

Midlothian Council 12/13 Performance Report



01. Progress Against Strategic Outcomes

Q2 12/13:

1. Supporting healthy, caring and diverse communities where local needs are met - This includes providing quality, affordable housing, helping older people stay in their communities and remain independent, strengthening services for children and young people and ensuring suitable infrastructure is provided to deliver services which meet the full range of community needs.

- Funding has been secured to build a new high school.
- Affordable Housing Supply Programme 2012 - 2015 has been submitted to the Scottish Government for development resources. Funding bid has since been agreed for funding social housing provision in Midlothian
- Growing numbers of older people are being supported in their own homes through Telecare and Reablement.

2. Maximising business opportunities - Promoting indigenous business growth, inward investment and creating quality and sustainable business locations. Midlothian and partners have an annual target to create 500 jobs in Midlothian.

- Ensure Council/key partner agencies remain in an optimal condition to assist businesses in the challenge posed by the ongoing national and international economic situation. 86 start-up/micro businesses have been supported in partnership with Business Gateway (annual target 200) and Midlothian is one of the highest performing local authorities in the East of Scotland Investment Fund partnership both in terms of number of loans awarded to businesses and their total value. The Council and partners continue to maximise skill support to the Midlothian workforce through the work of New Leaf.

3. Maintaining Midlothian as a safe place to live, work and visit - This objective focuses on reducing levels of drug and alcohol misuse, anti-social behaviour as well as working with partners to protect vulnerable people and improve road safety.

- Community Safety Strategy 2013 priority outcomes agreed to safeguard communities in Midlothian.
- Community Safety Partnership focussing on maintaining and improving crime resolution rate.
- Hate Crime Initiative launched making it easier for people to report hate crime.

4. Conserving and improving Midlothian's environment - Working to reduce the environmental impact of waste and promote sustainable development.

- Tenders for a residual waste facility have been received. The preferred bidder to deliver the facility will be announced in the next few months. Council agreed to purchase additional land to develop the Zero Waste Parc at Millerhill.

5. Improving opportunities for people in Midlothian - This cross-cutting objective is focused on improving the levels of achievement / attainment for children and adults in lifelong learning, promoting social and financial inclusion and regenerating Midlothian's town and village centres.

- Improvements are underway to Dalkeith Town Centre through the Dalkeith Townscape Heritage Initiative/ Conservation Area Regeneration Scheme. 89% of grant available is now committed to building and training projects. Based on this success, Historic Scotland has made an additional £84,000 award. Bid for Gorebridge Conservation Area Regeneration Scheme submitted to Historic Scotland 31 August 2012.

- All schools and specialist provisions continue to make significant progress in implementing Curriculum for Excellence.

- SQA Examinations Performance:

In S4, of 4 key measures, performance increased in 3 and remained the same in 1;

In S5, of 7 key measures, performance increased in 4, remained the same in 2 and decreased in 1;

In S6, of 8 key measures, performance increased in 4, remained the same in 3 and decreased in 1.

- The Welfare Reform Strategic Group has been meeting for 6 months. Dialogue with Midlothian Financial Improvement Network taking place. Demand analysis completed. Planning underway to change configuration of services.

6. Delivering responsive, efficient and effective services to the people of Midlothian - The Council's Business Transformation approach sets out an ambitious programme of work that will transform and improve services as well as balance finances. This work is well underway and aims to improve customer service, make best use of our assets, improve service provision and ensure best use of our resources. The overall outcome is to provide effective, efficient and sustainable services for the future, whilst ensuring equality of opportunity as an employer and service provider.

- Future Models: The Council and partners facilitated a comprehensive public engagement exercise involving questionnaires developed for the Citizens Panel, Midlothian News and online; a Residents Survey; Black Diamond radio broadcasts and stakeholder meetings

- Business Transformation: The Council has adopted a new way of transforming services by taking a whole systems approach. Work is underway on in HR (recruitment), Purchase to Pay and a planned review of Housing and Community Safety. The latter has involved analysing services from the customer's point of view. As a result the review now encompasses allocations, homelessness, voids, repairs, arrears and benefits.

- Equalities: All staff have now been trained in equalities, new recruits are trained as part of their Induction Programme.

