

Midlothian Integration Joint Board



Chief Officer Report October 8th 2020

Item number: 5.2

Executive summary

The paper sets out the key service pressures and service developments happening across Midlothian IJB over the previous month and looks ahead to the following 8 weeks.

Board members are asked to:

- *Note the issues and updates raised in the report*

Chief Officer Report

1 Purpose

- 1.1 The paper sets out the key service pressures and service developments happening across Midlothian IJB over the previous month and looks ahead to the following 8 weeks.

2 Recommendations

- 2.1 As a result of this report Members are asked to:
- Note the issues and updates raised in the report.

3 Background and main report

Equality Outcomes

Midlothian HSCP need to produce and publish new Equality Outcomes for 2021-2025 as part of the Public Sector Equality Duty (PSED) requirements. Organisations across Lothians, including City of Edinburgh Council, Midlothian Council, West Lothian Council, Edinburgh HSCP and Midlothian HSCP have agreed to work together to draft and consult on their new Equality Outcomes. The organisations recognise the value of developing a common approach to equalities issues.

The organisations have identified joint equality principles and have now drafted joint equality outcomes. Consultation of both staff and public on the draft equality outcomes will take place across the Lothians from October onwards as per the requirements of the PSED.

Following the consultation, Midlothian IJB will be asked to discuss and approve the key equality outcomes which will be taken forward by Midlothian HSCP.

Resilience Art Project

There was an opportunity to convey important, universal messages to Midlothian children and communities about resilience and coping with Covid through an art project. School aged children (P1-S2) were asked to share their experiences of what they did to cope during COVID-19 through artwork as part of their nurture and resilience curriculum. The artwork is currently exhibited in Midlothian communities, encouraging community reflection and conversations on resilience. The artwork has been curated in line with 5 ways to wellbeing.

The gallery is running from 17th September- 4th October on window displays across local venues. We have 33 participating venues made up of businesses, third sector organisations and public buildings, spread across Midlothian. There is also an outdoor gallery through the accessible yellow woodland walk at Dalkeith Country Park. To complement this and for people who are not able to view the physical galleries there is also an online gallery from the 17th September – 26th October on Midlothian Council's website. We have support from an educational psychology student to analyse the artwork and pull key themes from the project.

The benefits/purpose is to:

- Encourage children to explore and share their resilience during the COVID outbreak
- Encourage Midlothian citizens and communities to reflect on their own resilience and ways of coping and to offer insight into different ways to cope and avenues to support (signposting to local supports).
- Support local businesses and promote outdoor spaces through exhibiting the artwork.

They are being displayed from 17th Sept to 4th Oct in 33 venues listed here:

www.midlothian.gov.uk/info/878/schools/670/midlothian_art_resilience_project/16

They can also be viewed on a Wilderness Walk at Dalkeith Country Park from 17 Sept to 26 Oct and in the online gallery at www.midlothian.gov.uk/resilience.

IJB Performance Framework

Following recommendation from the IJB external audit, the HSCP will be developing a Performance Framework. This will include capturing current performance metrics on operational performance against current indicators, wait times and include measures against Directions. This will pull together the work underway on the Health and Social care digital dashboard, and the digital outcomes matrix which will be able to demonstrate performance, outcomes and key contributors. Performance against key targets have been achieved this year, with exception of unscheduled admissions into hospital. However, the impact of Covid has also contributed to this in relation to unscheduled occupied bed days, emergency department attendances and occupied bed days caused by a delayed discharge. Members of the Board will be asked to consider current targets to agree appropriate performance indicators. A draft framework will be presented to the Board in December 2020.

Midlothian Community Hospital

Midlothian Community Hospital received an unannounced Healthcare Improvement Scotland inspection on 22nd September. This is part of a national routine inspection programme. The outcomes of this will be presented to the Board on receipt of formal feedback.

Unpaid carers

The HSCP recognises the significant pressure on unpaid carers relating to Covid. Due to phase 1 of the pandemic, respite beds were closed. The team are currently

looking at options to provide breaks for unpaid carers to include Self Directed Support, short breaks and alternative ways of supporting families. The previous model of bed-based care, together with restrictions relating to Covid infection control, does not provide a safe model of care, nor provide a person centred experience for the resident. The team will continue to work with other HSCPs to develop a model of respite care.

Community rehabilitation services update

In line with our post Covid19 recovery work and implementation across Lothian of the Home First model for community services, Midlothian HSCP is continuing to develop our primary care and older people's services in line with our vision – to enable people to maximise their health gain and independence through a co-ordinated approach by all partners. The definition of rehabilitation is a process aiming to restore personal autonomy to those aspects of daily life considered most relevant by patients or service users, and their family carers. This work links also to the local response required to support the national work across NHS to scheduling of unscheduled care. Review of our current pathways for community referral within older people's rehabilitation services.

Initially we will focus on the creating of a single point of access for intermediate care services – which will be open to requests for assistance to support those experiencing a change in their needs within the community, support early planned discharge and promote reablement following a period of illness. A range of staff engagement sessions will be planned to shape this vision into service delivery. The sessions will include both sector team and Midlothian wide events, examples of these include opportunities for virtual team members to meet with the Service Managers, Head of Service for Primary Care and Older People, Professional Advisors and Clinical Director Midlothian – working to develop the home first service model within Midlothian.

Commissioning and Contracting

We are currently undertaking three major pieces of recommissioning work; for Carers, Community Mental Health Supports and Care at Home services. This offers us significant opportunities to improve the services and supports available and to ensure that they are fit to meet the changing and increasing demands as we move into the next few years. Significant consultation is being undertaken in all areas to ensure that we are able to respond to the needs of people who use these services. With any changes there is likely to be some anxiety both from existing service providers and from people who use these services. We will work closely with people to allay any fears they may have, acknowledging that change can be difficult for people.

Learning Disability Services

Following changing guidance from Government it is now possible to open more day service provision for people with a learning disability. We have, throughout the pandemic offered services to people who had a critical requirement for this but have now been able to offer more of a resource. However, due to continued restrictions we have not been able to offer services to all people at the same level as was available pre-pandemic, this includes access to transport as people are now unable to share this resource. Decisions have been taken based on risk and on other supports and services that someone may have and recognise that this has been

difficult for some people. We are working to ensure that those no longer receiving a building based service have access to support through the use of Self Directed Support and through offering support to our providers to provide creative and meaningful activities.

4 Policy Implications

- 4.1 The issues outlined in this report relate to the integration of health and social care services and the delivery of policy objectives within the IJBs Strategic Plan.

5 Directions

- 5.1 The report reflects the ongoing work in support of the delivery of the current Directions issued by Midlothian IJB.

6 Equalities Implications

- 6.1 There are no specific equalities issues arising from this update report.

7 Resource Implications

- 7.1 There are no direct resource implications arising from this report.

8 Risk

- 8.1 The key risks associated with the delivery of services and programmes of work are articulated and monitored by managers and, where appropriate, reflected in the risk register.

9 Involving people

- 9.1 There continues to be ongoing engagement and involvement with key stakeholders across the Partnership to support development and delivery of services.

10 Background Papers

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Appendices: