



LOCAL PLAN PERFORMANCE REPORT

FOR MIDLOTHIAN



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Quarter 2 Report, 1st July – 30th September, 2016

**Working together
for a safer Scotland**

Midlothian



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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Introduction

This performance report provides information on our prevention, protection and operational response activities within the Midlothian for Quarter 2 of 2016-17 (1st July – 30th September) including information on the year to date.

The Scottish Government provides an overarching vision for public services. This vision supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for Midlothian by contributing to the Community Planning arrangements across the area.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2016-2019 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan for Midlothian 2014-2017 contributes towards the priorities within the Single Midlothian Plan.

The aims of the local Fire & Rescue Service in Midlothian are to reduce fire deaths and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

The Local Fire and Rescue Plan for Midlothian 2014-2017 identifies the following five objectives as the main focus for service delivery locally:

- Priority 1. Reduction of Accidental Dwelling Fires,
- Priority 2. Reduction in Fire Casualties and Fatalities,
- Priority 3. Reduction of Deliberate Fire Setting,
- Priority 4. Reduction in Road Traffic Collisions,
- Priority 5. Reduction of Unwanted Fire Alarm Signals.

Area Manager David Farries

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Performance Summary

We measure how well we are meeting our priorities using 6 key indicators, depicted below

	Apr to (& incl.) Sep					RAG rating
Key performance indicator	2012/13	2013/14	2014/15	2015/16	2016/17	YTD
All accidental dwelling fires	37	31	33	23	33	◆
All accidental dwelling fire casualties (fatal & non-fatal)	9	8	4	3	7	◆
All deliberate secondary fires	72	203	109	128	156	◆
Special Service - RTCs	25	21	21	27	23	●
Special Service Casualties - All	16	44	14	34	31	●
False Alarm - UFAs	137	153	129	167	184	◆

