Midlothian Integration Joint Board

Thursday 8th February 2024, 14:00-16:00

Midlothian Integration Joint Board (IJB) Performance Report

Item number:	5.7

Executive summary

The purpose of this report is to update the Midlothian Integration Joint Board (IJB) on progress towards the IJB performance goals set for the financial year 2022/23. Due to the processes required to validate these data, the full reporting year is almost complete for all indicators (indicators at 3.11 and 3.12 are outstanding). A report describing progress against each improvement goal is attached in Appendix 1. There is an inbuilt reporting delay (noted above).

More recent management data is available for a number of the improvement goals but as they have not been validated, they cannot be published. In order to support the Board's understanding of the current position regarding progress towards the improvement goals, a brief summary is provided.

Following the Midlothian IJB meeting on 13th April 2023, the Performance, Assurance, and Governance Group (PAGG) was commissioned to consider a local improvement goal(s) for the IJB. The group met on 4th May 2023, and collaboratively produced one improvement goal with 8 locally relevant process measures.

It was agreed at the December 2023 Board meeting that the non-validated management data are examined in detail by the Performance Assurance and Governance Group each month, and then submitted to IJB as a private paper. PAGG did not meet in December as attendance was significantly reduced.

Members are asked to:
- Note the performance against the IJB Improvement Goals for 2023/24 (Appendix 1).

IJB Performance Report

1   Purpose

1.1 The purpose of this report is to update the IJB on progress towards the IJB performance goals set for the financial year 2022/23. Due to the processes required to validate these data, the full reporting year is almost complete for all indicators.

2   Recommendations

2.1   As a result of this report, Members are asked to:
- Note the performance against the IJB Improvement Goals for 2023/24 (Appendix 1),
- Confirm the process for examination / publication of Local Improvement Goal process measure data.

3   Background and main report

3.1   The IJB has previously identified improvement goals to monitor progress on reducing unscheduled hospital activity and use of institutional care. They are based on goals recommended by the Scottish Government Ministerial Strategic Group for Health and Community Care).

3.2   At the IJB meeting in June 2022 the Performance Assurance and Governance Group recommended that the improvement goals for 2022/23 were set to prioritise an increase in system stability, focussing on workforce recovery and wellbeing.

3.3   An updated report describing progress against each improvement goal is attached in Appendix 1. This report is produced by the Local Intelligence Support Team (LIST) on behalf of the Midlothian HSCP. Members are asked to note the information in Appendix 1, specifically regarding data completeness. Due to the processes required to validate these data for publication, there is an inbuilt reporting delay, and this information is not taken from a "live" system. This means that we are not yet able to calculate the full year performance for some measures.

3.4   Members are asked to note that Public Health Scotland (PHS) has moved to a schedule of quarterly, rather than monthly, updates.

3.5   More recent management data are available for a number of the improvement goals but as they have not been validated, they cannot be published. In order to support the Board's understanding of the current position regarding progress towards the improvement goals, a brief summary is provided below.

3.6   A&E Attendances
        2022/23 Target Rate per 100,000 people   2,629 / month
        2023/24 Running Average   2,758 / month
        The validated data are available up to September 2023. Based on this information,
        the target is not currently being met.
        The most recent non-validated management information data indicate an improved
        position, currently meeting the target.

3.7   Emergency Admissions
        2022/23 Target Rate per 100,000   767 / month
        2023/24 Running Average   820 / month
        The validated data are only available up to June 2023. Based on this information,
        the target is not currently being met.
        The most recent non-validated management information data indicate an improved
        position, currently meeting the target.

3.8   Unplanned Bed Days (Acute)
        2022/23 Target Rate per 100,000   5,074 / month
        2022/23 Rate   5,227 / month
        The validated data are only available up to March 2023. Based on this information,
        the target is not currently being met.
        The most recent non-validated management information data indicate a further
        improvement, currently meeting the target.

3.9   Delayed Discharge Occupied Bed Days
        2022/23 Target Rate per 100,000   820 / month
        2023/24 Running Average   750 / month
        The validated data are only available up to September 2023. Based on this
        information, the target is currently being met.

3.10   End of Life – Percentage of Last Six Months Spent in Large Hospitals
        2022/23 Target Rate   <8.7%
        2020/21 Rate   7.9% (provisional data)
        The validated data are only available on a provisional basis for 2020/21. Based on
        this information, the target is currently being met.
        It is not possible to refer to management information as these data are not held
        locally.

3.11   Balance of Care
        2022/23 Target Rate   >96.4%
        2021/22 Rate   96.9% (provisional data)
        The validated data are only available on a provisional basis for 2021/22. Based on
        this information, the target is currently being met.
        It is not possible to refer to management information as these data are not held
        locally.

3.12   IJB Local Improvement Goal
        Following the Midlothian IJB meeting on 13th April 2023, the Performance,
        Assurance, and Governance Group (PAGG) was commissioned to consider a local
        improvement goal(s) for the IJB. The group met and collaboratively produced one
        improvement goal with a number of proposed locally relevant process measures.
        The Goal, Outcome and Balancing Measures are detailed below:

Goal: The balance of care from hospital to community-based care in Midlothian will have shifted by x% by March 2025 (*percentage to be defined*).
Outcome Measure: % of shift from hospital to community-based care
Balancing Measures: (quarterly from PHS)
Our recommendation is to use the MSG indicators here as we already report on these.

3.13   It was agreed at the December 2023 Board meeting that the non-validated management data are examined in detail by the Performance Assurance and Governance Group each month, and then submitted to MIJB as a private paper. PAGG did not meet in December as attendance was significantly reduced.

4   Policy Implications

4.1   There are no policy implications arising from this report.

5   Directions

5.1   This report does not directly impact upon service ability to deliver existing Directions.

5.2   It is acknowledged that there will be a requirement for ongoing review and revision to the Performance Report, in alignment with any revisions to existing Directions / issue of new Directions at any stage in the reporting period.

6   Equalities Implications

6.1   There are no equality implications from focussing on these goals but there may be implications in the actions that result from work to achieve them.

6.2   The focus of most of the goals is on reducing hospital activity and hospitals are not used equally by the population. There are groups of people that make more use of hospitals than others – for example older people, people living in areas of deprivation or people who live alone.

7   Resource Implications

7.1   There will be resource implications resulting from further action to achieve these improvement goals.

8   Risk

8.1   The risk of not finding solutions to address complex performance measurement challenges is that we are underinformed in relation to increases in complexity, acuity and the resulting additional pressures these create for our workforce; and what this may mean for wellbeing, retention and recruitment.

9 Involving people

9.1 The Performance Assurance & Governance Group (PAGG) meet monthly to review and discuss these and other measures as part of wider data assurance.

9.2 Membership of the group will be expanded to ensure increased representation of elected officials, the third sector and public health.

10 Background Papers

10.1 No background papers.

AUTHOR'S NAME	Elouise Johnstone
DESIGNATION	Strategic Programme Manager for Performance
CONTACT INFO	elouise.johnstone@nhslothian.scot.nhs.uk
DATE	22nd January 2024

Appendices:

Appendix One: IJB Performance Report_ Appendix 1