



# LOCAL PLAN PERFORMANCE REPORT FOR MIDLOTHIAN



**SCOTTISH**  
FIRE AND RESCUE SERVICE  
Working together for a safer Scotland

**Quarter 2 Report, 1<sup>st</sup> July – 30<sup>th</sup> September, 2017**

**Working together  
for a safer Scotland**

Midlothian 

## **DISCLAIMER**

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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## Introduction

This performance report provides information on our prevention, protection and operational response activities within the Midlothian for Quarter 2 of 2017-18 (1st July – 30th September 2017) including information on the year to date.

The Scottish Government provides an overarching vision for public services. This vision supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for Midlothian by contributing to the Community Planning arrangements across the area.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2016-2019 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan for Midlothian 2014-2017 contributes towards the priorities within the Single Midlothian Plan.

The aims of the local Fire & Rescue Service in Midlothian are to reduce fire deaths and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

The Local Fire and Rescue Plan for Midlothian 2014-2017 identifies the following five objectives as the main focus for service delivery locally:

- Priority 1. Reduction of Accidental Dwelling Fires,
- Priority 2. Reduction in Fire Casualties and Fatalities,
- Priority 3. Reduction of Deliberate Fire Setting,
- Priority 4. Reduction in Road Traffic Collisions,
- Priority 5. Reduction of Unwanted Fire Alarm Signals.

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## Performance Summary

We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Sep					RAG rating
	2013/14	2014/15	2015/16	2016/17	2017/18	YTD
All accidental dwelling fires	31	33	23	36	32	●
All fire casualties (fatal & non-fatal (incl. p/c's))	9	11	4	10	12	◆
All deliberate fires excl. dwellings	229	144	161	195	262	◆
Special Service - RTCs	21	21	27	23	20	●
Special Service Casualties - All	44	14	34	33	33	●
False Alarm - UFAs	153	129	167	187	155	●