- Best Value: Council agreed the Best Value Improvement Plan, in response to the Audit of Best Value and Community Planning which took place in 2011/12.

02. Emerging Challenges

Q2 12/13:

1. Ensuring the affordability and sustainability of services.

There is currently a budget short fall of approx £2.057 million in 2013/14. Over the remainder of the 2013/14 budget planning cycle, savings which can be delivered from the Business Transformation programme will be closely monitored and projections will continue to be refined to provide the most up-to-date assessment.

As part of the immediate review of services instructed by the Chief Executive, the Strategic Leadership Group is giving priority to identify additional options to address the remaining gap. An update will be provided to Council in December 2012.



2. Service Reviews.

The Transformation Programme Manager is working in partnership with the council management team to develop the programme with the change of emphasis from continuous improvement to sustainable, efficient service designed through transformation. The Council will look at those services that matter most to customers and are high cost, high volume and enable excellent services to be delivered in a joined up way.





3. Future Model of Service Delivery. Workshops with community planning partners and elected members are scheduled in November 2012. Within the context of increasing service demands and a reducing budget, this project involves asking fundamental questions about delivering services in future.

Midlothian Council PI summary 12/13





01.1 Outcomes and Customer Feedback

Priority	Indicator	2011/12	Q2 2011/12	Q1 2012/13	Q2 2012/13				Annual Target 2012/13	Feeder Data	Value
		Value	Value	Value	Value	Status	Note	Short Trend			
01. Provide an efficient complaints service	% of feedback complaints which are completed within 10 days or agreed timescale	73.7%	56.6%	82.9%	85.8%		Q2 12/13: Off target. Please see individual service performance reports for details		85.0%	Cumulative number received	155
										Number completed within 10 days	133





01.2 Making the Best Use of our Resources

Priority	Indicator	2011/12	Q2 2011/12	Q1 2012/13	Q2 2012/13				Annual Target 2012/13	Feeder Data	Value
		Value	Value	Value	Value	Status	Note	Short Trend			
02. Manage budget effectively	Performance against revenue budget	£188.614m	£190.027m	N/A	£198.999m		Q2 2012/13: Off Target - £2.568 overspend		£196.431m		
04. Manage stress and absence	Average number of working days lost due to sickness absence (cumulative)	8.64	3.74	2.86	3.77		Q2 12/13: Off target. See individual service performance reports for details.		7.78	Number of days lost (cumulative)	13,746.38
										Average number of FTE in council (for year to date)	3,644.8

01.3 Corporate Health

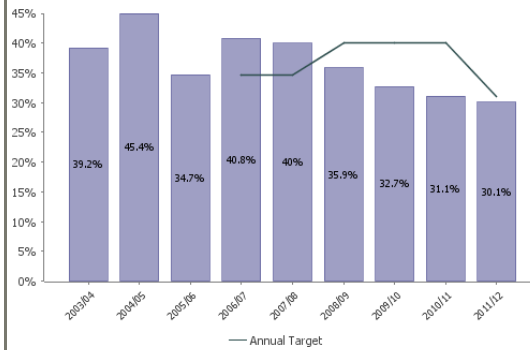
Priority	Indicator	2011/12	Q2 2011/12	Q1 2012/13	Q2 2012/13				Annual Target 2012/13	Feeder Data	Value
		Value	Value	Value	Value	Status	Note	Short Trend			
06. Process invoices efficiently	% of invoices paid within 30 days of invoice receipt across the Council (cumulative)	83.09%	85.47%	94.53%	94.25%		Q2 2012/13: On Target		91.45%	Number received (cumulative)	35,708
										Number paid within 30 days (cumulative)	33,653
09. Control risk	% of high risks that have been reviewed in the last quarter	100%	95.83%	100%	100%		Q2 12/13: On Target		100%	Number of high risks reviewed in the last quarter	18
										Number of high risks	18