RAG rating - KEY

◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

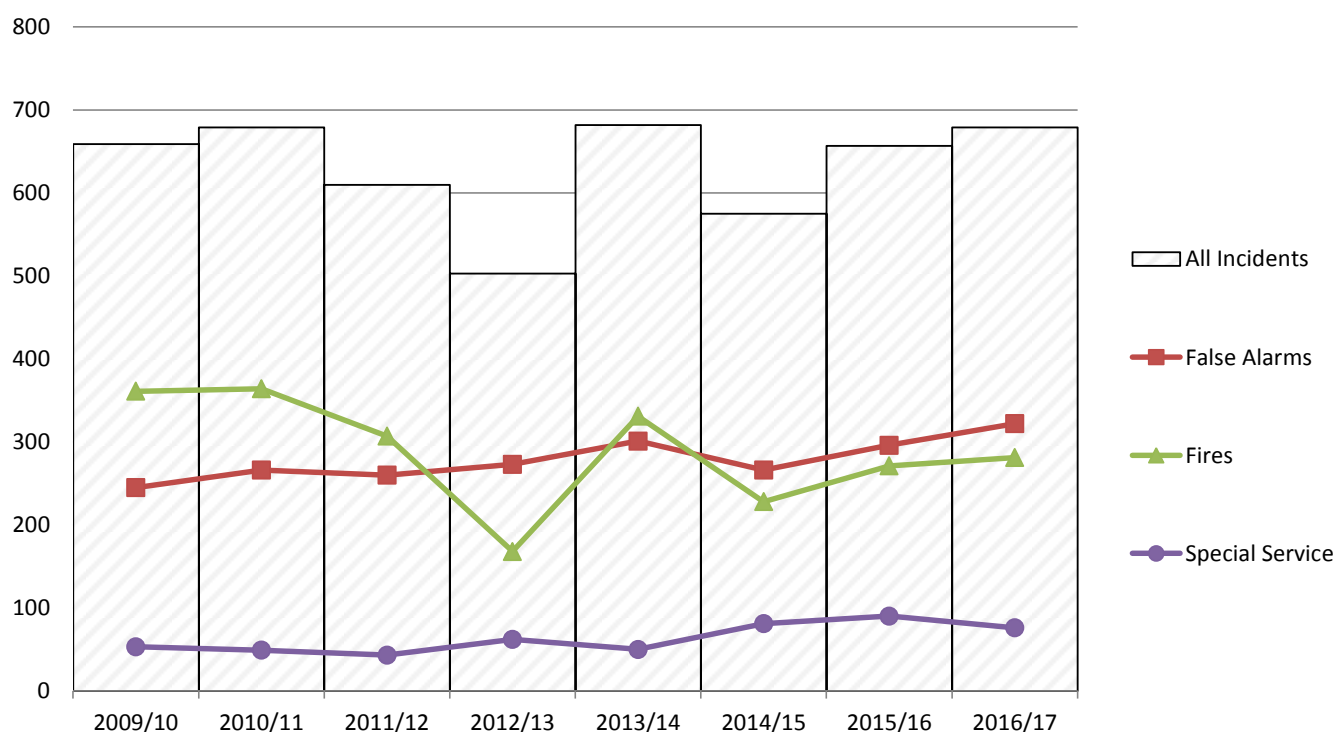
Note

Quarterly comparison RAG Rating = the reporting period compared to the average of the three previous quarterly reporting periods.
Year to Date RAG Rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in previous year.

Incident Overview

Year to date (2016-17), the SFRS responded to 679 incidents in Midlothian, which is a increase of 22 incidents on the last reporting year.

The chart below illustrates incidents YTD attended within Midlothian council over the last 6 fiscal years



Progress on local fire & rescue plan priorities
Local Risk Management and Preparedness
<p>The Service must identify, prioritise and plan to meet the risks in each local community.</p> <p>We said we would:</p> <ul style="list-style-type: none"> • train our staff to deal with our local risks • gather and analyse risk information • work with partners to mitigate risks • deal with major events
<u>Train our staff to deal with our local risks</u>
<p>All of our operational staff undertake routine and risk specific skill acquisition and maintenance training.</p>
<u>Gather and analyse risk information</u>
<p>All of our operational staff gather and analyse local risk information and operational intelligence, used in our preparations to resolve incidents.</p> <p>We conduct Post Incident Debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.</p> <p>We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information.</p>
<u>Work with partners to mitigate risks</u>
<p>We continue to be an active member of the East Local Resilience Partnership.</p> <p>We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency event risks are mitigated.</p>
<u>Deal with major events</u>
<p>There were no major fire events or significant emergency events in this reporting period.</p>

Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have devastating effects on our community. The SFRS is committed to keeping people safe in their homes. We share information with partners to make sure that the right people get the right information they need, particularly those who are vulnerable due to age, isolation or addiction. Reduction of Accidental Dwelling Fires contributes to The Single Midlothian Plan.

Results

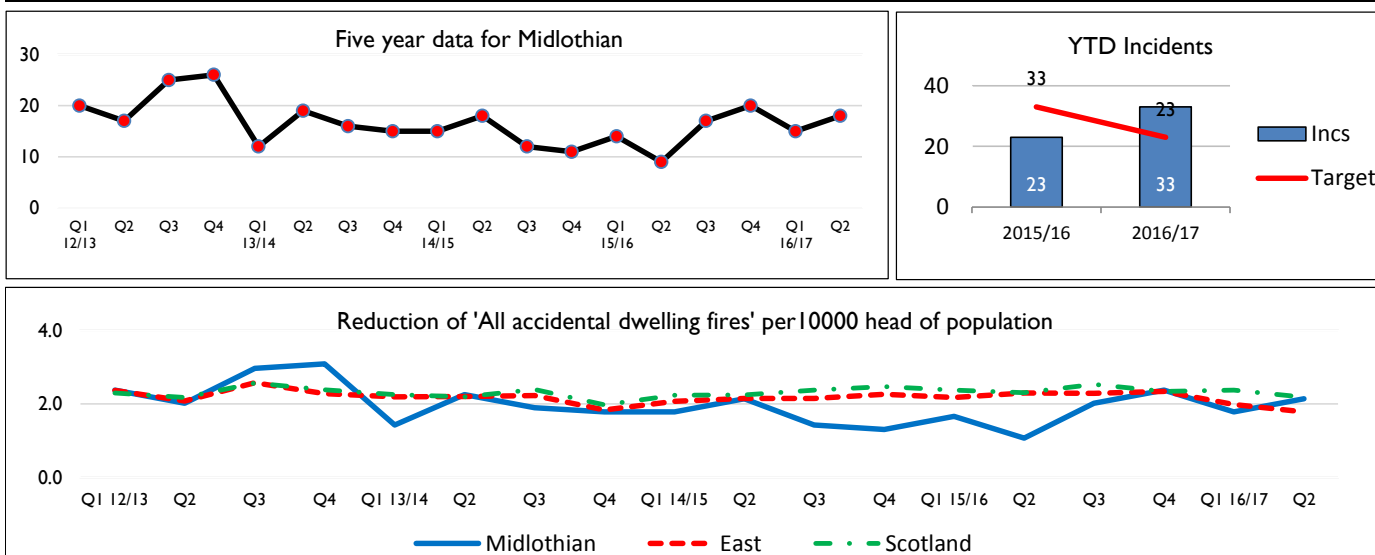
We aim to reduce Accidental Dwelling Fires in Midlothian by contributing towards the SFRS target of 10% reduction per year, over a three-year rolling period. During this quarter, we responded to 18 Accidental Dwelling Fires, which is an increase of 9 incident from the same period last year. The long-term trend based upon incidents/10,000 population is in line with the Scottish and above East Delivery Area trend line.

Reasons

Of 18 dwelling fires attended, nearly 80% occurred in single occupancy households with 40% being in the over 65 category. The main causes were cooking (80%) or smoking (18%). 72% and 95% confined to the room where the fire started. It is clear from this evidence for the need in continuing to target those mostly at risk in single occupancy households as well as the need to continue to ensure those properties have working smoke detection.

Actions

During this reporting period, 243 Home Fire Safety Visits were carried within Midlothian. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. We have introduced a 'Post Domestic Incident Response' policy, which provides a framework to ensure that engagement activity is completed in a structured and appropriate manner following incidents. Appendix 1 provides further details on our prevention activities in relation to this priority.



YTD ward ave. for Midlothian - 6	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Midlothian	37	31	33	23	33	
Penicuik	8	8	4	3	5	
Bonnyrigg	2	2	5	4	6	
Dalkeith	11	8	11	6	9	
Midlothian West	7	3	2	3	6	
Midlothian East	4	3	6	3	2	
Midlothian South	5	7	5	4	5	

Reduction of 'All accidental dwelling fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

Results

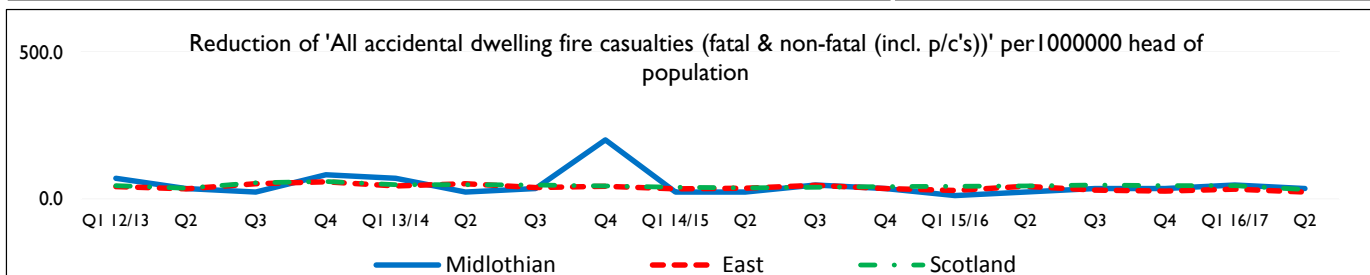
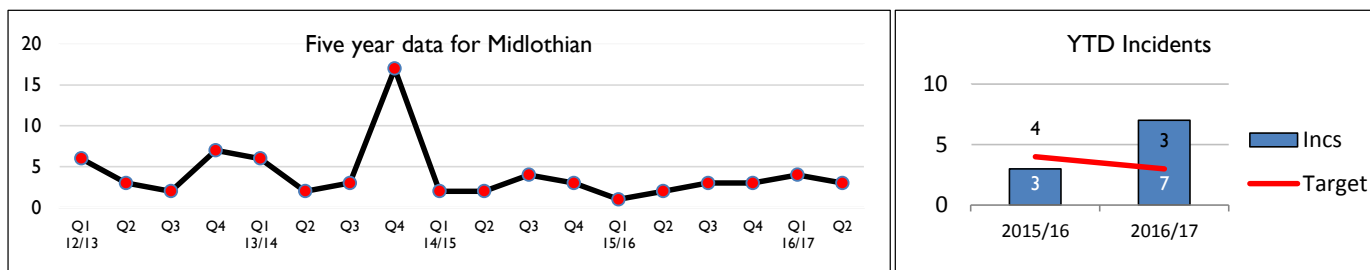
There were no fire fatalities in this reporting period. We aim to reduce fire casualties in Midlothian each per year, which contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. In this reporting period, SFRS dealt with 3 casualties due to fire. This was an increase of 1 in the same reporting period last year. The long-term trend based upon casualties/10,000 population shows that we are in line with the Scottish and East delivery area average.