### RAG rating - KEY

◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

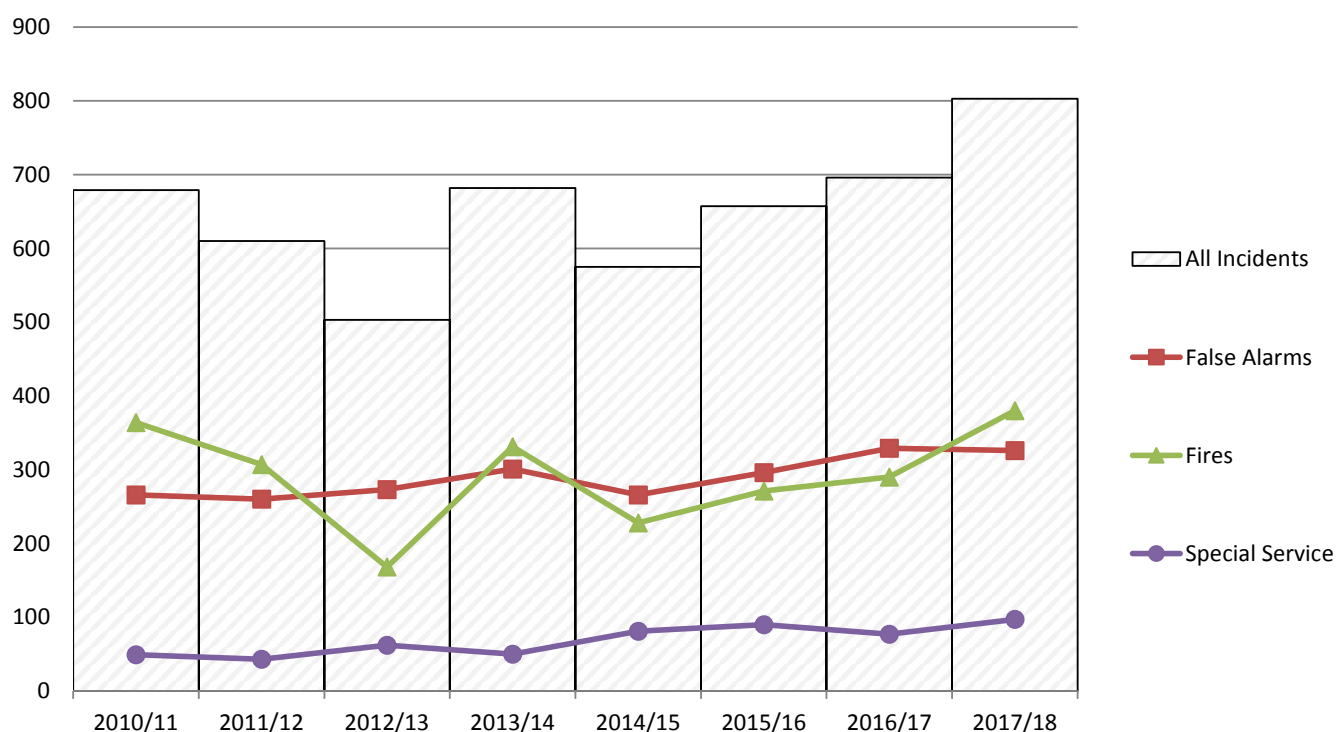
### Note

Quarterly comparison RAG Rating = the reporting period compared to the average of the three previous quarterly reporting periods.  
 Year to Date RAG Rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in previous year.

### Incident Overview

Year to date (1st April 2017 – 30th September 2017), the SFRS, responded to 803 incidents in Midlothian, which is an increase of 107 incidents compared with the last reporting period year (2016/17).

The chart below illustrates incidents YTD attended within Midlothian council over the last 8 fiscal years



<b>Progress on local fire &amp; rescue plan priorities</b>
<b>Local Risk Management and Preparedness</b>
<p>The Service must identify, prioritise and plan to meet the risks in each local community.</p> <p>We said we would:</p> <ul style="list-style-type: none"> <li>• train our staff to deal with our local risks</li> <li>• gather and analyse risk information</li> <li>• work with partners to mitigate risks</li> <li>• deal with major events</li> </ul>
<u><b>Train our staff to deal with our local risks</b></u>
<p>All of our operational staff undertake routine and risk specific skill acquisition and maintenance training.</p>
<u><b>Gather and analyse risk information</b></u>
<p>All of our operational staff gather and analyse local risk information and operational intelligence, used in our preparations to resolve incidents.</p> <p>We conduct Post Incident Debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.</p> <p>We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information.</p>
<u><b>Work with partners to mitigate risks</b></u>
<p>We continue to be an active member of the East Local Resilience Partnership.</p> <p>We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency event risks are mitigated.</p>
<u><b>Deal with major events</b></u>
<p>There were no major fire events or significant emergency events in this reporting period.</p>



## Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have devastating effects on our community. The SFRS is committed to keeping people safe in their homes. We share information with partners to make sure that the right people get the right information they need, particularly those who are vulnerable due to age, isolation or addiction. Reduction of Accidental Dwelling Fires contributes to The Single Midlothian Plan.