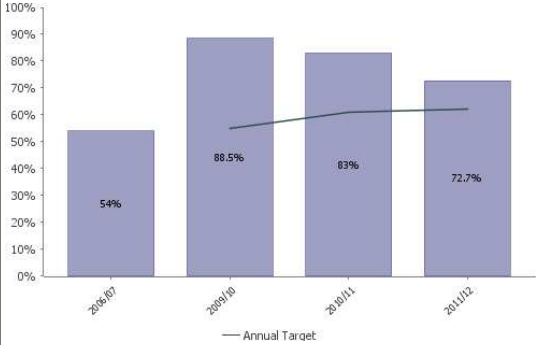
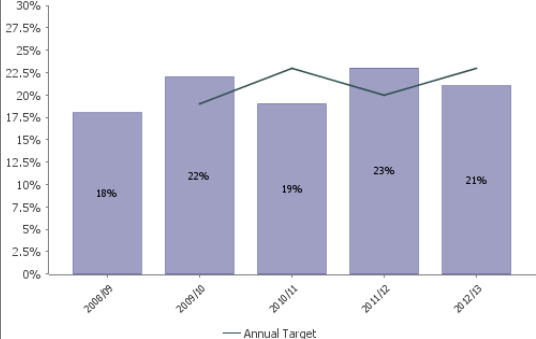
01.4 Improving for the Future






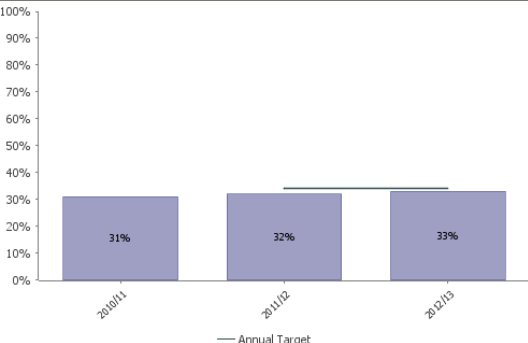
Priority	Indicator	2011/ 12	Q2 2011/ 12	Q1 2012/ 13	Q2 2012/13				Annual Target 2012/ 13	Feeder Data	Value
		Value	Value	Value	Value	Status	Note	Short Trend			
11. Fully implement the Competency Framework	% employees assessed as performing as fully effective or excellent (Competency Framework / P&DR Scheme)				89.71 %		Q2 12/13: Figures for the first year of the Competency Framework now reported. This will be updated on an annual basis at the end of Q1. 9.4% of employees didn't achieve the minimum time period.		100%	Number of employees assessed as performing as fully effective or exceptional (Competency Framework / P&DR Scheme)	2,852
										total number of employees	3,179
10. Implement improvement plans	% of internal/external audit/BVR actions on target/ completed, of the total.	49.15 %	80.37 %							Number of on tgt/ completed actions	29
										Number of outstanding actions	59


Objective 1: Pls Report

Objective 1: Supporting healthy, caring and diverse communities where local needs are met

Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annu al Targ et 2012 /13	Trend Chart	Service	Benchmar k
			Valu e	Valu e	Valu e	Valu e	Statu s	Short Tren d	Note				
SPI-22	C-1e. Provide suitable infrastructure for the efficient and effective delivery of services to meet the full range of community needs	The % of the road network that should be considered for maintenance treatment (annual)(Formula)	30.1 %	Not mea sure d for Quar ters	Not mea sure d for Quar ters	Not measured for Quarters				31%		Commercial Operations	2011/12-Orkney-21.4%



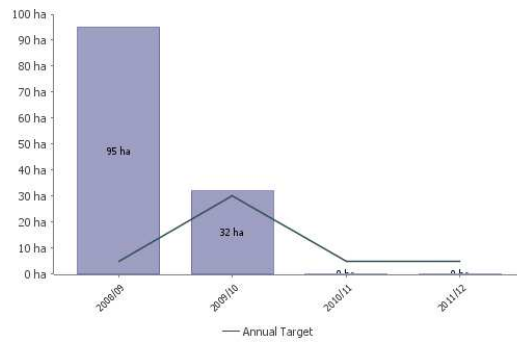
Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annu al Targ et 2012 /13	Trend Chart	Service	Benchmar k
			Valu e	Valu e	Valu e	Valu e	Statu s	Short Tren d	Note				
MC.12 13.C-1d.1e	C-1d. Strengthen services for children & young people	% of Looked After Children achieving a least 1 SCQF Level 3 qualification	72.7 %	N/A	N/A	N/A	?	?	Q2 12/13: Results for 11/12 school year not yet available.	75%		Education; Midlothian Council	National figure for 07/08 used as target.
MC.12 13.C-1d.1c	C-1d. Strengthen services for children & young people	% S5 pupils with 3+ Level 6	23%	22%	N/A	21%	Off Target	?	Q2 12/13: Off Target. Nearly 2% decrease compared to last year. Secondary attainment group supporting improvement.	23%		Education; Midlothian Council	2009/10: Scotland 25%, Midlothian 20%




