

Progress in Delivering Future Models Principles

Report by Kenneth Lawrie, Chief Executive

1 Purpose of Report

This report presents a detailed progress update about delivering the principles of future models of service delivery.

2 Background

2.1 The Future Models project reported its findings in December 2012. The Council approved the future models report at its meeting on 18th December 2012. The Council and Community Planning Partnership agreed 3 principles of service delivery:

1. Best Value outcomes are delivered through partnership working.
2. Communities are partners in service design and delivery.
3. Services are targeted and focused.

2.2 The progress report is summarised at Appendix A, presenting progress against the above 3 principles. This report is also available in the members' library, including appendices providing a list of preventative projects/activities across the community planning partnership and a suite of case studies. Also included is progress against the implementation plan.

2.3 The report concludes that, 18 months on from the original recommendations, the Midlothian Community Planning Partnership can demonstrate that it is responding to external drivers and financial demands by transforming services, and that desired models of service delivery are integrated into these changes. There are substantial examples of co-production and preventative approaches in place to support improved outcomes for local people. However, one area which is not yet sufficiently developed is localising access to services, which is being taken forward through the Review of Services to Communities and through a focus in the Single Midlothian Plan.

2.4 The review also notes the following actions that are planned:

1. Further develop the neighbourhood planning approach to encompass future models principles and requirements;
2. Pilot an approach to improving local accessibility in a specific area; and
3. Host a seminar about how co-production and community capacity-building can be further embedded.

2.5 The Community Planning Board considered the report at their May meeting. The Board noted that there is significant evidence of progress on the practical implementation of the Christie themes here in Midlothian and partners' staff are congratulated. There was discussion around building an evidence base on the impact and savings of preventive interventions. The Community Planning Working Group has

been requested to look at building a stronger evidence base to bring back to the Board.

3 Report Implications

3.1 Resource

This report highlights how future models principles are being used to shape services, including preventative approaches and targeting services appropriately. The implementation plan, and the actions in section 2.4, have human resource implications across the Council and partners as we continue to foster new ways of working. There are no direct financial implications arising from this report.

3.2 Risk

This report highlights progress in delivering future models principles, and points to where further progress is still required. Council and partners agreed that these principles are fundamental to changing service delivery, and there must therefore be continued focus on their delivery.

3.3 Single Midlothian Plan and Business Transformation

Themes addressed in this report:

- ☒ Community safety
- ☒ Adult health, care and housing
- ☒ Getting it right for every Midlothian child
- ☒ Improving opportunities in Midlothian
- ☒ Sustainable growth
- ☒ Business transformation and Best Value
- ☐ None of the above

3.4 Key Priorities within the Single Midlothian Plan

This report concerns methods of delivery of the Single Midlothian Plan.

3.5 Impact on Performance and Outcomes

This report describes key principles behind achieving outcomes. The case studies describe best practice examples of delivering partnership outcomes.

3.5 Adopting a Preventative Approach

One of the future models principles relates to targeting services, including preventatively. There are relevant case studies provided.

3.6 Involving Communities and Other Stakeholders

The original Future Models Review included substantial local community consultation to inform the recommendations. This report provides progress in delivering one of the principles – community capacity building and co-production.

3.7 Ensuring Equalities

There are no direct equalities implications arising from this report. An EqIA was carried out as part of the original project to define the future model principles which seek to reduce inequality in Midlothian.

3.8 Supporting Sustainable Development

There are no direct sustainability implications arising from this report, which aims to support sustainable approaches to service delivery.

5 Recommendations

Midlothian Council is recommended to note the report and the significant progress made in respect of this work. Members' comments are invited in terms of how to further develop and embed future models principles across council services.

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Background Papers:

Appendix A: Review of Future Models of Service Delivery: Progress Report.

This report is available in the members' library, including appendices providing a list of preventative projects/activities across the community planning partnership; and a suite of case studies. Also included is progress against the implementation plan.