

Primary Care Strategic Plan 21/22

Prevention & Early Intervention

- Develop CTAC (Community Treatment and Care services) to support all General Practices in Midlothian.
- Develop Pharmacotherapy services in General Practice to improving medicines management and access to medicines.
- Develop the MSK APP service to enable more people to access timely assessment and intervention for their MSK condition and reduce the requirement for GP involvement, ED attendance or onward referral.
- Maintain and improve access to the Primary Care Mental Health and the Wellbeing services to support people needing mental health support.
- Develop a joint HSCP/Quality Cluster quality improvement plan including collaborating on improving the coordination and continuity of primary care for people living with frailty

Support and Treatment

- Provide a comprehensive vaccination service including flu and COVID Booster vaccinations
- Develop Primary Care premises to meet service requirements and respond to population growth in Midlothian by:
 - Creating an Integrated health and care facility in Danderhall for the Shawfair Development Area
 - Reviewing house-building plans and develop plans for the equivalent of a new General Practice in the South Bonnyrigg/Rosewell area
 - Securing clinic space to provide the vaccination programme (including flu and potentially future COVID Booster programmes)
 - Assessing the impact of new services on existing practice buildings and develop a premises improvement plan.
- Improve communication about primary care to improve signposting to the right support
- Support uptake and optimisation of technology across primary care
- Increase the adoption of data-led collaboration between General Practices and the HSCP to improve health outcomes for people.

Crisis and Emergency

- Provide access to primary care services in evenings, at night and weekends through the Lothian Unscheduled Care Service
- Collaborate with General Practices to support improvement to access.



Midlothian
Health & Social Care
Partnership

Primary Care Action Plan

2021-2022

Prevention & Early Intervention

Strategic Aim 1: Develop the CTAC (Community Treatment and Care services) to support all practices in Midlothian.

IJB	Action	Target	Partner	Budget
	Establish an integrated CTAC and Treatment Room Nurse service team by merging the established TRN service with the developing CTAC service	<i>April 2021 2022?</i>	HSCP/General Practices	PCIF and existing TRN service budget in HSCP
	Develop an IT solution which provides good continuity of information between General Practice and the CTAC services	April 2021 2022	HSCP/General Practices	General Practices
	Establish referral pathways for people to access CTAC services from all practices in Midlothian	<i>April 2021 2022</i>	HSCP/General Practices	PCIF and existing TRN service budget in HSCP

Strategic Aim 2 Develop Pharmacotherapy services in General Practice to improving medicines management and access to medicines.

IJB	Action	Target	Partner	Budget
	Develop a remote Pharmacotherapy service with a focus on the timely completion of medicines reconciliation for patients leaving acute services. Ensuring timely access to medicines, communication of changes and accurate documentation in GP systems in line with SPSP Primary Care Medicine Reconciliation guidelines.	Complete all med rec appropriate for pharmacy services in Midlothian HSCP	HSCP	PCIF
	Use the electronic frailty index and other relevant data tools (eg SPARRA) to identify people living with frailty who may benefit from a polypharmacy review	People with moderate and severe frailty have option to have a polypharmacy review	HSCP/General Practices	PCIF

- **Strategic Aim 3** Develop the MSK APP service to enable more people to access timely assessment and intervention for their MSK condition and reduce the requirement for GP involvement, ED attendance or onward referral.

IJB	Action	Target	Partner	Budget
	Develop the service model and MSK pathway into and out of practices to enable more people to access assessment and intervention for their MSK condition and reduce requirement for GP involvement, ED attendance or onward referral.		HSCP	PCIF

Strategic Aim 4: Maintain and improve access to the Primary Care Mental Health and the Wellbeing services to support people needing mental health support.

IJB	Action	Target	Partner	Budget
	TBC			PCIF

Strategic Aim 5: Develop a joint HSCP/Quality Cluster quality improvement plan including collaborating on improving the coordination and continuity of primary care for people living with frailty

IJB	Action	Target	Partner	Budget
	Work with General Practice Quality Cluster to develop and implement a joint Cluster/HSCP quality-improvement plan			

IJB	Action	Target	Partner	Budget
	Reestablish the e frailty quality improvement programme building on the experience from the previous improvement programme.			

Support & Treatment

Strategic Aim 1 Provide a comprehensive vaccination programme including Seasonal Flu and COVID Booster vaccinations

IJB	Action	Target	Partner	Budget
	Deliver the seasonal flu vaccination programme and fully transfer from General Practices	April 21	HSCP	PCIP/COVID
	Establish a travel health vaccination service	April 21	HSCP/RIDU/NHS Lothian	PCIP
	Transfer all remaining vaccination responsibilities from General Practice	April 21	HSCP	PCIP
	Deliver the COVID Booster programme	Ongoing	HSCP	COVID

Strategic Aim 2: Develop Primary Care premises to meet service requirements and respond to population growth in Midlothian

IJB	Action	Target	Partner	Budget
	Create an Integrated health and care facility in Danderhall for the Shawfair Development Area		HSCP/NHSL/Scottish Government	
	Review house-building plans and develop plans for the equivalent of a new General Practice in the South Bonnyrigg/Rosewell area			
	Securing clinic space to provide the vaccination programme for the flu and COVID Booster vaccinations			
	Assessing the impact of new services on existing practice buildings and develop a premises improvement plan			

Strategic Aim 3: Improve communication about primary care to improve sign-posting to the right support

IJB	Action	Target	Partner	Budget
	Develop and implement a joint communication plan between HSCP and General Practices to increase understanding about access to General Practice and options for self-management	Have primary care communications capacity in place by June 2022.		
	Develop a collaborative approach between citizens, General Practices and the HSCP to understand the requirements, constraints and opportunities to inform a shared ambition for access to General Practice.			

Strategic Aim: Support uptake and optimisation of technology across primary care

IJB	Action	Target	Partner	Budget
2, 4	Develop and implement a joint digital plan to support the optimizing of existing technologies and adoption of new technologies in primary care.		General Practices/HSCPs	

Strategic Aim: Increase the adoption of data-led collaboration between General Practices and the HSCP to improve health outcomes for people.

IJB	Action	Target	Partner	Budget
	Develop a data-led programme across primary care to improve shared understanding about demand and capacity		General Practices/HSCPs	
	Identify analytical capacity in the HSCP to support the development of this programme		HSCP	

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Crisis & Emergency

- Provide access to primary care services in evenings, at night and weekends through the Lothian Unscheduled Care Service
- Collaborate with General Practices to support improvement to access.

Strategic Aim 1: Provide access to primary care services in evenings, at night and weekends through the Lothian Unscheduled Care Service

IJB	Action	Target	Partner	Budget
	TBC			

Strategic Aim 2: Collaborate with General Practices to develop resilient primary care teams.

IJB	Action	Target	Partner	Budget
	Develop and implement a joint-plan to optimize the role of the Expert Medical Generalist			
	Identify opportunities to increase the appeal for General Practice workforce to want to work in Midlothian			

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