Midlothian Integration Joint Board

Thursday 22nd June 2023, 14:00-16:00

IJB Performance Report

Item number:	5.7

Executive summary

The purpose of this report is to update the IJB on progress towards the IJB performance goals set for the financial year 2022/23. Due to the processes required to validate these data, the full reporting year is not yet complete. A report describing progress against each improvement goal is attached in Appendix 1. There is an inbuilt reporting delay (noted above).

More recent management data are available for a number of the improvement goals but as they have not been validated, they cannot be published. In order to support the Board's understanding of the current position regarding progress towards the improvement goals, a brief summary is provided.

Following the Midlothian IJB meeting on 13th April 2023, the Performance, Assurance, and Governance Group (PAGG) was commissioned to consider a local improvement goal(s) for the IJB. The group met on 4th May and collaboratively produced one improvement goal with 8 locally relevant process measures.

Following the Strategic Planning Group (SPG) meeting on 27th April 2023, it was agreed that all Board members be invited to join the next meeting of SPG to consider the full draft of the Annual Performance Report (non-validated management data). This meeting will take place on 6th July, and an invitation to Board members will follow.

Due to Public Health Scotland timelines for publication of validated data, an additional meeting of the Performance, Assurance, and Governance Group (PAGG) has been scheduled. This will take place on the 20th July and an invitation to Board members will follow.

Members are asked to:
- Note the performance against the IJB Improvement Goals for 2023/24 (Appendix 1).
- Discuss and approve the proposed local Improvement Goal and associated measures.
- Note the additional meetings for scrutiny of the Annual Performance Report.

IJB Performance Report

1   Purpose

1.1 The purpose of this report is to update the IJB on progress towards the IJB performance goals set for the financial year 2022/23. Due to the processes required to validate these data, the full reporting year is not yet complete.

2   Recommendations

2.1   As a result of this report, Members are asked to:
- Note the performance against the IJB Improvement Goals for 2022/23 (Appendix 1).
- Discuss and approve the proposed local Improvement Goal and associated measures.
- Note the additional meetings for scrutiny of the Annual Performance Report.

3   Background and main report

3.1   The IJB has previously identified improvement goals to monitor progress on reducing unscheduled hospital activity and use of institutional care. They are based on goals recommended by the Scottish Government Ministerial Strategic Group for Health and Community Care).

3.2   At the IJB meeting in June 2022 the Performance Assurance & Governance Group recommended that the improvement goals for 2022/23 were set to prioritise an increase in system stability, focussing on workforce recovery and wellbeing.

3.3   An updated report describing progress against each improvement goal is attached in Appendix 1. This report is produced by the Local Intelligence Support Team (LIST) on behalf of the Midlothian HSCP. Members are asked to note the information in Appendix 1, specifically regarding data completeness. Due to the processes required to validate these data for publication, there is an inbuilt reporting delay, and this information is not taken from a "live" system. This means that we are not yet able to calculate the full year performance for some measures.

3.4   Members are asked to note that Public Health Scotland (PHS) has moved to a schedule of quarterly, rather than monthly, updates. This means that Appendix 1 does not include any updated data compared with the Performance Report submitted to the Board in February 2023.

3.5   The Midlothian HSCP Performance Manager and the Principal Information Analyst (PHS Local Intelligence Support Team) have been supporting the NHS Lothian Performance Business Unit with plans to progress development of a local Tableau dashboard. This would permit more recent management data to be available to Lothian HSCPs in a way that better informs understanding of whole-system activity.

3.6   More recent management data are available for a number of the improvement goals but as they have not been validated, they cannot be published. In order to

support the Board's understanding of the current position regarding progress towards the improvement goals, a brief summary is provided below.

3.7 <u>A&E Attendances</u>

2022/23 Target Rate per 100,000 people	2,629 / month
2022/23 Running Average	2,851 / month

The validated data are only available up to December 2022. Based on this information, the target is not currently being met. The most recent non-validated management information data indicate a slight improvement.

3.8 <u>Emergency Admissions</u>

2022/23 Target Rate per 100,000	767 / month
2021/22 Rate	799 / month

The validated data are only available up to March 2022. Based on this information, the target is not currently being met. The most recent non-validated management information data indicate a slight improvement.

