

Notice of Meeting and Agenda



Police and Fire and Rescue Board

Venue: Council Chambers,
Midlothian House, Dalkeith, EH22 1DN

Date: Monday, 03 June 2019

Time: 11:00

Director, Resources

Contact:

Clerk Name: Verona MacDonald

Clerk Telephone: 0131 271 3161

Clerk Email: verona.macdonald@midlothian.gov.uk

Further Information:

This is a meeting which is open to members of the public.

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1 Welcome, Introductions and Apologies

2 Order of Business

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4 Minute of Previous Meeting

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7 Date of Next Meeting

The next meeting is scheduled for 26 August 2019 at 11.00 am



Police and Fire and Rescue Board

Date	Time	Venue
18 February 2019	11.04am	Council Chambers, Midlothian House, Buccleuch Street, Dalkeith

Present:

Councillor Curran (Chair)	Councillor McCall
Councillor Muirhead	Councillor Munro
Councillor Small	

In attendance:

Midlothian Council Verona MacDonald, Democratic Services Team Leader	Margaret Brewer, Service Manager, Criminal Justice
Police Scotland Chief Superintendent Lesley Clark	Chief Inspector Kenneth Simpson
Chief Inspector Arron Clinkscales	
Scottish Fire and Rescue Service Stephen Gourlay, Area Manager	Dean Mack, Group Manager

1. Welcome, Introductions and Apologies

The Chair welcomed all to the meeting.

2. Order of Business

The Clerk advised that the order of business was as per the agenda circulated.

3. Declarations of interest

No declarations of interest were intimated.

4. Minute of Previous Meeting

The Minute of Meeting of 19 November 2018 was unanimously approved and the Chair was authorised to sign it as a correct record of the meeting. The Chair advised that, by way of a follow-up, he had made contact with the relevant Head of Service within the Council regarding fire home safety visits.

Prior to consideration of the following reports the Chair on behalf of the Board took the opportunity to thank Chief Inspector Simpson for his commitment to the Board since its inception and for the quality of verbal and written reports presented by him. He wished him well with his career move which would see him leave Midlothian.

5. Public Reports

Agenda No.	Report Title	Presented by:
5.1.1	Scottish Fire and Rescue Service – Midlothian Local Performance Report – Quarter 3, 1 October to 31 December 2018	Scottish Fire and Rescue Service
Outline of report and summary of discussion		
<p>Stephen Gourlay by way of an update advised of a few matters worthy of noting:-</p> <ul style="list-style-type: none"> (i) a new Chief Fire Officer for Scotland had been appointed and had been in post for approximately 4 weeks. He would take the Service forward in terms of transformation; (ii) 2 temporary Depute Chief Officers were also now in place; (iii) the training centre at Newbridge was progressing well and he expected Board Members to receive invites to the opening ceremony around May; (iv) a Scottish Government consultation on the way fireworks are licensed and sold was underway and he would pass on a note of the closing date to Members in due course. <p>Dean Mack then provided the Board with a summary of the Quarter 3 report. He advised that it was a good report with 5 of the 6 outcomes showing as green/on target. He noted that there had been a significant decrease of over 200 incidents during the course of the year and that the Service continued to work with partners to benefit communities. He then went through each of the outcomes. He advised that fire safety endorsement audits were slightly below the target but the Service expected to be on target by the end of the reporting year and fire safety visits were slightly above.</p> <p>Councillor Muirhead, with regard to house fires, enquired whether there was a pattern. Mr Mack advised that a couple related to gas fires and dishwashers. He suggested that people tend not to maintain household appliances and often leave them switched on when not in use. He explained that in today's disposable society the quality of these goods is not the same as once was but that the public are now more reliant on electric appliances. Mr Gourlay commented that the Service does now engage with manufacturers of electrical goods and that this has led to the withdrawal of some appliances from the market.</p>		

Councillor Smaill, with regard to the decrease in deliberate fires wondered if this was as a result of the work undertaken by the Service in schools. Mr Mack advised that this outcome was in effect “peaks and troughs” and whereas there was a great deal of contact with schools and he would like to say yes that he believed the figure would increase again in the near future.

Decision

The Board noted the terms of the Quarter 3 report.

Report No.	Report Title	Presented by:
5.2.1	Police Scotland Midlothian Scrutiny Report October to December 2018	Police Scotland

Outline of report and summary of discussion

Chief Superintendent Clark in response to the words by the Chair about Chief Inspector Simpson, paid her own personal tribute to the Chief Inspector. She then introduced Chief Inspector Arron Clinkstones who has taken over from Chief Inspector Simpson. She then provided an update on ongoing and relevant police matters:-

- (i) 2 new Superintendents were now in place in her team;
- (ii) she was pleased to note that the 100 day mental health challenge which was very Midlothian focused, saw officers working closely with the Council’s Joint Director, Health and Social Care who took the lead and;
- (iii) the out of office urgent care hub was continuing to be assessed across the Lothians to ensure the appropriate level of care is provided to individuals with mental health issues, particularly over weekends.

Prior to handing over to Chief Inspector Simpson she noted that the quarterly scrutiny report showed a significant increase in domestic incidents but that there was also an increase in detection which was positive.

Chief Inspector Simpson spoke to the terms of the quarterly scrutiny report. He advised that, on the whole, the report was positive but noted the increases in drugs cases and housebreaking.

The Chair noted that the Board were aware of the issues experienced by developers of new house sites whereby some houses were been targeted once new boilers and other electrical equipment was installed. Councillor Muirhead enquired as to whether the detection rate for domestic abuse cases was the same as the conviction rate. Chief Inspector Simpson advised that the conviction rate was outwith the control of the Police Service and therefore different from the detection rate but the increase in detection was due to evidence being available to the officers to enable them to charge and report matters to the Procurator Fiscal Service. Councillor Muirhead, in relation to housebreaking, enquired whether there was evidence that there had been a “spate” of these. The Chief Inspector advised that there was a real mixture and it was a continual challenge for the Police. Often houses were broken into to steal high cost vehicles and sometimes an individual would go on a spree to feed a habit. He said that the vehicle thefts were the most challenging for officers but that this was a problem across central Scotland.

Questions were then put by other Board Members and subsequently answered by

the Chief Inspector.

Decision

Thereafter, the Board noted the content of the report.

Agenda No.	Report Title	Presented by:
5.2.2	Community Action Team Report – October to December 2018	Police Scotland
Outline of report and summary of discussion		
Chief Inspector Simpson spoke to the terms of the Report which summarised the activities of the Community Policing Team during the quarter and drew attention to the positive impact the Council funded teams were having within the communities they serve.		
Decision		
The Board noted the terms of the Report.		

Before the meeting concluded, Chief Inspector Simpson thanked the Chair for his kind words at the beginning of the meeting and said it had been a real privilege to work in Midlothian. He believed that the partnership working now in place was a real positive aspect for the area moving forward. He paid tribute to his staff. In response the Chair also thanked the staff for the hard work they do on behalf of Midlothian residents.

The meeting terminated at 11.55 am.

Thursday 1st May 2019

Your Ref:

Our Ref:

Mr Kevin Addison
Acting Director
Midlothian Council
Midlothian House
Buccleuch Street
Dalkeith
EH22 1DJ



**POLICE
SCOTLAND**

Keeping people safe

POILEAS ALBA

Assistant Chief Constable
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Dear *Kevin*,

I would like to thank you for taking the time to speak with me about Police Scotland's nomination for Divisional Commander in the Lothians and Scottish Borders. I am pleased that you support my nomination of Chief Superintendent John McKenzie and I am confident he will be an excellent asset for the community of Midlothian.

I would like to reassure you and the elected members, that John is looking forward to his new role and fully understands the value in Community Policing. He has strong links to the area and vast experience in collaborative working, which will assist in building upon the already productive relationship between Midlothian Council and Police Scotland. John will be in touch with you direct to arrange a meeting so he get a deeper understanding of the issues the community of Midlothian faces.

Currently, John is the Commander of our Safer Communities Division and a large part of the remit is to reduce re-offending, tackle inequalities and work in partnership in relation to drug and alcohol misuse. I hope this provides comfort that John is in an excellent position to continue this work in the Lothians and Scottish Borders.

I look forward to speaking to you again in the future and please do not hesitate to get in touch with me if you have anything you wish to discuss.

Yours sincerely


Paul Anderson
Assistant Chief Constable
Local Policing East and Criminal Justice

LETTER SENT BY EMAIL

To: Local Scrutiny Conveners

9 April 2019

Our ref: CO/097/2019

Dear Convener

Annual Review of Policing 2018/19 – reflecting the local authority voice

The Scottish Police Authority (SPA) is currently preparing the Annual Review of Policing for 2018/19 and the Annual Report. These documents publically report on how Police Scotland and the SPA have performed over the course of the year. I am keen to make sure that your views and experiences of policing can inform the process.

With that in mind, a short set of questions is attached to help us gather and understand your views. I would be grateful if you could take the time to reflect on the past year in policing, and offer input from your local scrutiny committee by Friday 31 May.

Thank you for your assistance.

Yours sincerely



Hugh Grover
Chief Executive
Scottish Police Authority

Local authority views on the year in policing 2018/19

Name of your local authority:

During 2018/19 -

1. How effective do you think Police Scotland's support for local scrutiny and engagement with your committee has been, in the past year?
2. How well do you think your local police plan reflected local priorities in 2018/19?
3. How effective has Police Scotland's reporting against the priorities in your local police plan been, in helping you understand how policing is performing?
4. During 2018/19, do you think policing's performance in your area has improved, stayed about the same, or has dipped?
5. What are the top three things about policing in your area, which are working really well?
6. What are your top three priorities for improvement, linked to policing in your local area?
7. Are there any examples of good practice or innovation in your local area you want to highlight, and that could be adopted as good practice in other council areas? Please provide details below.

8. What would you like to see the SPA to do more of, to help you in your scrutiny role and to support better local outcomes?

About your local scrutiny arrangements

9. How would you describe your local scrutiny arrangements for policing?
- Dedicated Policing or Police & Fire Scrutiny Committee/ Sub Committee
 - Scrutiny committee looking at wider range of services
 - Community Safety Committee / Community Planning Sub Committee
 - Full Council
 - Political lead and strategic discussion at full council or committee, and local discussion at area / neighbourhood level
 - Other – please describe
10. How many elected members are regularly involved in your local police scrutiny processes?
11. Is there any additional information or feedback you would like to share?

What we do with this information.

Data you provide will inform an overview in the Annual Review of Policing.

The information provided will not be disseminated to any other third party out with the Scottish Police Authority without written permission. As in previous years we would appreciate your participation in allowing the authority to publish your examples and feedback within the Annual Review of Policing.

Please select below:

I am happy for the information provided to inform the Annual Review of Policing

Yes/ No

I am happy for specific examples and feedback from this local authority to be included in the Annual Review.