### Results

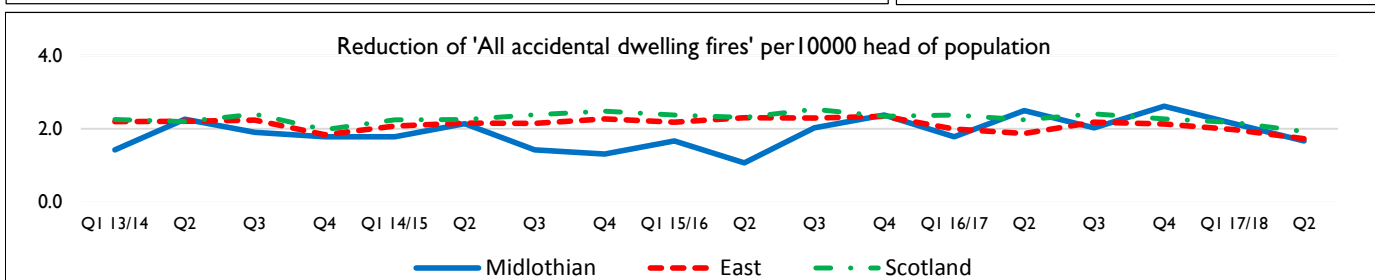
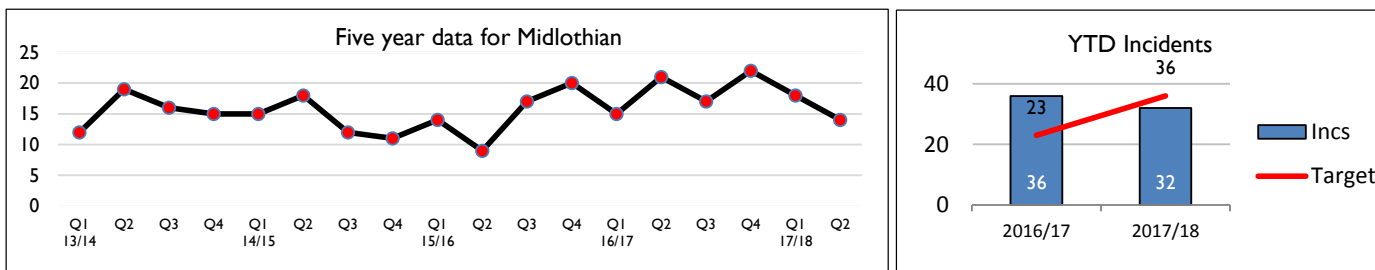
We aim to reduce Accidental Dwelling Fires in Midlothian by contributing towards the SFRS target of 10% reduction per year, over a three-year rolling period. During this quarter, we responded to 14 Accidental Dwelling Fires, which is a decrease of 7 incidents from the same period last year. The long-term trend based upon incidents/10,000 population shows Midlothian slightly below the Scottish and East Service Delivery Area trend line.

### Reasons

Of the 14 accidental dwelling fires attended, nearly 86% occurred in single occupancy households, with 42% being in the over 65 category. The main causes were accidental and were mainly attributable to cooking (50%). 12 fires (86%) were confined to the room where the fire started and therefore, minor in nature, only 2 involved the whole property. It is clear from this evidence to continue to target those mostly at risk in single occupancy households and to ensure those properties have working smoke detection. 93% of these properties had smoke detectors fitted.

### Actions

During this reporting period, 267 Home Fire Safety Visits were carried out within Midlothian with free smoke alarms fitted in 63 of these households. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. Front line crews continue to work within the previously introduced 'Post Domestic Incident Response' Policy, which provides a framework to ensure that engagement activity is completed in a structured and appropriate manner following incidents. Appendix I provides further details on our prevention activities in relation to this priority.



YTD ward ave. for Midlothian - 5	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Midlothian	31	33	23	36	32	
Penicuik	8	4	3	6	7	
Bonnyrigg	2	5	4	6	6	
Dalkeith	8	11	6	9	5	
Midlothian West	3	2	3	8	4	
Midlothian East	3	6	3	2	6	
Midlothian South	7	5	4	5	4	



## Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

### Results

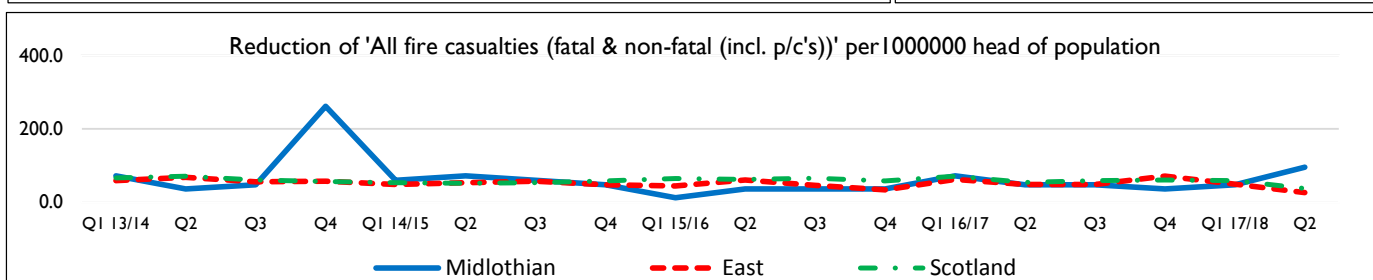
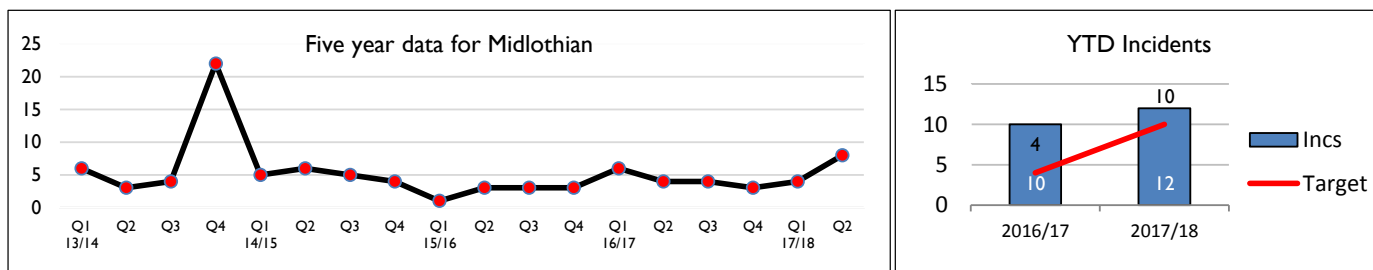
We aim to reduce fire casualties in Midlothian each per year, which contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. In this reporting period, SFRS dealt with 8 casualties (no fatalities) due to fire within a dwelling. This was an increase of 4 from the same reporting period last year. The long-term trend based upon casualties/10,000 population shows that we are above the Scottish and East Service Delivery area average.

### Reasons

Historically Midlothian has had low numbers of casualties from fires and it is pleasing to note that this trend, although showing an increase, remains low. The 8 casualties were a result of 2 house fires where one property saw 7 casualties involved. 5 casualties attended hospital with slight injury, 1 casualty with serious injury and 2 had a precautionary check-up at the scene. The main contributory factors were smoking and cooking.

### Actions

During this reporting period, 267 Home Fire Safety Visits were carried out and 63 households were fitted with free smoke detectors. In addition, we continue to work with our partners, particularly Midlothian Council, Social work and NHS to target those most vulnerable and at risk from fire.



YTD ward ave. for Midlothian - 2	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Midlothian	9	11	4	10	12	
Penicuik	2	2	0	2	2	
Bonnyrigg	0	1	0	2	0	
Dalkeith	3	2	1	1	2	
Midlothian West	0	0	2	3	0	
Midlothian East	1	4	1	2	1	
Midlothian South	3	2	0	0	7	



## Reduction of 'All deliberate fires excl. dwellings'

Historically deliberate fire setting has not been a significant problem for the SFRS in Midlothian, however recent statistics show a distinct increase in this activity and there is a close link between deliberate secondary fires and other forms of anti-social behaviour. In the main, deliberate fires are secondary fires categorised into refuse/bins, grassland or derelict buildings incidents. Reduction of Deliberate Fire Setting contributes to the Single Midlothian Plan.

### Results

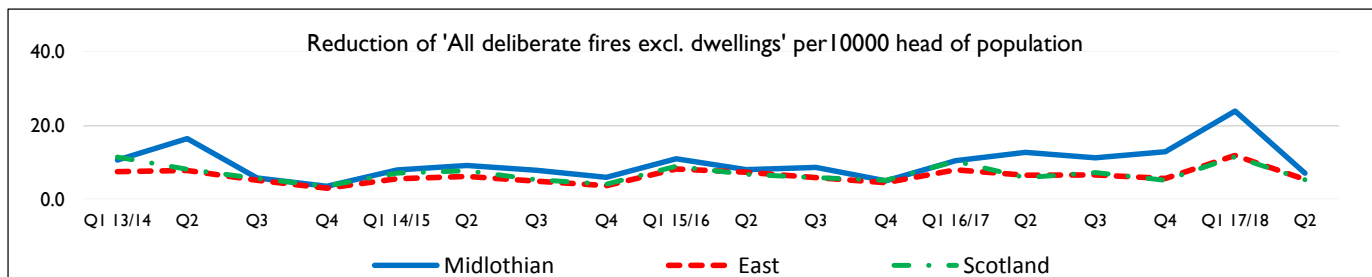
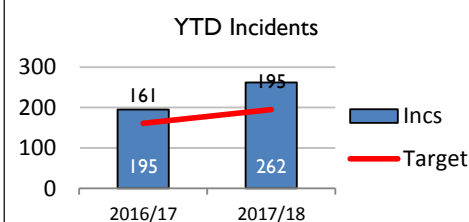
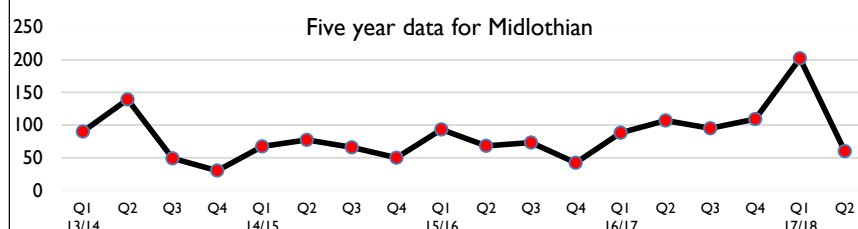
There were 60 deliberate fires within the reporting period, which is a decrease of 47 when compared to the same period last year. Although Midlothian's fire setting has been on the increase there has been a dramatic drop from the 202 fires in Q1 of this year. All wards in Midlothian are suffering this type of fire related activity.