3.9 <u>Unplanned Bed Days</u>

2022/23 Target Rate per 100,000	5,074 / month
2021/22 Rate	4,779 / month

The validated data are only available up to March 2022. Based on this information, the target is currently being met.

3.10 <u>Delayed Discharge Occupied Bed Days</u>

2022/23 Target Rate per 100,000	820 / month
2022/23 Running Average	1,077 / month

The validated data are only available up to December 2022. Based on this information, the target is not currently being met. The most recent non-validated management information data indicate that system activity levels continue to present a significant challenge to achieving the target set.

3.11 <u>End of Life – Percentage of Last Six Months Spent in Large Hospitals</u>

2022/23 Target Rate	<8.7%
2020/21 Rate	7.5%

The validated data are only available for 2020/21. Based on this information, the target is currently being met. It is not possible to refer to management information as these data are not held locally.

3.12 <u>Balance of Care</u>

2022/23 Target Rate	>96.4%
2020/21 Rate	97% (provisional data)

The validated data are only available on a provisional basis for 2020/21. Based on this information, the target is currently being met. It is not possible to refer to management information as these data are not held locally.

3.13 <u>IJB Local Improvement Goal</u>

Following the Midlothian IJB meeting on 13th April 2023, the Performance, Assurance, and Governance Group (PAGG) was commissioned to consider a local improvement goal(s) for the IJB.

3.14 The group met on 4th May and collaboratively produced one improvement goal with 8 locally relevant process measures:

<u>Goal</u>: The balance of care from hospital to community-based care in Midlothian will have shifted by x% by March 2025 (*percentage to be defined*).

<u>Outcome Measure</u>: % of shift from hospital to community-based care

<u>Process Measures</u> (collected monthly):
- Number of people in hospital
- Number of people working with services across community health and / or

social care
- Number of people who saw a GP
- Number of people who saw a primary care practitioner within a GP practice
- Number of people who did not receive any health or social care
- Number of admissions prevented
- Number of supported discharges
- IJB delivers on budget.

Balancing Measures: (quarterly from PHS)
Our recommendation is to use the MSG indicators here as we already report on these.

3.15 The Performance, Assurance, and Governance Group (PAGG) met on the 8th June and all Board Members were invited for a short and focused discussion to review this proposal ahead of the June Board meeting.

3.16 Annual Performance Report
Following the Strategic Planning Group meeting on 27th April 2023, it was agreed that all Board members be invited to join the next meeting of the Strategic Planning Group, to consider the full draft of the Annual Performance Report (based on non-validated management data). This meeting will take place on 6th July, and an invitation to Board members (from Democratic Services) will follow.

3.17 It was also agreed that all Board members be invited to join a meeting of the Performance Assurance and Governance Group to participate in the review of the validated data that will be published within the Annual Performance Report.

3.18 Due to Public Health Scotland timelines for publication of validated data, an additional meeting of the Performance, Assurance, and Governance Group (PAGG) has been scheduled. This will take place on the 20th July and an invitation to Board members (from Democratic Services) will follow.

4   Policy Implications

4.1   There are no policy implications arising from this report.

5   Directions

5.1   This report does not directly impact upon service ability to deliver existing Directions.

5.2   It is acknowledged that there will be a requirement for ongoing review and revision to the Performance Report, in alignment with any revisions to existing Directions / issue of new Directions at any stage in the reporting period.

6   Equalities Implications

6.1   There are no equality implications from focussing on these goals but there may be implications in the actions that result from work to achieve them.
The focus of most of the goals is on reducing hospital activity and hospitals are not used equally by the population. There are groups of people that make more use of hospitals than others – for example older people, people living in areas of deprivation or people who live alone.

7 Resource Implications

7.1 There will be resource implications resulting from further action to achieve these improvement goals.

8 Risk

8.1 The main risk is that the IJB fails to set improvement goals that take cognisance of the continued instability of health and care systems, the significant operational system pressures, and the ongoing challenges of supporting workforce wellbeing.

9 Involving people

9.1 The Performance Assurance & Governance Group (PAGG) meet monthly to review and discuss these measures as part of wider data assurance. Membership of the group will be expanded to ensure increased representation of elected officials, the third sector and public health.

10 Background Papers

No background papers.

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DATE	4th June 2023

Appendices:

Appendix One: Local Intelligence Support Team (LIST) Report describing progress against the IJB improvement goals 2022/23.