Yes/ No

Details of our Privacy Statement can be found at:

<http://www.spa.police.uk/about-us/privacy/>

Thank you for taking the time to provide feedback. Responses and any queries should be sent to SPACommunityAccountability@spa.pnn.police.uk by **Friday 31st May**.

If you have any queries or comments about the process, please contact the Community Accountability Team Eleanor Gaw, 01786 896886 or Fiona Miller 01786 896 966.



POLICE
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Scrutiny Report

1st April 2018 – 31st March 2019



Midlothian

The data provided in this report is for information purposes to allow Partnership Members to conduct their scrutiny responsibilities. Due to delayed reporting or recording of crimes, incidents or road accidents there may be minor amendments between the information in this report and the final Police Scotland statistics. The extraction date from recording systems can also differ so it would not be appropriate to refer to, quote or use any data in the report as official statistics.



INTRODUCTION

This document is intended to provide a summary and brief assessment of performance in the Midlothian Command Area for the Quarter 4 period of 01/01/2019 - 31/03/2019.

The report references the themes from Midlothian Community Planning Partnerships Local Outcomes Improvement Plan and the aligned priorities within the Local Policing Plan for Midlothian, namely:-

- * Protecting People
- * Reducing Anti-social Behaviour & Hate Crime
- * Reducing Violence
- * Tackling Substance Misuse
- * Reducing Road Casualties
- * Reducing Acquisitive Crime
- * Tackling Serious & Organised Crime

All data is sourced from Police Scotland internal systems and is correct as of 25th April 2019

EXECUTIVE SUMMARY

Missing Person Incidents - Adults

2017/18	2018/19	Change
143	120	-16.1%



A welcome decrease is seen in the number of adults being reported as missing, down by 16.1% (a reduction of 23 cases) compared to the same period last year.

The majority of those reported had a vulnerability of some kind with mental health related issues the most prevalent, and 10% were cared for adults.

These types of incidents are resource intensive, and often take days to resolve.

Bogus Workman Crimes

2017/18	2018/19	Change
4	4	-



Bogus workman incidents recorded by police remain at a comparable level to last year with four recorded. Cold callers targeting elderly and vulnerable victims continues to be the MO of choice.

Much prevention focused activity continues throughout Midlothian under the banner of Operation Monarda and it is hoped this will continue to prevent crimes of this nature.

Domestic Abuse Incidents

2017/18	2018/19	Change
979	1160	+18.5%



There has been a considerable rise in the number of domestic related incidents this year compared to the corresponding period last year. The number of incidents that resulted in a crime being recorded has however decreased in the last year by 8.4%. In total 35.9% of all incidents reported to the police were subsequently recorded as a crime.

Detection rate for domestic abuse is currently 76.6%.

EXECUTIVE SUMMARY

Hate Incidents

2017/18	2018/19	Change
83	100	+20%



Police have recorded 100 hate incidents in 2018/19, 17 more than the previous year resulting in an increase of 20%. Good work has been undertaken in regards to solving hate crimes, which has increased by 7.2% in the last year (78.1% up from 70.9% in 2017/18).

There are no particular pattern or identified trends in regards to hate crimes recorded in Midlothian, with neighbour disputes still being the most common form of incident that has a hate related factor.

Antisocial Behaviour Incidents

2017/18	2018/19	Change
6341	5835	-8.0%



Reports of ASB continue to decrease across Midlothian, with 647.7 incidents per 10,000 population.

The work of the MCAT's and our Community Beat Officers are playing a significant role in achieving a reduction in ASB through intelligence led patrols.

Drug Supply, Production & Cultivation

2017/18	2018/19	Change
53	77	+45.3%



A proactive and intelligence led approach by our MCAT's has seen a significant rise in detections for drugs supply, production and cultivation.

The number of drugs possession charges has also increased by 68% this year (597 and 355 respectively) which again highlights the robust approach to substance misuse by officers in Midlothian.

Several significant seizures of Class A and B drugs have been made in 2018/19, which has also seen a number of cash seizures. The value of cash and assets seized in 2018/19 was in excess of £1M.

EXECUTIVE SUMMARY

Housebreaking (Domestic)

2017/18	2018/19	Change
84	145	+72.6%



Comparing year on year data was always going to be a challenge for this particular crime such was the success both in recorded and detected crimes in relation to domestic housebreakings in 2017/18.

Education around crime prevention and securing property appears to be improving with 41% of all domestic housebreakings YTD being attempts and 59% being successful. The previous year 78% of break-ins were successful (i.e. entry was gained to the premise).

Break-ins to non-dwellings (excl businesses) are down 50% in 2018/19 with 122 recorded and a similar picture is seen in business housebreakings which have decreased by 58% (n=88).

Crimes of Dishonesty

2017/18	2018/19	Change
2408	2304	-4.3%



A positive figure in an area of business that gave us cause for concern last year. An overall 4.3 decrease from LYTD (104 fewer crimes).

Autocrime has decreased by 19% in the last year, housebreakings (all), by 24%, and pedal cycle theft by 7%.

Violent Crime (Murder, Culpable Homicide, Attempt Murder, Serious Assault, Robbery)

2017/18	2018/19	Change
66	63	-4.5%



A continued drop in serious violent crime for the third successive year.

Crimes of serious assault continue to decrease with 13 fewer crimes in 2018/19 than the previous year, and no crimes of murder recorded.

Assault and robbery remain a challenge for police with an increase of 10 crimes in 2018/19 compared to the previous year.

EXECUTIVE SUMMARY

Road Casualties



	2017/18	2018/19	Change
Fatal	2	2	-
Serious	33	30	-9.1%
Slight	130	133	+2.3%
KSI	35	32	-8.6%
Children KSI	2	2	-

Missing Person Incidents - Child

2017/18	2018/19	Change
391	419	+7.2%



The figures show a slight increase from the previous year with 28 more cases. Looked after and accommodated children (LAAC) account for over 46% of all missing child related incidents, with many who repeatedly abscond.

Child mispers always have an element of vulnerability and are prioritised accordingly. The volume of cases places a high demand on resources.

A pilot protocol is set to be carried out at a Midlothian Young Persons Unit (further details below).

ACHIEVING PRIORITIES AND OUTCOMES

Protecting People - Adults (Bogus Crime, Missing Persons)



Police and their partners in Midlothian are recognised as a leading authority regarding their proactive work with Op Monarda with some positive activity focusing on joint days of action with trading standards and DVSA, advice and leaflets to all banks/libraries/care homes/pharmacies/medical centres/post offices, and foot patrols engaging with members of the public in all town centres and to sheltered accommodation. Banks and building societies are now all involved in new 'banking protocol' and a social media campaign is being utilised for circulating identified scams and disseminating information and advice.

'Shut out Scammers' Campaign in the planning which will include police roadshows at community locations and joint partnership days of action.

A pilot protocol is set to be carried out at a Midlothian Young Persons Unit. All staff at the unit have now been trained in the new protocol and enhanced partnership working at the unit is expected to lead to a considerable reduction in reported child mispers over the next year.

Domestic Abuse



This continues to be a high priority for Police Scotland.

- Following the development of the SafeLives and College of Policing programme 'Domestic Abuse Matters (Scotland)', training is now being delivered to all police officers.
- In conjunction with our Domestic Abuse Investigation Unit, high tariff perpetrators are identified and processed through the MATAC process, and victims identified and supported via MARAC.
- The new disclosure laws are actively being used and several disclosures made to relevant partners/individuals with a view to protecting further victimisation.
- Proactive bail checks being robustly enforced on a daily basis.
- Good use of police bail conditions when being liberated from custody on an undertaking for a future court date to protect victims.
- Referring victims to relevant local and national support agencies.
- Submission of iVPD forms for all children and young people affected/witness to domestic abuse

ACHIEVING PRIORITIES AND OUTCOMES

Antisocial Behaviour & Hate Incidents



- High viz patrols and Operations during school holiday periods, Gala days and festivals in order to deter ASB/underage drinking.
- Police continue to operate the Dalkeith Pubwatch and a similar Pubwatch in Bonnyrigg is in the process of being implemented.
- A new youth drop in centre at Cowden Pavilion has been initiated with joint working between Police, Aim High, Dalkeith Thistle CFC, Greggs and Dalkeith Miners Club. The club operates on Friday afternoons welcoming all secondary school children to deter ASB and underage drinking.
- A clean up has been organised in Lord Ancrum Wood in partnership with Forestry Commission and Newbattle Abbey College to remove damaged and fallen trees in an effort to remove the long standing and well used drinking den within the woods.
- The Community Action Team is planning an off road motorbike initiative in problem areas for later in the year.

Drug Supply, Production & Cultivation



- There has been a considerable increase in drug enforcement year to date, with the MCAT's playing a leading role in this regard.
- The new electronic briefing site operating within Midlothian is affording officers up to date intelligence at every briefing.
- Intelligence is key to success in this area of business and our community officers are now hosting mobile drop in/surgeries in an effort to increase community engagement and provide a platform for people to speak to the police face to face.
- During Q3 Choices for Life Drugs resources were used for inputs to both S3 pupils at Lasswade HS and Newbattle HS.

ACHIEVING PRIORITIES AND OUTCOMES

Crimes of Dishonesty (including Housebreaking)



Lock Down Crime roadshows continue utilising premises with large footfall to maximise publicity. Lamp post wraps have also been attached and have caused a great deal of discussion to date, which has raised peoples awareness of the campaign, and more importantly, the need to secure their premises.

The Straiton Retail Crime Partnership remains in place and regular meetings are held between police and retailers. Some retailers have signed up to RAC and also radio link.

Crime prevention advice being offered to the many new developments throughout Midlothian, identified vulnerable premises or repeat victims.

Dedicated housebreaking teams who share intelligence with neighbouring authority areas to target travelling criminals (Op Bistra/Greenbay/Hayes)

Violent Crime



Detailed night time dispersal plan to reduce alcohol related violence

Robust enforcement of bail curfews/conditions on violent offenders

Intelligence led stop and searches for weapons

Development of Fearless/NKBL/MVP programmes within schools to deter violence and encourage information/intelligence

Early intervention with known violent offenders released from HMP.

Op Dignity was established in November 2018 to review all outstanding Group 1 crimes of violence throughout the Lothian and Scottish Borders division in an effort to identify any learning, and new enquiry lines, with a view to improving performance.

ACHIEVING PRIORITIES AND OUTCOMES

Road Casualties



- Increased sites for Camera Safety Partnership, both static and mobile
- Local hand held radar checks at identified community hotspots
- Structured patrol matrix for local road policing resources at identified casualty hotspots
- Supporting national campaigns e.g. speeding, mobile phone, drink/drug driving
- Working with partners in Midlothian Council to identify and improve road engineering issues
- Regular engagement with vulnerable road users (young drivers and motorbikes) providing advice and support on road safety related matters. In October 2018 2morrrows driver event was delivered in partnership with MLC and Education.
- Supporting Road Policing officers with Op Close Pass aimed to reduce injuries to pedal cyclists
- Road Safety played a central part in the December Festive Operation with 36 road traffic offences detected 26 road checks carried out.