### Reasons

Nearly 78% of all deliberate fires attended were 'deliberate secondary fires' with 58% in waste or scrubland, wood or crop, 20% involved refuse/bins including wheelie bins, 9% vehicle fires and 13% deliberate building fires.

### Actions

SFRS continues to work with partner agencies attending the weekly TACG meetings and provision of monthly tactical assessments by the Midlothian Partnership Analyst. Emerging patterns continue to be monitored and prevention activities were planned for those locations. Various on-going preventative activities have been undertaken throughout the year targeting the issue of deliberate fire-raising. This includes various youth engagement events (Cooldown Crew and Challenge Projects), Stair Aware activity, visits to schools and other partnership work.



YTD ward ave. for Midlothian - 44	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Midlothian	229	144	161	195	262	
Penicuik	14	11	7	6	41	
Bonnyrigg	23	11	11	16	21	
Dalkeith	49	35	40	31	44	
Midlothian West	23	27	33	50	43	
Midlothian East	83	41	35	46	61	
Midlothian South	37	19	35	46	52	



## Reduction of 'Special Service - RTCs'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies such as Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan, number of people killed or seriously injured in road accidents.

### Results

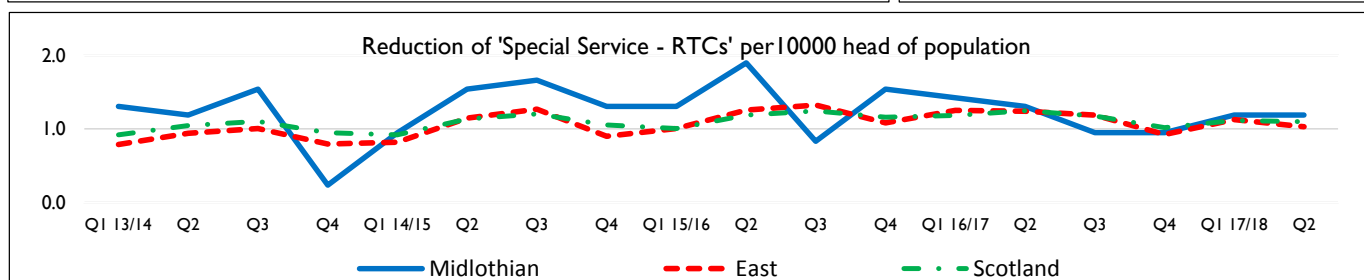
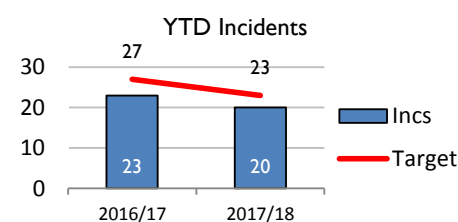
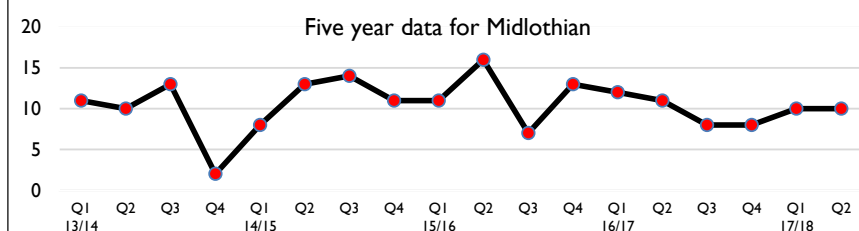
We attended 10 Road Traffic Collisions during this period; this is a decrease of 1 on the same period last year. Per 10,000 head of population, Midlothian is slightly above the Scottish and East Service Delivery area trend.

