

Midlothian HSCP Digital Projects

Project	Key Deliverable	Digital Enabler	Opportunity	Challenges
Access to Primary Care	Ensure appropriate resource management	Telephony eConsult and other digital platforms Reporting	Cloud based technology will enable a greater understanding of the demand data within General Practice and help inform future solutions eConsult was tested in 4 practices. 1 practice has funded its ongoing use to enable process and admin efficiency	Investment required to sustain platforms as an option into general practice
AHP Virtual consultations	Ensure appropriate resource management Promote Prevention, Early intervention and self-management	NearMe Telephone	Provides the opportunity to embed the key deliverable around digital as an integral component of every service and will include opportunity to track virtual performance via Tableau dashboard (Midlothian HSCP KPI 30% Virtual) Active Clinical Referral Target (ACRT) 20% to ensure effective signposting to self-management at point of triage	Ensuring workforce are equipped to enable digital options consistently. Resource to promote and facilitate Digital and Data Capability Framework Digital front door would maximise opportunities for ACRT

			Development sessions following asynchronous learning using NearMe to enable confidence in using the platform	
Analogue to Digital Telecare	Ensure appropriate resource management Work in partnership	Digital Network Tableau Dashboard	Clients transitioning to Digital (opportune versus external contractors due to delay in contractual arrangements.) Monitoring progress enabled via monthly Highlight reports and weekly huddles. Tableau dashboard developed which will give live updates on progress and overall service performance. DPIA will enable go live. Shared ARC project progressing which will service East, Mid and Borders	Fixed term project manager supporting Analogue to Digital (Jan 2025) Regional Programme Manager to support Shared ARC project is no longer in post (July 2024.) Partners have visibility of the outstanding work and associated risk especially in the absence of Programme Management resource.
Care Home	Ensure appropriate resource management Work in partnership	Electronic record keeping Restore2	Current paper based systems are time consuming, often resulting in duplication of effort, preventing	Scope for electronic records reaches across Newbyre's Highbank and

			<p>collaboration and safe sharing of data.</p> <p>Restore 2 provides a standardised deterioration and escalation tool, thereby supporting the right care, at the right time, in the right place.</p>	Extra Care housing. Investment required
Child Health	<p>Ensure appropriate resource management</p> <p>Work in partnership</p>	ATOS	National development expected to complete June 2025. ATOS will enhance NHS Scotland Child Health electronic recording system to improve data on child development, demographics etc of the 0 - 5 population..	Delay in original timeline
Chronic Obstructive Pulmonary Disorder (COPD)	<p>Build a digital culture for service planning</p> <p>Work in partnership</p>	Lenus/Dynamic Scotland	Phase One enabled learning in Midlothian HSCP using new COPD management tools as part of a collaborative project between NHS Greater Glasgow and Clyde, Storm ID and DHI.	Phase Two funding was not sustained
Data Strategy	<p>Build a digital culture for service planning</p> <p>Work in partnership</p>	Interagency Information Exchange DPIA	The Health Information Exchange between the council and NHS to provide read	Integrated systems are required to identify and mitigate risks to enable data

			only access to respective defined data sets within a dedicated portal. Work is progressing with support from NHS Lothian and MLC IT departments.	sharing across our systems which can be time consuming and complex to address the Information Governance concerns from both host organisations
Digital Self-management	Promote Prevention, Early intervention and self-management	TBC	Midlothian HSCP recognise the benefit of a digital self-management platform. With the potential to enable virtual support and signposting, a minimum viable product was being explored	Investment required to resource required to lead this development including revisit scoping, update, inform options and commission potential build/procure
Dietetics	Ensure appropriate resource management Adopt co-design and co-production in service development Work in partnership	NearMe (groups) MyDesmond Second Nature Tableau and Public Health Dashboards	Recognised nationally for their digital performance (in excess of 40% of activity undertaken virtually in Weight Management) MyDesmond provides a virtual alternative to the traditional face to face delivery for Type 2 Diabetes education and self-management Second Nature provides an	Demand for Second Nature places outstrips the available funding. Pathway criteria being revisited

			<p>effective virtual platform for Tier 2 Weight Management</p> <p>Data driven decision making using new dashboard to support Weight Management Tier 3 Recovery</p>	
Governance and Assurance Framework (GAF)	Ensure appropriate resource management	GAF App	<p>Digital application to capture levels of impact, assurance, and overall governance across Safe, Effective, Person Centred and regulatory domains across the HSCP.</p> <p>Reporting functionality via Tableau Dashboard</p>	Access to the app and dashboard are via the NHS systems
Homecare Service	<p>Ensure appropriate resource management</p> <p>Build a digital culture for service planning</p>	CM2000	<p>Rebuild of the Homecare service's core digital management software. Providing a resilient and high-quality tool for service administration and development and an extensible platform for the HSCP.</p>	
Integrated working	Ensure appropriate resource management	Teams/M365 Integration	Current focus is enabling a collaborative space for MLC	Information Governance concerns from

	Work in partnership		and NHSL staff to enable safe, effective virtual working M365 Programme Board Established Digital Champions Network established and troubleshooting operational issues	both host organisations
Long Covid Pathway	Promote Prevention, Early intervention and self-management Work in partnership	Ref Help Chest, Heart and Stroke Scotland (CHSS)	A digital support pathway augmented by 1:1 support from CHSS practitioners to help those manage symptoms associated with Long Covid. GP practices are updated to support ongoing care requirements	
Outcome Reporting	Ensure appropriate resource management Build a digital culture for service planning	OutNav	Using a combination of contribution analysis whilst focused on meaningful outcome and evaluation, this cloud-based software helps capture and report visually on outcomes	Resource required to input data and ongoing resources required for the platform
Self-management and monitoring	Promote Prevention, Early intervention	Scale-Up BP	Innovative approach to the traditional model of blood pressure	Financial support for monitors has

(Blood pressure)	and self-management Work in partnership		monitoring. Targeted population were provided with monitoring equipment to improve control and reduce the requirement for blood pressure checks within primary care. Results were fed into primary care via a digital platform for ongoing input and advice.	been withdrawn Further research is on-going to establish the long-term impact of better management on health impact over time (e.g., cardiovascular disease and stroke avoidance).
Single Point of Access	Ensure appropriate resource management Work in partnership	Flow App	The Flow App provides oversight of patient flow and discharge planning in Acute Hospitals, enabling our Home First Teams and Single Point of Access to manage their work flows.	
TEC Pathfinder	Work in partnership	About Me	Midlothian HSCP has been one of four national Pathfinder sites. Work and resource have transferred to EHSCP to enable Phase 3 to progress. No further funds have been allocated at this point. This seeks to progress the	Further funding may be provided beyond phase 3.

			ambition of a client held single source of data. This work will focus on carers using About Me.	
--	--	--	---	--