Code	Priority	PI	2011/12	Q2 2011/12	Q1 2012/13	Q2 2012/13				Annual Target 2012/13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C-1d.	C-1d. Strengthen services for children & young people	The percentage of GIRFEC Well-being Indicators being on target	84%	90%	67%	67%			Q2 12/13: Off Target. Six out of 18 measures have just missed their targets.	80%	 <p>2010/11: 90.3% 2011/12: 84% Annual Target: 80%</p>	Children & Families; Midlothian Council	2010/11 Midlothian was 90.3%
MC.12 13.C-1d.1b	C-1d. Strengthen services for children & young people	% S4 pupils with 5+ Level 5 (by end of S4)	32%	31%	N/A	33%			Q2 12/13: Off Target despite a 2% improvement on last year. Significant work targeted in Secondary schools to improve.	34%	 <p>2010/11: 31% 2011/12: 32% 2012/13: 33% Annual Target: 34%</p>	Education; Midlothian Council	2009/10: Scotland 36%, Midlothian 31%

Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annual Target 2012 /13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C- 1a.3a	C-1a. Provide quality, affordable housing including increasing homeless accommodation	Number of new build houses delivered as part of the Phase 2 Capital Plan new build programme	N/A	N/A	N/A	N/A	?	?	Q2 12/13: Phase 2 Housing was presented to a Seminar of Council on 25 September and report subsequently submitted to Council. Tender documents and consent to procure construction/design teams is now being programmed. Target to be set in 13/14		 <p>0</p> <p>— Annual Target</p>	Midlothian Council; Property & Facilities Management	

Objective 2: Pls Report

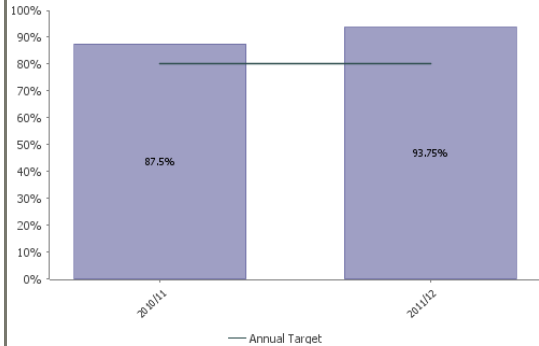
Objective 2: Maximising business opportunities





Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annu al Targ et 2012 /13	Trend Chart	Service	Benchmar k								
			Valu e	Valu e	Valu e	Valu e	Statu s	Short Tren d	Note												
MC.12 13.C-2a.1a	C-2a. Promote indigenous business growth/inward investment and create quality and sustainable business locations	Hectare take up of economic land	0 ha	0 ha	0 ha	0 ha			Q2 12/13: Off Target: This reflects current economic conditions. Anticipated improvement throughout 2012/13.	5 ha	 <table><caption>Trend Chart Data</caption><thead><tr><th>Year</th><th>Value (ha)</th></tr></thead><tbody><tr><td>2009/10</td><td>95</td></tr><tr><td>2010/11</td><td>32</td></tr><tr><td>2011/12</td><td>Target</td></tr></tbody></table>	Year	Value (ha)	2009/10	95	2010/11	32	2011/12	Target	Midlothian Council; Planning & Development	N/A
Year	Value (ha)																				
2009/10	95																				
2010/11	32																				
2011/12	Target																				

Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annual Target 2012 /13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C- 2a.1d	C-2a. Promote indigenous business growth/inward investment and create quality and sustainable business locations	Number of New Leaf Adult Guidance and Development Service interventions	N/A	N/A	50	94			Q2 12/13: On Target	400		Midlothian Council; Planning & Developme nt	