Reasons

Historically Midlothian has had low numbers of casualties from fires and it is pleasing that this trend remains low. 2 of the casualties who were rescued because of the fire went to hospital due to smoke inhalation they were over 90 years of age. The other casualty received first aid at the scene and did not attend hospital. Smoke detectors were fitted within the properties.

Actions

During this reporting period, 243 Home Fire Safety Visits were carried within Midlothian. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. We have introduced a 'Post Domestic Incident Response' policy, which provides a framework to ensure that engagement activity is completed in a structured and appropriate manner following incidents. Appendix 1 provides further details on our prevention activities in relation to this priority.



YTD ward ave. for Midlothian - I	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Midlothian	9	8	4	3	7	
Penicuik	3	2	1	0	2	
Bonnyrigg	0	0	1	0	1	
Dalkeith	4	3	2	1	1	
Midlothian West	1	0	0	2	1	
Midlothian East	0	0	0	0	2	
Midlothian South	1	3	0	0	0	

Reduction of 'All deliberate secondary fires'

Although deliberate fire setting is not a significant problem for the SFRS in Midlothian there is a close link between deliberate secondary fires and other forms of anti-social behaviour. In the main, deliberate fires are secondary fires categorised into refuse/bins, grassland or derelict buildings incidents. Reduction of Deliberate Fire Setting contributes to the Single Midlothian Plan.

Results

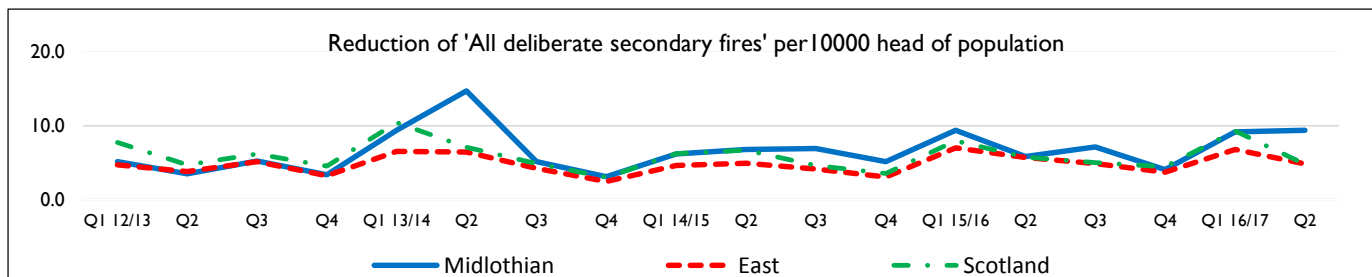
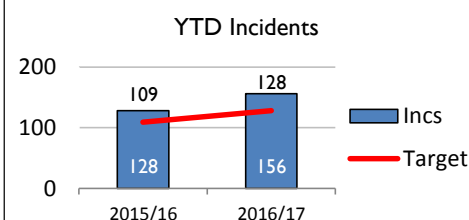
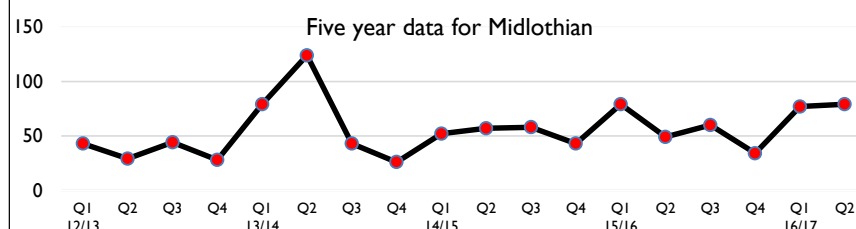
There were 79 deliberate fires during this reporting period, an increase of 30 on the same period as last year. The wards most likely to suffer from this type of fire are Midlothian East, West and South. The long-term trend based upon Deliberate Fire Setting /10,000 population shows us above both the East and Scottish average.