Serious & Organised Crime



Working with Midlothian Council on a joint action plan (Integrity Group) to reduce the harm to our communities from Serious and Organised Crime.

Actively encourage intelligence/information on any serious and organised crime activity in the area.

Exploring every opportunity to seize any cash or assets from known SOCG's

Raising awareness amongst the community of the impact of SOCG through engagement sessions

In conjunction with MC Education, ensure SOCG plays a part within the Curriculum for Excellence framework.

ACHIEVING PRIORITIES AND OUTCOMES

Counter Terrorism



Working with Midlothian Council on a joint action plan (Integrity Group) to reduce the harm to our communities from Counter Terrorism.

Raise awareness of CT issues within our communities

As part of the PREVENT agenda, educate our young people on CT related matters

Ensure the security of our premises through integrity testing

Ensure all staff are aware of their responsibilities through training

PREVENTION & ACTIVITY HIGHLIGHTS

Highlights of Events, Operations & Activity: 1 January 2019 – 31 March 2019

ASB: Effective partnership working remains between Police and Midlothian Council. A joint site visit was carried out at an address in Bonnyrigg, which has been identified as a ASB hotspot for youths in that area. As a result of the visit the council will be fitting secure doors to the bin stores at that location and are proposing blocking a vennel frequented by the youths.

Hate Crime: Hate Crime Awareness campaign ran through 18 Feb to 3 March 2019 and was launched in partnership with Midlothian Peoples Equality Group. During the campaign police carried out visits to Bonnyrigg Muslim Community Centre with discussion held with trustees and community attendees. High visibility patrols were carried out throughout the campaign, educational inputs at Edinburgh College and reassurance visits were carried out to previous victims across Midlothian.

Protecting People: ‘Shut out Scammers’ Campaign in the planning which will include roadshows at community locations, information sessions with vulnerable residents and checks on previous doorstep crime victims, high visibility foot patrols, and leaflet and poster circulation. Joint partnership days of action will also take place with Trading Standards, Roads Policing officers, and DVSA.

Internet Safety: Police supported Safer Internet Day in February 2019, with a number of events, educational inputs and awareness raising activities at local schools. Further police carried out Risk Factory inputs to all P7 pupils on social media and dangers of posting/associated criminality.

Substance Misuse: Community Officers in Bonnyrigg have been working with licensed premises in the area to set up a Pubwatch scheme which is anticipated to go live in the coming weeks.

Rural Crime: A five-month multi-agency campaign to highlight the reality of livestock attacks and distress caused primarily by dogs was launched on 8 January 2019 at Penicuik House, Penicuik Estate by the Scottish Partnership Against Rural Crime (SPARC) in partnership with Police Scotland, NFU, Kennel Club, British Horse Society, Emma Harper MSP and Scottish Land & Estates. The aim of the campaign - "Your Dog - Your Responsibility" is to ensure dog owners understand the distressing and emotive nature as well as emotional and financial impacts such incidents can have, not just on farmers but everyone having to deal with the aftermath.

Further police are working partnership with the local river bailiffs and Dalkeith Country Park rangers to deter and detect poaching and other wildlife crime.



COMMUNITY ACTION TEAM MIDLOTHIAN

ACTIVITY SUMMARY

January – March 2019

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MIDLOTHIAN CAT
KEY PERFORMANCE INDICATORS RETURN
(January – March 2019)

Anti-Social behaviour:

Time spent on dedicated patrols of identified ASB & areas of concern:	Hi-visibility foot patrol:	114
	Mobile patrol:	1642
ASB:	Number of Youth ASB calls attended:	96
ASBO:	Breach of ASBO calls attended	0
Searches:	Persons + ve	62
	Persons - ve	56
	Dwellings / Property + ve	11
	Dwellings / Property - ve	5
Licensed Premises Visits	Public house	6
	Off-Sales	48
Seizures:	Persons + ve	4
	Persons - ve	0
Searches:	Weapons (Persons) + ve	1
	Weapons (Persons) - ve	0
Searches:	Stolen property +ve	1
	Stolen Property -ve	2
Court Bail & restrictions (Curfew)	Bail Curfew check + ve (compliant)	251
	Bail Curfew check - ve (failed to comply)	12
Arrest Warrants:	Persons Arrested on Warrant	46
Prevention & Enforcement	Static road checks:	17
	Fixed Penalty notices issued (RTA only)	7
	Number of Section 165 RTA Seizures:	6
	Breath Tests - negative	84
	Breath Tests - positive	1
Vehicle ASBO Warnings and Vehicles Seized:	ASBO Warnings Issued	1
	ASBO Vehicle Seizures	0
Number of Incidents Joint activity attended	Fire service	3
	Ambulance / NHS	3
	Local Council	1

MIDLOTHIAN CAT KEY PERFORMANCE INDICATORS RETURN (January – March 2019)		
with partners:	Organised public event	7
Standard Police reports submitted:	Adult	47
	Juvenile	6
	Juvenile VPD submission to Youth Justice	10
	Recorded Police warnings	43
Persons identified at risk: (Misc VPD submissions)	Adult	8
	Juvenile	13

MIDLOTHIAN CAT
KEY PERFORMANCE INDICATORS RETURN
(January – March 2019)

In January through to March MCAT officers continued to make a positive contribution to the Midlothian area with work carried out across a range of themes. This has included dealing with incidents reported to the police, and proactive work although, due to the time of year, the number of events has been limited.

The quarter has seen a steady increase in patrols. In particular this quarter has seen foot patrols increasing, relating to the improved weather and associated footfall in the community. MCAT will continue to use a range of patrol methods according to the needs of the geography and issues that are being dealt with.

One increased area of activity during these patrols has been identifying drug use, often in public car parks but also by individuals on foot. During the quarter a total of 118 people have been searched under the terms of the Misuse of Drugs Act, with 62 found in possession of drugs. The vast bulk of these have been cannabis resin or herbal cannabis and most offenders are dealt with by utilising a Recorded Police Warning. There have also been seizures of various tablets as well as some Class A drugs.

Where possible MCAT officers have developed intelligence about drugs possession and supply. A total of 16 premises have been searched under warrant and a number of charges for possession libelled. There have also been some supply related charges including approximately £5000 of diamorphine found in one house. One of these searches also recovered an unregistered firearm, and another traced £3000 of counterfeit tobacco products.

There has been a sustained focus on challenging recidivist offenders. MCAT have arrested 46 people on warrant and maintain an overview of all warrants in Midlothian, sharing that information with other officers that has resulted in further arrests by non-MCAT officers. In addition bail curfew checks are carried out regularly with a total of 251 checks in the quarter. This has led to 12 breaches being reported. Checks are carried out at all permissible times with the offenders not advised when they will be visited and the 95% compliance rate shows this is having a positive effect of curtailing some of our more prolific offenders.

During the quarter the team have continued to intervene in youth issues. This has seen a consistent number of youth calls attended with a total of 96 in the period. Often linked to these calls is the use of alcohol and in the latter stages of the quarter there was a focus on visiting off-sales licensed premises. Premises were checked for signage and staff awareness, and efforts made to identify any attempts by young people to approach adults to purchase alcohol on their behalf.

Following one incident where young people were found under the influence of alcohol, follow up enquiries led to a male being charged with selling alcohol to underage youths.

There has also been a focus on on-sales premises with MCAT officers regularly assisting their colleagues with night time dispersal from premises. Various individuals have been dealt with for breaches of the peace, urinating and minor assault with the vast bulk of these happening out with the premises. When the circumstances allow, exclusion orders are requested to help prevent repeat offences.

Roads policing remains a team priority and 17 static road checks have been conducted. For minor offences a suitable warning and advice is sufficient however there have also been 7 fixed penalty tickets issued, and 6 vehicles seized due to drivers having either no insurance or an unsuitable driving licence. MCAT officers also carried out 84 negative breath tests with 1 failure. A further motorist was also issued with an ASBO warning related to the manner of driving. A day of action was also carried out alongside Roads Policing officers.

**MIDLOTHIAN CAT
KEY PERFORMANCE INDICATORS RETURN
(January – March 2019)**

MCAT officers have also tackled a number of specific incidents that fall under their remit. These have included one male being charged, following extensive enquiries, after a large number of vehicles having had their tyres punctured; a youth was charged relating to three vehicles having had wing mirrors kicked off; following a report of an abandoned vehicle MCAT officers were able to piece together the driver's actions over about an hour and this led to a female being charged due to being unfit to drive through drink or drugs; not long after a new local takeaway opened officers dealt with a youth who had spat on staff, leading to him being charged and proactive patrols being initiated. The issues have subsided; after four males were seen acting suspiciously they were challenged and searched, with one being arrested after being found with a knife; and following a robbery three males were seen to make off, were then chased and captured with weapons discovered discarded in a garden.

The end of the quarter also saw the first of a number of planned days relating to rural crime, including wildlife crime and livestock worrying. This includes patrols to support local farmers as well as identifying offenders.

Where possible MCAT officers have worked alongside partner agencies. This has included supporting the Scottish Fire and Rescue Service when attending suspicious fires, assisting Scottish Ambulance Service when dealing with unruly people needing their help, and also carrying out joint visits to housing tenants that are at risk of breaching their tenancy.

Forthcoming Activity:

A plan has now been drawn up to tackle antisocial use of off-road vehicles and this will begin to be implemented.

Officers will continue tackling the key issues through responding to relevant calls and then carrying out proactive work.

This will also see some specific days of action across a range of themes. This will include rural crime days that started at the end of the quarter.

The next quarter will also see an increase in local events where MCAT officers will be specifically deployed. These will range from local town days through to larger events such as music festivals.

Abstractions:

**MIDLOTHIAN CAT
KEY PERFORMANCE INDICATORS RETURN
(January – March 2019)**

Over the quarter 95 days were taken as annual leave.

35 days have been used for training with a combination of annual refresher training, new skills that will enhance our capability and training relating to new legislation.

MCAT VISION & ACTIVITIES

Vision

Impact positively on life quality within the communities of Midlothian by reducing all types of antisocial behaviour through prevention, disruption and enforcement.

Activities

- 1. High Visibility Patrolling:** the provision of community support and reassurance by undertaking high visibility vehicle, foot and cycle patrols focusing on identified antisocial behaviour issues.
- 2. Recidivist Offenders:** intelligence led focus on individuals known to engage in antisocial behaviour, drugs use/supply and persistent alcohol abuse, with specific attention being given to persons subject to ASBOs and judicial bails (including curfews).
- 3. Youth Engagement:** actively engage with youths and foster a positive image of the police and their local communities. Act as primary first responders to youth calls, disrupt antisocial behaviour and enforce appropriate legislation firmly but fairly. Maximise alcohol seizures. Engage with partners and CBO colleagues to identify appropriate support and diversionary activities.
- 4. Licensed Premises:** monitor licensed premises activity and act as first responders to antisocial behaviour related incidents whenever possible.
- 5. Support Partners & Colleagues:** engage with community partners to work together towards the vision and promote joint patrolling. Support divisional colleagues by acting as first responders to antisocial behaviour

related incidents that are occurring in real time whenever possible. Instigate and contribute to operations and initiatives linked to the core vision.