Objective 3: PIs Report

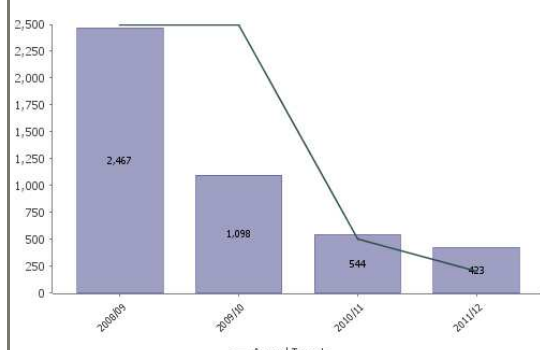
Objective 3: Maintaining Midlothian as a safe place to live, work and visit


Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annual Target 2012 /13	Trend Chart	Service	Benchmark								
			Value	Value	Value	Value	Status	Short Trend	Note												
MC.12 13.C-3a.1a	C-3a. Reduce levels of drug and alcohol misuse	Percentage of relevant local MELDAP outcome measures on target	93.75%	93.75%	N/A	N/A	?	?	Q2 12/13: MELDAP measures for 2012/13 currently under review and being developed.	80%	 <table><caption>Trend Chart Data</caption><thead><tr><th>Year</th><th>Value</th></tr></thead><tbody><tr><td>2011/12</td><td>87.5%</td></tr><tr><td>2012/13</td><td>93.75%</td></tr><tr><td>Annual Target</td><td>80%</td></tr></tbody></table>	Year	Value	2011/12	87.5%	2012/13	93.75%	Annual Target	80%	Adult & Community Care; Midlothian Council	
Year	Value																				
2011/12	87.5%																				
2012/13	93.75%																				
Annual Target	80%																				

Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annu al Targ et 2012 /13	Trend Chart	Service	Benchmar k
			Valu e	Valu e	Valu e	Valu e	Statu s	Short Tren d	Note				
MC.12 13.C-3d.2a	C-3d. Improve road safety	The number killed or seriously injured on Midlothian's roads	26	Not mea sure d for Quar ters	Not mea sure d for Quar ters	Not measured for Quarters				31		Housing & Community Safety; Midlothian Council	
MC.12 13.C-3c.1a	C-3c. Work with partners to protect vulnerable people	% of child protection indicators on target	63%	85%	33%	33%			Q2 12/13: Off Target. Three of the four off-target indicators have shown small improvements in the last quarter.	100 %		Children & Families; Midlothian Council	Benchmark 100%

Objective 4: Pls Report

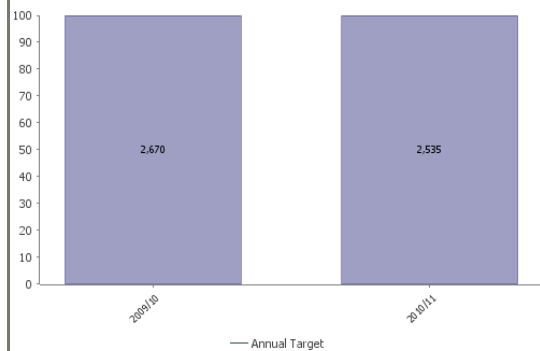
Objective 4: Conserving and improving Midlothian's natural environment