Reasons

Nearly 60% of the incidents attended were 'deliberate secondary fires' in waste or scrubland, 40% involved refuse/bins. There were emerging patterns to activity areas and prevention activities were planned for those locations.

Actions

SFRS continues to work with partner agencies attending the weekly TACG meetings and provision of monthly tactical assessments by the Midlothian Partnership Analyst. Various on-going preventative activities have been undertaken throughout the year targeting the issue of deliberate fire-raising. This includes various youth engagement events (Cooldown Crew and Challenge Projects), Stair Aware activity, visits to schools and other partnership work.



YTD ward ave. for Midlothian - 26	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Midlothian	72	203	109	128	156	
Penicuik	7	12	9	7	6	
Bonnyrigg	3	22	10	9	11	
Dalkeith	21	45	25	35	25	
Midlothian West	10	19	18	22	42	
Midlothian East	18	72	33	24	33	
Midlothian South	13	33	14	31	39	

Reduction of 'Special Service - RTCs'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies such as Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan, number of people killed or seriously injured in road accidents.

Results

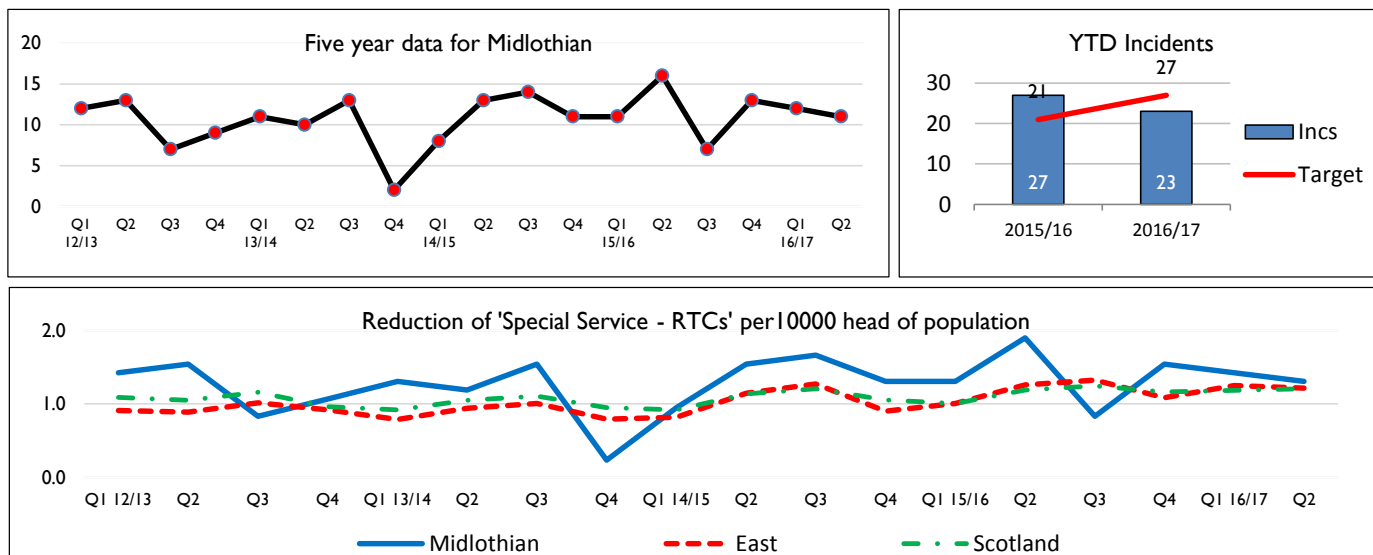
We attended 11 Road Traffic Collisions during this period; this is a decrease of 5 on the same period last year. Per 10,000 head of population, Midlothian is slightly above the Scottish and East delivery area trend.