6. Road Safety: tackle antisocial vehicle use, giving specific attention to inconsiderate vehicle use on the Midlothian road network and the illegal use of off-road motorcycles. Maximise the appropriate use of ASBO warnings and vehicle seizures.



LOCAL PLAN PERFORMANCE REPORT FOR MIDLOTHIAN



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Quarter 4 Report, 1st January – 31st March, 2019

**Working together
for a safer Scotland**

Midlothian



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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Introduction

This performance report provides information on our prevention, protection and operational response activities within the Midlothian for Quarter 4 of 2018-19 (1st January – 31st March 2019) including information on the year to date.

The Scottish Government provides an overarching vision for public services. This vision supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for Midlothian by contributing to the Community Planning arrangements across the area.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2016-2019 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan for Midlothian 2018 contribute towards the priorities within the Single Midlothian Plan.

The aims of the local Fire & Rescue Service in Midlothian are to reduce fire deaths and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

The Local Fire and Rescue Plan for Midlothian 2018 identifies the following five objectives as the main focus for service delivery locally:

Local Priorities:

- As part of a Community Partnership approach, we will make people safer in their homes.
- We will promote Community Resilience whilst contributing to improved outcomes for people involved in non-fire emergencies.
- Together with our Community Partners, we will contribute to making roads in East Lothian safer.
- As part of a Community Partnership, we will challenge anti-social behaviour.
- In partnership, we will aim to reduce the occurrence and impact of Unwanted Fire Alarm Signals.

Area Manager Stephen Gourlay

Local Senior Officer for Midlothian, East Lothian and the Scottish Borders.

stephen.gourlay@firescotland.gov.uk

Performance Summary

We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Mar					RAG rating
	2014/15	2015/16	2016/17	2017/18	2018/19	YTD
All accidental dwelling fires	56	60	75	60	52	●
All fire casualties (fatal & non-fatal (incl. p/c's))	20	10	17	15	15	●
All deliberate fires excl. dwellings	260	276	399	412	325	●
Special Service - RTCs	46	47	39	42	28	●
Special Service Casualties - All	49	61	50	54	31	●
False Alarm - UFAs	251	306	380	362	372	▲

RAG rating - KEY

◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

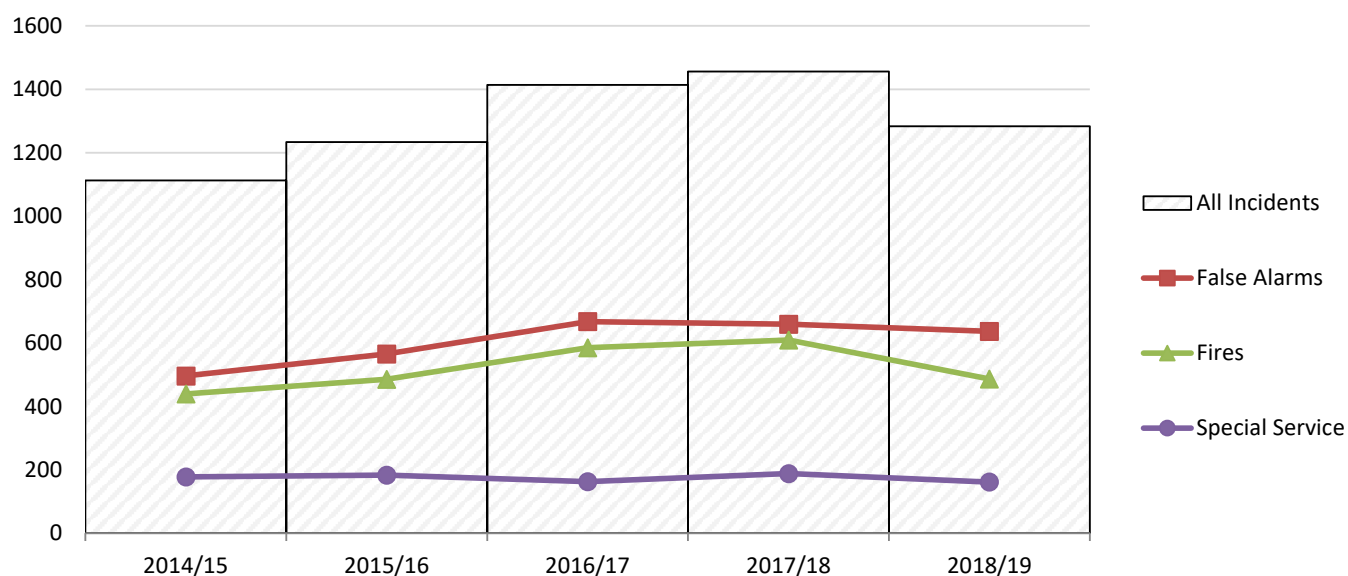
Note

Quarterly comparison RAG Rating = the reporting period compared to the average of the three previous quarterly reporting periods.
Year to Date RAG Rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in previous year.

Incident Overview

Year to date (1st April 2018 – 31st March 2019), the SFRS, responded to 1,283 incidents in Midlothian, which is a decrease of 173 incidents compared with the same reporting period last year.

The chart below illustrates incidents YTD attended within Midlothian council over the last 5 fiscal years



Progress on local fire & rescue plan priorities
Local Risk Management and Preparedness
<p>The Service must identify, prioritise and plan to meet the risks in each local community.</p> <p>We said we would:</p> <ul style="list-style-type: none"> • train our staff to deal with our local risks • gather and analyse risk information • work with partners to mitigate risks • deal with major events
<u>Train our staff to deal with our local risks</u>
<p>All of our operational staff undertake routine and risk specific skill acquisition and maintenance training.</p>
<u>Gather and analyse risk information</u>
<p>All of our operational staff gather and analyse local risk information and operational intelligence, used in our preparations to resolve incidents.</p> <p>We conduct Post Incident Debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.</p> <p>We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information.</p>
<u>Work with partners to mitigate risks</u>
<p>We continue to be an active member of the East Local Resilience Partnership.</p> <p>We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency event risks are mitigated.</p>
<u>Deal with major events</u>
<p>There were no major fire events or significant emergency events in this reporting period.</p>

Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have devastating effects on our community. The SFRS is committed to keeping people safe in their homes. We share information with partners to make sure that the right people get the right information they need, particularly those who are vulnerable due to age, isolation or addiction. Reduction of Accidental Dwelling Fires contributes to The Single Midlothian Plan.

Results

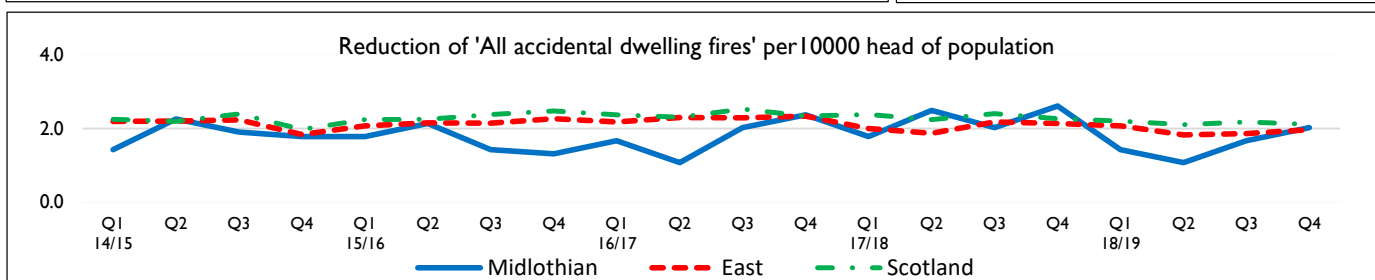
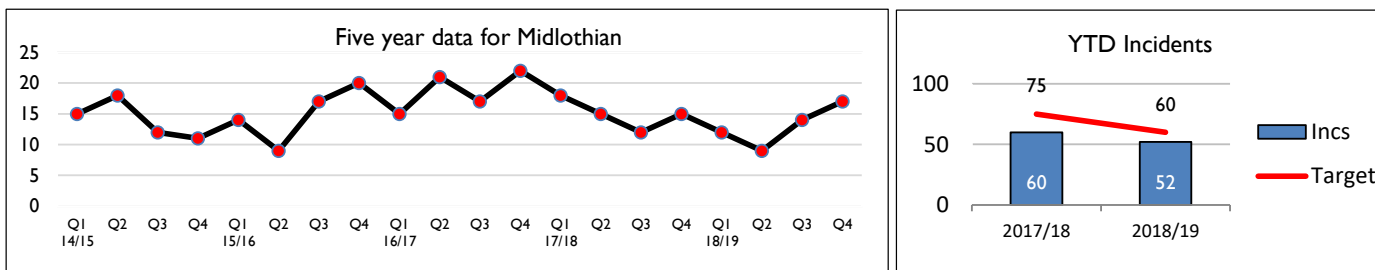
We aim to reduce Accidental Dwelling Fires in Midlothian by contributing towards the SFRS target of 10% reduction per year, over a three-year rolling period. During this quarter, we responded to 17 Accidental Dwelling Fires, which is an increase of 2 incidents from the same period last year. The long-term trend based upon incidents/10,000 population shows Midlothian in line with the Scottish and East Service Delivery Area trend line.

Reasons

Of the 17 accidental dwelling fires attended, 76% occurred in single occupancy households, with 23% being in the over 65 category. The main causes were cooking (60%) and faulty equipment (25%). Of the 17 fires all but 1 were confined to the room where the fire started and therefore, minor in nature. It is clear from this evidence to continue to target those mostly at risk in single occupancy households and to ensure those properties have working smoke detection. Only 12 of these properties had smoke detectors fitted, 3 of which did not operate.

Actions

During this reporting period, 284 Home Fire Safety Visits were carried out within Midlothian. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. Front line crews continue to work within the previously introduced 'Post Domestic Incident Response' Policy, which provides a framework to ensure that engagement activity is completed in a structured and appropriate manner following incidents. Appendix I provides further details on our prevention activities in relation to this priority.