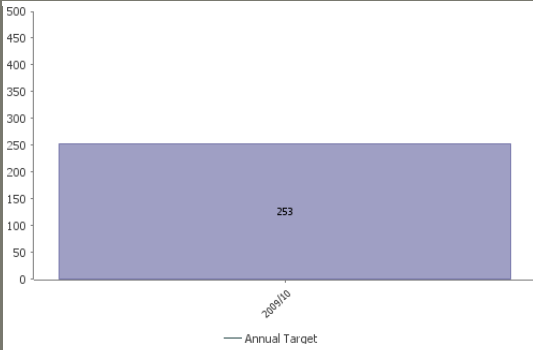
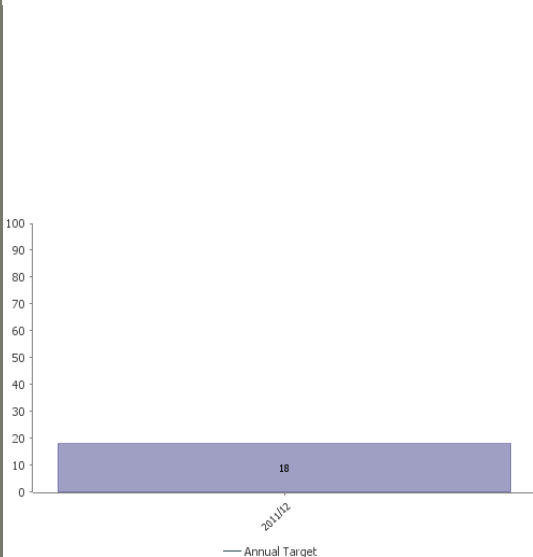
Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annual Target 2012 /13	Trend Chart	Service	Benchmark										
			Value	Value	Value	Value	Status	Short Trend	Note														
MC.12 13.C-4a.3	C-4a. Reduce the environmental impact of waste	Carbon emission saving achieved as specified in carbon management plan (Target is 15% reduction over 5 years)	423	- 50.47	N/A	N/A	?	?	Q2 12/13: Consumption data indicates an average increase in consumption of 27% on the same period last year. This is primarily due to Lasswade HS increase in gas consumption due to a burst underground hot water pipe and and Penicuik HS which had a 50% increase (being investigated). This combined with the low ambient temperatures in spring/summer	175	 <table><caption>Trend Chart Data</caption><thead><tr><th>Period</th><th>Value</th></tr></thead><tbody><tr><td>2009/09</td><td>2,467</td></tr><tr><td>2010/10</td><td>1,098</td></tr><tr><td>2010/11</td><td>544</td></tr><tr><td>2011/12</td><td>423</td></tr></tbody></table>	Period	Value	2009/09	2,467	2010/10	1,098	2010/11	544	2011/12	423	Midlothian Council; Property & Facilities Management	Benchmarked internally against target 07/08 18473 tonnes - Q3 10/11 15558 tonnes
Period	Value																						
2009/09	2,467																						
2010/10	1,098																						
2010/11	544																						
2011/12	423																						

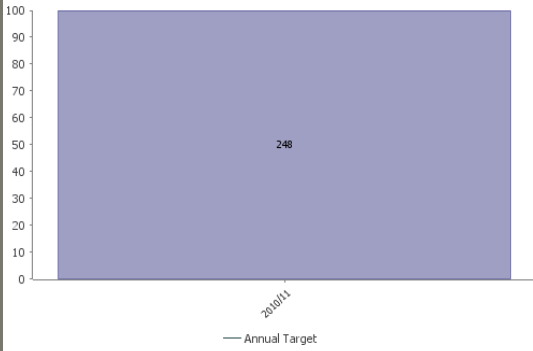
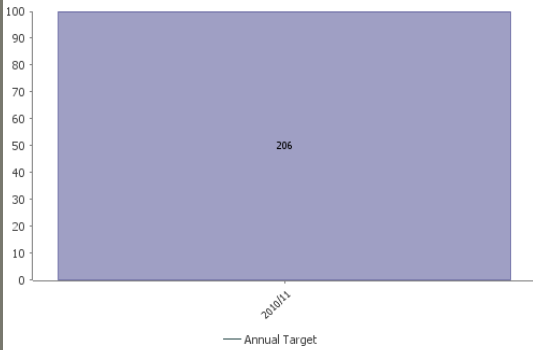
Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annua l Targ et 2012 /13	Trend Chart	Service	Benchmar k
			Valu e	Valu e	Valu e	Valu e	Statu s	Short Tren d	Note				
									has had a detrimental effect to our carbon emissions. Identified carbon saving projects and asset review should recover some of the deficit over the year. This PI is to be changed to be reported upon annually				
SPI-23.1	C-4a. Reduce the environmental impact of waste	WM1a: Net cost of refuse collection per premise (annual)	£82.73	Not measured for Quarters	Not measured for Quarters	Not measured for Quarters				£82.73		Commercial Operations	2011/12-West Dunbartonshire-£45.02