Reasons

The SFRS only attend those RTC's they are requested to attend this number does not reflect the total number within Midlothian.

Actions

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach to reducing road traffic collisions.



YTD ward ave. for Midlothian - 4	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Midlothian	25	21	21	27	23	
Penicuik	4	5	4	7	4	
Bonnyrigg	3	2	0	0	3	
Dalkeith	5	1	2	4	4	
Midlothian West	7	7	5	7	4	
Midlothian East	5	3	5	5	5	
Midlothian South	1	3	5	4	3	

Reduction of 'Special Service Casualties - All'

While much of this risk is out with the control of SFRS, responding to Non-Fire Emergencies is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the Single Midlothian Plan.

Results

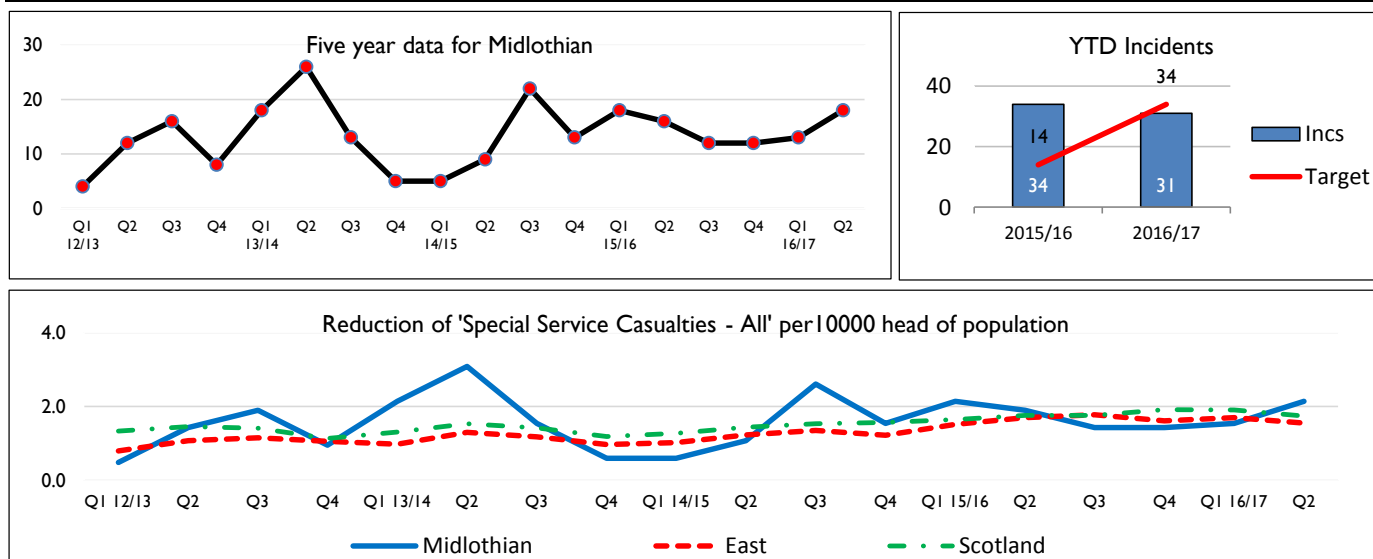
We attended to 18 casualties, 5 of which were fatalities from non-fire emergencies in Midlothian. This is an increase of 2 casualties when compared to the same period last year. Per 10,000 head of population, Midlothian is above the Scottish and East delivery area trend.

Reasons

Road Traffic Collisions accounted for injury to 8 people and the 5 fatalities. The 5 other casualties were due to the SFRS assisting with medical emergencies as co or first responders.