YTD ward ave. for Midlothian - 9	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Midlothian	56	60	75	60	52	
Penicuik	6	12	13	8	3	
Bonnyrigg	5	9	9	11	7	
Dalkeith	17	16	24	9	10	
Midlothian West	7	8	15	11	13	
Midlothian East	12	7	5	11	10	
Midlothian South	9	8	9	10	9	

Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

Results

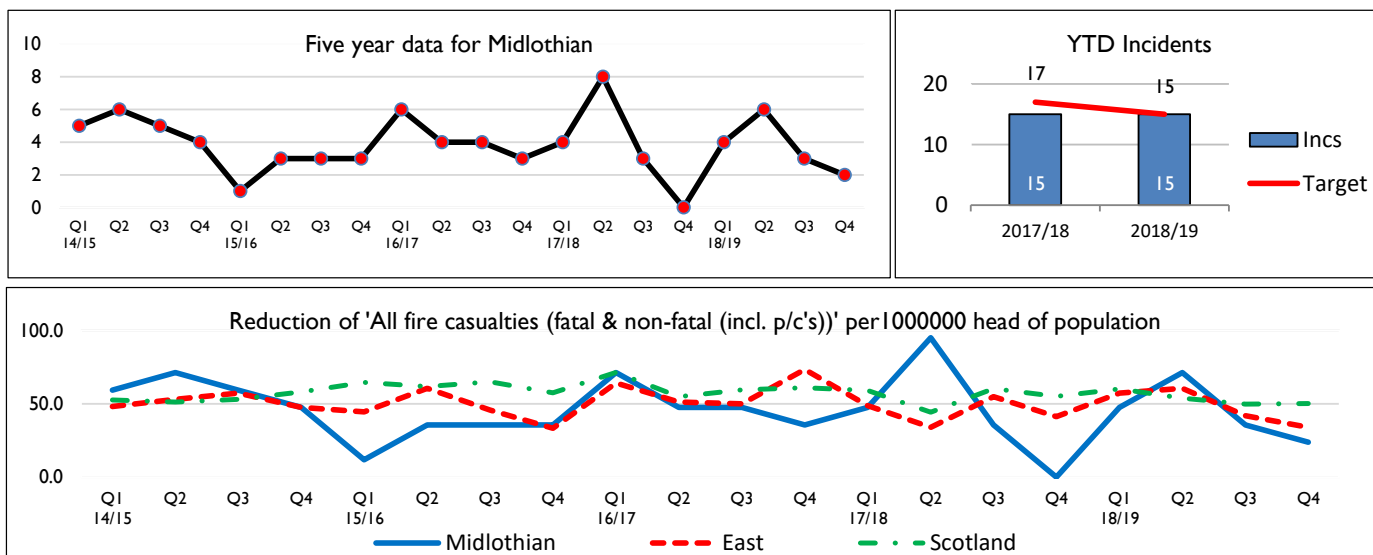
We aim to reduce fire casualties in Midlothian each per year, which contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. In this reporting period, SFRS dealt with 2 casualties (1 fatality) due to fire within a dwelling, 2 more than Q4 reporting period last year. The long-term trend based upon casualties/10,000 population shows that we are below the Scottish and East Service Delivery area average.

Reasons

Historically Midlothian has had low numbers of casualties from fires and it is pleasing to note that this trend remains low. The casualties were a result of house/caravan fires in single occupancy premises. One had a precautionary check-up at the scene. The main contributory factors were cooking.

Actions

During this reporting period, 284 Home Fire Safety Visits were carried out. In addition, we continue to work with our partners, particularly Midlothian Council, Social work and NHS to target those most vulnerable and at risk from fire.



YTD ward ave. for Midlothian - 3	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Midlothian	20	10	17	15	15	
Penicuik	2	2	5	2	4	
Bonnyrigg	2	2	3	1	1	
Dalkeith	5	1	1	2	2	
Midlothian West	2	3	4	0	3	
Midlothian East	6	0	4	1	4	
Midlothian South	3	2	0	9	1	

Reduction of 'All deliberate fires excl. dwellings'

Historically deliberate fire setting has not been a significant problem for the SFRS in Midlothian, however recent years have shown a distinct increase in this activity and there is a close link between deliberate secondary fires and other forms of anti-social behaviour. In the main, deliberate fires are secondary fires categorised into refuse/bins, grassland or derelict buildings incidents. Reduction of Deliberate Fire Setting contributes to the Single Midlothian Plan.

Results

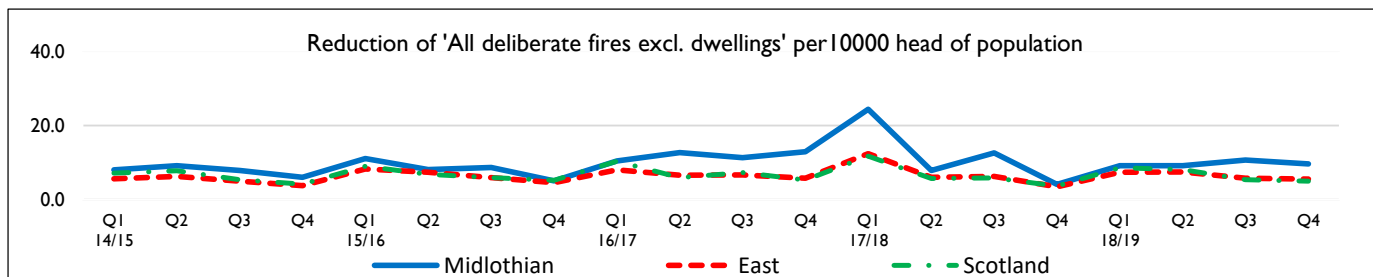
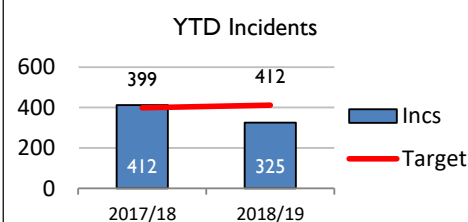
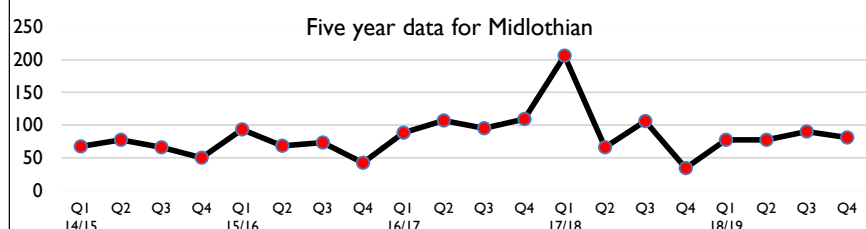
There were 81 deliberate fires within the reporting period, which is an increase of 47 when compared to the same period last year. Midlothian's fire setting has been on the increase recently and is above average when compared to the rest of Scotland. Midlothian East, South and Dalkeith wards suffered most from this type of fire setting.

Reasons

Nearly 92% of all deliberate fires attended were 'deliberate secondary fires' with 65% in waste or scrubland, wood or crop, 26% involved refuse/bins including wheelie bins, 5% vehicle fires and 4% deliberate building fires.

Actions

SFRS continues to work with partner agencies attending the weekly TACG meetings and provision of monthly tactical assessments by the Midlothian Partnership Analyst. Emerging patterns continue to be monitored and prevention activities were planned for those locations. Various on-going preventative activities have been undertaken throughout the year targeting the issue of deliberate fire-raising. This includes various youth engagement events (Cooldown Crew and Challenge Projects), Stair Aware activity, visits to schools and other partnership work.



YTD ward ave. for Midlothian - 54	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Midlothian	260	276	399	412	325	
Penicuik	17	22	26	46	17	
Bonnyrigg	21	27	23	26	22	
Dalkeith	63	64	77	101	78	
Midlothian West	40	48	89	55	42	
Midlothian East	76	58	92	100	91	
Midlothian South	43	57	92	84	75	

Reduction of 'Special Service - RTCs'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies such as Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan, number of people killed or seriously injured in road accidents.

Results

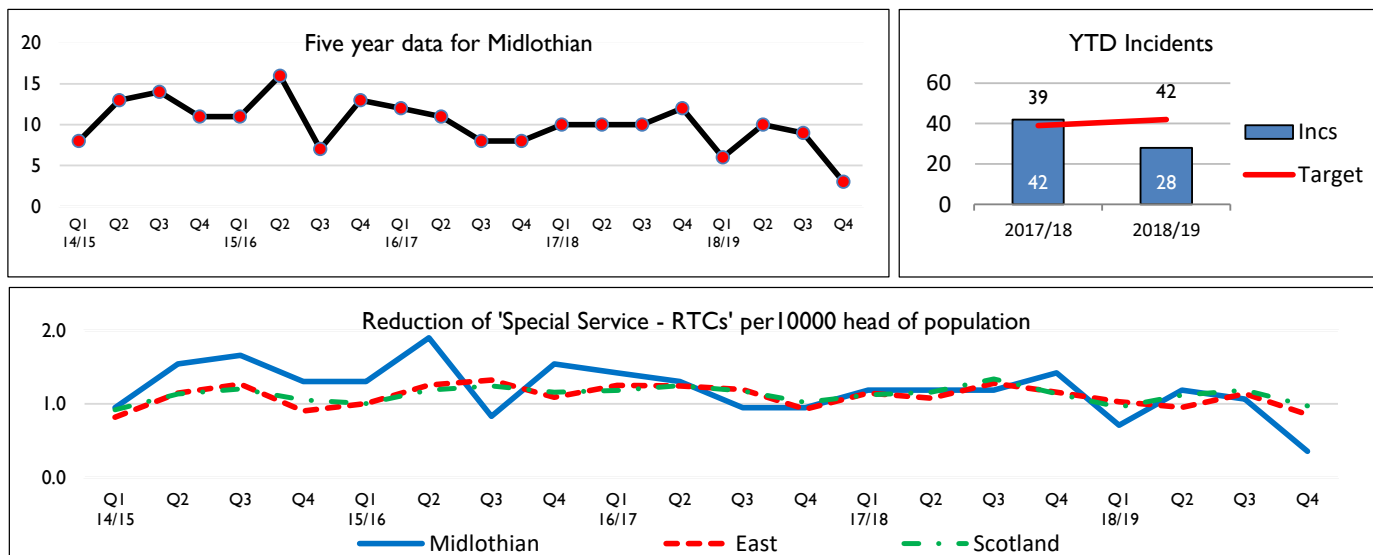
We attended 3 Road Traffic Collisions during this period; a decrease of 9 from Q4 last year. Per 10,000 head of population, Midlothian is well below the Scottish and East Service Delivery area trend.

Reasons

The SFRS only attend those RTC's they are requested to attend this number does not reflect the total number within Midlothian.

Actions

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach to reducing road traffic collisions.



YTD ward ave. for Midlothian - 5	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Midlothian	46	47	39	42	28	
Penicuik	8	13	9	7	3	
Bonnyrigg	1	2	4	3	0	
Dalkeith	5	6	7	6	12	
Midlothian West	15	9	8	8	5	
Midlothian East	7	12	6	7	6	
Midlothian South	10	5	5	11	2	

Reduction of 'Special Service Casualties - All'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan.