### Reasons

The SFRS only attend those RTC's they are requested to attend this number does not reflect the total number within Midlothian.

### Actions

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach to reducing road traffic collisions.



YTD ward ave. for Midlothian - 3	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Midlothian	21	21	27	23	20	
Penicuik	5	4	7	4	2	
Bonnyrigg	2	0	0	3	1	
Dalkeith	1	2	4	4	4	
Midlothian West	7	5	7	4	6	
Midlothian East	3	5	5	5	3	
Midlothian South	3	5	4	3	4	



## Reduction of 'Special Service Casualties - All'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan.

### Results

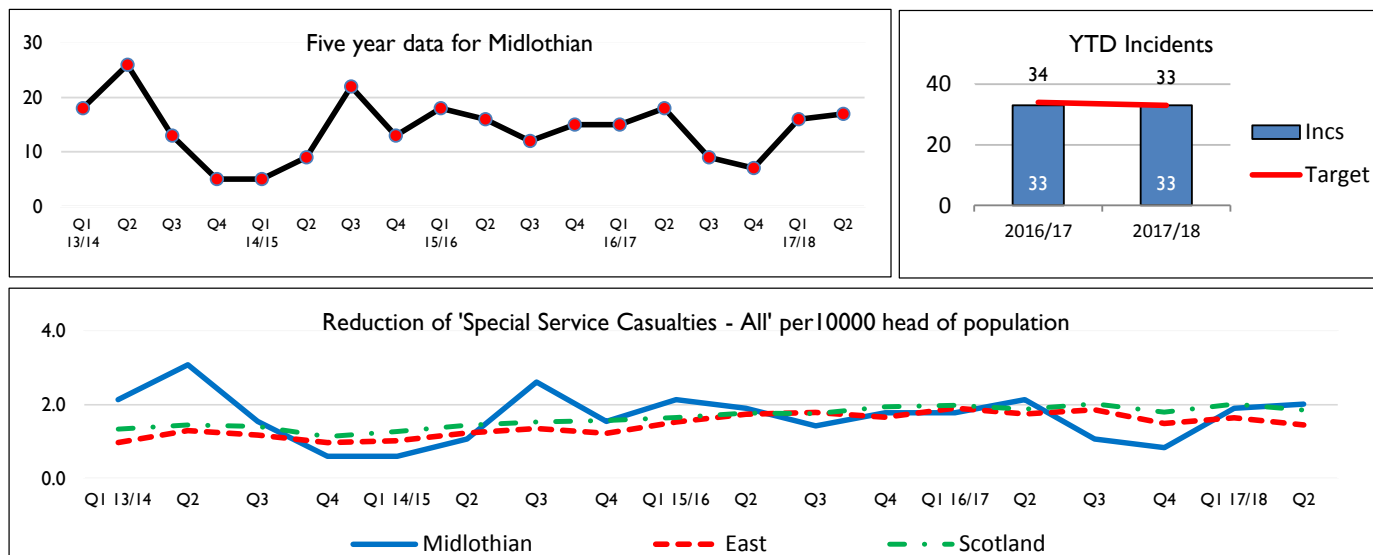
We attended a total of 17 fatal and non-fatal casualties. This is a decrease of 1 casualty in comparison to the same period last year. Per 10,000 head of population, Midlothian is slightly above the Scottish and East Service Delivery area trend.

### Reasons

Road Traffic Collisions accounted for 1 fatal and 9 non-fatal casualties. There was 1 fatal casualty in response to a medical emergency and 6 other non-fatal casualties most of which were in response to medical emergency or assisting other emergency services.

