper submission, there has been no update to the published indicators for this report.)

Appendix 2: Management Data Summary

Appendix 3: OutNav IJB Strategic Governance Map

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