Actions

The SFRS in Midlothian work in partnership with the Midlothian Rapid Response Team to care for people who fall in the home. We will also continue to respond to the communities needs in terms of other non-fire emergencies.



YTD ward ave. for Midlothian - 5	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Midlothian	16	44	14	34	31	
Penicuik	1	6	2	11	5	
Bonnyrigg	3	1	1	3	2	
Dalkeith	0	3	0	2	9	
Midlothian West	5	14	4	8	3	
Midlothian East	4	5	5	4	7	
Midlothian South	3	15	2	6	5	

Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be connected with faulty or defective alarm equipment. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm Signals.

Results

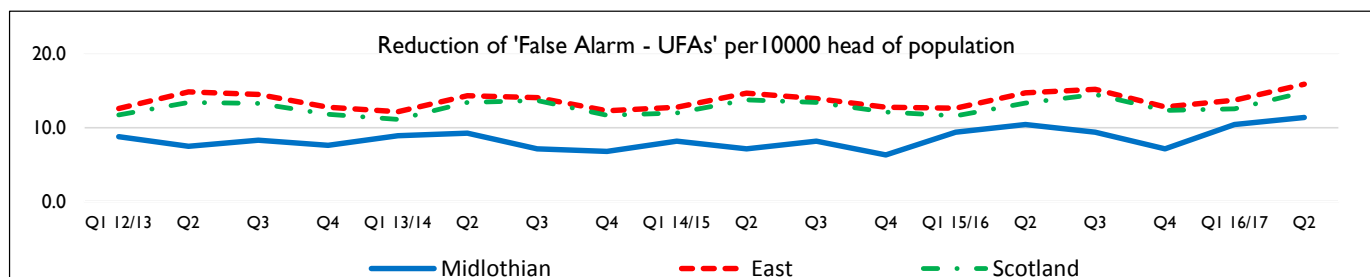
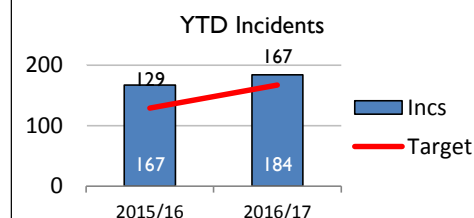
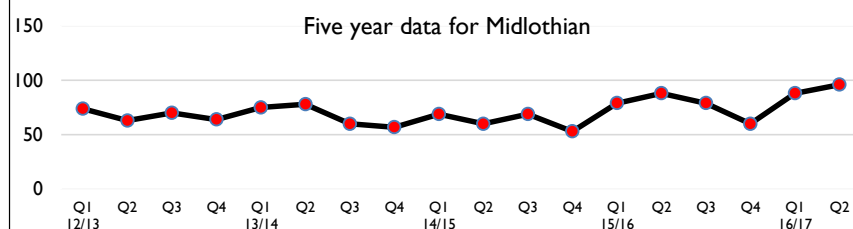
SFRS attended 96 Unwanted Fire Alarm Signals incidents during this reporting period, which is an increase of 8 for the same period last year. Midlothian trend line is significantly below that of Scotland and the East delivery area. In line with the rest of Scotland, this is on the increase and is the highest half-year figure in the last 5 years.

Reasons

Causes of Unwanted Fire Alarm Signals in this reporting period, 50% caused by equipment failure within the fire alarm system, 8% were malicious and 38% caused by people, cooking etc.

Actions

We continue to monitor Unwanted Fire Alarm Signals calls and our Fire Safety Enforcement Officers work closely with premises to reduce further incidents. This includes discussing technological, procedural and management solutions in order to prevent future Unwanted Fire Alarm Signals incidents. In Midlothian, we are currently engaging with 3 premises giving advice to prevent further occurrences.



YTD ward ave. for Midlothian - 31	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
Midlothian	137	153	129	167	184	
Penicuik	9	10	15	18	27	
Bonnyrigg	19	17	22	23	23	
Dalkeith	36	25	23	33	39	
Midlothian West	34	62	30	50	51	
Midlothian East	30	23	28	31	26	
Midlothian South	9	16	11	12	18	