Objective 5: Pls Report

Objective 5: Improving Opportunities for People in Midlothian

Code	Priority	PI	2011/12	Q2 2011/12	Q1 2012/13	Q2 2012/13				Annual Target 2012/13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C-5a.1a	C-5a. Improve the level of achievement/attainment for children and adults in lifelong learning	Number of adults participating in community based provision	N/A	N/A	N/A	N/A	?	?	Q2 12/13: Annual indicator. New programmes are about to start in both operational areas. Statistics are available annually however at this point there are around 350 learners involved in our community based programmes.	125	 <p>2009/10: 2,670 2010/11: 2,535 Annual Target</p>	Communities & Support; Midlothian Council	


Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annual Target 2012 /13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C-5a.1b	C-5a. Improve the level of achievement/attainment for children and adults in lifelong learning	Number of adults gaining accreditation through adult learning programmes	N/A	N/A	N/A	N/A	?	?	Q2 12/13: Annual indicator. New enrolments starting in October which will establish initial numbers for this year.	278		Communities & Support; Midlothian Council	
MC.12 13.C-5a.2a	C-5a. Improve the level of achievement/attainment for children and adults in lifelong learning	Number of programmes available to young people eg: Award schemes etc. Identify a curriculum for young people	18	N/A	N/A	N/A	?	?	Q2 12/13: Annual indicator. Broad range of award programmes in place. New planning mechanisms will ensure commitment to key areas of need as identified during the last quarter. Also new Scottish Government Guidance for CLD has been issued and gives a clear focus for delivery of frontline services. Awaiting the implementation framework.	6		Communities & Support; Midlothian Council	

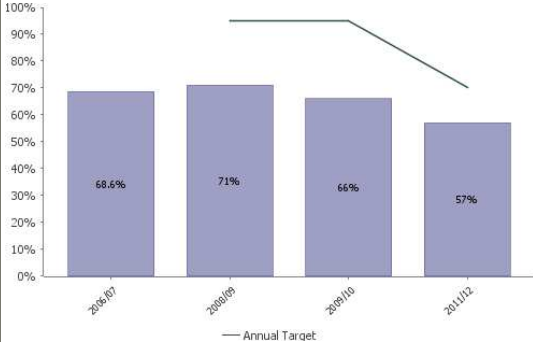
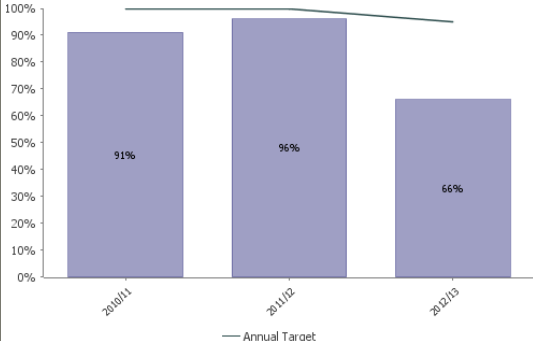
Code	Priority	PI	2011/12	Q2 2011/12	Q1 2012/13	Q2 2012/13				Annual Target 2012/13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C-5a.2b	C-5a. Improve the level of achievement/attainment for children and adults in lifelong learning	Number of young people involved in programmes	N/A	N/A	N/A	N/A	?	?	Q2 12/13: Annual indicator. Currently 111 young people involved in achievement awards. This does not include Duke of Edinburgh's Award scheme as we await confirmed figures.	300	 <p>248</p> <p>— Annual Target</p>	Communities & Support; Midlothian Council	
MC.12 13.C-5a.2c	C-5a. Improve the level of achievement/attainment for children and adults in lifelong learning	Number of young people successful in these programmes	N/A	N/A	N/A	N/A	?	?	Q2 12/13: Annual indicator. 100 Young people doing the new Saltire award, the replacement for the Millennium award including St David's and Dalkeith H. Schools (budd D of E - 7 young people from Loanhead CLC doing Bronze award, 7 young people from St David's have completed a John Muir Award as part of an enhanced	248	 <p>206</p> <p>— Annual Target</p>	Communities & Support; Midlothian Council	

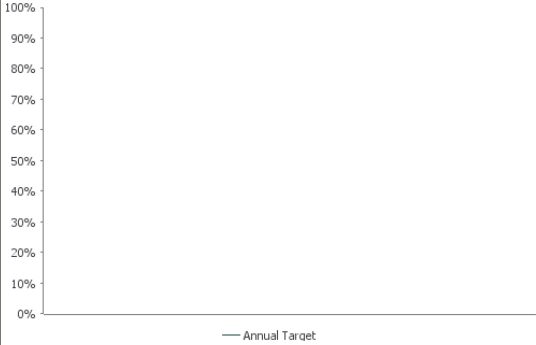
Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annu al Targ et 2012 /13	Trend Chart	Service	Benchmar k
			Valu e	Valu e	Valu e	Valu e	Statu s	Short Tren d	Note				
									transitions project.				