Results

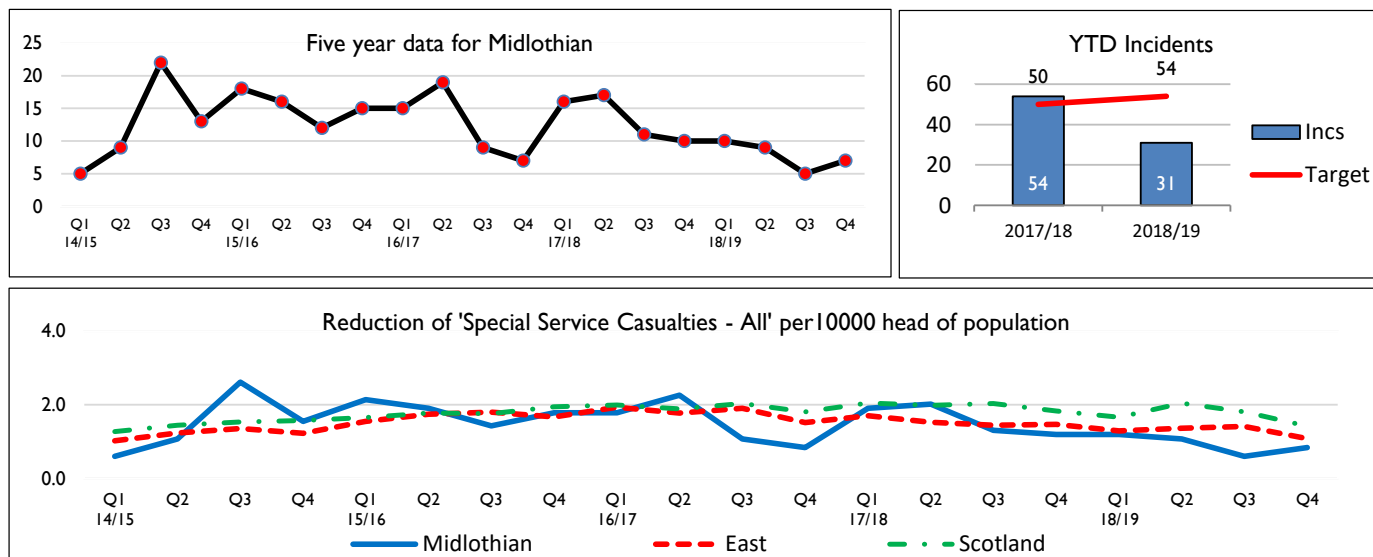
We attended a total of 1 fatal and 6 non-fatal casualties. This is a decrease of 3 casualties in comparison to the same period last year. Per 10,000 head of population, Midlothian is below the Scottish and East Service Delivery area trend.

Reasons

Road Traffic Collisions accounted for 1 fatal and 4 non-fatal casualties. There were 2 non-fatal casualties which were in response to a medical emergency or assisting other emergency services.

Actions

The SFRS in Midlothian work in partnership with the Midlothian Rapid Response Team to care for people who fall in the home. We will also continue to respond to the communities needs in terms of other non-fire emergencies with the overall objective of reducing casualty and fatality rates within Midlothian.



YTD ward ave. for Midlothian - 5	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Midlothian	49	61	50	54	31	
Penicuik	6	18	10	11	6	
Bonnyrigg	4	3	3	7	0	
Dalkeith	3	7	13	6	7	
Midlothian West	20	14	7	7	11	
Midlothian East	7	12	8	16	4	
Midlothian South	9	7	9	7	3	

Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be connected with faulty or defective alarm equipment. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm Signals.

Results

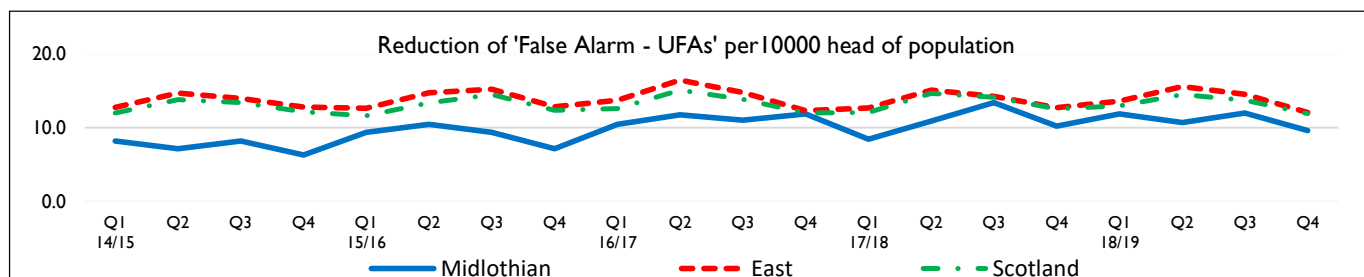
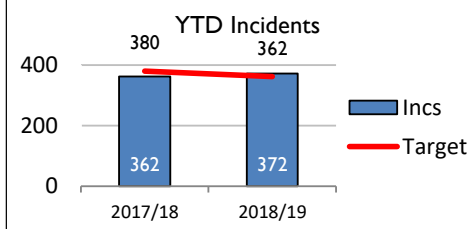
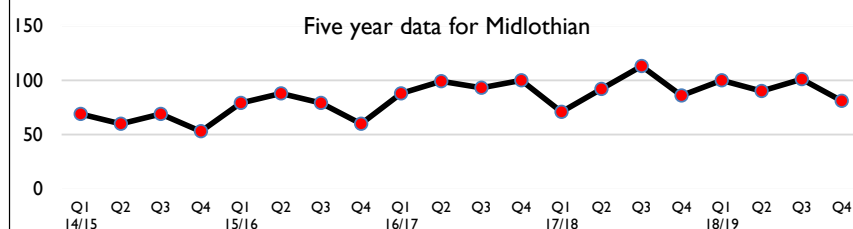
SFRS attended 81 Unwanted Fire Alarm Signals incidents during this reporting period, which is a decrease of 5 from the same period last year. Midlothian trend line is slightly below that of Scotland and the East delivery area.

Reasons

57% of UFAS attendances were caused by equipment failure within the fire alarm system, 3% were malicious calls, 32% caused by people, cooking, testing, smoking, aerosols etc.

Actions

We continue to monitor Unwanted Fire Alarm Signals calls and our Fire Safety Enforcement Officers work closely with premises to reduce further incidents. This includes discussing technological, procedural and management solutions in order to prevent future Unwanted Fire Alarm Signals incidents. In Midlothian, we are currently engaging with various premises giving advice to prevent further occurrences.



YTD ward ave. for Midlothian - 62	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Midlothian	251	306	380	362	372	
Penicuik	33	32	52	38	43	
Bonnyrigg	47	54	57	60	56	
Dalkeith	54	58	74	53	67	
Midlothian West	57	91	104	114	104	
Midlothian East	40	49	54	45	55	
Midlothian South	20	22	39	52	47	

Appendix 1

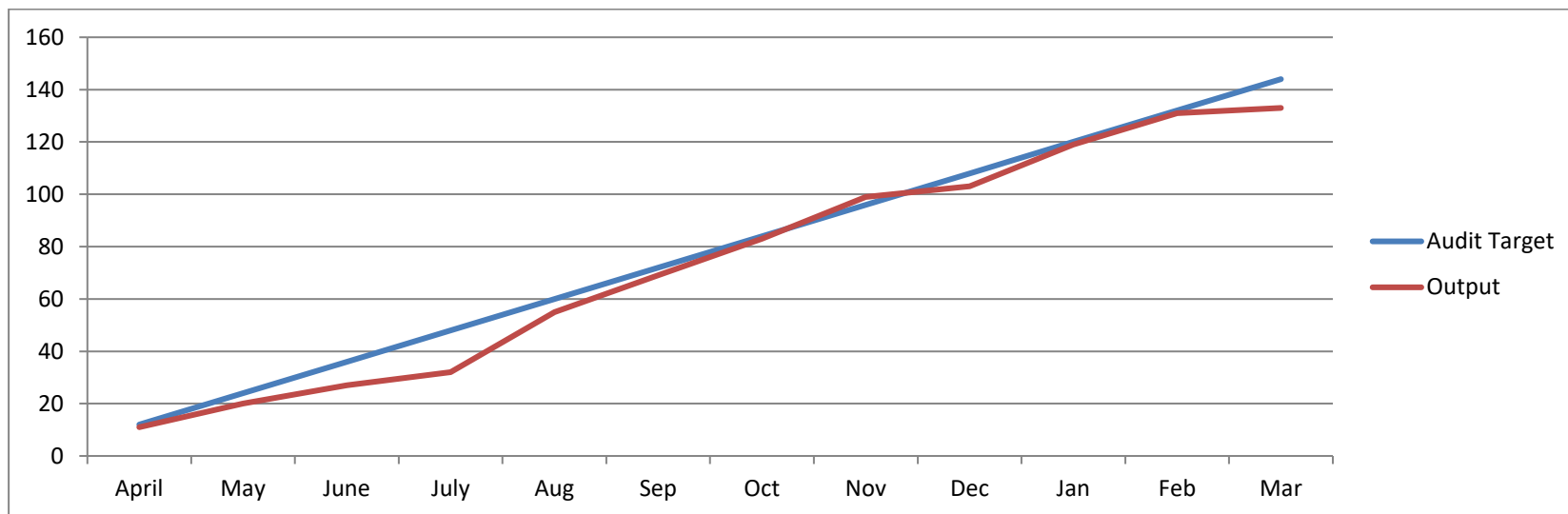
Midlothian Prevention & Protection Activities

Quarter 4 (YTD): 1st January – 31st March 2019

Fire Safety Enforcement Audits

The figures represent the audit workloads delivered by the Midlothian Fire Safety Enforcement Officer (FSEO). Following the Scottish Fire and Rescue Service (SFRS) Enforcement Framework, local deployment ensures compliance for relevant premises in terms of the Fire Scotland Act (2005) and associated Fire Safety Regulations. In accordance with the SFRS Enforcement Framework all high risk sleeping premises receive an annual audit and this includes hospitals, care homes, houses of multiple occupation, hostels and hotels. Due to members of our FSEO team being promoted, the annual target was not achieved. However, all high-risk premises including sleeping accommodation did receive an audit.

