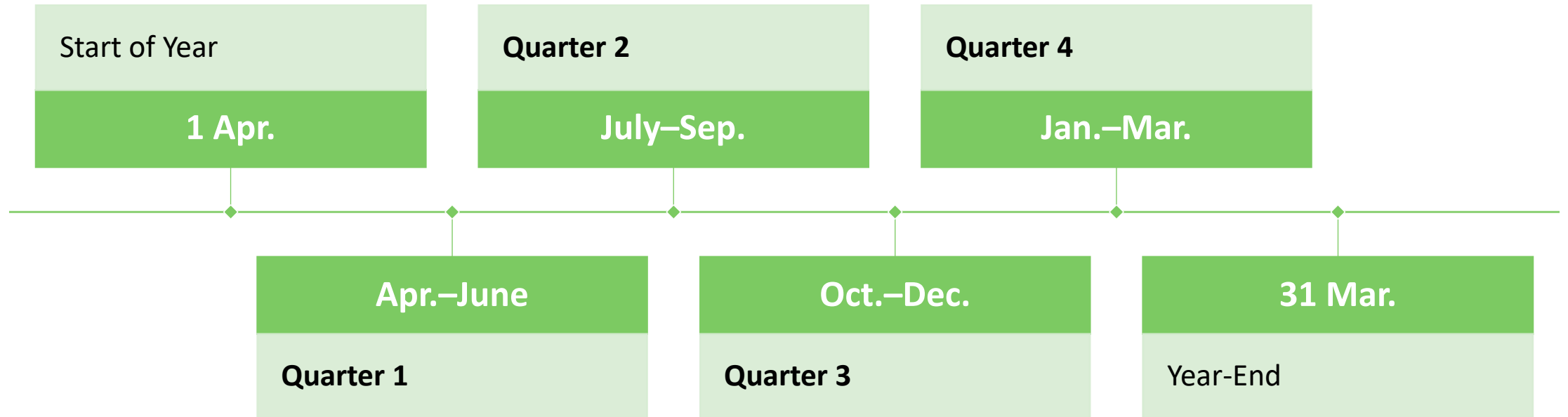
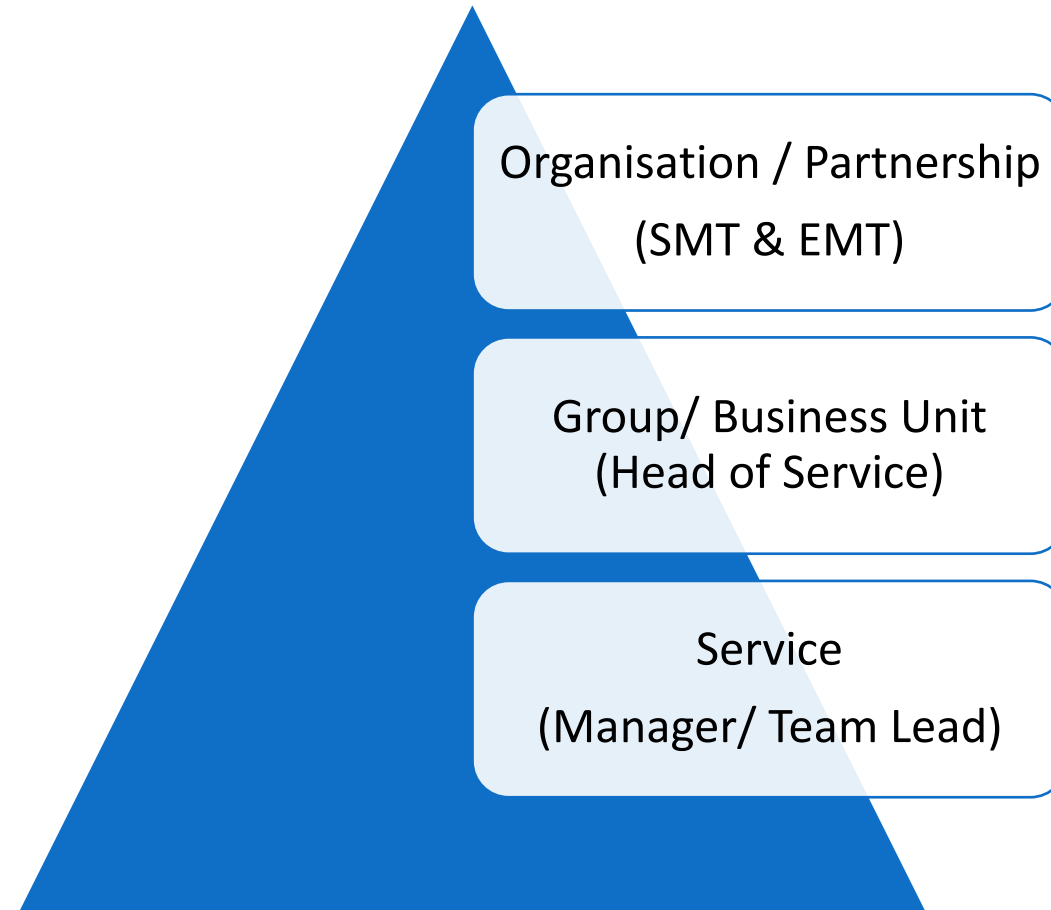


Quality Management System (QMS) & Governance Assurance (GA) Annual Cycle



Governance & Assurance Structure



Service Level

QMS & GA Annual Cycle



Annual Service Plan Development – in place by start of year

Q1 Quality Assurance Forum & Submission – by 15 July

Q2 Quality Assurance Forum & Submission – by 15 October

Q3 Quality Assurance Forum & Submission – by 15 January

Q4 Quality Assurance Forum & Submission – by 15 April

Update Annual Service Plan & Improvement Actions – year-end

Group (Business Unit) Level QMS & GA Cycle



Service Plans Review & Oversight

Q1 Quality Assurance Analysis, Audit and Action Plan

Q2 Quality Assurance Analysis, Audit and Action Plan

Q3 Quality Assurance Analysis, Audit and Action Plan

Q4 Quality Assurance Analysis, Audit and Action Plan

Service & Improvement Plan Review

Organisation/ Partnership Level QMS & GA Annual Cycle



Partnership-Wide Annual Plan

QMS & GA



April

Service Plan Development (S)
& Review (Group/BU)

End April

Partnership Annual Delivery
Plan (Org)

July

- Q1 Quality Assurance Forum, Report & Submission (Service)
- Q1 Quality Assurance Analysis and Action Plan (Group/BU)
- Q1 Clinical Care & Governance Board (Org)

September

Healthcare Governance
Committee (Org)

October

- Q2 Quality Assurance Forum, Report & Submission (Service)
- Q2 Quality Assurance Analysis and Action Plan (Group/BU)
- Q2 Clinical Care & Governance Board (Org)

January

- Q3 Quality Assurance Forum, Report & Submission (Service)
- Q3 Quality Assurance Analysis and Action Plan (Group/BU)
- Q3 Clinical Care & Governance Board (Org)

April

- Q4 Quality Assurance Forum, Report & Submission (Service)
- Q4 Quality Assurance Analysis and Action Plan (Group/BU)
- Q4 Clinical Care & Governance Board (Org)

April

Partnership Annual
Performance Review (Org)