Objective 6: Pls Report

Objective 6: Delivering Responsive, Efficient and Effective Services to the People of

Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annual Target 2012 /13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C-6a.1d	C-6d. Support the Council in its corporate improvement agenda and to ensure Best Value	Annual cost of office space per member of staff	£1,799.64	Not measured for Quarters	Not measured for Quarters	Not measured for Quarters				£1,400.00		Midlothian Council; Planning & Development	£1,148 per person (Assessment of information gathered for Fairfield House in terms of running costs etc).



Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annu al Targ et 2012 /13	Trend Chart	Service	Benchmar k										
			Valu e	Valu e	Valu e	Valu e	Statu s	Short Tren d	Note														
MC.12 13.C-6b.2a	C-6b. Put our customers first	% overall satisfaction with Council services	57%	82.5 %	N/A	N/A	?	?	Q2 2012/13: Data not yet available.	70%	 <table border="1"><caption>Customer Services; Midlothian Council - Satisfaction Levels</caption><thead><tr><th>Year</th><th>Satisfaction Level</th></tr></thead><tbody><tr><td>2006/07</td><td>68.6%</td></tr><tr><td>2008/09</td><td>71%</td></tr><tr><td>2009/10</td><td>66%</td></tr><tr><td>2011/12</td><td>57%</td></tr></tbody></table>	Year	Satisfaction Level	2006/07	68.6%	2008/09	71%	2009/10	66%	2011/12	57%	Customer Services; Midlothian Council	
Year	Satisfaction Level																						
2006/07	68.6%																						
2008/09	71%																						
2009/10	66%																						
2011/12	57%																						
MC.12 13.C-6c.1a	C-6c. Ensure equality of opportunity as an employer and service provider	% of actions within the equality action plan that are due for completion within the year that have been completed	96%	59%	0%	66%	⬇️	⬆️	Q2 12/13: 6 Actions - One from 11/12 complete, One from 11/12 Off Target and closed (HR). The remaining four On Target.	95%	 <table border="1"><caption>Business Transformation; Midlothian Council - Equality Action Completion</caption><thead><tr><th>Year</th><th>Completion Level</th></tr></thead><tbody><tr><td>2010/11</td><td>91%</td></tr><tr><td>2011/12</td><td>96%</td></tr><tr><td>2012/13</td><td>66%</td></tr></tbody></table>	Year	Completion Level	2010/11	91%	2011/12	96%	2012/13	66%	Business Transformation; Midlothian Council			
Year	Completion Level																						
2010/11	91%																						
2011/12	96%																						
2012/13	66%																						

Code	Priority	PI	2011 /12	Q2 2011 /12	Q1 2012 /13	Q2 2012/13				Annual Target 2012 /13	Trend Chart	Service	Benchmark
			Value	Value	Value	Value	Status	Short Trend	Note				
MC.12 13.C- 6d.3a	C-6d. Support the Council in its corporate improvement agenda and to ensure Best Value	% of Leadership Forum attendees indicating that they have already applied learning gained from the previous Leadership Forum			N/A	N/A	?	?	Q2 12/13: Data not available - No Leadership Forum was held this quarter.	85%		Business Transformation; Midlothian Council	

12/13 Midlothian Council PI Report



10. Statutory performance Indicators (SPI's)

PI Code	Priority	PI	2011/12	Q2 2011/12	Q2 2012/13			Annual Target 2012/13	Benchmark	In SOA?
			Value	Value	Value	Status	Short Trend			
SPI-01.2	Corporate Management - Sickness absence	The average number of working days per employee lost through sickness absence for all other LG employees	9.97	4.47	4.59			9.58	2011/12- Clackmannanshire- 7.9 days	