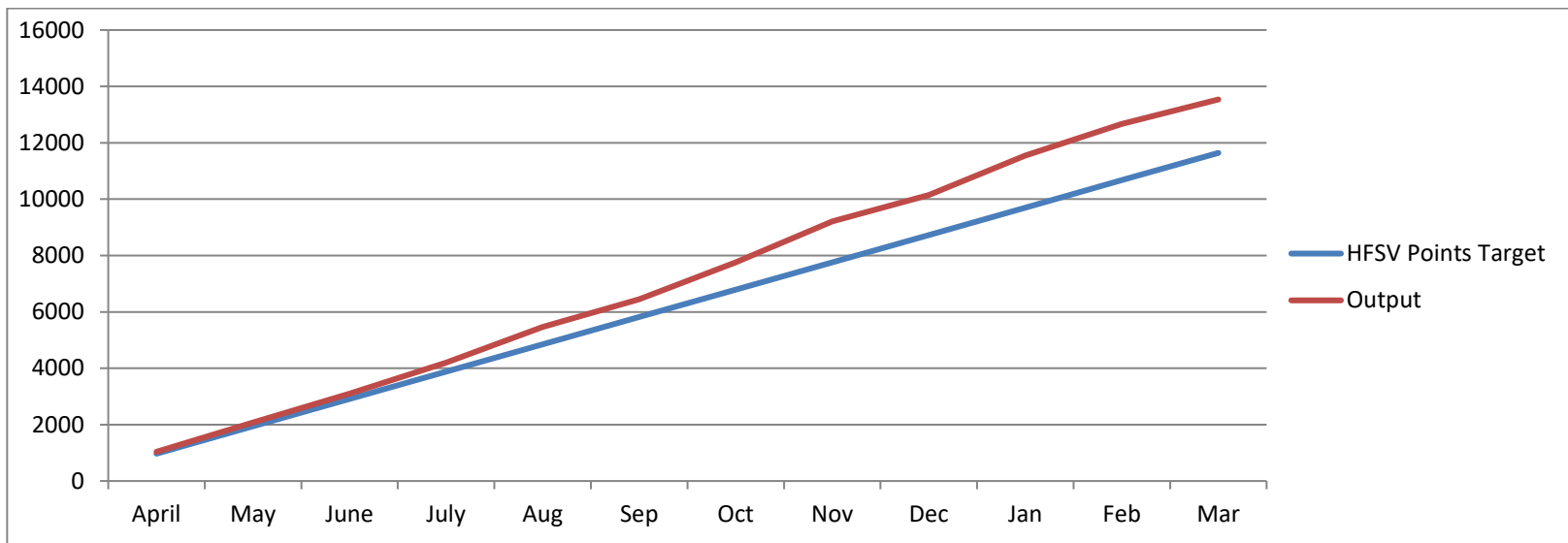
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target:	12	24	36	48	60	72	84	96	108	120	132	144	144
Completed:	11	20	27	32	55	69	83	99	103	119	131	133	133



Home Fire Safety Visits

The delivery of Home Fire Safety Visits (HFSVs) is the corner stone of the SFRS Community Safety Engagement framework. By visiting households and providing fire safety advice and smoke alarms the numbers of dwelling fires and casualties will be reduced. To target the highest risk households across Midlothian a points allocation based on risk and associated target has been set (24 points per high, 8 per medium, 4 per low risk visit). We are pleased to report Local annual targets have been exceeded. We continue to build relationships with external partners, providing Home Fire Safety awareness training to their staff, which will allow the creation of referral pathways, identifying those at greatest risk of fire within the home.

	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target	970	1940	2910	3880	4850	5820	6790	7760	8730	9700	10670	11640	11640
Completed	1036	2080	3104	4200	5468	6448	7760	9208	10148	11548	12668	13536	13536



Total visits delivered by ward area 2018/19 YTD:

The following table gives a good indication of the coverage across Midlothian where the SFRS delivers Home Fire Safety Visits.

1000 homes received a visit from local crews over this 12-month period, providing fire safety advice and the fitting of smoke detection where required.

Ward Area	Visits delivered in Q1 2018/19	Visits delivered in Q2 2018/19	Visits delivered in Q3 2018/19	Visits delivered in Q4 2018/19
Bonnyrigg	36	33	41	43
Dalkeith	48	48	58	35
Midlothian East	28	63	46	47
Midlothian South	46	44	47	57
Midlothian West	34	36	38	55
Penicuik	18	26	26	47
TOTAL	210	250	256	284

Partnership Working

Youth Engagement

During this reporting period, the Community Action Team (CAT) have supported delivery of Youth Engagement locally and across our the SFRS East Service Delivery area. This includes:

Participation and delivery at the ongoing **Y2K 180 project** in Mayfield.

Two Fireskills courses have been delivered to Hawick and Dunbar Grammar School during this period. We have also supported the delivery of a Fire Skills Employability award course at Polmont Young Offenders Institute during this reporting period

Safeguarding

During this period our teams continued to identify and refer adults at risk of harm and/or in need of support. This has resulted in **5** referrals being processed to Social Services.

The CAT have completed **4** Enhanced Home Safety visits to vulnerable adults.

Our Local Authority Liaison Officer LALO continues to attend or provide information relevant to fire for the monthly Multi Agency Risk Conference (MARAC). This Officer also attends the monthly Escalating Harm group and has been present at Financial Harm events.

Referrals

Our strong relationship with external partners continues to assist with **Home Fire Safety Visit (HFSV)** referrals. Listed below are some of our partners who regularly provide.

British Red Cross

Midlothian Contact Team

Midlothian Council Housing

Midlothian Falls team

NHS

We received **142** self-referrals via our Community Safety Engagement Toolkit (**CSET**) system with local crews completing a total of **284** home safety visits during this quarter.

To support identification of persons vulnerable to fire within the home, local staff have been engaging with managers at NHS Midlothian. This has resulted in several NHS staff groups within the area agreeing to Home Fire Safety awareness training with an end result of increased HFSV referrals to SFRS.

Road Safety

We continue to work with partners across the area to reduce the number of vehicle accidents and associated fatalities and casualties. Our LALO recently attended the Midlothian Road Safety Forum.

Other Work Completed or In Progress

The following detailed below is further work the Community Action Team (CAT) have completed or is in progress for this Quarter.

- The CAT continues to support our operational crews within the Midlothian area with delivery of Seasonal Thematic Action Plans with the completion of winter activities and planning for autumn during this period.
- We continue to attend the weekly TACG meetings in Midlothian.
- Our LALO has been working with Newbattle High School to reduce anti-social behaviour and deliberate fire raising.
- Our Local Authority Liaison Officer has been working as part of a collaboration group to deliver Mental Health conferences at Lasswade High School.
- Our LALO contributed to one (1) Multi-Agency case conference during this period.
- Local staff have delivered partnership referral refresher training with the red cross
- As we continue to work with all partners to share information and provide support in achieving SFRS and partner objectives, our teams have been involved with delivery of fire safety information to Midlothian Housing staff. This will assist with identifying and referring individuals at risk of fire.
- Our Community Action Team have delivered several fire safety talks to groups in the community.
- LALO has delivered vulnerable persons talk at Orchard Centre, also discussed opportunities to support other events.
- LALO has delivered HFSV partnership referral training with Melville Housing.
- Members of the Local CAT attended a Child sexual exploitation course.
- Staff members LALO participated in an East and Midlothian Public Protection training event, delivering HFSV referral pathway information. Similar engagement has taken place with Council and multiple Housing Association staff.
- CAT have worked with Melville Housing to deliver communal stair fire safety awareness.
- Local staff have attended the Midlothian Safety Advisory Group.



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

Report to: Midlothian Police and Fire and Rescue Board

Date: 3rd June 2019

Report By: Area Manager Steve Gourlay

Subject: SFRS Draft Strategic Plan 2019-2022 Consultation

1 PURPOSE

- 1.1 To provide the Midlothian Police and Fire and Rescue Board with the information required to feedback on the Scottish Fire and Rescue Service Draft Strategic Plan 2019-2022.

2 RECOMMENDATIONS

- 2.1 That the Board notes the draft plan and provides feedback on the proposals.

3 THE CONSULTATION

- 3.1 The Scottish Fire and Rescue Service is inviting the Board to share your views on our draft Strategic Plan 2019-2022.
- 3.2 As a cornerstone of our ongoing development, this Strategic Plan aims to ensure that we remain fully committed to improving the safety and wellbeing of the communities of Scotland that we serve.
- 3.3 The draft Strategic Plan was prepared following a statutory review of our current Strategic Plan 2016-19. A number of evidence sources were used to support the review, resulting in several recommendations which were taken forward to inform the development of the draft Strategic Plan 2019-22.

- 3.4 We have a duty to have in place a Strategic Plan covering a period of three years. As we move into our seventh year since we were established, we are required to have a new Strategic Plan for 2019-22 published by October 2019.
- 3.5 This is your Service and we want to hear your views on our ambition to balance national priorities with the needs of local communities – now and in the future.
- 3.6 The consultation on our draft Strategic Plan 2019-22 is **open for ten weeks, closing on 18 July 2019.**
- 3.7 Your opinion matters and we hope you will help us to shape the future of the fire and rescue service delivered in Scotland.

4 DRAFT STRAEGIC PLAN 2019-2022

- 4.1 The draft summary plan is provided with this report
- 4.2 The link provides access to the full Draft Strategic Plan 2019-22 and all relevant documents and the consultation return.

<https://firescotland.citizenspace.com/planning-and-performance/draft-strategic-plan-2019-22/>

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**SCOTTISH
FIRE AND RESCUE SERVICE**

Working together for a safer Scotland



Draft Strategic Plan 2019-22 Summary Version

INTRODUCTION

This summary provides an overview of the draft Strategic Plan, 2019-22 for the Scottish Fire and Rescue Service (SFRS). It sets out our broad ambitions over the next three years.

The purpose of this consultation is to gain a wide range of views and opinions to help us ensure our proposals are focused on the most important priorities and that they will continue to meet the evolving needs of our communities. To achieve this, we want to hear your views.

The formal consultation for this draft Strategic Plan is open between Thursday 9 May 2019 and Thursday 18 July 2019. Please feedback to us using our online survey <https://firescotland.citizenspace.com/> before the closing date. We will publish the results once the consultation is closed.