### Actions

The SFRS in Midlothian work in partnership with the Midlothian Rapid Response Team to care for people who fall in the home. We will also continue to respond to the communities needs in terms of other non-fire emergencies with the overall objective of reducing casualty and fatality rates within Midlothian.



YTD ward ave. for Midlothian - 6	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Midlothian	44	14	34	33	33	
Penicuik	6	2	11	5	4	
Bonnyrigg	1	1	3	2	2	
Dalkeith	3	0	2	10	4	
Midlothian West	14	4	8	4	8	
Midlothian East	5	5	4	7	12	
Midlothian South	15	2	6	5	3	



## Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be connected with faulty or defective alarm equipment. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm Signals.

### Results

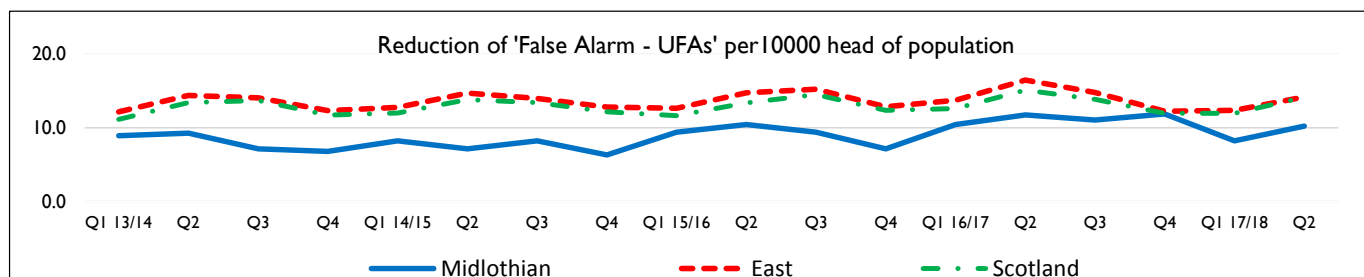
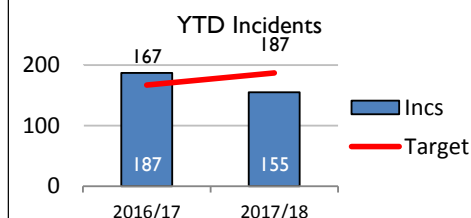
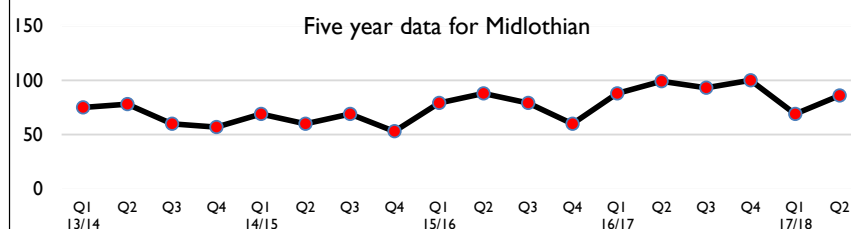
SFRS attended 86 Unwanted Fire Alarm Signals incidents during this reporting period, which is a decrease of 13 from the same period last year. Midlothian trend line is below that of Scotland and the East delivery area.

### Reasons

78% of UFAS attendances were caused by equipment failure within the fire alarm system, 8% were malicious calls, 14% caused by people, cooking, testing, smoking, aerosols etc.

### Actions

We continue to monitor Unwanted Fire Alarm Signals calls and our Fire Safety Enforcement Officers work closely with premises to reduce further incidents. This includes discussing technological, procedural and management solutions in order to prevent future Unwanted Fire Alarm Signals incidents. In Midlothian, we are currently engaging with various premises giving advice to prevent further occurrences.



YTD ward ave. for Midlothian - 26	2013/14	2014/15	2015/16	2016/17	2017/18	Sparklines
Midlothian	153	129	167	187	155	
Penicuik	10	15	18	27	9	
Bonnyrigg	17	22	23	23	22	
Dalkeith	25	23	33	41	28	
Midlothian West	62	30	50	52	45	
Midlothian East	23	28	31	26	27	
Midlothian South	16	11	12	18	24	

