

Notice of Meeting and Agenda



Performance, Review and Scrutiny Committee

Venue: Virtual Meeting,

Date: Tuesday, 22 September 2020

Time: 11:00

Executive Director : Place

Contact:

Clerk Name: Janet Ritchie

Clerk Telephone: 0131 271 3158

Clerk Email: janet.ritchie@midlothian.gov.uk

Further Information:

This is a meeting which is open to members of the public.

Privacy notice: Please note that this meeting may be recorded. The recording may be publicly available following the meeting. If you would like to know how Midlothian Council collects, uses and shares your personal information, please visit our website: www.midlothian.gov.uk

1 Welcome, Introductions and Apologies

2 Order of Business

Including notice of new business submitted as urgent for consideration at the end of the meeting.

3 Declaration of Interest

Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.

4 Minute of Previous Meeting

- | | | |
|------------|---|-------|
| 4.1 | Minute of meeting of 17 March 2020 submitted for approval | 5 - 8 |
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5 Public Reports

- | | | |
|-------------|---|-----------|
| 5.1 | Nesta Listen and Learn - Report by Chief Executive | 9 - 50 |
| 5.2 | Midlothian Council Annual Complaint Handling Report 2018/19 - Report by Chief Executive | 51 - 58 |
| 5.3 | Adult and Social Care Performance Report 2019/20 | 59 - 64 |
| 5.4 | Children's Services Performance Report 2019/20 | 65 - 68 |
| 5.5 | Commercial Operations Performance Report 2019/20 | 69 - 76 |
| 5.6 | Communities and Economy Performance Report 2019/20 | 77 - 80 |
| 5.7 | Customer and Housing Performance Report 2019/20 | 81 - 84 |
| 5.8 | Education Performance Report 2019/20 | 85 - 90 |
| 5.9 | Finance and Integrated Service Support Performance Report 2019/20 | 91 - 98 |
| 5.10 | Property and Facilities Management Performance Report 2019/20 | 99 - 104 |
| 5.11 | Midlothian Council Performance Report 2019/20 | 105 - 122 |
| 5.12 | Balanced Scorecard 2019/20 | 123 - 152 |

6 Private Reports

No items for discussion

7 Date of Next Meeting

The next meeting will be held on Tuesday 3 November 2020 at 11 am