THE STRATEGIC PLAN

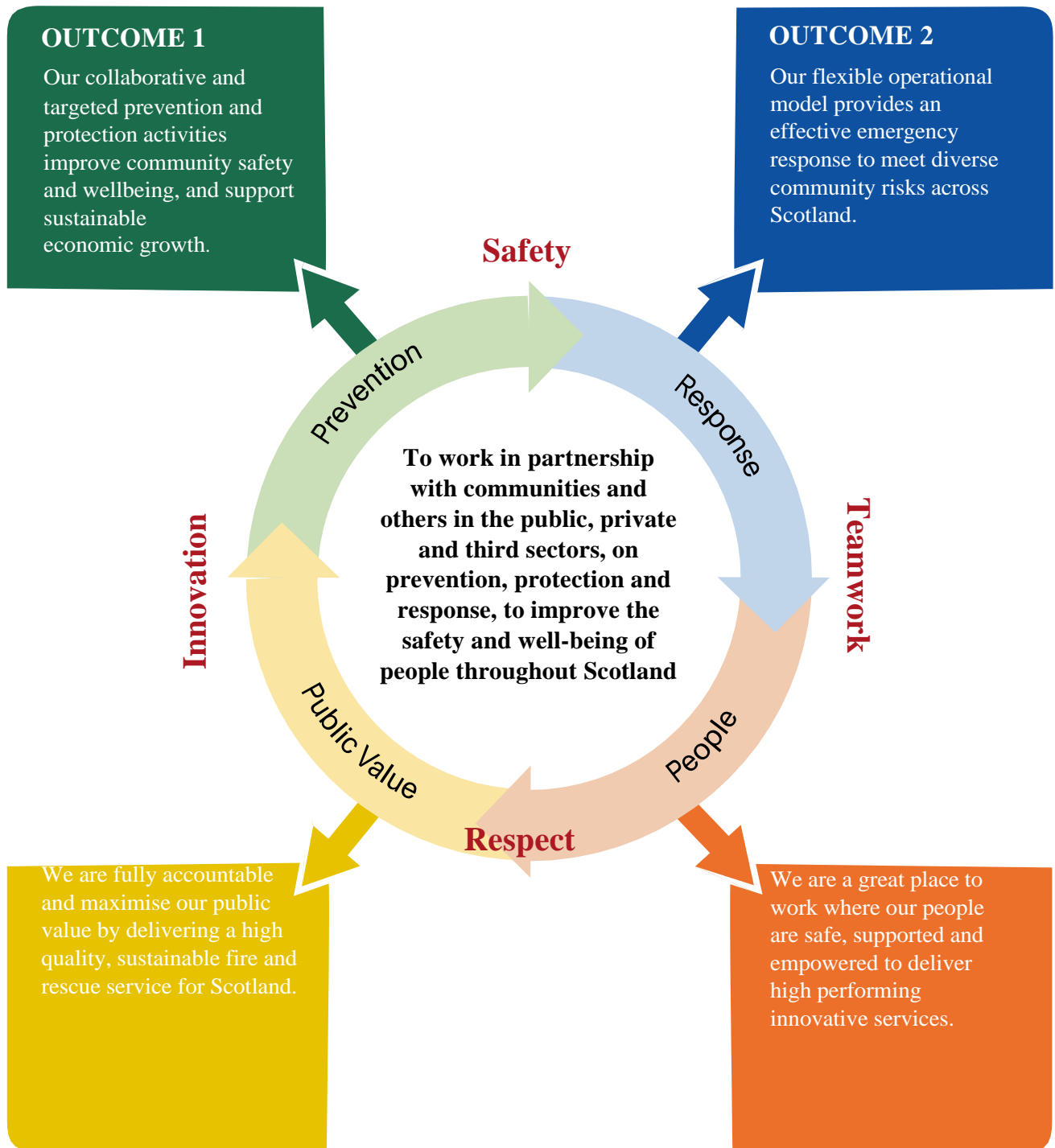
This plan sets out our commitments to the delivery of a first class fire and rescue service for all people across Scotland. In delivering these services we recognise the significant role we play in helping to achieve the Scottish Government's purpose, which is to focus government and public services on creating a more successful country by increasing sustainable economic growth, providing opportunities for all of Scotland to flourish.

We have developed this plan by building on the successes and experience gained over recent years. In particular, we have drawn from the results of our first ever staff survey in 2018 as well as our Transformation consultation in 2018, which gathered views on the future of the Scottish Fire and Rescue Service and involved our staff, partners and the public. The consultation set out our need to transform, and presented a vision of how the Service could do even more for the people of Scotland.

We are committed to continuing this engagement with stakeholders as our journey progresses. This Strategic Plan outlines the longer term outcomes we aspire to achieve and the shorter term strategic objectives we will work towards to realise these aspirations. The outcomes and objectives are highlighted in the diagram below and the following pages. We'd love to know your thoughts.

Following this consultation, we will produce an updated version of the Strategic Plan that incorporates your feedback. This will go to the Minister for Community Safety and will be laid before Parliament by October for final approval. Once approved, we will develop a flexible three year programme that will include an Annual Operating Plan. This will be published each year and monitored on a quarterly basis by the Board and our Strategic Leadership Team.

Working Together for a Safer Scotland



OUTCOME

Our flexible operational model provides an effective emergency response to meet diverse community risks across Scotland.

Objective 1.1 **We will work with our partners to ensure targeted prevention and early intervention are at the heart of what we do to enhance community safety and wellbeing.**

To achieve this we will:

- Work in partnership to target our education programmes and community safety initiatives to reduce the risk of fire and other incidents of unintentional harm in the home.
- Continue to expand our prevention activity.
- Work in partnership to jointly utilise intelligence and data to identify those most at risk in our society.

Objective 1.2 **We will enforce fire safety legislation in a risk-based and proportionate manner, protecting Scotland's built environment and supporting economic growth.**

To achieve this we will:

- Continue to target fire safety audits to support those responsible for premises (the dutyholders), and ensure they are meeting their responsibilities to keep people safe.
- Continue to improve the safety of high rise premises.
- Continue to protect Scotland's built environment and support economic growth through our fire engineering work.

Objective 1.3 **We will evaluate and learn from our prevention and protection activities and analyse data to ensure our resources are directed to maximise community outcomes.**

To achieve this we will:

- Create a culture of reflection and review that helps our staff to improve the quality of their work and the services they deliver.
- Develop robust methods of planning and evaluation so that our prevention work is aligned with local and national priority needs and our impact on communities is maximised and understood.
- Continue to learn through the investigation of fires to improve prevention, protection and emergency response arrangements.

Objective 1.4 **We will respond appropriately to Unwanted Fire Alarm Signals and work with our partners to reduce and manage their impact on businesses, communities and our Service.**

To achieve this we will:

- Work with duty holders to reduce false alarms and to reduce the risk to communities and our people by minimising unnecessary blue light journeys.
- Maintain the availability of resources where they are needed most, and increase the time available for operational personnel to undertake training and community safety activities.

OUTCOME

Our flexible operational model provides an effective emergency response to meet diverse community risks across Scotland.

Objective 2.1 We will analyse and understand a broad range of community risks across Scotland so that we have the right resources in the right places at the right time.

To achieve this we will:

- Ensure we have the most appropriate balance and distribution of capabilities to address potential risks to communities.
- Undertake a longer term exploratory review of what Scotland may look like in the future, Our Futures Vision, to understand what changes we may need to make to our operational footprint to be able to respond to any new or changing demands.

Objective 2.2 We will be more flexible and modernise how we prepare for and respond to emergencies, including working and learning with others and making the most of technology.

To achieve this we will:

- Review our operating model and duty systems to build in flexibility, reconfiguring resources to where and when they are needed most.
- Take further steps to reconsider the role of firefighters in today's society, aiming to improve a wider range of community outcomes.
- Put arrangements in place to ensure our firefighters are appropriately trained and equipped to save more lives in different ways.
- Continue to evolve the types of appliances and firefighting technology we use.
- Continue to explore and embrace technological advances and new ideas which provide a safer environment for our firefighters as we enhance safety within all the communities of Scotland.

Objective 2.3 We will maintain a strong presence across Scotland to help communities prepare for and recover from emergencies.

To achieve this we will:

- Work with our partners to assess risks, prepare for and respond to any significant threats or major emergencies.
- Improve how we can work together across command and control structures at the early stages of an incident through the Joint Emergency Services Interoperability Principles (JESIP) programme.
- Support local resilience partnerships to build capacity within communities so that they are prepared and can go some way to help themselves during an emergency situation.

Objective 2.4 We will make our frontline service delivery more effective by enhancing our command, control and communications arrangements.

To achieve this we will:

- Implement the new command and control mobilising system to enhance our resilience and emergency call handling capability.
- Work with a range of partners to ensure the successful delivery of the Home Office's Emergency Services Mobile Communications Programme (ESMCP).

OUTCOME

We are fully accountable and maximise our public value by delivering a high quality, sustainable fire and rescue service for Scotland.

Objective 3.1 We will build strong leadership and capacity at all levels within the Service, and improve the diversity of our workforce.

To achieve this we will:

- Create a supportive and rewarding workplace environment which attracts and retains the best people.
- Maintain dynamic resourcing and workforce plans which are fully aligned to our business and budget planning processes.
- Continue to work with representative bodies to secure appropriate terms and conditions, which are fair and reflective of expanding job roles and deliver the best possible benefits packages for all staff who work for the SFRS.
- Promote a healthy work life balance to increase motivation and productivity, and support good mental health.

Objective 3.2 We will embed inclusive learning and development arrangements so that we have the organisational capability to deliver high quality innovative services.

To achieve this we will:

- Invest in excellent training facilities and arrangements to ensure we have the capability and skills to deliver first class frontline and supporting services.
- Embed different learning pathways to ensure all our people have access to development opportunities to keep them safe and to support them to fulfil their potential.
- Ensure we have empowered, ethical and values-based leaders at every level to inspire greater workforce diversity.
- Challenge existing ways of doing things and encourage innovation.
- Embed effective succession planning to identify potential leaders for the future.

Objective 3.3 We will care for our people through progressive health, safety and wellbeing arrangements.

To achieve this we will:

- Protect the safety of our people through a strong proactive health and safety culture.
- Continue to improve our management information systems so we can identify trends and areas in need of attention, and recognise positive results and improvements to enable the sharing of good practice across the organisation.
- Create a mentally healthy environment within which all our staff can work and prosper.

Objective 3.4 We will engage with our people, and other stakeholders, in an open and honest way, ensuring all have a voice in our Service.

To achieve this we will:

- Carry out a staff survey every two years and take action on what our people say.
- Implement robust change management practices so that our people can get involved in the decisions that matter to them.
- Continue to host Board meetings in different towns and cities around Scotland, giving the opportunity for local teams, local partners and communities to engage with Board members and senior leaders on national policy and unique local issues.

OUTCOME

We are fully accountable and maximise our public value by delivering a high quality, sustainable fire and rescue service for Scotland.

Objective 4.1 **We will maximise our contribution to sustainable development through delivery of economic, social and environmental benefits for the communities of Scotland.**

To achieve this we will:

- Continue to contribute to social equality, economic viability and environmental protection.
- Implement a SFRS Sustainable Development Framework, communicating a clear plan from which to showcase and report on the wide range of activities which contribute to sustainable development nationally – in essence making global goals our business.

Objective 4.2 **We will minimise the risks we face through effective business management and high levels of compliance with all our responsibilities.**

To achieve this we will:

- Continue to manage our business and money appropriately, complying with various regulations, through a robust set of policies, business processes and identified responsibilities.
- Explore how we can develop more predictive insights and improve evidence led decision making to help us respond effectively to emerging risks and challenges and to further strengthen our governance arrangements.
- Enhance our ability to identify and respond appropriately to a variety of political, operational, financial and legal risks to safeguard our resources and reputation.

Objective 4.3 **We will invest in and improve our infrastructure to ensure our resources and systems are fit to deliver modern services.**

To achieve this we will:

- Invest in our ICT digital infrastructure to meet the growing demand for effective, efficient and secure systems.
- Implement a long term asset management strategy which will redesign our property and fleet portfolio to balance the needs of a modern national service with those of tightening budgets.

Objective 4.4 **We will strengthen performance management and improvement arrangements to enable robust scrutiny, challenge and decision making nationally and locally.**

To achieve this we will:

- Introduce a new performance management system to enhance how we manage our performance in the coming years.
- Employ measured and cumulative actions to improve what we do.
- Foster a culture where our people are empowered to use their skills and experience to make improvements in their work.
- Regularly review the design of our services, systems and processes to ensure they are delivered in the most efficient, effective and safe way.